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#### **Cell2Cell Write-Up**

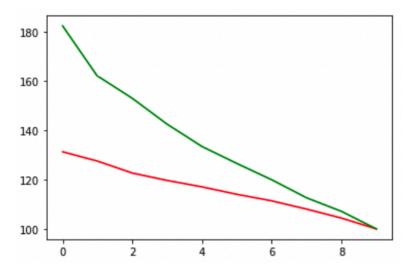
## 1. Briefly describe your predictive churn model. How did you select variables to be included in the model?

We initially developed our churn model with the dependent variable "churndep" and all of the independent variables provided. We ran regressions with regularization and tested multiple alpha values to capture the characteristics of customers who churn. We then measured the performance of the different models by plotting the lift with the various alpha values. Because we were looking for a lift of at least 170, we chose to use alpha = 30 because it exceeded 170 and because it seemed to strike the right balance such that it was not overfitting and not generalized. The logistic regression (alpha = 30) dropped 19 variables and among the variables included, 28 of them were statistically significant (p-value < 0.05). When we reviewed the variables that were statistically significant, we also felt that based on domain knowledge, the included variables made sense given the question we are trying to answer with this analysis.

We applied predict to the logistic regression with regularization model (alpha = 30) to predict churn for calibration data, and graded it, revealing a mean of 0.498. We likewise applied predict on the validation data, graded it, and revealed a mean of 0.478. Plotting the lift (using 170 as the given benchmark) and gains, we found a lift slightly above 180. Lastly, we inverted and rescaled our odds ratio.

#### 2. Demonstrate the predictive performance of the model. Is the performance adequate?

We evaluated the predictive performance of the model by examining the lift. First, we ran the model on the calibration data and the validation data and computed the respective predicted churn rates. Then we created a lift chart for both the calibration data and the validation data. The model generated an approximate lift of 130 for the calibration data and an approximate lift of 180 for the validation data, which means that, on average, the model's predictions are about 180% better at identifying churn compared to random guessing. Since the lift value is higher than the requirement (a lift of at least 170), we were confident to draw the conclusion that the performance of our predictive model was adequate.



# 3. What are the key factors that predict customer churn? Do these factors make sense? What is their relative importance?

We found many variables that were statistically significant in predicting customer churn. After normalizing our odds ratios and inverting, we applied a threshold of a greater than 10% change (i.e., normalized odds ratio greater than 1.10) to narrow to eight key variables.

	Odds ratios	Norm w Invert from Notebook	P-values
eqpdays	1.001408779932910	1.4353400869870000	0.000
uniqsubs	1.1800048239981400	1.2430780952880500	0.000
months	0.980846826669976	1.2045787840487100	0.000
тои	0.9997182341445520	1.159374057761870	0.000
changem	0.9995074555608680	1.1364608869945500	0.000
retcall	1.8937279587126400	1.134016700056510	0.001
actvsubs	0.8461966700532010	1.1211601473886200	0.000
creditaa	0.7304758388208030	1.106691624448040	0.000

- Equipment days: increasing the number of days of using current equipment by one standard deviation increases the odds of churn by 43.5%. This makes intuitive sense, where we expect the length of time a customer has had their current equipment to be a predictor of their likelihood to churn. For example, as customers hold equipment which is starting to reach the end of its lifespan, or as newer models with better performance are released, they may choose to churn.
- Unique subscription: increasing the number of unique subscriptions by one standard deviation increases the odds of churn by 24%. The more people who are on an account, the more likely they are to churn: e.g., each person on a family plan is likely to have different needs from a service, or competitors may have stronger family plan discounts or bundling offers.
- Months in service: decreasing the number of months in service by one standard deviation, increases the odds of churn by 20.5%. As expected, a relatively newer customer may be more likely to churn than one who has been with the service for a longer period.
- **Mean monthly minutes of use:** decreasing mean monthly minutes of use by one standard deviation increases the odds of churn by 16%. This makes sense because if a customer is not using their service, they may be less interested in paying for it and would churn.
- % change in minutes of use: decreasing the percentage change in minutes of use by one std deviation, increases the odds of churn increase by 13.6%. Similar to months in service, a customer who has a lower number of minutes of use is more likely to churn as this might reflect that they are using the service relatively less than other customers.
- **Retention Call:** When a customer has made a call to the retention team, it increases odds of churn by 89%. Note: while this variable indicates the highest odds of churn by far, we have not chosen this for our incentive plan because we are proposing a proactive churn management strategy as opposed to the traditional reactive churn management strategy, which incentives deal-shopping between carriers.
- **Active subscriptions**: decreasing the number of active subscriptions by one std deviation, increases the odds of churn increase by 12%. For example, if there are 4

- customers on a plan (4 unique subscribers), 2 are active users, and that drops to 1 active user, then this signals a likelihood that all of these customers are likely to churn.
- Creditaa: When someone doesn't have a credit aa rating, it decreases the odds of churn rate by 27%. In other words, customers with a lower credit rating are less likely to churn. This can be due to the difficulty in being able to qualify for a competitor's plan, and lead them to stay with their existing plan. While this variable had the 2nd highest magnitude of predicting churn, we decided not to offer an incentive given that the number of customers who have a high credit rating is relatively low.
- 4. What offers should be made to which customers to encourage them to remain with Cell2Cell? Assume that your objective is to generate net positive cash flow, i.e., generate additional customer revenues after subtracting out the cost of the incentive.

We decided to focus on the key predictive variable **Months in Service**. Because a customer who has been with the service for a shorter period of time is more likely to churn than one who has been with the service longer (per the normalized and inverted odds ratios), we want to incentivize customers to sign longer-term contracts to increase the number of months they stay with Cell2Cell. Per the data provided, based on the current revenue from a customer who stays with the service for 18 months, their average payment per month is \$58.28. Thus the net present value of expected profit for the lifetime of a customer who stays with us for 18 months is \$815.72 (note: assumptions for the LTV calculations are provided in the Appendix). In order to offer a discount for a 24-month contract, we would need to generate at least \$43.71 in revenue each month for 24 months. This value represents 75% of the original expected revenue for an 18-month period, and thus the break-even rate for revenue is currently 25%. So any offer below that threshold would generate a profit.

We decided to offer a 10% discount for the 24-month contract. We assumed that we would run targeted emails to both brand new customers and existing customers that are likely to churn. We assume that these costs will be minimal, at about \$2 a customer (one-time payment at month 1). Even with the incentive costs (opportunity cost of offering the 10% discount) of \$5.83 per customer per month, our expected profit is \$985.54 for the 24-month lifetime of an average customer. This represents a 21% increase in expected profit through our incentive program.

We anticipate that this incentive is likely to have positive effects on other key predictive variables, including an increase in equipment days and minutes of use (given that customers are

staying with our service longer), a reduction in retention calls (given that customers are locked into their contracts), as well as increase in active and unique subscriptions given that our 24-month contract would be priced more competitively.

## 5. Assuming these actions were implemented, how would you determine whether they had worked?

To determine whether these actions were successful, we would run a difference in differences study. This would be conducted through randomly dividing customers into two groups to avoid any selection bias. The treatment group would be comprised of those customers who are offered and accept the 10% discount for a 24-month contract. This group would include brand new customers and customers at month 12 who sign up for the new contract. The control group would consist of those customers who are not offered the discount and who continue on a month-to-month or any other existing plan without the incentive. This latter group churns after 18 months, on average.

To analyze whether the plan worked we would look at two differences:

- First difference in average LTV at month 18 (the average number of months customers use the service before churning) and average LTV at month 24 in each group.
  - Treatment Group Change (LTV) = Treatment Group LTV(24 months)-Treatment Group LTV(18 months)
  - Control Group Change (LTV) = Control Group LTV(24 months) -Control Group LTV(18 months)
- The second difference to observe the effect of the incentive plan (assuming other factor are held constant in both groups)
  - Difference-in-Differences (DiD)=Treatment Group Change in LTV-Control Group Change in LTV

A positive DiD in the LTVs will indicate that our plan is working because it indicates increase in profits and ultimately LTV as a result of the incentive plan reducing churn rates. We chose to use the Difference in Difference approach because in a business environment where difference factors could affect LTV, this approach isolates the effect of the incentive plan from other external influences.

TV w/o incentive plan																									
·	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24
evenues		58.28	58.28	58.28	58.28	58.28	58.28	58.28	58.28	58.28	58.28	58.28	58.28	58.28	58.28	58.28	58.28	58.28	58.28	0.00	0.00	0.00	0.00	0.00	0.00
roduct/Service Costs		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
larketing costs		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
istomer profit		\$58.28	\$58.28	\$58.28	\$58.28	\$58.28	\$58.28	\$58.28	\$58.28	\$58.28	\$58.28	\$58.28	\$58.28	\$58.28	\$58.28	\$58.28	\$58.28	\$58.28	\$58.28	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
obability of being active	100	98%	96%	94%	92%	90%	89%	87%	85%	83%	82%	80%	78%	77%	75%	74%	72%	71%	70%	68%	67%	65%	64%	63%	62%
spected profit		\$57.11	\$55.97	\$54.85	\$53.76	\$52.68	\$51.63	\$50.59	\$49.58	\$48.59	\$47.62	\$46.67	\$45.73	\$44.82	\$43.92	\$43.04	\$42.18	\$41.34	\$40.51	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
esent Value of Expected Profit		\$57.11	\$55.51	\$53.95	\$52.43	\$50.96	\$49.53	\$48.14	\$46.78	\$45.47	\$44.19	\$42.95	\$41.74	\$40.57	\$39.43	\$38.32	\$37.25	\$36.20	\$35.18	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
		\$1,049.04 Cur	rent revenue from	m a customer who :	stays with the sen	vice for 18 mont	hs and pays the ave	rage rate of \$58	.28/month																
		\$43.71 In o	rder to offer a dis	scount for a 24-mor	nth contract, we w	ould need to ge	nerate at least the f	ollowing revenue	each month for 2	24 months.															
		75.00% Bre	ak-even revenue	divided by original	revenue																				
		25.00% The	new revenue ar	nount is 75% of the	original, meaning	we could offer	up to a 25% discou	nt and break eve	n																
		Let	s say that we do	a 10% discount for	the 24-month co	ntract																			
		Let	s assume that w	e run targeted ema	ils to both brand r	new customers a	ind existing customs	ers (excluding th	ose who have alre	eady signed a 24-m	nonth contract) so	they can sign to	a new contract at	east 6 months be	fore they are like	ly to churn. We as:	ume that these of	costs will be minim	al, at about \$2 a c	ustomer.					
		\$815.72 Pre	sent value of exp	ected profit for the	lifetime of a custo	mer who stays	with us for 18 montl	s, given a 10%	discount rate on a	yearly basis.															
TV with incentive plan																									
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evenues		58.28	58.28	58.28	58.28	58.28	58.28	58.28	58.28	58.28	58.28	58.28	58.28	58.28	58.28	58.28	58.28	58.28	58.28	58.28	58.28	58.28	58.28	58.28	58.28
roduct/Service Costs		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
arketing costs		2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
centive costs		\$5.83	\$5.83	\$5.83	\$5.83	\$5.83	\$5.83	\$5.83	\$5.83	\$5.83	\$5.83	\$5.83	\$5.83	\$5.83	\$5.83	\$5.83	\$5.83	\$5.83	\$5.83	\$5.83	\$5.83	\$5.83	\$5.83	\$5.83	\$5.83
istomer profit		\$50.45	\$52.45	\$52.45	\$52.45	\$52.45	\$52.45	\$52.45	\$52.45	\$52.45	\$52.45	\$52.45	\$52.45	\$52.45	\$52.45	\$52.45	\$52.45	\$52.45	\$52.45	\$52.45	\$52.45	\$52.45	\$52.45	\$52.45	\$52.45
obability of being active	100	98%	96%	94%	92%	90%	89%	87%	85%	83%	82%	80%	78%	77%	75%	74%	72%	71%	70%	68%	67%	65%	64%	63%	62%
pected profit		\$49.44	\$50.37	\$49.37	\$48.38	\$47.41	\$46.46	\$45.53	\$44.62	\$43.73	\$42.86	\$42.00	\$41.16	\$40.34	\$39.53	\$38.74	\$37.96	\$37.21	\$36.46	\$35.73	\$35.02	\$34.32	\$33.63	\$32.96	\$32.30
esent Value of Expected Profit	0	\$49.44	\$49.96	\$48.55	\$47.19	\$45.86	\$44.58	\$43.32	\$42.11	\$40.92	\$39.77	\$38.66	\$37.57	\$36.51	\$35.49	\$34.49	\$33.52	\$32.58	\$31.66	\$5.84	\$5.21	\$4.64	\$4.13	\$3.68	\$3.28
																								LTV	#\/
		\$985.54 Pre	sent value of the	expected profit for	the lifetime of a c	ustomer who sta	ays with us for 24 m	onths																	
		\$169.82 Exp	ected profit incre	ase per customer i	under the 24-mon	th contract																			
		0.2081825453 Pro	es : :- o/																						

## Cell2Cell Assignment

#### April 9, 2024

```
import shared.mba263 as mba263
     import pandas
     import matplotlib.pyplot as plt
[2]: import numpy
[3]:
     data = pandas.read_csv('cell2cell.csv')
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     data
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     [71047 rows x 70 columns]
[5]: mba263.tabulate(data['calibrat'])
        Name
[5]:
               Count
                     Frequency
     0
               31047
                        0.436992
     1
               40000
                        0.563008
            1
[6]: mba263.tabulate(data['churn'])
[6]:
        Name
               Count
                      Frequency
                        0.709924
     0
            0
               50438
                        0.290076
     1
            1
               20609
[7]: mba263.tabulate(data['churndep'])
[7]:
             Name
                   Count
                           Frequency
     31047
              0.0
                   20000
                            0.281504
     31048
                   20000
                            0.281504
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     31045
              NaN
                        1
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     31046
              NaN
                            0.000014
     [31049 rows x 3 columns]
[8]: data_calibration=data[data['calibrat']==1]
```

