

# 2016 Financial literacy annual report

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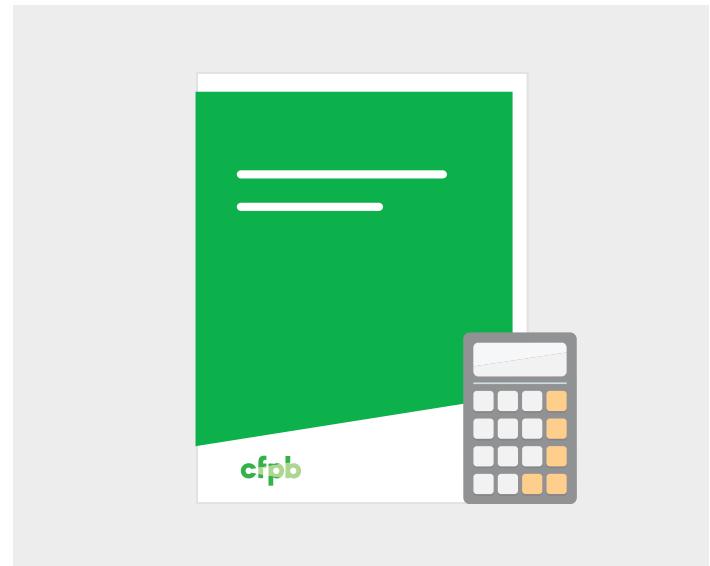
Empowering people to take more control over their economic lives is essential to our mission. That's why we've made financial education a critical component of our work.

## Reaching consumers

The Consumer Financial Protection Bureau (CFPB) is focusing on assisting consumers with the financial aspects of big life decisions and with ongoing financial management choices that can have big life consequences. We want all consumers to be able to make decisions that support their own life goals and help them achieve financial well-being.

We work to provide tools and information directly to the public to help them navigate the financial choices they face by reaching consumers nationwide through online tools and information; through schools, workplaces, and libraries; and by integrating financial capability training into other programs and services.

We also undertake efforts tailored to the needs of specific populations, such as servicemembers, students, older Americans, and consumers who have low incomes or are economically vulnerable.



## About this report

The 2016 Financial literacy annual report describes what we are doing to help consumers navigate the financial marketplace and build financial well-being. This includes a consolidated reference list of our tools, publications, and reports.

For example, parents can engage their children through Money as You Grow, which provides age appropriate financial conversation starters—in English ([consumerfinance.gov/money-as-you-grow](http://consumerfinance.gov/money-as-you-grow)) and in Spanish ([consumerfinance.gov/es/el-dinero-mientras-creces](http://consumerfinance.gov/es/el-dinero-mientras-creces)).

For help with large financial decisions, consumers can use our web-based interactive tools and worksheets like the Auto loan worksheet ([consumerfinance.gov/consumer-tools/auto-loans](http://consumerfinance.gov/consumer-tools/auto-loans))

or our Planning for Retirement interactive tool ([consumerfinance.gov/retirement/before-you-claim](http://consumerfinance.gov/retirement/before-you-claim)). And, our free publications ([orders.gpo.gov/cfpblibraries.aspx](http://orders.gpo.gov/cfpblibraries.aspx)) on a range of topics are available for bulk ordering or download.

## Did you know?

- More than 12 million people have used Ask CFPB ([consumerfinance.gov/askcfpb](http://consumerfinance.gov/askcfpb)) to find answers to common questions about money.
- Libraries in more than 920 communities around the country, representing more than 2,700 library branches, have joined us to help libraries become the go-to source for money resources.
- We have delivered more than 10 million copies of our publications, from guides for older adults to worksheets for your own money goals.
- Our enforcement actions have resulted in \$11.7 billion in relief for more than 27 million consumers who have been harmed by financial companies that broke the law.

## Read the report

[consumerfinance.gov/data-research/research-reports/2016-financial-literacy-annual-report](http://consumerfinance.gov/data-research/research-reports/2016-financial-literacy-annual-report)

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