

# API request

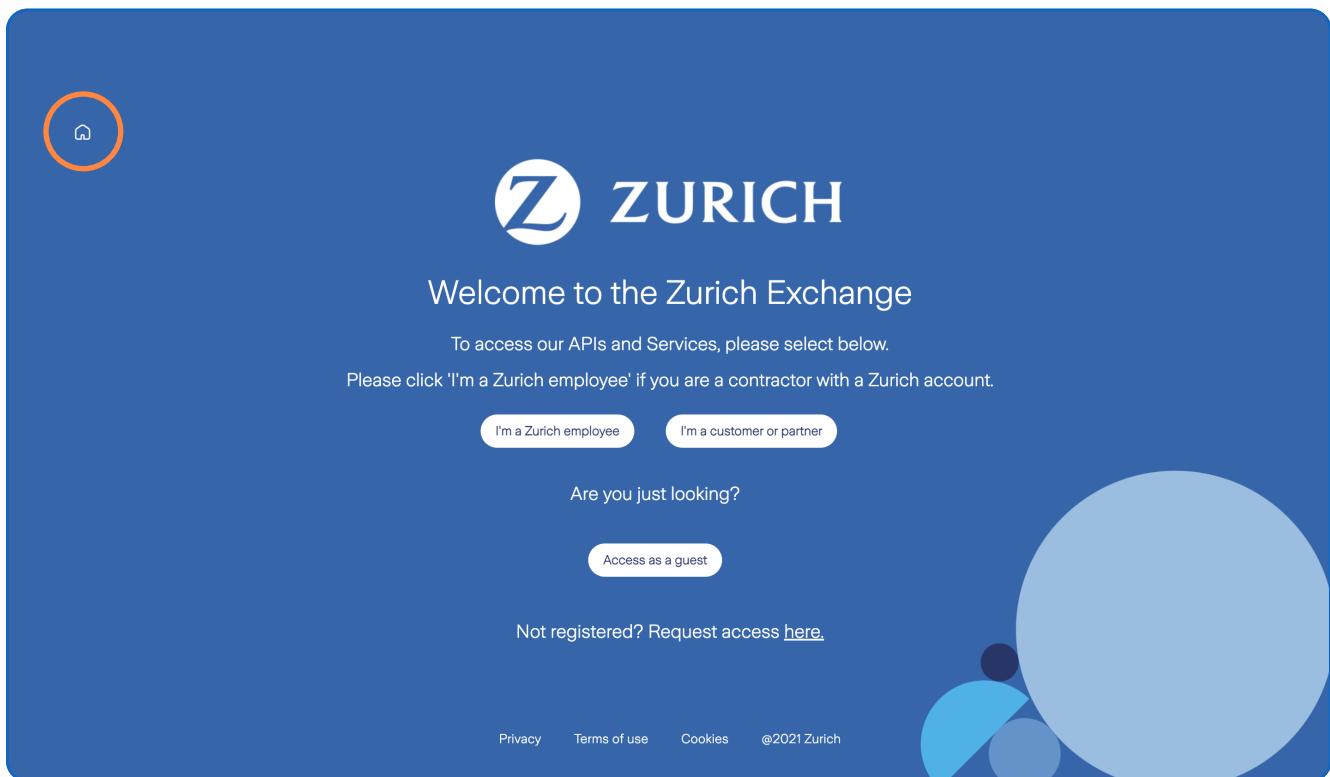
All our API's are designed to be easy and fast to consume! You can play with them from day 0 through our built in mocking services (where you can explore our API's before any further engagement), but if you want the real deal go through our Terms and conditions and Pricing pages and get started without exiting this site.

## Step 1. Register or Sign in to Zurich Exchange

1. Access the following link:

<https://exchange.zurich.com/ACM/s/login>

2. In case you don't have an account. You should access the *homepage icon* on your top left



## 2. You must fill in the form according to your employment contract

Menu API Exchange Search Sign in Register  ZURICH

Register > 

**ZURICH**

Access the Zurich Exchange

Please fill in the form below.

Request access as a visitor (2/2)

First name

Last name

Company

Country

Email address

Add here any comments to take into consideration (optional)  
Type here your comments  
500 character(s) remaining

Why do you need access to API Portal?  
Select an option

[Go back](#) [Request access](#)

Already have an account? [Sign in](#)

Menu API Exchange Search Sign in Register  ZURICH

Register > 

**ZURICH**

Access the Zurich Exchange

Please fill in the form below.

Request access as a Zurich employee (2/2)

First name

Last name

Email address

MyId

Job Role

Business Unit

Add here any comments to take into consideration (optional)  
Type here your comments  
500 character(s) remaining

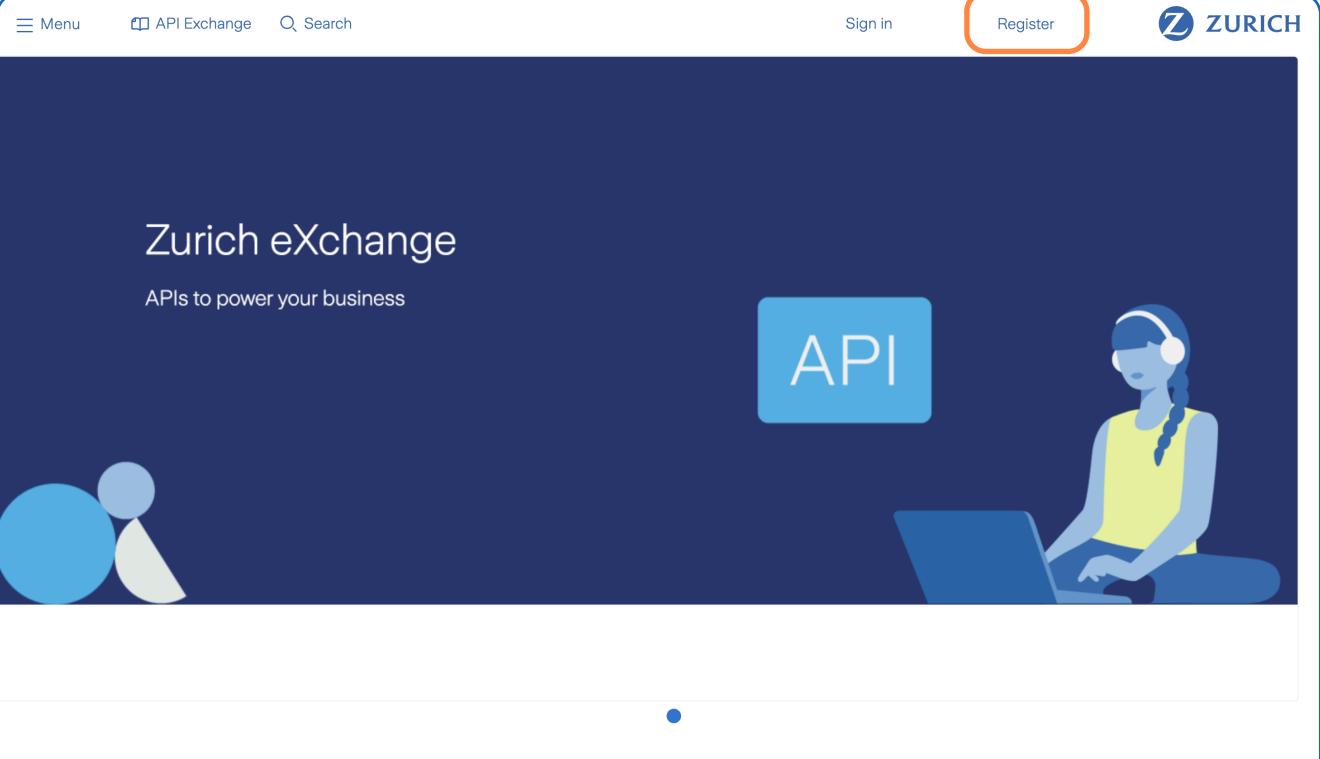
Why do you need access to API Portal?  
Select an option