[9]: data\_validation=data[data['calibrat']==0]

```
[10]: data_calibration['churn'].mean()
[10]: 0.5
[11]: data_validation['churn'].mean()
[11]: 0.019615421779882115
[12]: column_names = data.columns.tolist()
[13]: column_names
[13]: ['customer',
       'calibrat',
       'churn',
       'churndep',
       'revenue',
       'mou',
       'recchrge',
       'directas',
       'overage',
       'roam',
       'changem',
       'changer',
       'dropvce',
       'blckvce',
       'unansvce',
       'custcare',
       'threeway',
       'mourec',
       'outcalls',
       'incalls',
       'peakvce',
       'opeakvce',
       'dropblk',
       'callfwdv',
       'callwait',
       'months',
       'uniqsubs',
       'actvsubs',
       'phones',
       'models',
       'eqpdays',
       'age1',
       'age2',
       'children',
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'prizmrur',
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       'refurb',
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       'truck',
       'rv',
       'occprof',
       'occcler',
       'occcrft',
       'occstud',
       'occhmkr',
       'occret',
       'occself',
       'ownrent',
       'marryun',
       'marryyes',
       'mailord',
       'mailres',
       'mailflag',
       'travel',
       'pcown',
       'creditcd',
       'retcalls',
       'retaccpt',
       'newcelly',
       'newcelln',
       'refer',
       'incmiss',
       'income',
       'mcycle',
       'setprcm',
       'setprc',
       'retcall']
[14]: varlist = [
       'revenue',
       'mou',
       'recchrge',
       'directas',
       'overage',
       'roam',
       'changem',
       'changer',
       'dropvce',
       'blckvce',
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'creditaa',

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'unansvce',
'custcare',
'threeway',
'mourec',
'outcalls',
'incalls',
'peakvce',
'opeakvce',
'dropblk',
'callfwdv',
'callwait',
'months',
'uniqsubs',
'actvsubs',
'phones',
'models',
'eqpdays',
'age1',
'age2',
'children',
'credita',
'creditaa',
'prizmrur',
'prizmub',
'prizmtwn',
'refurb',
'webcap',
'truck',
'rv',
'occprof',
'occcler',
'occcrft',
'occstud',
'occhmkr',
'occret',
'occself',
'ownrent',
'marryun',
'marryyes',
'mailord',
'mailres',
'mailflag',
'travel',
'pcown',
'creditcd',
'retcalls',
'retaccpt',
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'newcelly',
'newcelln',
'refer',
'incmiss',
'income',
'mcycle',
'setprcm',
'setprc',
'retcall']
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#### [15]: #Logit with regularization (alpha = 0)

[16]: res\_logit0=mba263.

ologit\_reg(data\_calibration['churndep'],data\_calibration[varlist],alpha=0)

Optimization terminated successfully (Exit mode 0)

Current function value: 0.6715330588481454

Iterations: 201

Function evaluations: 256 Gradient evaluations: 201

[17]: res\_logit0.summary()

[17]: <class 'statsmodels.iolib.summary.Summary'>

#### Mba263Logit Regression Results

\_\_\_\_\_\_ Dep. Variable: No. Observations: 38941 churndep Model: Mba263Logit Df Residuals: 38874 Method: MLE Df Model: 66 Date: Sun, 07 Apr 2024 Pseudo R-squ.: 0.03117 01:57:38 Log-Likelihood: Time: -26150. LL-Null: converged: True -26992.Covariance Type: LLR p-value: 6.012e-308 nonrobust

=========	-========		.========	.========	
coef	std err	z	P> z	[0.025	0.975]
0.1499	0.095	1.573	0.116	-0.037	0.337
0.0020	0.001	2.460	0.014	0.000	0.004
-0.0003	4.96e-05	-5.657	0.000	-0.000	-0.000
-0.0031	0.001	-3.514	0.000	-0.005	-0.001
-0.0012	0.006	-0.201	0.840	-0.013	0.010
0.0008	0.000	2.711	0.007	0.000	0.001
0.0071	0.002	3.436	0.001	0.003	0.011
-0.0005	5.35e-05	-9.194	0.000	-0.001	-0.000
0.0023	0.000	6.247	0.000	0.002	0.003
0.0113	0.007	1.563	0.118	-0.003	0.026
	0.1499 0.0020 -0.0003 -0.0031 -0.0012 0.0008 0.0071 -0.0005 0.0023	0.1499 0.095 0.0020 0.001 -0.0003 4.96e-05 -0.0031 0.001 -0.0012 0.006 0.0008 0.000 0.0071 0.002 -0.0005 5.35e-05 0.0023 0.000	0.1499 0.095 1.573 0.0020 0.001 2.460 -0.0003 4.96e-05 -5.657 -0.0031 0.001 -3.514 -0.0012 0.006 -0.201 0.0008 0.000 2.711 0.0071 0.002 3.436 -0.0005 5.35e-05 -9.194 0.0023 0.000 6.247	0.1499       0.095       1.573       0.116         0.0020       0.001       2.460       0.014         -0.0003       4.96e-05       -5.657       0.000         -0.0031       0.001       -3.514       0.000         -0.0012       0.006       -0.201       0.840         0.0008       0.000       2.711       0.007         0.0071       0.002       3.436       0.001         -0.0005       5.35e-05       -9.194       0.000         0.0023       0.000       6.247       0.000	0.1499       0.095       1.573       0.116       -0.037         0.0020       0.001       2.460       0.014       0.000         -0.0003       4.96e-05       -5.657       0.000       -0.000         -0.0031       0.001       -3.514       0.000       -0.005         -0.0012       0.006       -0.201       0.840       -0.013         0.0008       0.000       2.711       0.007       0.000         0.0071       0.002       3.436       0.001       0.003         -0.0005       5.35e-05       -9.194       0.000       -0.001         0.0023       0.000       6.247       0.000       0.002

blckvce	0.0064	0.007	0.894	0.371	-0.008	0.020
unansvce	0.0009	0.000	2.058	0.040	4.38e-05	0.002
custcare	-0.0060	0.003	-2.331	0.020	-0.011	-0.001
threeway	-0.0303	0.011	-2.691	0.007	-0.052	-0.008
mourec	0.0001	0.000	1.018	0.309	-0.000	0.000
outcalls	0.0011	0.001	1.894	0.058	-3.87e-05	0.002
incalls	-0.0031	0.001	-2.937	0.003	-0.005	-0.001
peakvce	-0.0007	0.000	-3.058	0.002	-0.001	-0.000
opeakvce	-0.0002	0.000	-0.783	0.434	-0.001	0.000
dropblk	-0.0031	0.007	-0.442	0.658	-0.017	0.011
callfwdv	-0.0026	0.023	-0.114	0.909	-0.048	0.043
callwait	0.0021	0.003	0.664	0.507	-0.004	0.008
months	-0.0213	0.002	-10.652	0.000	-0.025	-0.017
uniqsubs	0.1844	0.020	9.226	0.000	0.145	0.224
actvsubs	-0.2057	0.028	-7.372	0.000	-0.260	-0.151
phones	0.0487	0.018	2.680	0.007	0.013	0.084
models	0.0137	0.028	0.493	0.622	-0.041	0.068
eqpdays	0.0014	7.47e-05	19.309	0.000	0.001	0.002
age1	-0.0033	0.001	-3.786	0.000	-0.005	-0.002
age2	-0.0012	0.001	-1.719	0.086	-0.003	0.000
children	0.0944	0.028	3.355	0.001	0.039	0.150
credita	-0.1780	0.036	-5.015	0.000	-0.248	-0.108
creditaa	-0.3627	0.035	-10.488	0.000	-0.430	-0.295
prizmrur	0.0665	0.050	1.342	0.179	-0.031	0.164
prizmub	-0.0396	0.024	-1.623	0.104	-0.087	0.008
prizmtwn	0.0462	0.031	1.470	0.141	-0.015	0.108
refurb	0.2340	0.032	7.322	0.000	0.171	0.297
webcap	-0.1562	0.038	-4.158	0.000	-0.230	-0.083
truck	0.0268	0.036	0.744	0.457	-0.044	0.097
rv	0.0121	0.048	0.252	0.801	-0.082	0.106
occprof	-0.0198	0.033	-0.610	0.542	-0.084	0.044
occcler	0.0394	0.075	0.526	0.599	-0.107	0.186
occcrft	-0.0198	0.063	-0.315	0.753	-0.143	0.103
occstud	0.1198	0.122	0.983	0.326	-0.119	0.359
occhmkr	0.2562	0.190	1.348	0.178	-0.116	0.629
occret	-0.0399	0.091	-0.441	0.659	-0.217	0.138
occself	-0.0710	0.081	-0.881	0.379	-0.229	0.087
ownrent	0.0025	0.043	0.060	0.952	-0.081	0.086
marryun	0.1088	0.034	3.198	0.001	0.042	0.176
marryyes	0.0558	0.032	1.716	0.086	-0.008	0.119
mailord	0.0009	0.086	0.011	0.991	-0.167	0.169
mailres	-0.1299	0.086	-1.509	0.131	-0.299	0.039
mailflag	-0.0483	0.084	-0.572	0.567	-0.214	0.117
travel	-0.0006	0.047	-0.012	0.991	-0.093	0.092
pcown	0.0343	0.031	1.108	0.268	-0.026	0.095
creditcd	0.0419	0.044	0.959	0.337	-0.044	0.128
retcalls	0.0120	0.184	0.066	0.948	-0.348	0.372
	3.0220		0.000	0.020	0.020	

retcall	0.7936 	0.195	4.078 	0.000	0.412	1.175
setprc	0.0006	0.000	2.193	0.028	6.6e-05	0.001
mcycle setprcm	0.1222 -0.0964	0.089 0.041	1.373 -2.379	0.170 0.017	-0.052 -0.176	0.297 -0.017
income	-0.0132	0.006	-2.194	0.028	-0.025	-0.001
incmiss	-0.0915	0.060	-1.524	0.128	-0.209	0.026
refer	-0.0500	0.042	-1.188	0.235	-0.133	0.033
newcelln	-0.0050	0.032	-0.160	0.873	-0.067	0.057
newcelly	-0.0705	0.027	-2.585	0.010	-0.124	-0.017
retaccpt	-0.1277	0.108	-1.186	0.236	-0.339	0.083

[18]: mba263.odds\_ratios(res\_logit0)

```
[18]:
                                            z P>|z|
                                                        [0.025
               Odds ratios
                            std err
                                                                 0.975
                  1.001965 0.000800 2.457656 0.014
                                                     1.000414 1.003517
     revenue
                  0.999719 0.000050 5.657852 0.000
                                                     0.999623 0.999815
     mou
                  0.996882 0.000886
                                     3.519019 0.000
                                                     0.995163
     recchrge
                                                               0.998601
     directas
                  0.998804 0.005932
                                     0.201561 0.840
                                                     0.987297
                                                               1.010312
                  1.000761 0.000281 2.710142 0.007
                                                     1.000216 1.001305
     overage
     •••
     income
                  0.986846 0.005955
                                     2.208819 0.027
                                                     0.975293 0.998399
     mcycle
                  1.129973 0.100550 1.292612 0.196
                                                     0.934905 1.325040
     setprcm
                  0.908111 0.036791
                                     2.497601 0.013
                                                     0.836737 0.979485
     setprc
                  1.000620 0.000283
                                     2.192644 0.028
                                                     1.000071 1.001169
     retcall
                  2.211280 0.430283
                                     2.815076 0.005
                                                     1.376531
                                                               3.046030
```

[66 rows x 6 columns]

```
[19]: #Logit with regularization (alpha = 5)
```

```
Optimization terminated successfully (Exit mode 0)
Current function value: 0.6720343123918141
```

Iterations: 242

Function evaluations: 298 Gradient evaluations: 242

