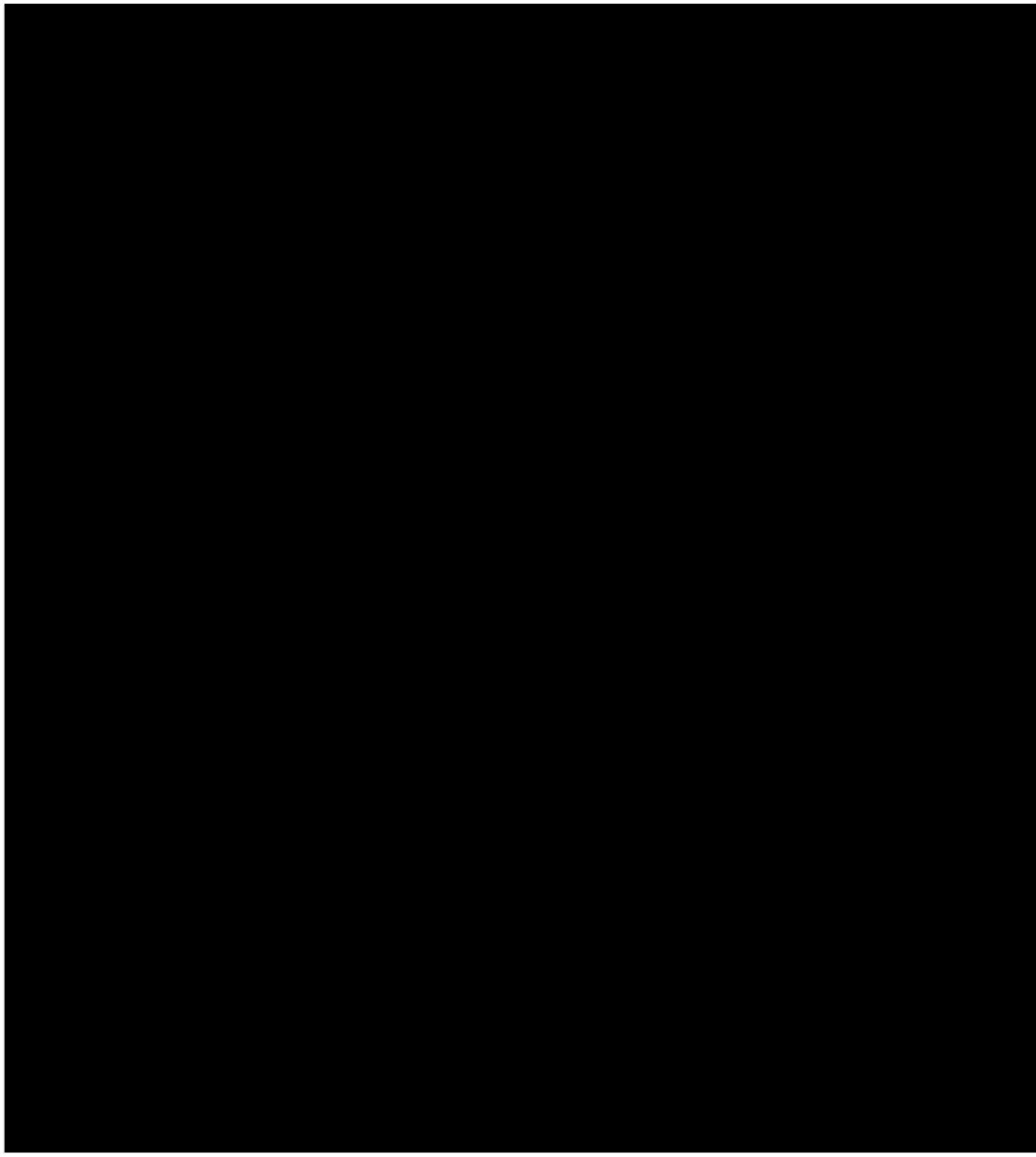
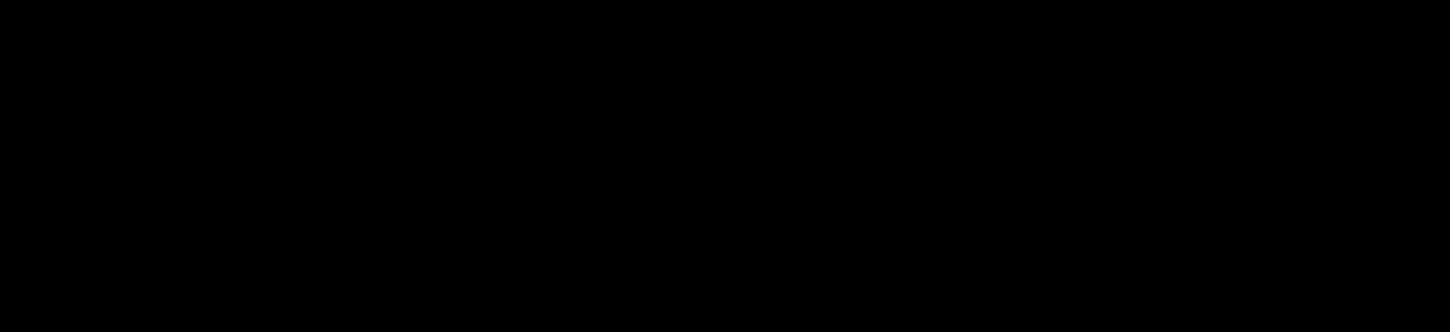