[Go back](#) [Request access](#)

Already have an account? [Sign in](#)

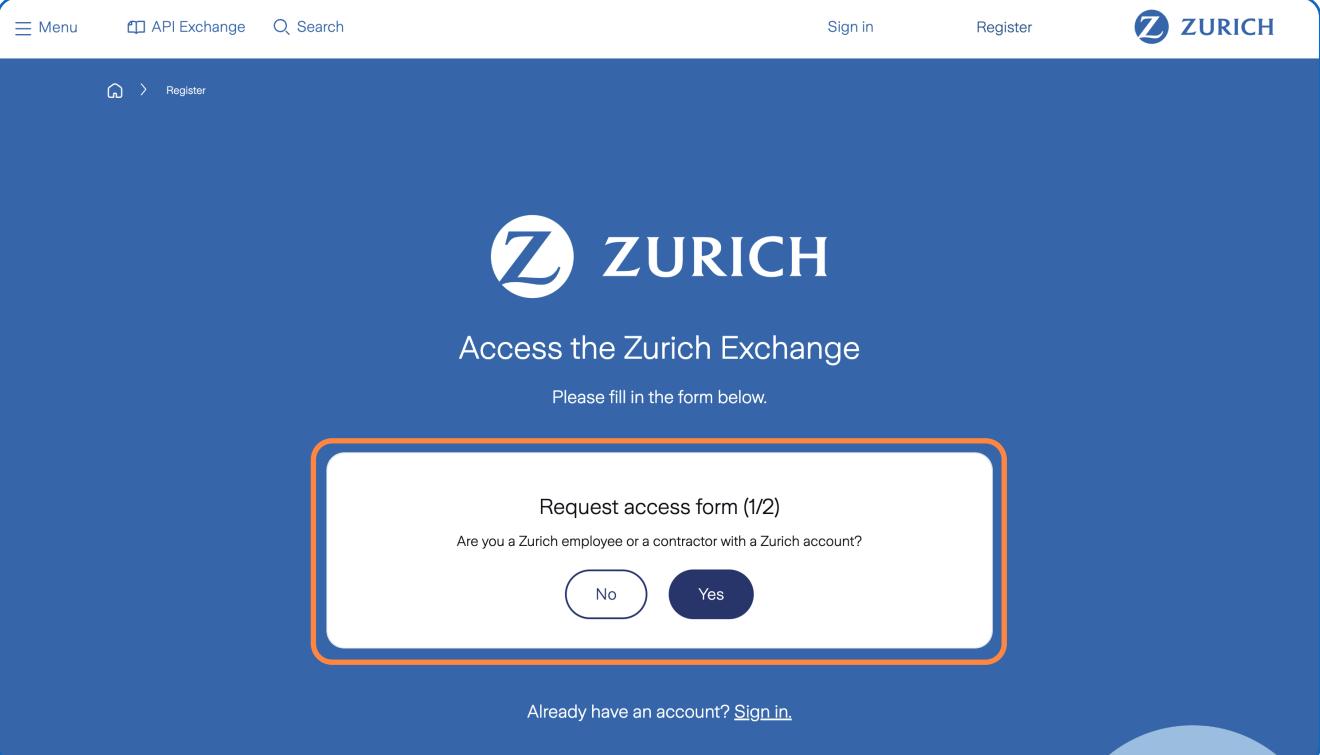
## 2. You should the system if you are a Zurich employee or a contractor

3. Once on the homepage, you must register yourself in order to continue the process



The screenshot shows the Zurich eXchange homepage. At the top, there is a navigation bar with links for "Menu", "API Exchange", "Search", "Sign in", and "Register". The "Register" button is highlighted with a red oval. The main content area features the text "Zurich eXchange" and "APIs to power your business". It includes a large blue button labeled "API" and an illustration of a person wearing a headset and working on a laptop. Below the main content, there is a section titled "Discover our APIs" with a small circular progress bar.

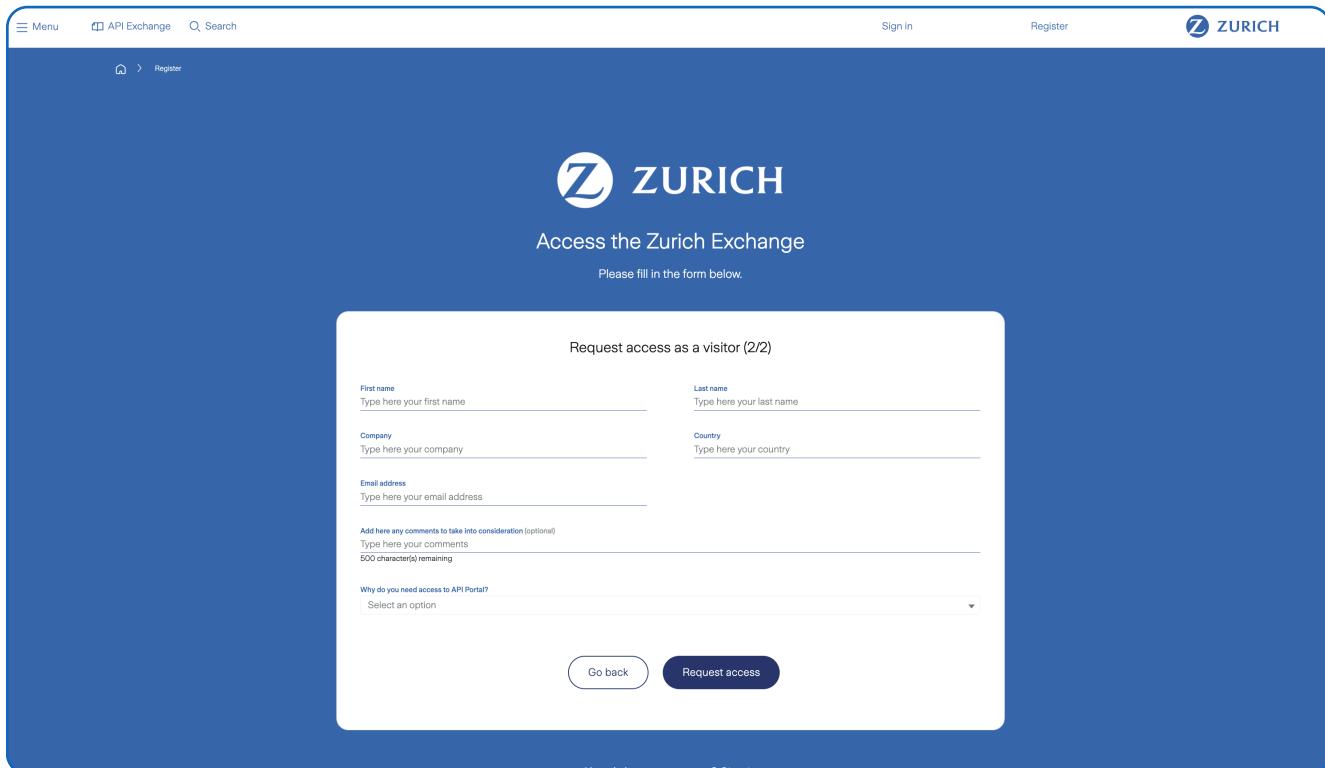
4. You should inform the system if you are a Zurich employee or a contractor