```
[21]: res_logit5.summary()
```

[21]: <class 'statsmodels.iolib.summary.Summary'>

Mba263Logit Regression Results

Dep. Variable: churndep No. Observations: 38941 Model: Mba263Logit Df Residuals: 38881 Method: MLE Df Model: 59 Sun, 07 Apr 2024 Pseudo R-squ.: 0.03110 Date: 02:00:27 Log-Likelihood: Time: -26152. converged: True LL-Null: -26992. nonrobust LLR p-value: 0.000 Covariance Type: \_\_\_\_\_\_

	coef	std err	z	P> z	[0.025	0.975]
const	0.0979	0.091	1.078	0.281	-0.080	0.276
revenue	0.0020	0.001	2.455	0.014	0.000	0.004
mou	-0.0003	4.96e-05	-5.661	0.000	-0.000	-0.000
recchrge	-0.0031	0.001	-3.479	0.001	-0.005	-0.001
directas	-0.0013	0.006	-0.212	0.832	-0.013	0.010
overage	0.0008	0.000	2.727	0.006	0.000	0.001
roam	0.0071	0.002	3.436	0.001	0.003	0.011
changem	-0.0005	5.35e-05	-9.206	0.000	-0.001	-0.000
changer	0.0023	0.000	6.248	0.000	0.002	0.003
dropvce	0.0106	0.007	1.465	0.143	-0.004	0.025
blckvce	0.0057	0.007	0.800	0.424	-0.008	0.020
unansvce	0.0009	0.000	2.084	0.037	5.54e-05	0.002
custcare	-0.0060	0.003	-2.343	0.019	-0.011	-0.001
threeway	-0.0296	0.011	-2.630	0.009	-0.052	-0.008
mourec	0.0001	0.000	1.006	0.314	-0.000	0.000
outcalls	0.0011	0.001	1.876	0.061	-4.94e-05	0.002
incalls	-0.0031	0.001	-2.943	0.003	-0.005	-0.001
peakvce	-0.0007	0.000	-3.069	0.002	-0.001	-0.000
opeakvce	-0.0002	0.000	-0.757	0.449	-0.001	0.000
dropblk	-0.0024	0.007	-0.337	0.736	-0.016	0.011
callfwdv	0	nan	nan	nan	nan	nan
callwait	0.0019	0.003	0.613	0.540	-0.004	0.008
months	-0.0209	0.002	-10.551	0.000	-0.025	-0.017
uniqsubs	0.1816	0.020	9.108	0.000	0.143	0.221
actvsubs	-0.1985	0.028	-7.123	0.000	-0.253	-0.144
phones	0.0491	0.018	2.707	0.007	0.014	0.085
models	0.0138	0.028	0.497	0.619	-0.041	0.068
eqpdays	0.0014	7.46e-05	19.301	0.000	0.001	0.002
age1	-0.0032	0.001	-3.689	0.000	-0.005	-0.002
age2	-0.0012	0.001	-1.719	0.086	-0.002	0.000
children	0.0935	0.028	3.334	0.001	0.039	0.149
credita	-0.1669	0.035	-4.703	0.000	-0.236	-0.097
creditaa	-0.3528	0.035	-10.214	0.000	-0.421	-0.285
prizmrur	0.0578	0.049	1.169	0.243	-0.039	0.155
prizmub	-0.0388	0.024	-1.594	0.111	-0.087	0.009
prizmtwn	0.0423	0.031	1.345	0.179	-0.019	0.104
refurb	0.2319	0.032	7.263	0.000	0.169	0.295

webcap	-0.1428	0.038	-3.807	0.000	-0.216	-0.069
truck	0.0303	0.036	0.842	0.400	-0.040	0.101
rv	0.0036	0.048	0.074	0.941	-0.090	0.098
occprof	-0.0143	0.032	-0.452	0.651	-0.076	0.048
occcler	0.0170	0.075	0.227	0.820	-0.129	0.163
occcrft	0	nan	nan	nan	nan	nan
occstud	0.0477	0.122	0.392	0.695	-0.191	0.286
occhmkr	0.0872	0.188	0.463	0.643	-0.282	0.456
occret	-0.0007	0.090	-0.008	0.994	-0.177	0.176
occself	-0.0384	0.080	-0.481	0.630	-0.195	0.118
ownrent	0	nan	nan	nan	nan	nan
marryun	0.0988	0.034	2.907	0.004	0.032	0.165
marryyes	0.0462	0.032	1.426	0.154	-0.017	0.110
mailord	0	nan	nan	nan	nan	nan
mailres	-0.1245	0.028	-4.421	0.000	-0.180	-0.069
mailflag	-0.0130	0.084	-0.154	0.878	-0.178	0.152
travel	0	nan	nan	nan	nan	nan
pcown	0.0285	0.031	0.928	0.353	-0.032	0.089
creditcd	0.0437	0.041	1.070	0.285	-0.036	0.124
retcalls	0	nan	nan	nan	nan	nan
retaccpt	-0.0498	0.099	-0.501	0.616	-0.245	0.145
newcelly	-0.0663	0.027	-2.499	0.012	-0.118	-0.014
newcelln	0	nan	nan	nan	nan	nan
refer	-0.0409	0.042	-0.972	0.331	-0.123	0.042
incmiss	-0.0652	0.058	-1.116	0.264	-0.180	0.049
income	-0.0115	0.006	-1.915	0.056	-0.023	0.000
mcycle	0.0836	0.089	0.941	0.347	-0.091	0.258
setprcm	-0.0824	0.040	-2.035	0.042	-0.162	-0.003
setprc	0.0007	0.000	2.433	0.015	0.000	0.001
retcall	0.7485	0.079	9.464	0.000	0.593	0.903

11 11 11

### [22]: mba263.odds\_ratios(res\_logit5)

[22]	:	Odds ratios	std err	z	P> z	[0.025	0.975]
	revenue	1.001961	0.000799	2.452823	0.014	1.000410	1.003512
	mou	0.999719	0.000050	5.661516	0.000	0.999623	0.999815
	recchrge	0.996914	0.000886	3.484635	0.000	0.995196	0.998632
	directas	0.998743	0.005927	0.212122	0.832	0.987244	1.010242
	overage	1.000765	0.000281	2.725891	0.006	1.000220	1.001309
	•••	•••	•••	•••	•••	•••	
	income	0.988614	0.005913	1.925675	0.054	0.977144	1.000085
	mcycle	1.087233	0.096607	0.902965	0.367	0.899815	1.274651
	${\tt setprcm}$	0.920918	0.037273	2.121687	0.034	0.848609	0.993228
	setprc	1.000687	0.000283	2.431816	0.015	1.000139	1.001236
	retcall	2.113791	0.167182	6.662136	0.000	1.789457	2.438124

#### [66 rows x 6 columns]

#### [23]: #Logit with regularization (alpha = 10)

[24]: res\_logit10=mba263.

ologit\_reg(data\_calibration['churndep'],data\_calibration[varlist],alpha=10)

Optimization terminated successfully (Exit mode 0)

Current function value: 0.6724454477315632

Iterations: 174

Function evaluations: 229 Gradient evaluations: 174

#### [25]: res\_logit10.summary()

[25]: <class 'statsmodels.iolib.summary.Summary'>

#### Mba263Logit Regression Results

Dep. Variable: churndep No. Observations: 38941 Model: Mba263Logit Df Residuals: 38888 Method: MLE Df Model: 52 Date: Sun, 07 Apr 2024 Pseudo R-squ.: 0.03096 Time: 02:02:48 Log-Likelihood: -26156. -26992. converged: True LL-Null: LLR p-value: Covariance Type: nonrobust 0.000

coef	std err	z	P> z	[0.025	0.975]
0.0425	0.091	0.469	0.639	-0.135	0.220
0.0020	0.001	2.455	0.014	0.000	0.004
-0.0003	4.96e-05	-5.663	0.000	-0.000	-0.000
-0.0031	0.001	-3.437	0.001	-0.005	-0.001
-0.0013	0.006	-0.223	0.823	-0.013	0.010
0.0008	0.000	2.740	0.006	0.000	0.001
0.0071	0.002	3.432	0.001	0.003	0.011
-0.0005	5.34e-05	-9.216	0.000	-0.001	-0.000
0.0023	0.000	6.249	0.000	0.002	0.003
0.0098	0.007	1.363	0.173	-0.004	0.024
0.0050	0.007	0.704	0.481	-0.009	0.019
0.0009	0.000	2.110	0.035	6.73e-05	0.002
-0.0060	0.003	-2.344	0.019	-0.011	-0.001
-0.0290	0.011	-2.580	0.010	-0.051	-0.007
0.0001	0.000	0.991	0.322	-0.000	0.000
0.0011	0.001	1.846	0.065	-6.7e-05	0.002
-0.0031	0.001	-2.949	0.003	-0.005	-0.001
	coef 0.0425 0.0020 -0.0003 -0.0031 -0.0013 0.0008 0.0071 -0.0005 0.0023 0.0098 0.0050 0.0099 -0.0060 -0.0290 0.0001 0.0011	coef std err  0.0425 0.091 0.0020 0.001 -0.0003 4.96e-05 -0.0031 0.001 -0.0013 0.006 0.0008 0.000 0.0071 0.002 -0.0005 5.34e-05 0.0023 0.000 0.0098 0.007 0.0098 0.007 0.0050 0.007 0.0009 0.000 -0.0060 0.003 -0.0290 0.011 0.0001 0.000	coef         std err         z           0.0425         0.091         0.469           0.0020         0.001         2.455           -0.0003         4.96e-05         -5.663           -0.0013         0.001         -3.437           -0.0013         0.006         -0.223           0.0008         0.000         2.740           0.0071         0.002         3.432           -0.0005         5.34e-05         -9.216           0.0023         0.000         6.249           0.0098         0.007         1.363           0.0050         0.007         0.704           0.0009         0.000         2.110           -0.0060         0.003         -2.344           -0.0290         0.011         -2.580           0.0001         0.0001         0.991           0.0011         0.0001         1.846	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	0.0425         0.091         0.469         0.639         -0.135           0.0020         0.001         2.455         0.014         0.000           -0.0003         4.96e-05         -5.663         0.000         -0.005           -0.0013         0.006         -0.223         0.823         -0.013           0.0008         0.000         2.740         0.006         0.000           0.0071         0.002         3.432         0.001         0.003           -0.0005         5.34e-05         -9.216         0.000         -0.001           0.0023         0.000         6.249         0.000         0.002           0.0098         0.007         1.363         0.173         -0.004           0.0050         0.007         0.704         0.481         -0.009           0.0099         0.000         2.110         0.035         6.73e-05           -0.0060         0.003         -2.344         0.019         -0.011           -0.0290         0.011         -2.580         0.010         -0.051           0.0001         0.0001         0.991         0.322         -0.000           0.0011         0.005         -6.7e-05

peakvce	-0.0007	0.000	-3.083	0.002	-0.001	-0.000
opeakvce	-0.0002	0.000	-0.729	0.466	-0.001	0.000
dropblk	-0.0016	0.007	-0.232	0.816	-0.015	0.012
callfwdv	0	nan	nan	nan	nan	nan
callwait	0.0018	0.003	0.562	0.574	-0.004	0.008
months	-0.0205	0.002	-10.340	0.000	-0.024	-0.017
uniqsubs	0.1788	0.020	8.977	0.000	0.140	0.218
actvsubs	-0.1910	0.028	-6.862	0.000	-0.246	-0.136
phones	0.0496	0.018	2.735	0.006	0.014	0.085
models	0.0141	0.028	0.508	0.612	-0.040	0.069
eqpdays	0.0014	7.45e-05	19.292	0.000	0.001	0.002
age1	-0.0030	0.001	-3.550	0.000	-0.005	-0.001
age2	-0.0011	0.001	-1.679	0.093	-0.002	0.000
children	0.0918	0.028	3.283	0.001	0.037	0.147
credita	-0.1561	0.035	-4.405	0.000	-0.226	-0.087
creditaa	-0.3432	0.035	-9.945	0.000	-0.411	-0.276
prizmrur	0.0496	0.049	1.003	0.316	-0.047	0.146
prizmub	-0.0379	0.024	-1.557	0.119	-0.086	0.010
prizmtwn	0.0388	0.031	1.237	0.216	-0.023	0.100
refurb	0.2300	0.032	7.213	0.000	0.168	0.293
webcap	-0.1292	0.037	-3.447	0.001	-0.203	-0.056
truck	0.0318	0.029	1.094	0.274	-0.025	0.089
rv	0	nan	nan	nan	nan	nan
occprof	-0.0103	0.031	-0.334	0.738	-0.071	0.050
occcler	0	nan	nan	nan	nan	nan
occcrft	0	nan	nan	nan	nan	nan
occstud	0	nan	nan	nan	nan	nan
occhmkr	0	nan	nan	nan	nan	nan
occret	0	nan	nan	nan	nan	nan
occself	-0.0078	0.079	-0.098	0.922	-0.163	0.148
ownrent	0	nan	nan	nan	nan	nan
marryun	0.0890	0.034	2.625	0.009	0.023	0.155
marryyes	0.0376	0.032	1.163	0.245	-0.026	0.101
mailord	0	nan	nan	nan	nan	nan
mailres	-0.1194	0.028	-4.262	0.000	-0.174	-0.064
mailflag	0	nan	nan	nan	nan	nan
travel	0	nan	nan	nan	nan	nan
pcown	0.0227	0.031	0.744	0.457	-0.037	0.082
creditcd	0.0460	0.041	1.127	0.260	-0.034	0.126
retcalls	0	nan	nan	nan	nan	nan
retaccpt	0	nan	nan	nan	nan	nan
newcelly	-0.0630	0.027	-2.375	0.018	-0.115	-0.011
newcelln	0	nan	nan	nan	nan	nan
refer	-0.0312	0.042	-0.743	0.458	-0.113	0.051
incmiss	-0.0396	0.058	-0.680	0.497	-0.154	0.075
income	-0.0098	0.006	-1.652	0.099	-0.021	0.002
mcycle	0.0468	0.089	0.527	0.598	-0.127	0.221
- J - <del></del> -		0.000			· · ·	*

