



## Community Bank Advisory Council (CBAC) Meeting

April 21, 2016

1275 First Street, N.E., Washington DC

8:30 a.m. – 2:45 p.m. (Conf. Room 1201)

3:00 p.m. – 4:30 p.m. (2<sup>nd</sup> Floor Auditorium)

Time	Topics
8:30 am	<b>Welcome and Agenda Overview</b> <i>Director, CBAC Chair and Staff Director</i>
9:00 am – 10:30 am	<b>Preparatory Work: Committee Break-out and Report backs</b> CBAC Chair and Vice Chair
10:30 am – 11:30 am	<b>Information Exchange: Know Before You Owe</b>
11:30 am - 12:15 pm	<b>Information Exchange: Consumer Complaint Handling</b> Staff: Darian Dorsey, Chief of Staff, Office of Consumer Response
12:15 pm – 12:30 pm	<b>BREAK</b>
12:30 pm – 1:30 pm	<b>Administrative Session: Working Lunch – Communications and Ethics</b> Staff: Delicia Hand, Staff Director, Advisory Board and Councils Office; Margaret Plank, Senior Counsel, Office of General Law and Ethics
1:30 pm - 2:30 pm	<b>Information Exchange: CBAC Card, Payment, and Deposit Markets Committee Overdraft Principles Discussion</b> CBAC Card, Payment, and Deposit Markets Committee Members
2:30 pm – 2:45 pm	<b>Administrative Session: Debrief and Prep for Public session</b>
3:00 pm – 3:45 pm	<b>Public Session Discussion: CFPB Strategic Outlook</b> Staff: Chris D'Angelo, Chief of Staff, Office of the Director
3:45 pm – 4:30 pm	<b>Public Session Discussion: Preventing Elder Financial Abuse</b> Staff: Stacy Canan, Deputy Assistant Director, Older Americans