

LUBOV MCKONE

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Information Technology professional with 3+ years of experience in public sector data analysis, data documentation, data product management, and project management. Additional experience in digital archiving tools and practices. I build tools, processes, and relationships that increase the usability and accessibility of data.

WORK

City of Boston Supportive Housing Division

Data Migration Project Manager February 2020 – Present

- Managed a data migration of over 4 million unique homeless service records and over 100 customized case management assessments.
- Coordinated internal and external stakeholders from ~25 different agencies to ensure key milestones and deadlines were met.

City of Boston Supportive Housing Division

HMS Data Product Analyst May 2018 – Present

- Developed dashboards and reports to support improvements to the performance of Boston's homelessness response system.
- Developed models using R and SQL to predict housing need and evaluate impacts of program design
- Product managed client portal development team, determining priorities and timelines in collaboration with development lead.
- Engaged with nonprofit leaders and clients to clarify product objectives.

City of Boston Analytics Team

Data Science Fellow June 2018 – May 2018

- Wrangled housing program data, created visualizations, and fit models using R and SQL for experimental update to housing matching algorithm.
- Built out production process to create interactive maps using housing court and census data.
- Created ETL pipeline for scraping, cleaning, and mapping arts event data

City of Somerville

Preservation Planning Intern January 2017 – January 2018

- Planned awards programs, historic walks, and events to support architectural and cultural preservation.
- Created digital and print promotional materials for preservation-related events and managed Facebook.

Boston University Digital Libraries

Digital Archival Preservation Intern September 2016 – December 2016

- Digitized and archived photograph and print collections for OpenBU, the university's public digital repository of the University's intellectual output.
- Created XML metadata to support accessibility of collection content.

EDUCATION

B.A. Statistics

Independent Concentration: Urban Analytics

Minor: Computer Science

Boston University, 2018, Summa Cum Laude

SKILLS

Data Analytics
Data Visualization
Data Cleaning & Reshaping
ETL
Product Development
Project Management
User Support
Training
Technical Documentation

TOOLS

R
SQL
Python
GIS
Tableau
Looker
Git
Asana

CERTIFICATIONS

Licensed Scrum Product Owner, June 2020

PERSONAL

Urban Homesteaders Assistance Board

Data Analysis Volunteer

- Using NYC Open Data, matched building data on fuel and energy to co-ops for outreach planning

Somerville Growing Center

Garden Team Member

- Maintained an urban community garden of vegetables and native plants

Boston Ujima Project

Neighborhood Economics Study Group Member

- Compiled information for Community Land Trust feasibility study