



Credit Union Advisory Council (CUAC) Meeting  
March 24, 2016

1275 First Street, N.E., Washington DC

8:30 a.m. – 2:45 p.m. (Conf. Room 1201)

3:00 p.m. – 4:30 p.m. (2<sup>nd</sup> Floor Auditorium)

Time	Topics
8:30 am	<b>Welcome and Agenda Overview</b> Director, CUAC Chair and Staff Director
9:00 am – 10:30 am	<b>Preparatory Work: Committee Break-out and Report backs</b> CUAC Chair and Vice Chair
10:30 am – 11:30 am	<b>Information Exchange: Small Dollar Lending</b> Staff: Laura Udis, Payday and Small Dollar Lending Program Manager, Deposits, Liquidity Lending, and Reporting Markets; Mark Morelli, Senior Counsel, Regulations
11:30 am - 12:15 pm	<b>Information Exchange: Consumer Complaint Handling</b> Staff: Darian Dorsey, Chief of Staff, Consumer Response
12:15 pm – 12:30 pm	<b>BREAK</b>
12:30 pm – 1:30 pm	<b>Administrative Session: Working Lunch – Communications and Ethics</b> Staff: Delicia Hand and Margaret Plank
1:30 pm - 2:30 pm	<b>Information Exchange: CUAC Card, Payment, and Deposit Markets Committee Overdraft Principles Discussion</b> CUAC Card, Payment, and Deposit Markets Committee Members
2:30 pm – 2:45 pm	<b>Administrative Session: Debrief and Prep for Public session</b> CUAC Chair and Staff Director
3:00 pm – 3:45 pm	<b>Public Session Discussion: CFPB Strategic Outlook</b> Staff: Chris D'Angelo, Chief of Staff, Office of the Director
3:45 pm – 4:30 pm	<b>Public Session Discussion: Preventing Elder Financial Abuse</b> Staff: Stacy Canan, Deputy Assistant Director, Older Americans; Naomi Karp, Senior Policy Analyst, Older Americans