The screenshot shows the registration page for the Zurich Exchange. At the top, there is a navigation bar with links for "Menu", "API Exchange", "Search", "Sign in", and "Register". Below the navigation bar, there is a breadcrumb trail showing the user has navigated from the homepage to the "Register" section. The main content area features the Zurich logo and the text "Access the Zurich Exchange". It instructs the user to "Please fill in the form below." A large rectangular form is displayed, with the first step "Request access form (1/2)" highlighted with an orange border. The question "Are you a Zurich employee or a contractor with a Zurich account?" is asked, with "No" and "Yes" buttons below it. At the bottom of the form, there is a link "Already have an account? [Sign in.](#)"

## 5. You must fill in the form according to your employment contract

## Zurich employees

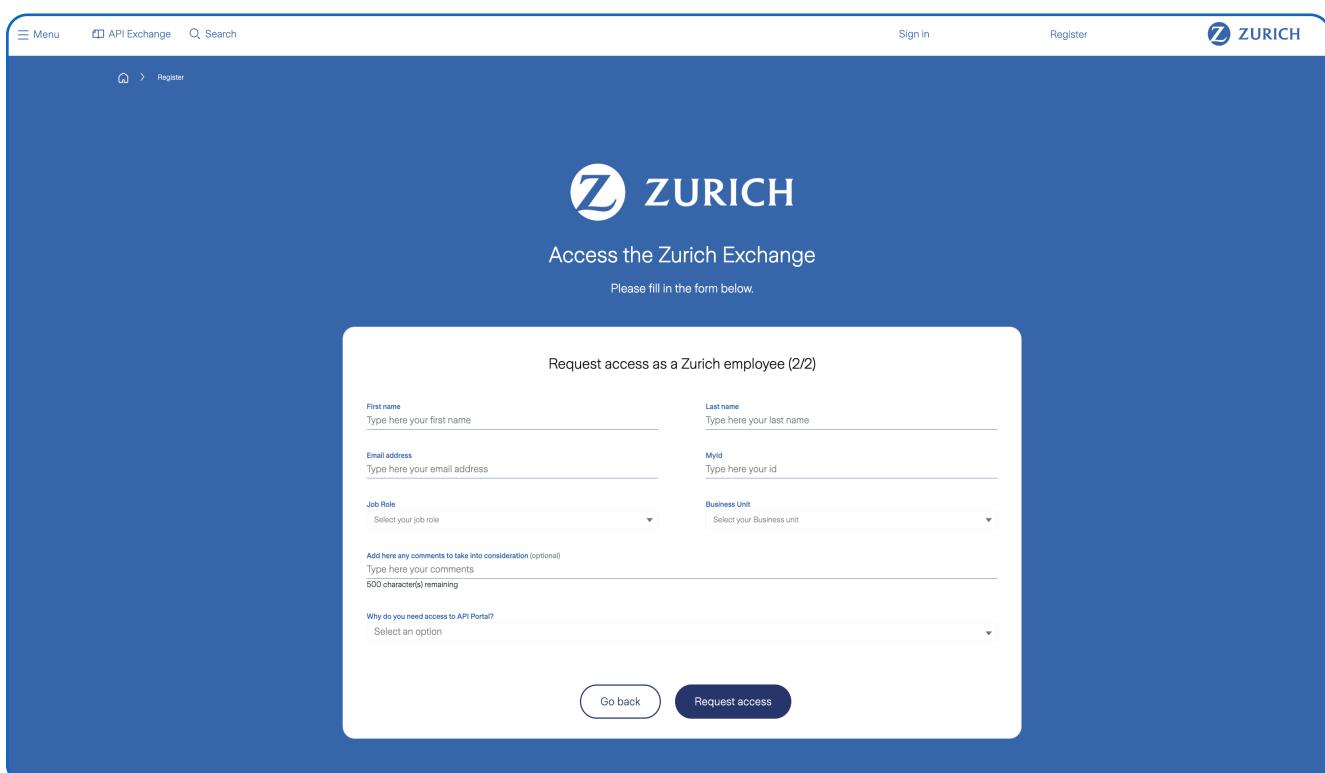


The screenshot shows the "Request access as a visitor (2/2)" step of the registration process. The form fields are:

- First name: Type here your first name
- Last name: Type here your last name
- Company: Type here your company
- Country: Type here your country
- Email address: Type here your email address
- Comments: Add here any comments to take into consideration (optional). Type here your comments. 500 character(s) remaining.
- Access Type: Why do you need access to API Portal? Select an option.

At the bottom are "Go back" and "Request access" buttons.

