
JUNE 8 - 9, 2016

CONSUMER ADVISORY BOARD

June 8, 2016

Statehouse Convention Center
Ballroom A
101 E Markham Street
Little Rock, Arkansas 72201

TIME	AGENDA	LOCATION	SPEAKER
9:00 a.m. – 11:00 a.m.	CAB Community Tour	Little Rock, AR	
11:00 a.m.	Break		
11:15 a.m. – 12:15 p.m.	Welcome	101 E Markham St. Little Rock, AR Ballroom A	Director, Richard Cordray; CAB Chair, Bill Bynum;
			Associate Director, External Affairs, Zixta Martinez;
			Staff Director, Advisory Board and Councils Office, Delicia Hand
12:15 p.m. – 1:30 p.m.	Information Exchange – Working Lunch: Fin Tech and Regulation discussion	101 E Markham St. Little Rock, AR Ballroom A	CAB Members

CONSUMER ADVISORY BOARD

1:30 p.m. – 2:30 p.m.	Information exchange – Arbitration	101 E Markham St. Little Rock, AR Ballroom A	Assistant Director, Card and Payments, Will Wade-Gery Senior Counsel, Regulations, Eric Goldberg
2:30 p.m. – 3:30 p.m.	Preparatory Work – Committee Breakout Sessions: <ul style="list-style-type: none">• Cards, Payments and Deposits• Consumer Lending• Mortgages	101 E Markham St. Little Rock, AR Ballroom A Ballroom B Ballroom C	
3:30 p.m. – 4:00 p.m.	Information Exchange – Report Outs	101 E Markham St. Little Rock, AR Ballroom A	
4:00 p.m.	Break		Research Analyst, Mortgage Markets, Jessica Russell;
4:15 p.m. – 5:45 p.m.	Information Exchange – Seen and Heard in the Housing Market – Mortgage Servicing: <ul style="list-style-type: none">• Mortgage Data for Arkansas• Mortgage Servicing trends• Mortgage Servicing Supervision trends	101 E Markham St. Little Rock, AR Ballroom A	Servicing and Secondary Markets Program Manager, Mortgage Markets, Laurie Maggiano Deputy Assistant Director for Servicing, Supervision Policy, Allison Brown Consumer Financial Protection Analyst, Supervision Policy, Eric Lum
5:45 p.m. - 6:15 p.m.	Preparatory Work – Preview of Auto Lending Education Initiative	101 E Markham St. Little Rock, AR Ballroom A	Assistant Director, Consumer Engagement, Gene Koo Product Manager, Consumer Engagement, James Runco Senior Financial Education Program Analyst, Financial Education, Irene Skricki
6:15 p.m.	Closed Session Meeting Adjourns	101 E Markham St. Little Rock, AR Ballroom A	

CONSUMER ADVISORY BOARD

June 9, 2016

Statehouse Convention Center
Ballroom D
101 E Markham Street
Little Rock, Arkansas 72201

TIME	AGENDA	LOCATION	SPEAKER
9:00 a.m. – 9:40 a.m.	Administrative session – Day one debrief and prep for Public Session	101 E Markham St. Little Rock, AR Ballroom A	Director, Richard Cordray CAB Chair, Bill Bynum Staff Director, Advisory Board and Councils Office, Delicia Hand
10:00 a.m. – 10:15 a.m.	Welcome	101 E Markham St. Little Rock, AR Ballroom D	Director, Richard Cordray CAB Chair, Bill Bynum Associate Director, External Affairs, Zixta Martinez
10:30 a.m. – 12:00 p.m.	Public Session Discussion: Auto Lending Education Initiative	101 E Markham St. Little Rock, AR Ballroom D	Assistant Director, Consumer Engagement, Gene Koo Product Manager, Consumer Engagement, James Runcو Senior Financial Education Program Analyst, Financial Education, Irene Skricki
12:00 p.m.	Break for closed Working Lunch		
12:00 p.m. – 12:30 p.m.	Break		
12:30 p.m. – 1:30 p.m.	Information Exchange – Working Lunch: Office of Servicemember Affairs – Briefing on Bureau Initiatives	101 E Markham St. Little Rock, AR Ballroom A	Assistant Director , Servicemember Affairs, Holly Petraeus
2:00 p.m. – 3:00 p.m.	Public Session Discussion: Trends and Themes	101 E Markham St. Little Rock, AR Ballroom D	CAB Member, Seema Agnani CAB Member, Christopher Kukla

CONSUMER ADVISORY BOARD

3:00 p.m. – 4:00 p.m. **Public Session Discussion:
Payday Lending Briefing** 101 E Markham St.
Little Rock, AR Assistant Director, Regulations,
Ballroom D Kelly Cochran

4:00 p.m. – 4:30 p.m. **Public Comment** 101 E Markham St.
Little Rock, AR
Ballroom D