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Consumer Sentinel Network Complaints





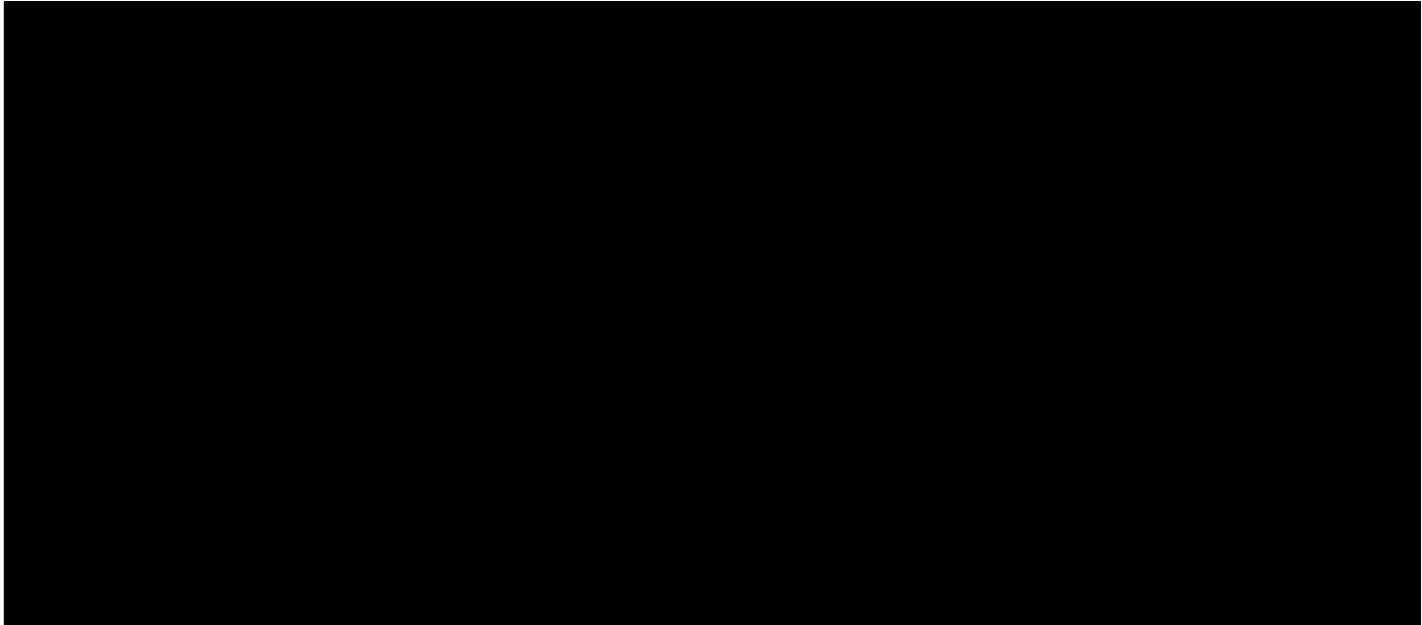
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Consumer Sentinel Network Complaints

Comments: This company is a complete scam. I had requested a loan through this company via money mutual in March 2012. I had received an email from money mutual saying I would be contacted by telephone within the next two business days. I missed the call so I returned the call and was told that I had qualified for a 300 dollar loan. I was not told what company I would be going through or any policies and procedures. The woman I spoke with was very short with me and told me that the 300 dollar loan would be in my account by the next business day. The money was direct deposited into my account by the next day, but I had not received anymore phone calls or emails regarding the companies policies or payment plans so I assumed they would be coming through mail. They did not once try to contact me again and never sent anything via mail. Two weeks later on my pay day, 90 dollars was directly taken out of my account with the description Withdrawl ACH-A-ACH WEBIntegrityAdvance (LOANPAYMNT) . I assumed that since this company was a quick cash loan until pay day they were going to continue taking 90 dollars on my pay day until the 300 dollars was paid off. Now June 2012 I am still getting 90 dollars taken out of my account and was told today that their default payment option is that you pay the finance fee of 90 dollars as an extention so you do not have to pay the full amount of the loan. Also, even though I was never told the payment plans and did not choose the extention plan as my payment option I was told that the 450 dollars that I have already paid and thought was going towards my loan as a payment is just lost money. — Additional Comments: I would like the 450 dollars that I thought was going towards my loan as a loan payment ,which is what the description was in the first place, to be paid back to me. There is no reason that a company should be allowed to put a default payment option on an account and continue to take money from someone with the money going nowhere but into there own pockets.'



Comments: Thought that I was getting a quick loan for 300.00 but have paid 450.00 so far and they say it is for renewal.... what renewal?????????????So, so far NONE of the payments have gone toward paying off loan!!!!It is a TOTAL RIP-OFF!!! — Additional Comments: That what I have paid so far will pay off the loan!!.

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