```
retcall
                     0.7065
                                 0.057
                                           12.297
                                                       0.000
                                                                   0.594
                                                                               0.819
[26]: mba263.odds_ratios(res_logit10)
[26]:
                Odds ratios
                                                          [0.025
                                                                    0.975
                              std err
                                              z P>|z|
                   1.001960
                             0.000799
                                       2.452361 0.014
                                                        1.000410
                                                                  1.003511
      revenue
                   0.999719
                             0.000050
                                       5.663710
                                                 0.000
                                                        0.999623
     mou
                                                                  0.999815
      recchrge
                   0.996953 0.000885
                                       3.442211 0.001
                                                        0.995235
                                                                  0.998670
      directas
                   0.998678
                             0.005923
                                       0.223260
                                                 0.823
                                                        0.987187
                                                                  1.010168
                   1.000768
                             0.000280
                                       2.738893 0.006
                                                        1.000224 1.001312
      overage
      income
                   0.990240
                            0.005879 1.660163 0.097
                                                        0.978834 1.001645
     mcycle
                                                        0.867388 1.228385
                   1.047887 0.093040 0.514687 0.607
      setprcm
                   0.934043 0.037769 1.746325 0.081
                                                        0.860770 1.007315
      setprc
                   1.000756 0.000283
                                       2.675133 0.007
                                                        1.000208 1.001304
      retcall
                   2.026815 0.116438 8.818543 0.000
                                                        1.800925 2.252705
      [66 rows x 6 columns]
[27]: #Logit with regularization (alpha = 15)
[28]: res logit15=mba263.
       Glogit_reg(data_calibration['churndep'],data_calibration[varlist],alpha=15)
     Optimization terminated successfully
                                             (Exit mode 0)
                 Current function value: 0.6728115378239092
                 Iterations: 170
                 Function evaluations: 225
                 Gradient evaluations: 170
[29]: res_logit15.summary()
[29]: <class 'statsmodels.iolib.summary.Summary'>
                              Mba263Logit Regression Results
      Dep. Variable:
                                   churndep
                                              No. Observations:
                                                                               38941
     Model:
                                Mba263Logit
                                              Df Residuals:
                                                                               38890
     Method:
                                              Df Model:
                                                                                  50
     Date:
                           Sun, 07 Apr 2024
                                              Pseudo R-squ.:
                                                                             0.03085
                                   02:05:04
      Time:
                                              Log-Likelihood:
                                                                             -26159.
                                              LL-Null:
                                                                             -26992.
      converged:
                                       True
      Covariance Type:
                                              LLR p-value:
                                                                               0.000
                                  nonrobust
```

setprcm

setprc

-0.0682

0.0008

0.040

0.000

-1.687

2.676

0.092

0.007

-0.147

0.000

0.011

	coef	std err	z	P> z	[0.025	0.975]
const	0	nan	nan	nan	nan	nan
revenue	0.0020	0.001	2.459	0.014	0.000	0.004
mou	-0.0003	4.96e-05	-5.671	0.000	-0.000	-0.000
recchrge	-0.0030	0.001	-3.443	0.001	-0.005	-0.001
directas	-0.0013	0.006	-0.224	0.823	-0.013	0.010
overage	0.0008	0.000	2.745	0.006	0.000	0.001
roam	0.0071	0.002	3.429	0.001	0.003	0.011
changem	-0.0005	5.34e-05	-9.220	0.000	-0.001	-0.000
changer	0.0023	0.000	6.247	0.000	0.002	0.003
dropvce	0.0090	0.007	1.255	0.210	-0.005	0.023
blckvce	0.0043	0.007	0.603	0.546	-0.010	0.018
unansvce	0.0010	0.000	2.137	0.033	7.91e-05	0.002
custcare	-0.0060	0.003	-2.348	0.019	-0.011	-0.001
threeway	-0.0285	0.011	-2.536	0.011	-0.051	-0.006
mourec	0.0001	0.000	0.980	0.327	-0.000	0.000
outcalls	0.0011	0.001	1.810	0.070	-8.85e-05	0.002
incalls	-0.0031	0.001	-2.954	0.003	-0.005	-0.001
peakvce	-0.0007	0.000	-3.087	0.002	-0.001	-0.000
opeakvce	-0.0002	0.000	-0.719	0.472	-0.001	0.000
dropblk	-0.0009	0.007	-0.125	0.901	-0.015	0.013
callfwdv	0	nan	nan	nan	nan	nan
callwait	0.0017	0.003	0.529	0.597	-0.004	0.008
months	-0.0201	0.002	-10.306	0.000	-0.024	-0.016
uniqsubs	0.1756	0.020	8.834	0.000	0.137	0.215
actvsubs	-0.1837	0.028	-6.664	0.000	-0.238	-0.130
phones	0.0501	0.018	2.763	0.006	0.015	0.086
models	0.0139	0.027	0.507	0.612	-0.040	0.067
eqpdays	0.0014	7.36e-05	19.467	0.000	0.001	0.002
age1	-0.0029	0.001	-3.521	0.000	-0.005	-0.001
age2	-0.0011	0.001	-1.618	0.106	-0.002	0.000
children	0.0893	0.028	3.195	0.001	0.035	0.144
credita	-0.1463	0.035	-4.173	0.000	-0.215	-0.078
creditaa	-0.3341	0.034	-9.794	0.000	-0.401	-0.267
prizmrur	0.0405	0.049	0.823	0.411	-0.056	0.137
prizmub	-0.0373	0.024	-1.535	0.125	-0.085	0.010
prizmtwn	0.0350	0.031	1.118	0.264	-0.026	0.096
refurb	0.2280	0.032	7.208	0.000	0.166	0.290
webcap	-0.1187	0.034	-3.526	0.000	-0.185	-0.053
truck	0.0318	0.029	1.094	0.274	-0.025	0.089
rv	0	nan	nan	nan	nan	nan
occprof	-0.0050	0.031	-0.165	0.869	-0.065	0.055
occcler	0	nan	nan	nan	nan	nan
occcrft	0	nan	nan	nan	nan	nan
occstud	0	nan	nan	nan	nan	nan

occhmkr	0	nan	nan	nan	nan	nan
occret	0	nan	nan	nan	nan	nan
occself	0	nan	nan	nan	nan	nan
ownrent	0	nan	nan	nan	nan	nan
marryun	0.0791	0.034	2.358	0.018	0.013	0.145
marryyes	0.0296	0.032	0.915	0.360	-0.034	0.093
mailord	0	nan	nan	nan	nan	nan
mailres	-0.1147	0.028	-4.105	0.000	-0.169	-0.060
mailflag	0	nan	nan	nan	nan	nan
travel	0	nan	nan	nan	nan	nan
pcown	0.0166	0.030	0.548	0.584	-0.043	0.076
creditcd	0.0457	0.039	1.179	0.239	-0.030	0.122
retcalls	0	nan	nan	nan	nan	nan
retaccpt	0	nan	nan	nan	nan	nan
newcelly	-0.0599	0.026	-2.260	0.024	-0.112	-0.008
newcelln	0	nan	nan	nan	nan	nan
refer	-0.0224	0.042	-0.533	0.594	-0.105	0.060
incmiss	-0.0168	0.053	-0.318	0.751	-0.120	0.087
income	-0.0082	0.006	-1.418	0.156	-0.019	0.003
mcycle	0.0103	0.089	0.116	0.908	-0.164	0.184
setprcm	-0.0570	0.036	-1.567	0.117	-0.128	0.014
setprc	0.0008	0.000	2.973	0.003	0.000	0.001
retcall	0.6918	0.057	12.076	0.000	0.579	0.804

11 11 11

```
[30]: mba263.odds_ratios(res_logit15)
```

```
[30]:
                Odds ratios
                                               z P>|z|
                                                           [0.025
                                                                     0.975
                              std err
                   1.001962 0.000799
                                                  0.014
                                       2.456501
                                                         1.000413
                                                                   1.003511
      revenue
                             0.000050
      mou
                   0.999719
                                       5.671861
                                                  0.000
                                                         0.999623
                                                                   0.999815
                   0.996972
                                                  0.001
                                                         0.995268
      recchrge
                             0.000878
                                       3.447782
                                                                   0.998676
      directas
                   0.998677
                             0.005914
                                       0.223790
                                                  0.823
                                                         0.987204
                                                                   1.010149
                   1.000769
                             0.000280
                                                  0.006
                                                         1.000225
      overage
                                       2.743697
                                                                   1.001313
      income
                   0.991861
                             0.005717
                                       1.423651
                                                  0.155
                                                         0.980769
                                                                   1.002952
      mcycle
                   1.010352
                             0.089674
                                       0.115439
                                                  0.908
                                                         0.836384
                                                                   1.184320
      setprcm
                   0.944552
                             0.034376
                                        1.612997
                                                  0.107
                                                         0.877863
                                                                   1.011241
      setprc
                   1.000810
                             0.000272
                                       2.971936
                                                  0.003
                                                         1.000281
                                                                   1.001338
      retcall
                   1.997251
                             0.114413
                                       8.716277
                                                  0.000
                                                         1.775291
                                                                   2.219211
```

[66 rows x 6 columns]

```
[31]: #Logit with regularization (alpha = 20)
```

```
[32]: res_logit20=mba263.

→logit_reg(data_calibration['churndep'],data_calibration[varlist],alpha=20)
```

Optimization terminated successfully (Exit mode 0)

Current function value: 0.6731532815013931

Iterations: 149

Function evaluations: 204 Gradient evaluations: 149

[33]: res\_logit20.summary()

[33]: <class 'statsmodels.iolib.summary.Summary'>

#### Mba263Logit Regression Results

Dep. Variab Model: Method: Date: Time: converged: Covariance	Sı	churn Mba263Lo un, 07 Apr 2 02:07	ogit Df Re MLE Df Mc 2024 Pseud 7:11 Log-I True LL-Nu	lo R-squ.: Likelihood:	:	38941 38892 48 0.03075 -26161. -26992. 0.000
	coef	std err	z	P> z	[0.025	0.975]
const	0	nan	nan	nan	 nan	nan
revenue	0.0020	0.001	2.451	0.014	0.000	0.004
mou	-0.0003	4.95e-05	-5.683	0.000	-0.000	-0.000
recchrge	-0.0031	0.001	-3.483	0.000	-0.005	-0.001
directas	-0.0012	0.006	-0.205	0.838	-0.013	0.010
overage	0.0008	0.000	2.745	0.006	0.000	0.001
roam	0.0071	0.002	3.430	0.001	0.003	0.011
changem	-0.0005	5.34e-05	-9.224	0.000	-0.001	-0.000
changer	0.0023	0.000	6.245	0.000	0.002	0.003
dropvce	0.0082	0.007	1.142	0.253	-0.006	0.022
blckvce	0.0035	0.007	0.497	0.619	-0.010	0.018
unansvce	0.0010	0.000	2.149	0.032	8.44e-05	0.002
custcare	-0.0060	0.003	-2.367	0.018	-0.011	-0.001
threeway	-0.0279	0.011	-2.488	0.013	-0.050	-0.006
mourec	0.0001	0.000	0.981	0.327	-0.000	0.000
outcalls	0.0010	0.001	1.781	0.075	-0.000	0.002
incalls	-0.0031	0.001	-2.938	0.003	-0.005	-0.001
peakvce	-0.0007	0.000	-3.052	0.002	-0.001	-0.000
opeakvce	-0.0002	0.000	-0.748	0.454	-0.001	0.000
dropblk	-0.0001	0.007	-0.017	0.987	-0.014	0.014
callfwdv	0	nan	nan	nan	nan	nan
callwait	0.0017	0.003	0.528	0.597	-0.004	0.008
months	-0.0198	0.002	-10.197	0.000	-0.024	-0.016
uniqsubs	0.1721	0.020	8.672	0.000	0.133	0.211
actvsubs	-0.1783	0.028	-6.474	0.000	-0.232	-0.124

phones	0.0506	0.018	2.792	0.005	0.015	0.086
models	0.0112	0.010	0.410	0.682	-0.042	0.065
eqpdays	0.0014	7.36e-05	19.351	0.002	0.001	0.002
age1	-0.0029	0.001	-3.486	0.000	-0.005	-0.001
age2	-0.0010	0.001	-1.509	0.131	-0.002	0.000
children	0.0868	0.028	3.113	0.002	0.032	0.141
credita	-0.1390	0.035	-3.968	0.002	-0.208	-0.070
creditaa	-0.3275	0.034	-9.608	0.000	-0.394	-0.261
prizmrur	0.0297	0.049	0.602	0.547	-0.067	0.126
prizmub	-0.0371	0.024	-1.526	0.127	-0.085	0.011
prizmtwn	0.0301	0.031	0.962	0.336	-0.031	0.091
refurb	0.2243	0.032	7.092	0.000	0.162	0.286
webcap	-0.1160	0.034	-3.446	0.001	-0.182	-0.050
truck	0.0301	0.029	1.048	0.295	-0.026	0.086
rv	0	nan	nan	nan	nan	nan
occprof	0	nan	nan	nan	nan	nan
occcler	0	nan	nan	nan	nan	nan
occcrft	0	nan	nan	nan	nan	nan
occstud	0	nan	nan	nan	nan	nan
occhmkr	0	nan	nan	nan	nan	nan
occret	0	nan	nan	nan	nan	nan
occself	0	nan	nan	nan	nan	nan
ownrent	0	nan	nan	nan	nan	nan
marryun	0.0664	0.033	1.985	0.047	0.001	0.132
marryyes	0.0206	0.032	0.637	0.524	-0.043	0.084
mailord	0	nan	nan	nan	nan	nan
mailres	-0.1096	0.028	-3.954	0.000	-0.164	-0.055
mailflag	0	nan	nan	nan	nan	nan
travel	0	nan	nan	nan	nan	nan
pcown	0.0109	0.030	0.367	0.713	-0.047	0.069
creditcd	0.0392	0.039	1.012	0.311	-0.037	0.115
retcalls	0	nan	nan	nan	nan	nan
retaccpt	0	nan	nan	nan	nan	nan
newcelly	-0.0570	0.026	-2.153	0.031	-0.109	-0.005
newcelln	0	nan	nan	nan	nan	nan
refer	-0.0136	0.042	-0.324	0.746	-0.096	0.069
incmiss	-0.0047	0.053	-0.090	0.928	-0.108	0.099
income	-0.0071	0.006	-1.241	0.215	-0.018	0.004
mcycle	0	nan	nan	nan	nan	nan
$\mathtt{setprcm}$	-0.0542	0.036	-1.491	0.136	-0.126	0.017
setprc	0.0008	0.000	3.041	0.002	0.000	0.001
retcall	0.6761	0.057	11.831	0.000	0.564	0.788

[34]: mba263.odds\_ratios(res\_logit20)

```
[34]:
                                             z P>|z|
                                                         [0.025
               Odds ratios
                             std err
                                                                   0.975
                  1.001955 0.000798 2.448785 0.014 1.000406 1.003503
     revenue
                  0.999718 0.000050 5.684086 0.000
                                                       0.999622 0.999815
     mou
     recchrge
                  0.996938 0.000878
                                      3.487856 0.000
                                                       0.995235 0.998641
     directas
                  0.998790 0.005912 0.204724 0.838
                                                       0.987321 1.010258
                  1.000769
                            0.000280 2.744119 0.006
                                                       1.000225 1.001313
     overage
                     •••
                                          •••
                                                  •••
     income
                  0.992891
                            0.005707
                                      1.245706
                                                0.213
                                                       0.981820 1.003962
                  1.000000
     mcycle
                                           {\tt NaN}
                                                  NaN
                                                            {\tt NaN}
                                                                      NaN
                                 NaN
     setprcm
                  0.947221
                            0.034458 1.531692 0.126
                                                       0.880374
                                                                 1.014069
                                      3.039568 0.002
                                                       1.000299
     setprc
                  1.000828
                            0.000272
                                                                 1.001356
     retcall
                  1.966244 0.112368 8.598953 0.000
                                                       1.748250 2.184237
```

[66 rows x 6 columns]