## Contractors

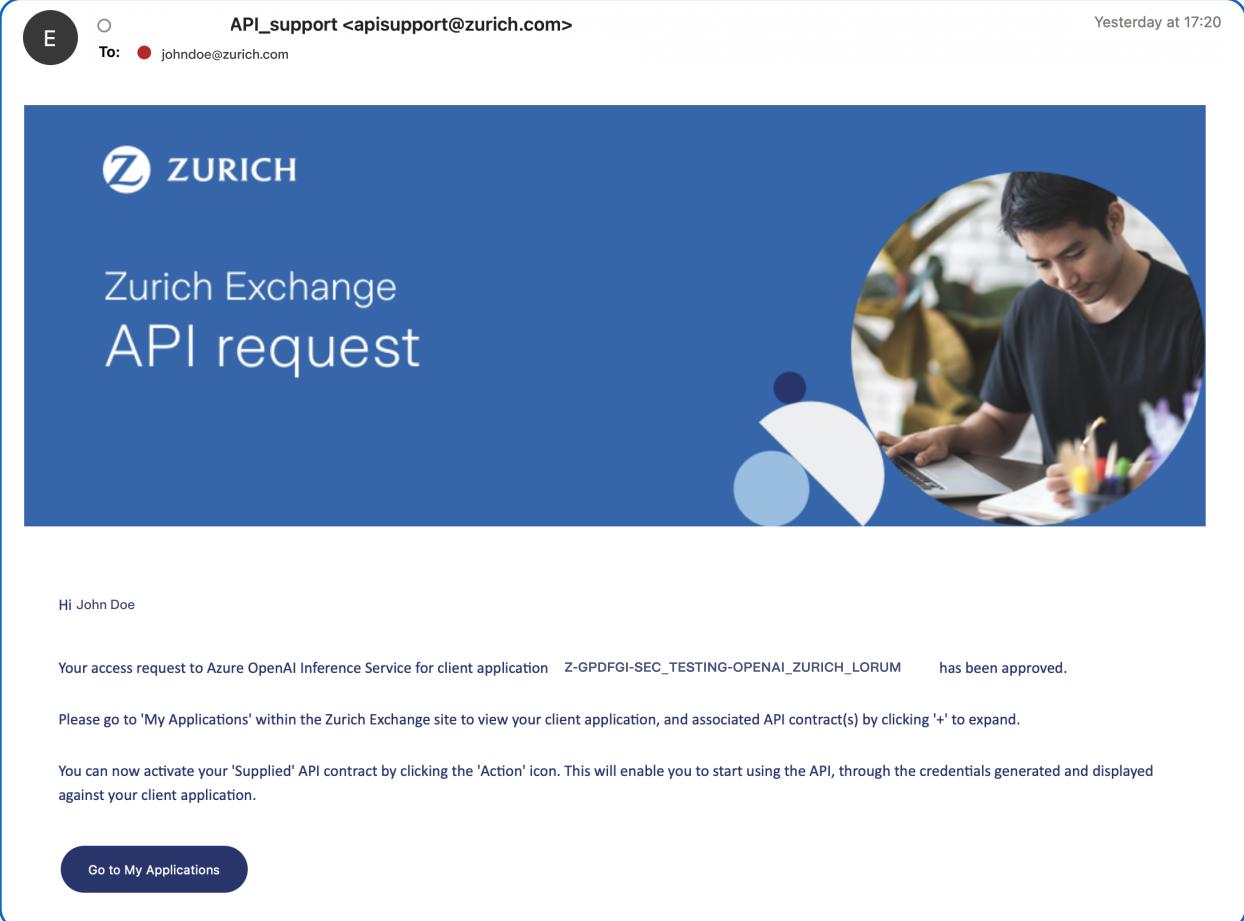


The screenshot shows the "Request access as a Zurich employee (2/2)" step of the registration process. The form fields are:

- First name: Type here your first name
- Last name: Type here your last name
- Email address: Type here your email address
- MyId: Type here your id
- Job Role: Select your job role
- Business Unit: Select your Business unit
- Comments: Add here any comments to take into consideration (optional). Type here your comments. 500 character(s) remaining.
- Access Type: Why do you need access to API Portal? Select an option.

At the bottom are "Go back" and "Request access" buttons.

6. You will receive an email informing if your access was granted. If yes, you should be able to sign in to the platform.



The email is from API\_support <apisupport@zurich.com> to john.doe@zurich.com. It was sent yesterday at 17:20. The subject is "Zurich Exchange API request". The body of the email includes the Zurich logo, a photo of a person working at a desk, and a message confirming that an access request has been approved. It also provides instructions on how to view client applications and activate API contracts. A "Go to My Applications" button is present.

E API\_support <apisupport@zurich.com> Yesterday at 17:20  
To: john.doe@zurich.com

**ZURICH**

## Zurich Exchange API request



Hi John Doe

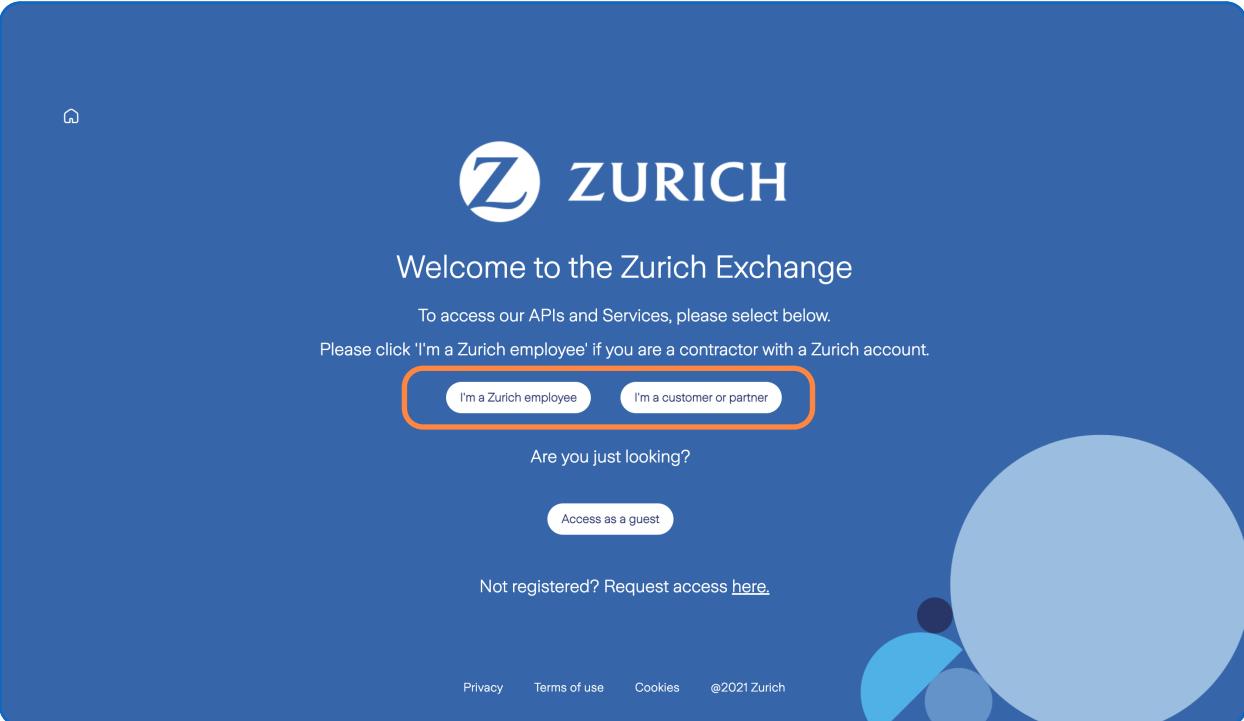
Your access request to Azure OpenAI Inference Service for client application Z-GPDFGI-SEC\_TESTING-OPENAI\_ZURICH\_LORUM has been approved.

