



Index of Major Information Systems

Consumer Response System

This system enables the CFPB to receive, respond to, and refer complaints or inquiries regarding consumer financial product or services. It consists of complaints or inquiries received by the CFPB or other entities and information concerning responses to or referrals of these complaints or inquiries, as appropriate.

Supervision and Examination System (SES)

This system enables the CFPB to carry out its responsibilities with respect to depository and non-depository institutions, including affiliates and service providers. The SES facilitates the creation of schedules, capturing of examination information, documentation of the exam process, storage of documents, and ability to run monitoring reports.

Interstate Land Sales (ILS) Registration System

This system contains information submitted by developers of land or other individuals offering 100 or more lots for sale and using any means or instruments of interstate commerce in promoting or selling properties pursuant to the requirements of the Interstate Land Sales Full Disclosure Act, and in the administration and management of the Interstate Land Sales Registration Program. The majority of information contained in this system is public data, however, it also includes some non-public data, such as Social Security numbers.