```
[35]: #Logit with regularization (alpha = 25)
```

```
[36]: res_logit25=mba263.

ologit_reg(data_calibration['churndep'],data_calibration[varlist],alpha=25)
```

Optimization terminated successfully (Exit mode 0)

Current function value: 0.673477385865285

Iterations: 130

Function evaluations: 185 Gradient evaluations: 130

#### [37]: res\_logit25.summary()

[37]: <class 'statsmodels.iolib.summary.Summary'>

#### Mba263Logit Regression Results

\_\_\_\_\_\_ Dep. Variable: No. Observations: 38941 churndep Model: 38894 Mba263Logit Df Residuals: Method: MLE Df Model: 46 Date: Sun, 07 Apr 2024 Pseudo R-squ.: 0.03065 Time: 02:09:06 Log-Likelihood: -26164.converged: True LL-Null: -26992. Covariance Type: nonrobust LLR p-value: 0.000

	coef	std err	z	P> z	[0.025	0.975]
const	0	nan	nan	nan	nan	nan
revenue	0.0019	0.001	2.446	0.014	0.000	0.004
mou	-0.0003	4.95e-05	-5.690	0.000	-0.000	-0.000
recchrge	-0.0031	0.001	-3.521	0.000	-0.005	-0.001
directas	-0.0011	0.006	-0.185	0.853	-0.013	0.010

overage	0.0008	0.000	2.747	0.006	0.000	0.001
roam	0.0071	0.002	3.437	0.001	0.003	0.011
changem	-0.0005	5.34e-05	-9.229	0.000	-0.001	-0.000
changer	0.0023	0.000	6.244	0.000	0.002	0.003
dropvce	0.0081	0.002	4.974	0.000	0.005	0.011
blckvce	0.0034	0.001	3.119	0.002	0.001	0.006
unansvce	0.0010	0.000	2.157	0.031	8.78e-05	0.002
custcare	-0.0060	0.003	-2.383	0.017	-0.011	-0.001
threeway	-0.0274	0.011	-2.442	0.015	-0.049	-0.005
mourec	0.0001	0.000	0.976	0.329	-0.000	0.000
outcalls	0.0010	0.001	1.760	0.078	-0.000	0.002
incalls	-0.0031	0.001	-2.931	0.003	-0.005	-0.001
peakvce	-0.0007	0.000	-3.030	0.002	-0.001	-0.000
opeakvce	-0.0002	0.000	-0.775	0.438	-0.001	0.000
dropblk	0	nan	nan	nan	nan	nan
callfwdv	0	nan	nan	nan	nan	nan
callwait	0.0016	0.003	0.525	0.599	-0.004	0.008
months	-0.0196	0.002	-10.110	0.000	-0.023	-0.016
uniqsubs	0.1688	0.020	8.520	0.000	0.130	0.208
actvsubs	-0.1727	0.027	-6.288	0.000	-0.227	-0.119
phones	0.0511	0.018	2.820	0.005	0.016	0.087
models	0.0089	0.027	0.329	0.742	-0.044	0.062
eqpdays	0.0014	7.32e-05	19.327	0.000	0.001	0.002
age1	-0.0029	0.001	-3.580	0.000	-0.004	-0.001
age2	-0.0009	0.001	-1.404	0.160	-0.002	0.000
children	0.0843	0.028	3.026	0.002	0.030	0.139
credita	-0.1316	0.025	-3.758	0.002	-0.200	-0.063
creditaa	-0.3207	0.034	-9.416	0.000	-0.387	-0.254
	0.0179	0.034	0.364	0.716	-0.079	0.234
prizmrur	-0.0366	0.049	-1.513	0.710	-0.079	0.114
prizmub						
prizmtwn	0.0253	0.031	0.811	0.418	-0.036	0.087
refurb	0.2207	0.032	6.993	0.000	0.159	0.283
webcap	-0.1125	0.033	-3.440	0.001	-0.177	-0.048
truck	0.0279	0.029	0.975	0.330	-0.028	0.084
rv	0	nan	nan	nan	nan	nan
occprof	0	nan	nan	nan	nan	nan
occcler	0	nan	nan	nan	nan	nan
occcrft	0	nan	nan	nan	nan	nan
occstud	0	nan	nan	nan	nan	nan
occhmkr	0	nan	nan	nan	nan	nan
occret	0	nan	nan	nan	nan	nan
occself	0	nan	nan	nan	nan	nan
ownrent	0	nan	nan	nan	nan	nan
marryun	0.0561	0.030	1.889	0.059	-0.002	0.114
marryyes	0.0134	0.031	0.427	0.669	-0.048	0.075
mailord	0	nan	nan	nan	nan	nan
mailres	-0.1039	0.028	-3.753	0.000	-0.158	-0.050

mailflag	0	nan	nan	nan	nan	nan
travel	0	nan	nan	nan	nan	nan
pcown	0.0063	0.030	0.213	0.831	-0.052	0.064
creditcd	0.0313	0.036	0.871	0.384	-0.039	0.102
retcalls	0	nan	nan	nan	nan	nan
retaccpt	0	nan	nan	nan	nan	nan
newcelly	-0.0543	0.026	-2.051	0.040	-0.106	-0.002
newcelln	0	nan	nan	nan	nan	nan
refer	-0.0051	0.042	-0.121	0.903	-0.087	0.077
incmiss	0	nan	nan	nan	nan	nan
income	-0.0064	0.005	-1.249	0.212	-0.017	0.004
mcycle	0	nan	nan	nan	nan	nan
setprcm	-0.0500	0.035	-1.413	0.158	-0.119	0.019
setprc	0.0009	0.000	3.160	0.002	0.000	0.001
retcall	0.6608	0.057	11.590	0.000	0.549	0.772

-----

11 11 11

```
[38]: mba263.odds_ratios(res_logit25)
```

```
[38]:
               Odds ratios
                                            z P>|z|
                                                         [0.025
                                                                  0.975]
                             std err
                  1.001950 0.000798
                                               0.015
                                                      1.000402 1.003497
                                      2.443369
     revenue
                  0.999718 0.000050 5.691172 0.000
                                                      0.999622 0.999814
     mou
     recchrge
                  0.996912 0.000876
                                      3.526893 0.000
                                                      0.995213
                                                                0.998610
     directas
                  0.998905 0.005909
                                      0.185331
                                               0.853
                                                      0.987441
                                                                1.010369
     overage
                  1.000769
                            0.000280
                                      2.745519
                                               0.006
                                                      1.000226
                                                                1.001313
     income
                  0.993589
                            0.005116 1.253286
                                               0.210
                                                      0.983665
                                                                1.003513
     mcycle
                  1.000000
                                 NaN
                                           NaN
                                                 NaN
                                                           NaN
                                                                     NaN
     setprcm
                  0.951237
                            0.033658 1.448764
                                               0.147
                                                      0.885940
                                                                1.016534
     setprc
                  1.000852 0.000270
                                      3.158412 0.002
                                                      1.000329
                                                                1.001375
     retcall
                  1.936255 0.110386 8.481625 0.000
                                                     1.722105 2.150404
```

[66 rows x 6 columns]

```
[15]: #Logit with regularization (alpha = 30) (28 stat significant, 18 not, 20 nan)
```

```
[16]: res_logit30=mba263.

→logit_reg(data_calibration['churndep'],data_calibration[varlist],alpha=30)
```

```
Optimization terminated successfully (Exit mode 0)
Current function value: 0.6737856740633501
```

Iterations: 127

Function evaluations: 183 Gradient evaluations: 127

```
[17]: res_logit30.summary()
```

[17]: <class 'statsmodels.iolib.summary.Summary'>

#### Mba263Logit Regression Results

Dep. Varia	======== ble:	churn	-	servations	======= :	38941 38894
Model: Method:		Mba263Lo	git Di Kes MLE Df Mod	siduals:		38894 46
Date:	T	ue, 09 Apr 2		R-squ.:		0.03053
Time:	1	18:14		ikelihood:		-26168.
converged:			rue LL-Nul			-26992.
Converged.	Type:	nonrob		-value:		0.000
========		HOHI OD	========	······································		=======
	coef	std err	z 	P> z	[0.025	0.975]
const	0	nan	nan	nan	nan	nan
revenue	0.0019	0.001	2.441	0.015	0.000	0.004
mou	-0.0003	4.95e-05	-5.698	0.000	-0.000	-0.000
recchrge	-0.0031	0.001	-3.545	0.000	-0.005	-0.001
directas	-0.0010	0.006	-0.167	0.868	-0.013	0.011
overage	0.0008	0.000	2.748	0.006	0.000	0.001
roam	0.0071	0.002	3.439	0.001	0.003	0.011
changem	-0.0005	5.34e-05	-9.234	0.000	-0.001	-0.000
changer	0.0023	0.000	6.243	0.000	0.002	0.003
dropvce	0.0081	0.002	4.961	0.000	0.005	0.011
blckvce	0.0035	0.001	3.135	0.002	0.001	0.006
unansvce	0.0010	0.000	2.161	0.031	8.98e-05	0.002
custcare	-0.0060	0.003	-2.391	0.017	-0.011	-0.001
threeway	-0.0268	0.011	-2.395	0.017	-0.049	-0.005
mourec	0.0001	0.000	0.967	0.334	-0.000	0.000
outcalls	0.0010	0.001	1.742	0.082	-0.000	0.002
incalls	-0.0031	0.001	-2.923	0.003	-0.005	-0.001
peakvce	-0.0007	0.000	-3.011	0.003	-0.001	-0.000
opeakvce	-0.0002	0.000	-0.797	0.425	-0.001	0.000
dropblk	0	nan	nan	nan	nan	nan
callfwdv	0	nan	nan	nan	nan	nan
callwait	0.0016	0.003	0.520	0.603	-0.004	0.008
months	-0.0193	0.002	-9.986	0.000	-0.023	-0.016
uniqsubs	0.1655	0.020	8.365	0.000	0.127	0.204
actvsubs	-0.1670	0.027	-6.085	0.000	-0.221	-0.113
phones	0.0515	0.018	2.847	0.004	0.016	0.087
models	0.0069	0.027	0.253	0.800	-0.046	0.060
eqpdays	0.0014	7.32e-05	19.236	0.000	0.001	0.002
age1	-0.0029	0.001	-3.595	0.000	-0.004	-0.001
age2	-0.0009	0.001	-1.294	0.196	-0.002	0.000
children	0.0817	0.028	2.935	0.003	0.027	0.136
credita	-0.1244	0.035	-3.554	0.000	-0.193	-0.056
creditaa	-0.3141	0.034	-9.226	0.000	-0.381	-0.247

prizmrur	0.0067	0.049	0.137	0.891	-0.090	0.103
prizmub	-0.0358	0.024	-1.482	0.138	-0.083	0.012
prizmtwn	0.0210	0.031	0.674	0.500	-0.040	0.082
refurb	0.2173	0.032	6.887	0.000	0.155	0.279
webcap	-0.1079	0.033	-3.303	0.001	-0.172	-0.044
truck	0.0254	0.029	0.885	0.376	-0.031	0.081
rv	0	nan	nan	nan	nan	nan
occprof	0	nan	nan	nan	nan	nan
occcler	0	nan	nan	nan	nan	nan
occcrft	0	nan	nan	nan	nan	nan
occstud	0	nan	nan	nan	nan	nan
occhmkr	0	nan	nan	nan	nan	nan
occret	0	nan	nan	nan	nan	nan
occself	0	nan	nan	nan	nan	nan
ownrent	0	nan	nan	nan	nan	nan
marryun	0.0471	0.030	1.585	0.113	-0.011	0.105
marryyes	0.0067	0.031	0.213	0.831	-0.055	0.068
mailord	0	nan	nan	nan	nan	nan
mailres	-0.0980	0.028	-3.541	0.000	-0.152	-0.044
mailflag	0	nan	nan	nan	nan	nan
travel	0	nan	nan	nan	nan	nan
pcown	0.0018	0.030	0.062	0.950	-0.056	0.060
creditcd	0.0216	0.036	0.602	0.547	-0.049	0.092
retcalls	0.0064	0.170	0.038	0.970	-0.326	0.339
retaccpt	0	nan	nan	nan	nan	nan
newcelly	-0.0511	0.026	-1.933	0.053	-0.103	0.001
newcelln	0	nan	nan	nan	nan	nan
refer	0	nan	nan	nan	nan	nan
incmiss	0	nan	nan	nan	nan	nan
income	-0.0059	0.005	-1.150	0.250	-0.016	0.004
mcycle	0	nan	nan	nan	nan	nan
setprcm	-0.0453	0.035	-1.280	0.201	-0.115	0.024
setprc	0.0009	0.000	3.261	0.001	0.000	0.001
retcall	0.6385	0.193	3.305	0.001	0.260	1.017
========						

" " "

## [18]: mba263.odds\_ratios(res\_logit30)

[18]:		Odds ratios	std err	z	P> z	[0.025	0.975]
:	revenue	1.001944	0.000797	2.438198	0.015	1.000397	1.003492
1	mou	0.999718	0.000049	5.698443	0.000	0.999622	0.999814
:	recchrge	0.996892	0.000875	3.550479	0.000	0.995194	0.998590
	directas	0.999015	0.005907	0.166788	0.868	0.987556	1.010474
	overage	1.000769	0.000280	2.747227	0.006	1.000226	1.001313
	•••	•••	•••		•••	•••	
	income	0.994096	0.005117	1.153835	0.249	0.984170	1.004023