Please go to 'My Applications' within the Zurich Exchange site to view your client application, and associated API contract(s) by clicking '+' to expand.

You can now activate your 'Supplied' API contract by clicking the 'Action' icon. This will enable you to start using the API, through the credentials generated and displayed against your client application.

[Go to My Applications](#)

7. Once you are set, you can open the Zurich Exchange platform again, and login to your account.



The screenshot shows the "Welcome to the Zurich Exchange" page. It features the Zurich logo and a large blue circular graphic. It asks users to select their status: "I'm a Zurich employee" or "I'm a customer or partner". The "I'm a Zurich employee" option is highlighted with an orange border. Below these buttons, there's a link for guests and a registration link. The bottom of the page includes standard links for Privacy, Terms of use, Cookies, and copyright information.

>Welcome to the Zurich Exchange

To access our APIs and Services, please select below.

Please click 'I'm a Zurich employee' if you are a contractor with a Zurich account.

I'm a Zurich employee I'm a customer or partner

Are you just looking?

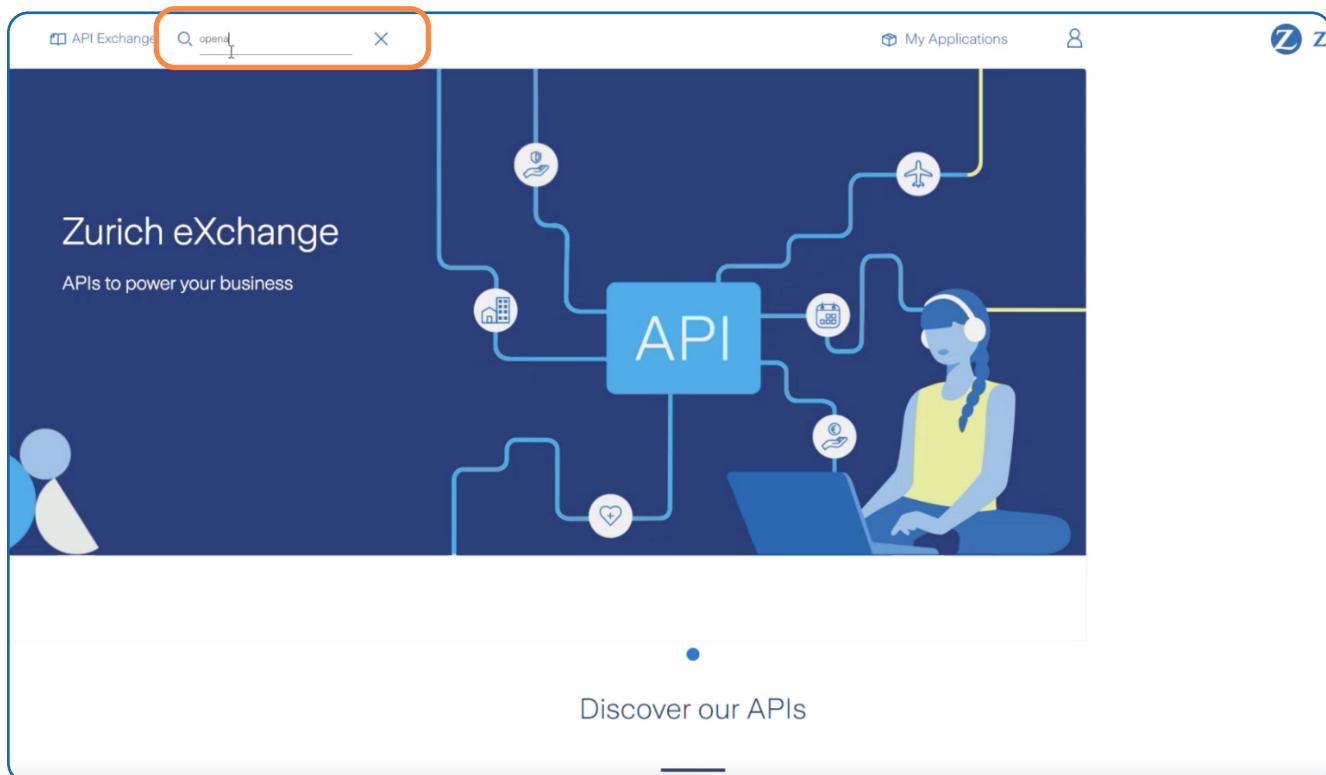
Access as a guest

Not registered? Request access [here](#).

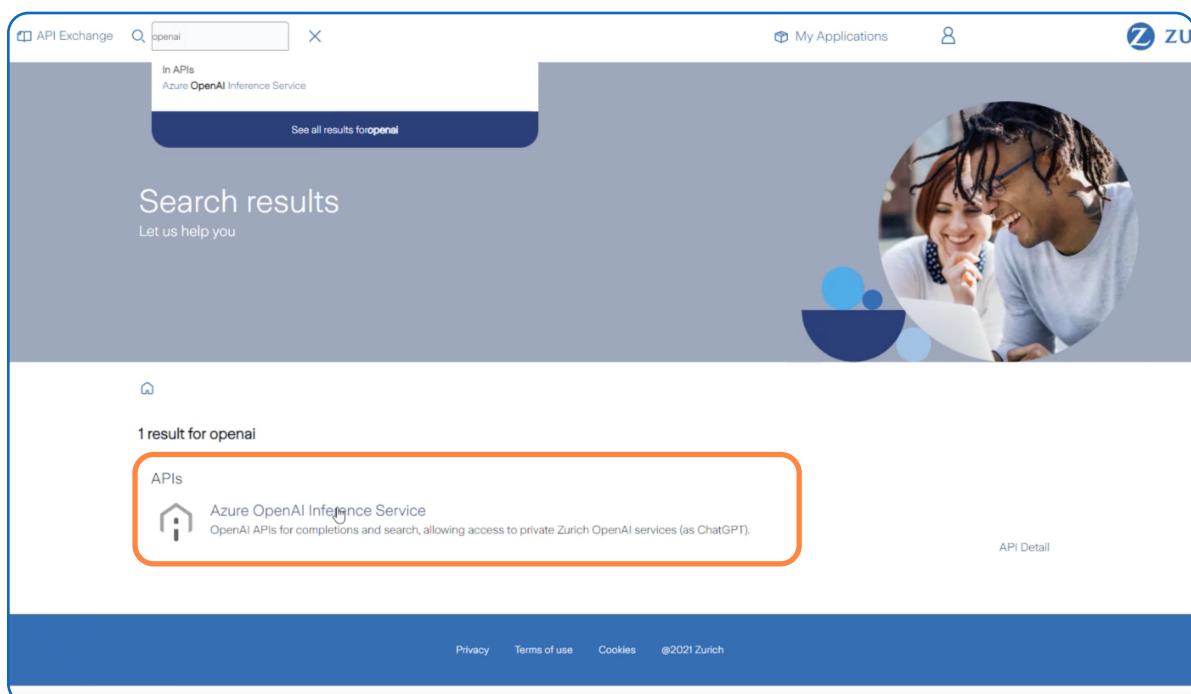
Privacy Terms of use Cookies ©2021 Zurich

