

# I Wayan Heryandi Pradana Putra

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## Profile

Motivated and detail-oriented undergraduate student in Computer Systems with hands-on experience in IT field operations, technical support, and backend development. Holds multiple certifications in networking and embedded systems. Actively exploring backend development and cybersecurity, with a growing interest in network infrastructure and secure application design.

## Experience

### **INTERN IT TECHNICIAN | CV ACC COMPUTER | FEBRUARY 2021 – MAY 2021**

- Installed network systems and hardware for client sites.
- Conducted client discussions to determine technical requirements.
- Performed regular maintenance and system checks.

### **FREELANCE IT TECHNICIAN | FREELANCE | DECEMBER 2022 – PRESENT**

- Provided on-site and remote technical support for various clients, ranging from individual households to small businesses (UMKM).
- Installed and maintained internet networks, configured Mikrotik routers, and performed basic firewall setups.
- Diagnosed and resolved issues such as unstable connections, IP conflicts, and hardware failures.
- Assisted clients in choosing appropriate hardware/software solutions tailored to their operational needs.
- Maintained long-term client relationships through reliable, clear communication and consistent follow-up services.

## Education

### **BACHELOR IN COMPUTER SYSTEMS | EXPECTED JUNE 2026 | ITB STIKOM BALI, DENPASAR, BALI**

### **VOCATIONAL HIGH SCHOOL (SMK) IN COMPUTER AND NETWORK ENGINEERING (TKJ) | MAY 2022 | SMK NEGERI 1 SUKAWATI, GIANYAR, BALI**

## Certification

- Certified Network Administrator – BNSP (2024)
- Certified Microcontroller Programming Associate – CertNexus (2025)

## Skills & Abilities

- Programming Languages: Python, PHP, Java, JavaScript
- Frameworks: FastAPI (basic), REST API
- Databases: MySQL, MongoDB, Redis
- Tools: Packet Tracer, Linux, Git, Visual Studio Code

- Networking: TCP/IP, Subnetting, Mikrotik configuration

- Frontend (basic): Vue.js, HTML, CSS

## **Focus and Interests**

Networking, Backend Development, Network Security and API Security