```
mcycle
             1.000000
                             NaN
                                       {\tt NaN}
                                               NaN
                                                         {\tt NaN}
                                                                   NaN
setprcm
             0.955745 0.033798 1.309391 0.190
                                                    0.890177
                                                              1.021313
setprc
             1.000879
                       0.000270
                                  3.259847
                                            0.001
                                                    1.000356
                                                              1.001402
retcall
             1.893728 0.365932
                                  2.442336 0.015
                                                    1.183821
                                                              2.603635
```

[66 rows x 6 columns]

#### [43]: #Logit with regularization (alpha = 35) (28 stat significant, 15 not, 23 nan)

[44]: res\_logit35=mba263.

→logit\_reg(data\_calibration['churndep'],data\_calibration[varlist],alpha=35)

Optimization terminated successfully (Exit mode 0) Current function value: 0.674079229818459

Iterations: 138

Function evaluations: 193 Gradient evaluations: 138

#### [45]: res\_logit35.summary()

[45]: <class 'statsmodels.iolib.summary.Summary'>

-0.0061

custcare

0.003

#### Mba263Logit Regression Results

========	mbazoslogit regression results							
Dep. Varial	ole:	chur	ndep No.	Observation	s:	38941		
Model:		Mba263I	ogit Df F	Residuals:		38897		
Method:			MLE Df N	Model:		43		
Date:	: Sun, 07 Apr 2024			ıdo R-squ.:		0.03040		
Time:		-		Likelihood:		-26171.		
converged:			•	Jull:		-26992.		
Covariance	Type:	nonro	bust LLR	p-value:		0.000		
========		========	:=======	========		=======		
	coef	std err	Z	P> z	[0.025	0.975]		
const	0		nan	nan	nan	nan		
revenue	0.0019	0.001	2.434	0.015	0.000	0.003		
mou	-0.0003	4.94e-05	-5.695	0.000	-0.000	-0.000		
recchrge	-0.0031	0.001	-3.570	0.000	-0.005	-0.001		
directas	-0.0009	0.006	-0.150	0.881	-0.012	0.011		
overage	0.0008	0.000	2.750	0.006	0.000	0.001		
roam	0.0071	0.002	3.441	0.001	0.003	0.011		
changem	-0.0005	5.33e-05	-9.240	0.000	-0.001	-0.000		
changer	0.0023	0.000	6.241	0.000	0.002	0.003		
dropvce	0.0081	0.002	4.948	0.000	0.005	0.011		
blckvce	0.0035	0.001	3.152	0.002	0.001	0.006		
unansvce	0.0010	0.000	2.165	0.030	9.13e-05	0.002		

-2.397

0.017

-0.011

-0.001

_						
threeway	-0.0263	0.011	-2.349	0.019	-0.048	-0.004
mourec	0.0001	0.000	0.958	0.338	-0.000	0.000
outcalls	0.0010	0.001	1.726	0.084	-0.000	0.002
incalls	-0.0031	0.001	-2.911	0.004	-0.005	-0.001
peakvce	-0.0007	0.000	-2.994	0.003	-0.001	-0.000
opeakvce	-0.0002	0.000	-0.818	0.414	-0.001	0.000
dropblk	0	nan	nan	nan	nan	nan
callfwdv	0	nan	nan	nan	nan	nan
callwait	0.0016	0.003	0.514	0.607	-0.005	0.008
months	-0.0191	0.002	-9.865	0.000	-0.023	-0.015
uniqsubs	0.1622	0.020	8.208	0.000	0.123	0.201
actvsubs	-0.1614	0.027	-5.892	0.000	-0.215	-0.108
phones	0.0519	0.018	2.868	0.004	0.016	0.087
models	0.0050	0.027	0.183	0.854	-0.048	0.058
eqpdays	0.0014	7.31e-05	19.154	0.000	0.001	0.002
age1	-0.0029	0.001	-3.621	0.000	-0.004	-0.001
age2	-0.0008	0.001	-1.262	0.207	-0.002	0.000
children	0.0788	0.027	2.901	0.004	0.026	0.132
credita	-0.1173	0.035	-3.354	0.001	-0.186	-0.049
creditaa	-0.3073	0.034	-9.036	0.000	-0.374	-0.241
prizmrur	0	nan	nan	nan	nan	nan
prizmub	-0.0347	0.024	-1.467	0.142	-0.081	0.012
prizmtwn	0.0171	0.031	0.558	0.577	-0.043	0.077
refurb	0.2140	0.032	6.790	0.000	0.152	0.276
webcap	-0.1033	0.033	-3.172	0.002	-0.167	-0.039
truck	0.0226	0.028	0.795	0.427	-0.033	0.078
rv	0	nan	nan	nan	nan	nan
occprof	0	nan	nan	nan	nan	nan
occcler	0	nan	nan	nan	nan	nan
occcrft	0	nan	nan	nan	nan	nan
occstud	0	nan	nan	nan	nan	nan
occhmkr	0	nan	nan	nan	nan	nan
occret	0	nan	nan	nan	nan	nan
occself	0	nan	nan	nan	nan	nan
ownrent	0	nan	nan	nan	nan	nan
marryun	0.0381	0.028	1.385	0.166	-0.016	0.092
marryyes	0	nan	nan	nan	nan	nan
mailord	0	nan	nan	nan	nan	nan
mailres	-0.0926	0.027	-3.404	0.001	-0.146	-0.039
mailflag	0.0020	nan	nan	nan	nan	nan
travel	0	nan	nan	nan	nan	nan
	0					
pcown creditcd	0.0121	nan 0.036	nan 0.338	nan 0.735	nan -0.058	nan 0.082
retcalls	0.0121	0.030	0.336	0.733	-0.038	0.062
	0.0197					
retaccpt	-0.0481	nan 0.026	nan -1.820	nan 0.069	nan -0 100	nan 0.004
newcelly					-0.100	
newcelln	0	nan	nan	nan	nan	nan

	_	_							
	refer	0	nan	n	an	nan	nan	nan	
	incmiss	0	nan	n	an	nan	nan	nan	
	income	-0.0054	0.005	-1.0	64	0.288	-0.015	0.005	
	mcycle	0	nan	n	an	nan	nan	nan	
	setprcm	-0.0406	0.035	-1.1	53	0.249	-0.110	0.028	
	setprc	0.0009	0.000	3.3	67	0.001	0.000	0.001	
	retcall	0.6089	0.193	3.1		0.002	0.230	0.988	
		========				========	========		
[46]: mba263.odds_ratios(res_logit35)									
[46]:		Odds ratios	atd orr	-	P> z	[0.025	0.975]		
[40]:			std err						
	revenue	1.001938	0.000797				1.003485		
	mou	0.999718	0.000049	5.696068			0.999814		
	recchrge	0.996873	0.000875	3.575124			0.998570		
	directas	0.999113	0.005904				1.010567		
	overage	1.000770	0.000280	2.748889	0.006	1.000226	1.001313		
	•••	•••			•••	•••			
	income	0.994596	0.005067	1.066444	0.286	0.984766	1.004426		
	mcycle	1.000000	NaN	NaN	NaN	NaN	NaN		
	setprcm	0.960210	0.033801	1.177185	0.239	0.894636	1.025784		
	setprc	1.000906	0.000269	3.365375			1.001429		
	retcall	1.838490	0.355146	2.360976			2.527473		
	1000011	1.000100	0.000110	2.0000.0	0.010	1.110000	2.02.1.0		
	[66 rows	x 6 columns]							
	LOO LOWD	n o oolumnoj							
[47]:	#Logit wi	th regulariza	tion (alph	a = 40)  (	27 stat	significar	nt, 16 non)		
	3	<u>J</u>							
[48]:	res logit	40=mba263.							
		reg(data_calib	oration['ch	urnden'l	data ca	libration[	varlistl.alı	nha=40)	
	710810_1	08 (4404_0411		driidop j	, uu uu_ u		· ar r r z z z z z z z z z z z z z z z z	pila 10)	
	Ontimizati	on terminated	Lauccoaafu	11,,, (1	Exit mod	ام ۱۵			
	optimizati			•					
		Current fun		e: 0.6743	86044116	000204			
		Iterations:							
		Function ev							
		Gradient ev	aluations:	126					
[49]:	res_logit	40.summary()							
E 4 = 2	_			_					
[49]:	<class 's<="" td=""><td>tatsmodels.io</td><td>lib.summar</td><td>y.Summary</td><td>'&gt;</td><td></td><td></td><td></td></class>	tatsmodels.io	lib.summar	y.Summary	'>				
		=========	Mba263Log	git Regre ======			:=======	:=====	
	Dep. Vari	able:	chui	rndep N		rvations:		38941	
	Model:			Logit D				38897	
	Method:		1.002001	_	f Model			43	
	ne onou.			ט בונו	T MOGET	•		40	

Sun, 07 Apr 2024 Pseudo R-squ.: Date: 0.03027 Time: 02:14:49 Log-Likelihood: -26174. LL-Null: converged: -26992. True 0.000 Covariance Type: nonrobust LLR p-value:

	coef	std err	z	P> z	[0.025	0.975]
const	0	nan	nan	nan	nan	nan
revenue	0.0019	0.001	2.429	0.015	0.000	0.003
mou	-0.0003	4.94e-05	-5.691	0.000	-0.000	-0.000
recchrge	-0.0032	0.001	-3.600	0.000	-0.005	-0.001
directas	-0.0008	0.006	-0.135	0.893	-0.012	0.011
overage	0.0008	0.000	2.749	0.006	0.000	0.001
roam	0.0070	0.002	3.433	0.001	0.003	0.011
changem	-0.0005	5.33e-05	-9.243	0.000	-0.001	-0.000
changer	0.0023	0.000	6.239	0.000	0.002	0.003
dropvce	0.0080	0.002	4.934	0.000	0.005	0.011
blckvce	0.0035	0.001	3.154	0.002	0.001	0.006
unansvce	0.0010	0.000	2.160	0.031	8.93e-05	0.002
custcare	-0.0061	0.003	-2.406	0.016	-0.011	-0.001
threeway	-0.0257	0.011	-2.299	0.022	-0.048	-0.004
mourec	0.0001	0.000	0.951	0.341	-0.000	0.000
outcalls	0.0010	0.001	1.714	0.087	-0.000	0.002
incalls	-0.0030	0.001	-2.899	0.004	-0.005	-0.001
peakvce	-0.0006	0.000	-2.977	0.003	-0.001	-0.000
opeakvce	-0.0002	0.000	-0.825	0.409	-0.001	0.000
dropblk	0	nan	nan	nan	nan	nan
callfwdv	0	nan	nan	nan	nan	nan
callwait	0.0016	0.003	0.504	0.614	-0.005	0.008
months	-0.0188	0.002	-9.746	0.000	-0.023	-0.015
uniqsubs	0.1589	0.020	8.048	0.000	0.120	0.198
actvsubs	-0.1561	0.027	-5.704	0.000	-0.210	-0.102
phones	0.0523	0.018	2.893	0.004	0.017	0.088
models	0.0028	0.027	0.105	0.917	-0.050	0.056
eqpdays	0.0014	7.31e-05	19.054	0.000	0.001	0.002
age1	-0.0029	0.001	-3.642	0.000	-0.005	-0.001
age2	-0.0008	0.001	-1.237	0.216	-0.002	0.000
children	0.0744	0.027	2.741	0.006	0.021	0.128
credita	-0.1100	0.035	-3.147	0.002	-0.179	-0.041
creditaa	-0.3006	0.034	-8.842	0.000	-0.367	-0.234
prizmrur	0	nan	nan	nan	nan	nan
prizmub	-0.0331	0.024	-1.400	0.161	-0.079	0.013
prizmtwn	0.0135	0.031	0.440	0.660	-0.047	0.074
refurb	0.2106	0.032	6.684	0.000	0.149	0.272
webcap	-0.0994	0.033	-3.055	0.002	-0.163	-0.036
truck	0.0190	0.028	0.670	0.503	-0.037	0.075
rv	0	nan	nan	nan	nan	nan

occprof	0	nan	nan	nan	nan	nan
occcler	0	nan	nan	nan	nan	nan
occcrft	0	nan	nan	nan	nan	nan
occstud	0	nan	nan	nan	nan	nan
occhmkr	0	nan	nan	nan	nan	nan
occret	0	nan	nan	nan	nan	nan
occself	0	nan	nan	nan	nan	nan
ownrent	0	nan	nan	nan	nan	nan
marryun	0.0316	0.028	1.150	0.250	-0.022	0.086
marryyes	0	nan	nan	nan	nan	nan
mailord	0	nan	nan	nan	nan	nan
mailres	-0.0880	0.027	-3.236	0.001	-0.141	-0.035
mailflag	0	nan	nan	nan	nan	nan
travel	0	nan	nan	nan	nan	nan
pcown	0	nan	nan	nan	nan	nan
creditcd	0.0035	0.036	0.099	0.921	-0.066	0.073
retcalls	0.0335	0.170	0.197	0.844	-0.299	0.366
retaccpt	0	nan	nan	nan	nan	nan
newcelly	-0.0449	0.026	-1.700	0.089	-0.097	0.007
newcelln	0	nan	nan	nan	nan	nan
refer	0	nan	nan	nan	nan	nan
incmiss	0	nan	nan	nan	nan	nan
income	-0.0051	0.005	-0.995	0.320	-0.015	0.005
mcycle	0	nan	nan	nan	nan	nan
setprcm	-0.0367	0.035	-1.044	0.296	-0.106	0.032
setprc	0.0009	0.000	3.459	0.001	0.000	0.001
retcall	0.5790	0.193	2.998	0.003	0.200	0.957
========		=======	=======		========	========

11 11 11

## [50]: mba263.odds\_ratios(res\_logit40)

[50]:		Odds ratios	std err	z	P> z	[0.025	0.975]
	revenue	1.001934	0.000797	2.426528	0.015	1.000388	1.003480
	mou	0.999719	0.000049	5.692275	0.000	0.999623	0.999815
	recchrge	0.996848	0.000874	3.605381	0.000	0.995152	0.998544
	directas	0.999203	0.005903	0.134973	0.893	0.987752	1.010654
	overage	1.000769	0.000280	2.747575	0.006	1.000226	1.001312
		•••	•••		•••	•••	
	income	0.994944	0.005067	0.997727	0.318	0.985114	1.004775
	mcycle	1.000000	NaN	NaN	NaN	NaN	NaN
	$\mathtt{setprcm}$	0.963921	0.033919	1.063686	0.287	0.898118	1.029724
	setprc	1.000931	0.000269	3.457339	0.001	1.000408	1.001453
	retcall	1.784175	0.344587	2.275697	0.023	1.115677	2.452673

[66 rows x 6 columns]

#### [51]: #Logit with regularization (alpha = 50)

[52]: res\_logit50=mba263.

→logit\_reg(data\_calibration['churndep'],data\_calibration[varlist],alpha=50)

Optimization terminated successfully (Exit mode 0)
Current function value: 0.6748906392518981

Iterations: 122

Function evaluations: 177 Gradient evaluations: 122

#### [53]: res\_logit50.summary()

[53]: <class 'statsmodels.iolib.summary.Summary'>

#### Mba263Logit Regression Results

Dep. Variable: churndep			ndep No. Ob	No. Observations:		
Model:		Mba263Lo	ogit Df Res	siduals:		38899
Method:			MLE Df Moo	lel:		41
Date:	S	un, 07 Apr 2	2024 Pseudo	R-squ.:		0.03001
Time:		02:16	6:43 Log-Li	kelihood:		-26182.
converged:			Γrue LL-Nu]	11:		-26992.
Covariance	Type:	nonrol	oust LLR p-	-value:		0.000
=======				D>   _		0.075
	coef	std err	Z 	P> z	[0.025 	0.975]
const	0	nan	nan	nan	nan	nan
revenue	0.0019	0.001	2.416	0.016	0.000	0.003
mou	-0.0003	4.94e-05	-5.687	0.000	-0.000	-0.000
recchrge	-0.0032	0.001	-3.666	0.000	-0.005	-0.001
directas	-0.0006	0.006	-0.095	0.924	-0.012	0.011
overage	0.0008	0.000	2.749	0.006	0.000	0.001
roam	0.0070	0.002	3.424	0.001	0.003	0.011
changem	-0.0005	5.33e-05	-9.253	0.000	-0.001	-0.000
changer	0.0023	0.000	6.237	0.000	0.002	0.003
dropvce	0.0080	0.002	4.904	0.000	0.005	0.011
blckvce	0.0035	0.001	3.159	0.002	0.001	0.006
unansvce	0.0010	0.000	2.149	0.032	8.43e-05	0.002
custcare	-0.0061	0.003	-2.423	0.015	-0.011	-0.001
threeway	-0.0246	0.011	-2.200	0.028	-0.046	-0.003
mourec	0.0001	0.000	0.939	0.348	-0.000	0.000
outcalls	0.0010	0.001	1.696	0.090	-0.000	0.002
incalls	-0.0030	0.001	-2.881	0.004	-0.005	-0.001
peakvce	-0.0006	0.000	-2.942	0.003	-0.001	-0.000
opeakvce	-0.0002	0.000	-0.851	0.395	-0.001	0.000
dropblk	0	nan	nan	nan	nan	nan

callfwdv	0	non	non	non	nan	non
callwait	0.0015	nan 0.003	nan 0.496	nan 0.620	nan -0.005	nan 0.008
months	-0.013	0.003	-10.013	0.020	-0.003	-0.015
uniqsubs	0.1521	0.002	7.730	0.000	0.114	0.191
actvsubs	-0.1458	0.020	-5.339	0.000	-0.199	-0.092
	0.0524	0.027	4.205		0.028	
phones	0.0524			0.000		0.077
models	0.0014	nan 7.16e-05	nan 19.226	nan 0.000	nan 0.001	nan
eqpdays	-0.0014	0.001	-3.957	0.000	-0.005	0.002 -0.002
age1	-0.0030	0.001	-3. <i>951</i> -1.189	0.000	-0.005	0.002
age2 children	0.0654	0.001	2.412	0.235	0.012	0.000
credita	-0.0959	0.027	-2.747	0.016	-0.164	-0.027
creditaa	-0.0939	0.033	-2.747 -8.471	0.000	-0.164	-0.027
	-0.2673					
prizmrur		nan 0.024	nan -1.264	nan 0.206	nan -0.076	nan 0.016
prizmub	-0.0298	0.024	0.218	0.206	-0.078	
prizmtwn	0.0067 0.2031					0.067
refurb		0.031	6.519	0.000 0.004	0.142	0.264
webcap	-0.0931	0.032	-2.914		-0.156 -0.044	-0.030 0.068
truck	0.0118	0.028	0.416	0.677		
rv	0	nan	nan	nan	nan	nan
occprof	0	nan	nan	nan	nan	nan
occcler	0	nan	nan	nan	nan	nan
occcrft	0	nan	nan	nan	nan	nan
occstud	0	nan	nan	nan	nan	nan
occhmkr	0	nan	nan	nan	nan	nan
occret	0	nan	nan	nan	nan	nan
occself	0	nan	nan	nan	nan	nan
ownrent	0 0000	nan	nan	nan	nan	nan
marryun	0.0206	0.027	0.765	0.444	-0.032	0.074
marryyes	0	nan	nan	nan	nan	nan
mailord	0 0706	nan	nan	nan	nan	nan
mailres	-0.0796	0.027	-2.935	0.003	-0.133	-0.026
mailflag	0	nan	nan	nan	nan	nan
travel	0	nan	nan	nan	nan	nan
pcown	0	nan	nan	nan	nan	nan
creditcd		nan 0 170	nan	nan 0.710	nan	nan
retcalls	0.0612	0.170	0.360	0.719	-0.272	0.394
retaccpt	0 0305	nan	nan	nan	nan	nan
newcelly	-0.0385	0.026	-1.459	0.145	-0.090	0.013
newcelln	0	nan	nan	nan	nan	nan
refer	0	nan	nan	nan	nan	nan
incmiss	0 0050	nan	nan	nan	nan	nan
income	-0.0052	0.005	-1.119	0.263	-0.014	0.004
mcycle	0 0000	nan	nan 0 051	nan 0 205	nan	nan
setprcm	-0.0298	0.035	-0.851	0.395	-0.099	0.039
setprc	0.0010	0.000	3.631	0.000	0.000	0.002
retcall	0.5188	0.193	2.687	0.007	0.140	0.897

[54]: mba263.odds\_ratios(res\_logit50) [54]: Odds ratios z P>|z| [0.025 0.975std err 1.001922 0.000796 2.413205 0.016 1.000377 revenue 1.003467 5.688234 0.000 0.999623 mou 0.999719 0.000049 0.999815 0.996795 0.000873 3.671738 0.000 0.995101 0.998488 recchrge directas 0.999439 0.005897 0.095077 0.924 0.987999 1.010880 overage 1.000769 0.000280 2.747945 0.006 1.000226 1.001312 income 0.994840 0.004601 1.121417 0.262 0.985915 1.003766 mcycle 1.000000  ${\tt NaN}$ NaNNaN NaNNaN setprcm 0.034060 0.863446 0.388 0.904516 1.036667 0.970591 3.629643 0.000 setprc 1.000975 0.000269 1.000454 1.001496 retcall 1.680048 0.324354 2.096620 0.036 1.050800 2.309295 [66 rows x 6 columns] [19]: data\_calibration['predchurn']=res\_logit30.predict(data\_calibration[varlist]) data\_calibration['predchurn'].head(10) [19]: 31047 0.786116 31048 0.338607 31049 0.265287 31050 0.507691 31051 0.433779 31052 0.322732 31053 0.309051 31054 0.369053 31055 0.212615 31056 0.443585 Name: predchurn, dtype: float64 [20]: data\_calibration['predchurn'].mean() [20]: 0.497925788094733 [57]: data\_calibration['predchurn5']=res\_logit5.predict(data\_calibration[varlist]) [58]: data\_calibration['predchurn5'].mean() [58]: 0.4980126590356273 [59]: data\_calibration['predchurn10']=res\_logit10.predict(data\_calibration[varlist])

\_\_\_\_\_\_

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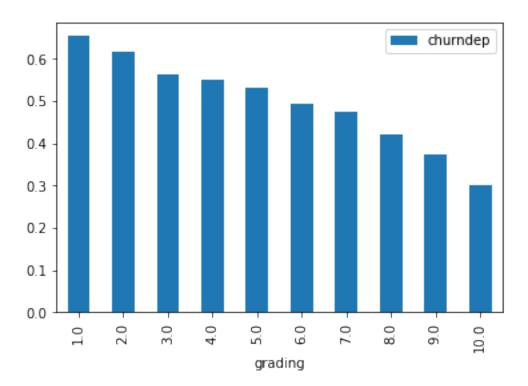
```
[60]: data_calibration['predchurn10'].mean()
[60]: 0.49788295255711507
[61]: data_calibration['predchurn15']=res_logit15.predict(data_calibration[varlist])
[62]: data_calibration['predchurn15'].mean()
[62]: 0.49780525074382476
[63]: data_calibration['predchurn20']=res_logit20.predict(data_calibration[varlist])
[64]:
     data_calibration['predchurn20'].mean()
[64]: 0.4978609752114147
[65]: data_calibration['predchurn25']=res_logit25.predict(data_calibration[varlist])
[66]: data_calibration['predchurn25'].mean()
[66]: 0.49790052055204853
[67]: data_calibration['predchurn30']=res_logit30.predict(data_calibration[varlist])
[68]: data_calibration['predchurn30'].mean()
[68]: 0.497925788094733
[69]: | data_calibration['predchurn35']=res_logit35.predict(data_calibration[varlist])
[70]: data_calibration['predchurn35'].mean()
[70]: 0.4979529718573638
[71]: data_calibration['predchurn40']=res_logit40.predict(data_calibration[varlist])
[72]: data_calibration['predchurn40'].mean()
[72]: 0.4979920787978932
[73]: data_calibration['predchurn50']=res_logit50.predict(data_calibration[varlist])
[74]: data_calibration['predchurn50'].mean()
[74]: 0.4980905595881214
[21]: #qrading
```