## Step 2. Request API access

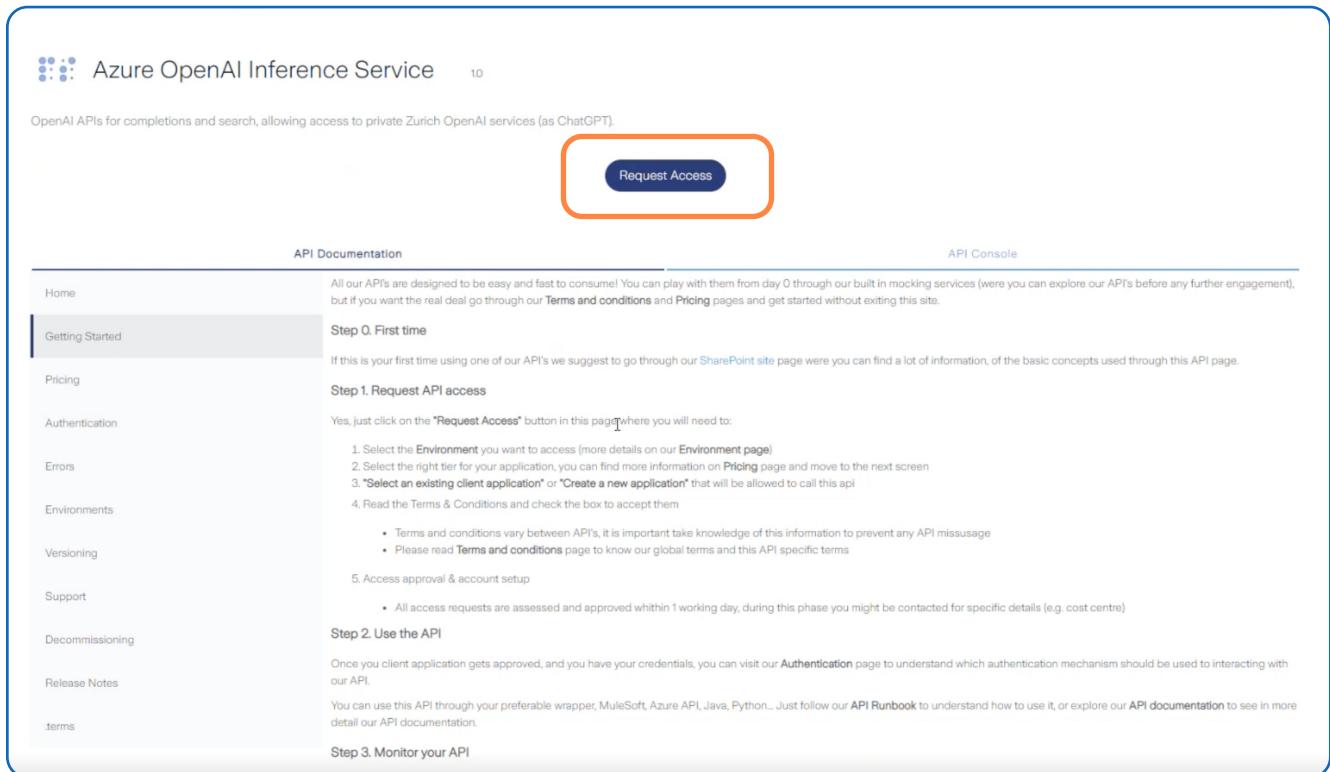
8. Search for OPENAI on the search bar on your top right.



9. Open the created API that will appear on your search result



## 10. Click on the Request access button



Azure OpenAI Inference Service 1.0

OpenAI APIs for completions and search, allowing access to private Zurich OpenAI services (as ChatGPT).

**Request Access**

**API Documentation** **API Console**

**Getting Started**

**Step 0. First time**

If this is your first time using one of our API's we suggest to go through our [SharePoint site](#) page where you can find a lot of information, of the basic concepts used through this API page.

**Step 1. Request API access**

Yes, just click on the **"Request Access"** button in this page where you will need to:

1. Select the **Environment** you want to access (more details on our [Environment page](#))
2. Select the right tier for your application, you can find more information on [Pricing](#) page and move to the next screen
3. **Select an existing client application** or **Create a new application** that will be allowed to call this api
4. Read the Terms & Conditions and check the box to accept them
  - Terms and conditions vary between API's, it is important take knowledge of this information to prevent any API missusage
  - Please read [Terms and conditions](#) page to know our global terms and this API specific terms
5. Access approval & account setup
  - All access requests are assessed and approved within 1 working day, during this phase you might be contacted for specific details (e.g. cost centre)

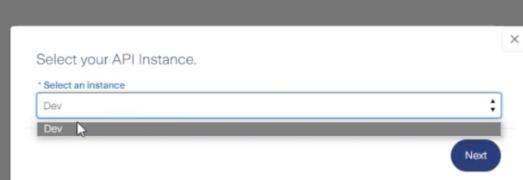
**Step 2. Use the API**

Once your client application gets approved, and you have your credentials, you can visit our [Authentication](#) page to understand which authentication mechanism should be used to interacting with our API.

You can use this API through your preferable wrapper, MuleSoft, Azure API, Java, Python... Just follow our [API Runbook](#) to understand how to use it, or explore our [API documentation](#) to see in more detail our API documentation.

**Step 3. Monitor your API**

## 11. Select the environment



Azure OpenAI Inference Service 1.0

OpenAI APIs for completions and search, allowing access to private Zurich OpenAI services (as ChatGPT).