```
[22]: data_calibration['grading']=10-mba263.ntile(data_calibration['predchurn'],10)

[23]: data_calibration[['grading','churndep']].groupby('grading').mean().

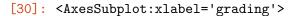
$\text{\text{oplot(kind='bar')}}$
```

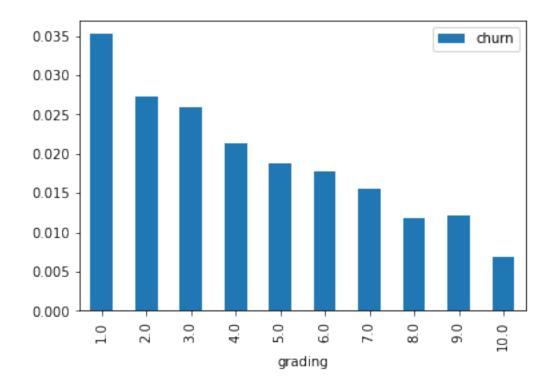
[23]: <AxesSubplot:xlabel='grading'>



```
[24]: data_validation['predchurn']=res_logit30.predict(data_validation[varlist])
[25]: data_validation['predchurn'].head(10)
[25]: 0
           0.268225
      1
           0.275962
      2
           0.353664
           0.313440
      3
      4
           0.367491
           0.465665
      5
      6
           0.449327
      7
           0.336729
      8
           0.258999
           0.289266
      Name: predchurn, dtype: float64
[26]: data_validation['predchurn'].mean()
```

```
[26]: 0.47817732814947045
[27]: data_validation['churn'].mean()
[27]: 0.019615421779882115
[28]: data_validation['grading']=10-mba263.ntile(data_validation['predchurn'],10)
[29]: data_validation['grading'].head(10)
[29]: 0
           10.0
      1
           10.0
      2
           10.0
      3
           10.0
      4
            9.0
      5
            6.0
      6
            7.0
      7
           10.0
      8
           10.0
           10.0
      9
      Name: grading, dtype: float64
[30]: data_validation[['churn', 'grading']].groupby('grading').mean().
       →plot(kind='bar')
```





```
[31]: gain_calibration= mba263.

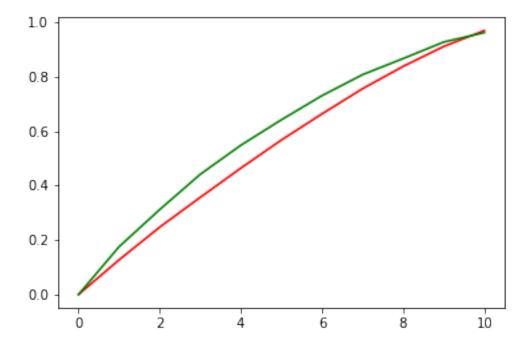
Gain_data_calibration['churndep'],data_calibration['predchurn'],10)

gain_validation= mba263.

Gain(data_validation['churn'],data_validation['predchurn'],10)
```

```
[32]: plt.plot(gain_calibration, 'r') plt.plot(gain_validation, 'g')
```

[32]: [<matplotlib.lines.Line2D at 0x7f340b26bf10>]



```
[33]: lift_calibration= mba263.

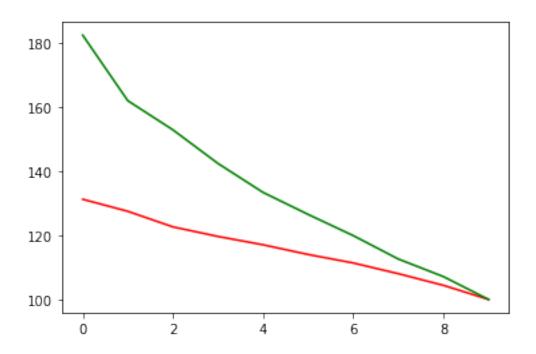
⇔lift(data_calibration['churndep'],data_calibration['predchurn'],10)

lift_validation= mba263.

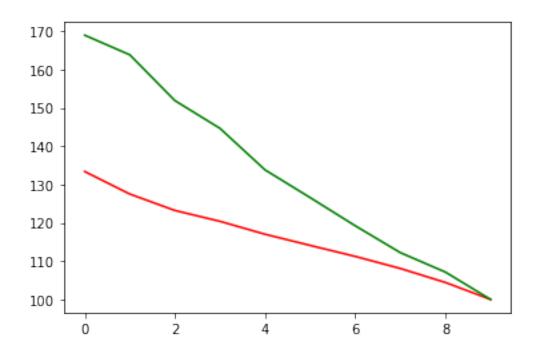
⇔lift(data_validation['churn'],data_validation['predchurn'],10)
```

```
[34]: plt.plot(lift_calibration, 'r')
plt.plot(lift_validation, 'g')
```

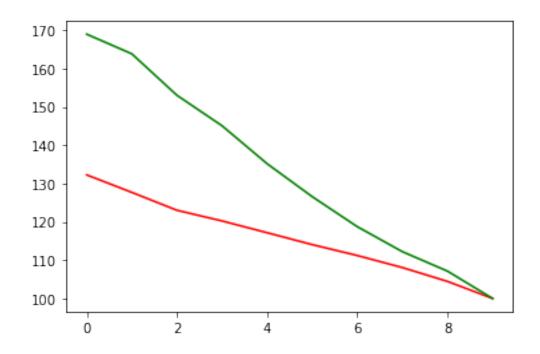
[34]: [<matplotlib.lines.Line2D at 0x7f33fbd87ee0>]



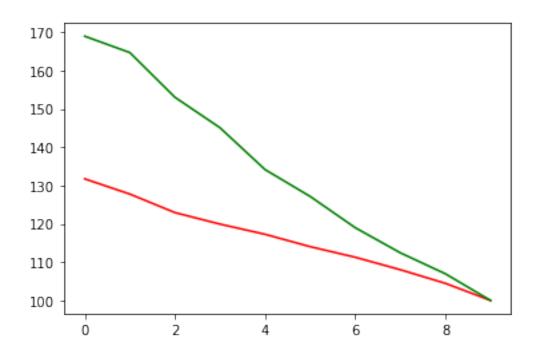
[92]: [<matplotlib.lines.Line2D at 0x7f4f6e6e2d60>]



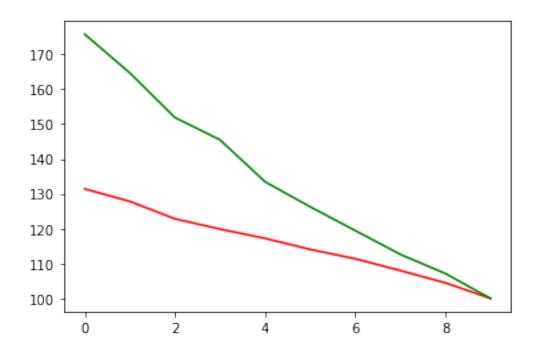
[96]: [<matplotlib.lines.Line2D at 0x7f4f742e2280>]



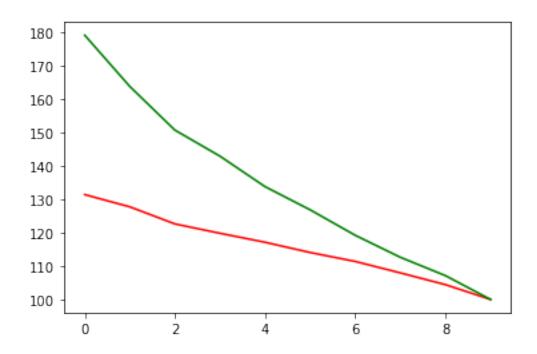
[100]: [<matplotlib.lines.Line2D at 0x7f4f68366880>]



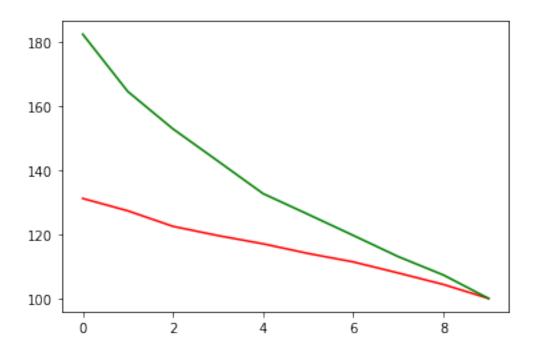
[104]: [<matplotlib.lines.Line2D at 0x7f4f698bfd90>]

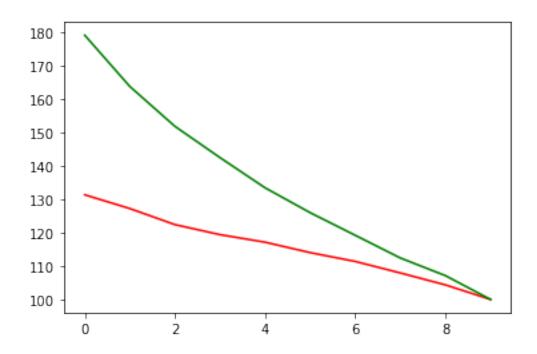


[108]: [<matplotlib.lines.Line2D at 0x7f4f77b59400>]

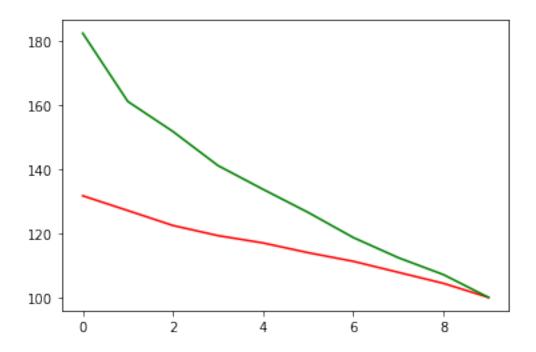


[112]: [<matplotlib.lines.Line2D at 0x7f4f77b39fa0>]





[120]: [<matplotlib.lines.Line2D at 0x7f4f776d50a0>]



```
[41]: #Determine and rank the economic importance of the predictor variables
```

```
[42]: mba263.odds_ratios(res_logit30)
```

```
[42]:
                 Odds ratios
                                                z P>|z|
                                                             [0.025
                                                                       0.975]
                               std err
                    1.001944
                              0.000797
                                         2.438198
                                                   0.015
                                                           1.000397
                                                                     1.003492
      revenue
                                                           0.999622
                   0.999718
                              0.000049
                                         5.698443
                                                   0.000
                                                                     0.999814
      mou
      recchrge
                   0.996892
                              0.000875
                                         3.550479
                                                   0.000
                                                           0.995194
                                                                     0.998590
      directas
                    0.999015
                              0.005907
                                         0.166788
                                                   0.868
                                                           0.987556
                                                                     1.010474
      overage
                    1.000769
                              0.000280
                                         2.747227
                                                   0.006
                                                           1.000226
                                                                     1.001313
                                         1.153835
                   0.994096
                              0.005117
                                                   0.249
                                                           0.984170
                                                                     1.004023
      income
      mcycle
                    1.000000
                                   {\tt NaN}
                                              NaN
                                                     NaN
                                                                {\tt NaN}
                                                                           NaN
      setprcm
                    0.955745
                              0.033798
                                         1.309391
                                                   0.190
                                                           0.890177
                                                                     1.021313
      setprc
                    1.000879
                              0.000270
                                         3.259847
                                                   0.001
                                                           1.000356
                                                                     1.001402
      retcall
                    1.893728
                              0.365932
                                         2.442336
                                                   0.015
                                                           1.183821
                                                                     2.603635
```

[66 rows x 6 columns]

```
[43]: x_std=data_validation[varlist].std() x_std
```

```
[43]: revenue 44.372524
mou 536.601264
recchrge 24.149383
directas 2.348869
```

```
income
                    3.127723
      mcycle
                    0.112496
      setprcm
                    0.497041
      setprc
                   57.561782
      retcall
                    0.158540
      Length: 66, dtype: float64
[44]: x_std.head(66)
[44]: revenue
                   44.372524
      mou
                  536.601264
      recchrge
                   24.149383
      directas
                    2.348869
                   93.803961
      overage
      income
                    3.127723
      mcycle
                    0.112496
      setprcm
                    0.497041
      setprc
                   57.561782
      retcall
                    0.158540
      Length: 66, dtype: float64
[45]: odds_ratios=mba263.odds_ratios(res_logit30)['Odds ratios']
      odds ratios
[45]: revenue
                  1.001944
                  0.999718
     mou
      recchrge
                  0.996892
      directas
                  0.999015
      overage
                  1.000769
                  0.994096
      income
      mcycle
                  1.000000
                  0.955745
      setprcm
      setprc
                  1.000879
      retcall
                  1.893728
      Name: Odds ratios, Length: 66, dtype: float64
[46]: normalized_odds_ratios=numpy.power(odds_ratios,x_std)
      normalized_odds_ratios
[46]: revenue
                  1.090020
                  0.859661
      mou
      recchrge
                  0.927593
      directas
                  0.997688
```

overage

93.803961

```
overage
                  1.074815
      income
                  0.981650
      mcycle
                  1.000000
      setprcm
                  0.977753
      setprc
                  1.051869
      retcall
                  1.106537
      Length: 66, dtype: float64
[47]: normalized_odds_ratios[normalized_odds_ratios<1]=1/
       anormalized_odds_ratios[normalized_odds_ratios<1]</pre>
[48]: normalized_odds_ratios.sort_values(ascending=False)
[48]: eqpdays
                  1.422264
      months
                  1.213187
      mou
                  1.163249
      uniqsubs
                  1.148901
      changem
                  1.130822
      ownrent
                  1.000000
      occself
                  1.000000
      occret
                  1.000000
      occhmkr
                  1.000000
      mailflag
                  1.000000
      Length: 66, dtype: float64
[49]: normalized_odds_ratios.sort_values(ascending=False).head(66)
[49]: eqpdays
                  1.422264
      months
                  1.213187
      mou
                  1.163249
      uniqsubs
                  1.148901
      changem
                  1.130822
      ownrent
                  1.000000
      occself
                  1.000000
      occret
                  1.000000
      occhmkr
                  1.000000
      mailflag
                  1.000000
      Length: 66, dtype: float64
[60]: normalized_odds_ratios.sort_values(ascending=False).head(10)
[60]: eqpdays
                  1.422264
      months
                  1.213187
      mou
                  1.163249
```

```
uniqsubs
                   1.148901
       changem
                   1.130822
       creditaa
                   1.115781
       actvsubs
                   1.110315
       retcall
                   1.106537
       revenue
                   1.090020
       changer
                   1.089781
       dtype: float64
[141]: normalized_odds_ratios.sort_values(ascending=False).
        →to csv('cell2cell normalized.csv')
[143]: normalized_odds_ratios.to_csv('cell2cell_normalized_original_order.csv')
      #predictor variables that we deem important based on normalized odds ratios: eqpdays 1.422264
      months 1.213187 mou 1.163249 uniqsubs 1.148901 changem 1.130822 creditaa 1.115781 actvsubs
      1.110315
[136]:
       odds_ratios_df = mba263.odds_ratios(res_logit30)
[138]: odds_ratios_df.to_csv('cell2cell_odds_ratios.csv')
[50]: #calculating odds ratio using std calculated using data_calibration
[51]: x_std_calibration=data_calibration[varlist].std()
       x_std_calibration
[51]: revenue
                    44.142432
                   524.759890
       mou
       recchrge
                    23.714145
       directas
                      2.072555
                    98.272111
       overage
       income
                      3.144329
       mcycle
                      0.117285
       setprcm
                      0.494208
       setprc
                    56.620460
       retcall
                      0.196956
       Length: 66, dtype: float64
[52]: x_std_calibration.head(66)
[52]: revenue
                    44.142432
       mou
                   524.759890
       recchrge
                    23.714145
       directas
                      2.072555
       overage
                    98.272111
```

```
mcycle
                    0.117285
      setprcm
                    0.494208
      setprc
                   56.620460
      retcall
                    0.196956
      Length: 66, dtype: float64
[53]: odds_ratios=mba263.odds_ratios(res_logit30)['Odds ratios']
      odds_ratios
[53]: revenue
                  1.001944
                  0.999718
      mou
      recchrge
                  0.996892
      directas
                  0.999015
                  1.000769
      overage
      income
                  0.994096
      mcycle
                  1.000000
      setprcm
                  0.955745
      setprc
                  1.000879
      retcall
                  1.893728
      Name: Odds ratios, Length: 66, dtype: float64
[54]: normalized_odds_ratios2=numpy.power(odds_ratios,x_std_calibration)
      normalized_odds_ratios2
[54]: revenue
                  1.089533
                  0.862534
     mou
      recchrge
                  0.928851
      directas
                  0.997959
                  1.078515
      overage
                  0.981554
      income
      mcycle
                  1.000000
      setprcm
                  0.977879
      setprc
                  1.050999
      retcall
                  1.134017
      Length: 66, dtype: float64
[55]: normalized_odds_ratios2[normalized_odds_ratios2<1]=1/
       anormalized_odds_ratios2[normalized_odds_ratios2<1]</pre>
[56]: normalized_odds_ratios2.sort_values(ascending=False)
[56]: eqpdays
                  1.435340
      uniqsubs
                  1.243078
```

3.144329

income

```
months
                  1.204579
                  1.159374
      mou
      changem
                  1.136461
                  1.000000
      occstud
      occcrft
                  1.000000
      occcler
                  1.000000
      occprof
                  1.000000
                  1.000000
      rv
      Length: 66, dtype: float64
[57]: normalized_odds_ratios2.sort_values(ascending=False).head(10)
[57]: eqpdays
                  1.435340
      uniqsubs
                  1.243078
     months
                  1.204579
      mou
                  1.159374
      changem
                  1.136461
      retcall
                  1.134017
      actvsubs
                  1.121160
      creditaa
                  1.106692
      changer
                  1.095552
      revenue
                  1.089533
      dtype: float64
[58]: normalized_odds_ratios2.sort_values(ascending=False).

sto_csv('cell2cell_normalized2.csv')
[59]: normalized_odds_ratios2.to_csv('cell2cell_normalized_original_order2.csv')
[62]: x_std_calibration.to_csv('cell2cell_x_std_calibration.csv')
      odds_ratios.to_csv('cell2cell_odds_ratios_updated.csv')
 []:
```