**Request Access**

**Select your API Instance.**

\* Select an instance

Dev

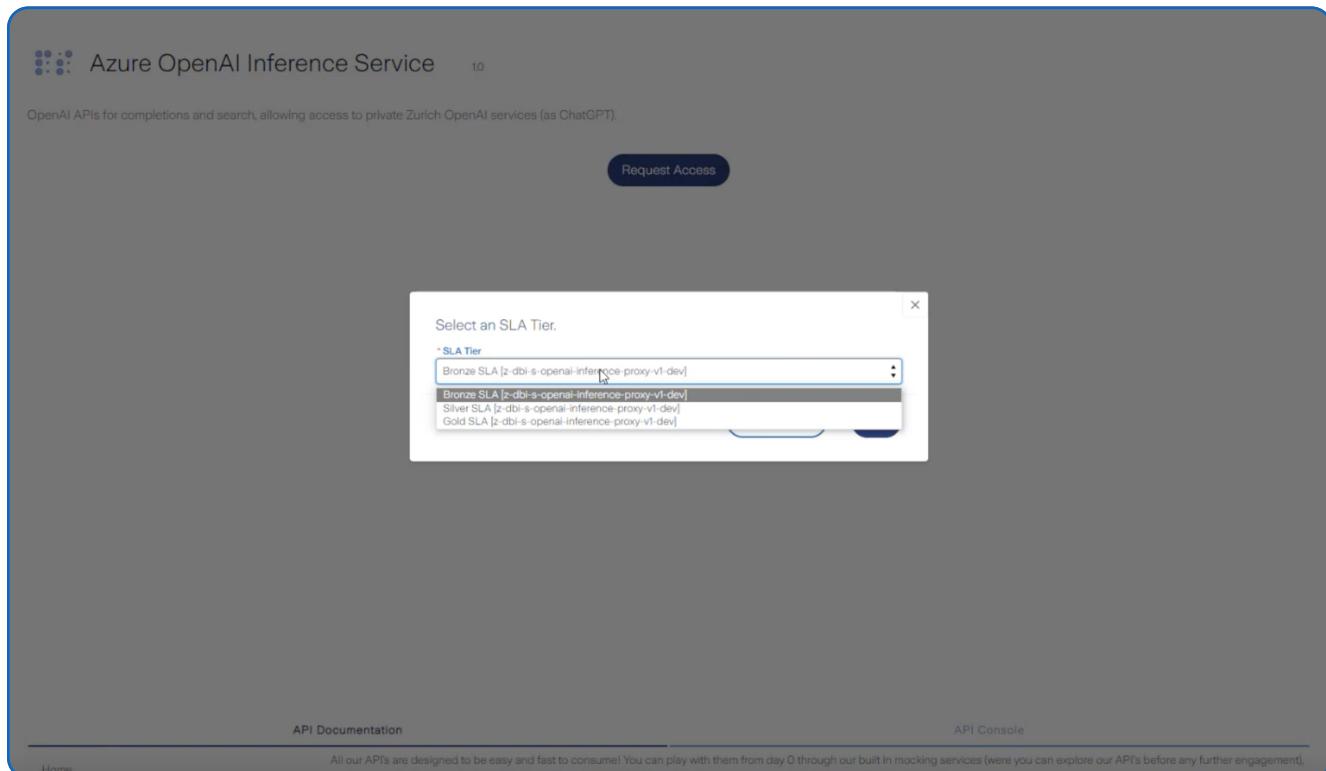
Dev

**Next**

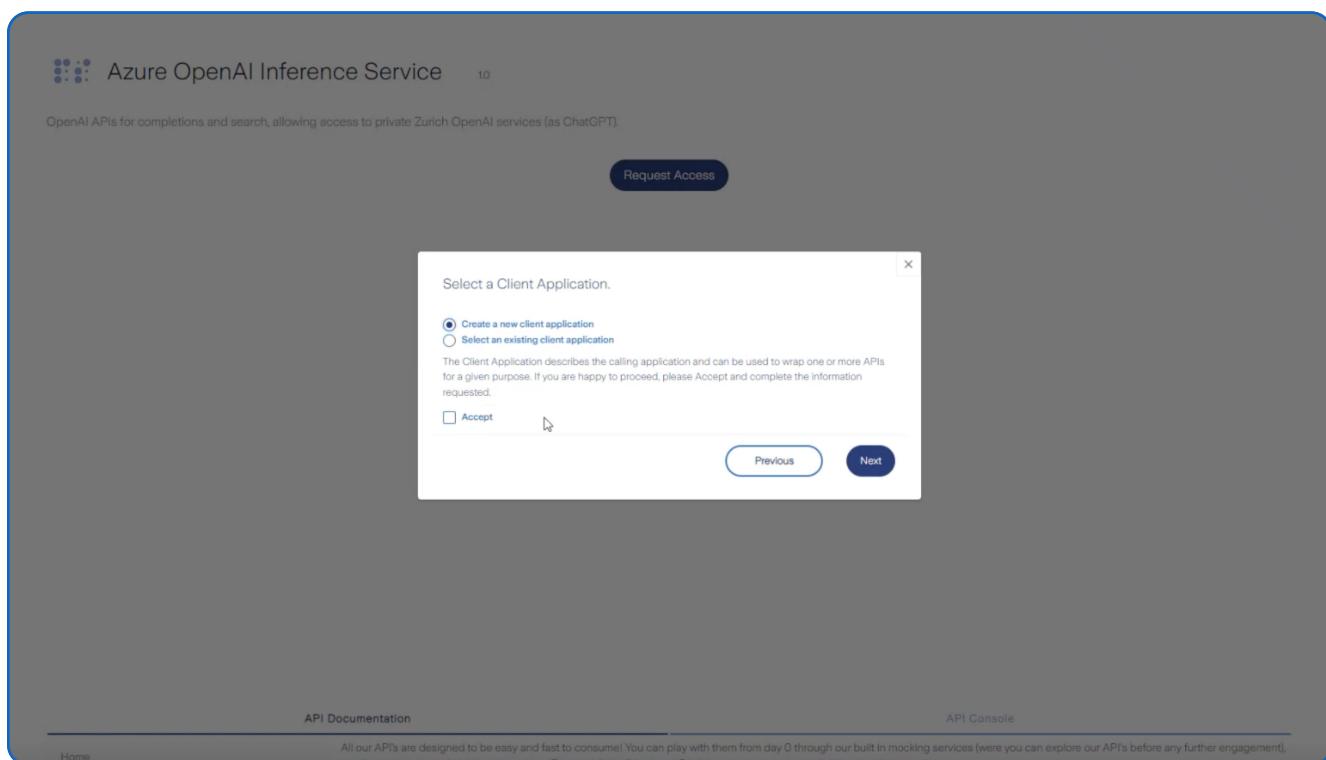
**API Documentation** **API Console**

All our APIs are designed to be easy and fast to consume! You can play with them from day 0 through our built in mocking services (where you can explore our API's before any further engagement).

12. Select the right **tier** for your application, you can find more information on [Pricing page](#) and move to the next screen

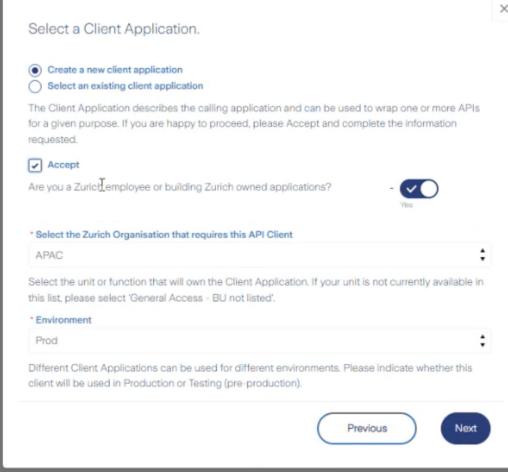


13. Select the type of **Client application**: “Create new client application” or “Select an existing client application”.



#### 14. Read the **terms and conditions** and accept them.

- Terms and conditions may vary between API's. It is important to take knowledge of this information to prevent any API misusage.
- Please read Terms and conditions page to know our global terms and this API specific terms.



OpenAI APIs for completions and search, allowing access to private Zurich OpenAI services (as ChatGPT).

Select a Client Application.

Create a new client application  
 Select an existing client application

The Client Application describes the calling application and can be used to wrap one or more APIs for a given purpose. If you are happy to proceed, please Accept and complete the information requested.

Accept

Are you a Zurich employee or building Zurich owned applications?

Yes

\* Select the Zurich Organisation that requires this API Client

APAC

Select the unit or function that will own the Client Application. If your unit is not currently available in this list, please select 'General Access - BU not listed'.

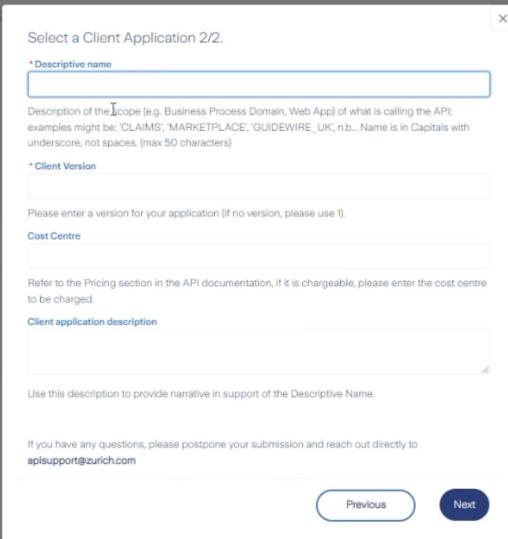
\* Environment

Prod

Different Client Applications can be used for different environments. Please indicate whether this client will be used in Production or Testing (pre-production).

Previous Next

#### 15. Fill up the second part of the Client application form.



OpenAI APIs for completions and search, allowing access to private Zurich OpenAI services (as ChatGPT).

Select a Client Application 2/2.

\* Descriptive name

Description of the Scope (e.g. Business Process Domain, Web App) of what is calling the API; examples might be: 'CLAIMS', 'MARKETPLACE', 'GUIDEWIRE\_UK', n.b.. Name is in Capitals with underscore, not spaces. (max 50 characters)

\* Client Version

Please enter a version for your application (if no version, please use 1).

Cost Centre

Refer to the Pricing section in the API documentation, if it is chargeable, please enter the cost centre to be charged.

Client application description

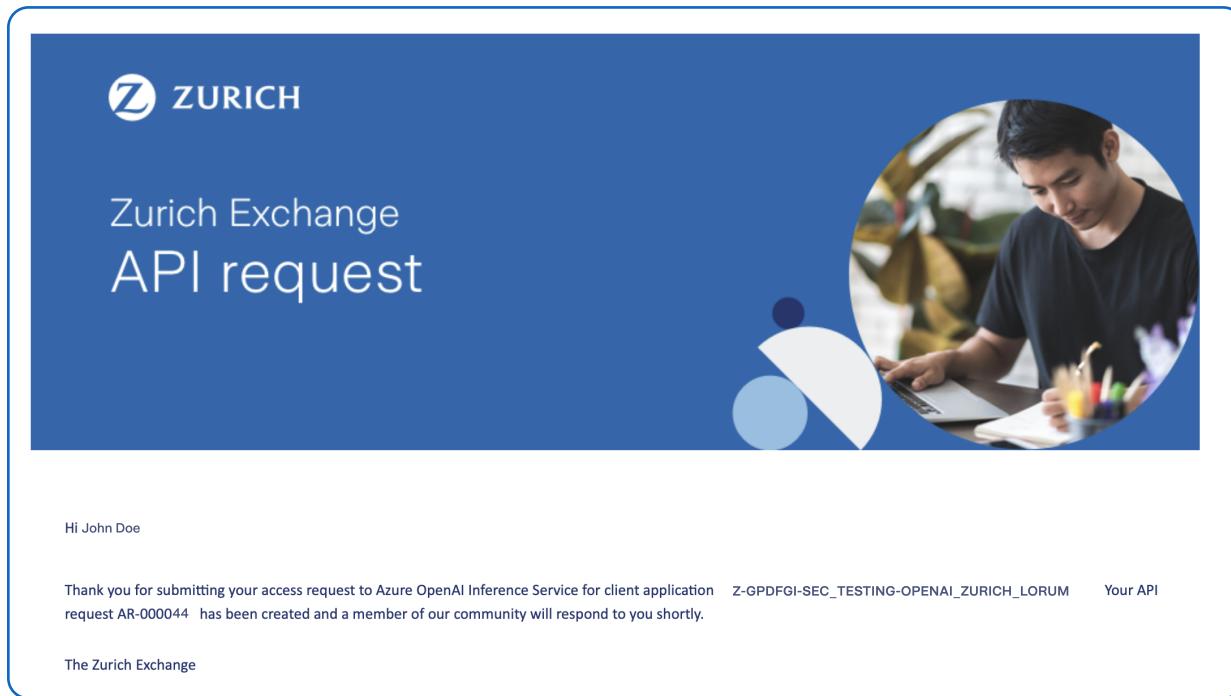
Use this description to provide narrative in support of the Descriptive Name.

If you have any questions, please postpone your submission and reach out directly to apisupport@zurich.com

Previous Next

## 16. Access approval & account setup

- All access requests are assessed and approved within 1 working day, during this phase you might be contacted for specific details



The image shows an email from Zurich Exchange. The subject is "API request". The body of the email includes a greeting "Hi John Doe", a message thanking the user for submitting an access request, and a link to "The Zurich Exchange". There is also a circular profile picture of a man working at a desk.

Hi John Doe

Thank you for submitting your access request to Azure OpenAI Inference Service for client application Z-GPDFGI-SEC\_TESTING-OPENAI\_ZURICH\_LORUM Your API request AR-000044 has been created and a member of our community will respond to you shortly.

The Zurich Exchange

## Step 3. Use the API

Once your client application gets approved, and you have your credentials, you can visit our [Authentication page](#) to understand which authentication mechanism should be used to interacting with our API.

You can use this API through your preferable wrapper, MuleSoft, Azure API, Java, Python... Just follow our API Runbook to understand how to use it, or explore our API documentation to see in more detail our API documentation.

## Step 4. Monitor your API

Monitorization of your API is also a key aspect to improve your API usage, our API's are actively monitored, please through our Support page to know more on our monitoring solution.

## Step 5. Maintain your Application

We are always looking to improve our API's, this means that is also important for you to know how this API can evolve and how we manage it.

The Versioning page details which versioning model is being used, and how this can affect your dependent applications.

## Step 6. Provide feedback and get support

Visit your Support page to know how to interact with us, but while you are here, feel free to use our Reviews section

## Step 7. Decommissioning

Hope you are not thinking about it :) But if you must, simply delete your Application on "My Applications" page, and you will be unregistered from this API.