Story Boards

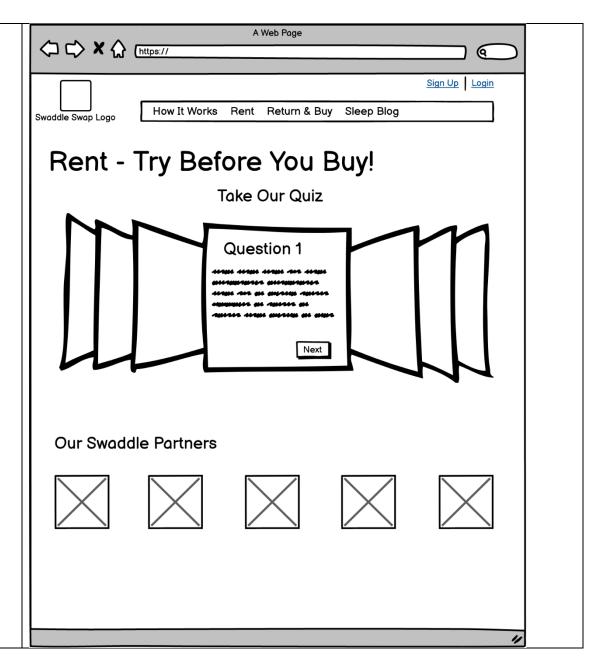
Story Boards

Try Before You Buy

For this story board, our persona, new mom is lacking sleep and isn't sure where to turn. She does a search for baby sleeping through the night and finds the swaddle swap site.

1. Nancy New mom lands on the A Web Page SwaddleSwap home page and clicks "Rent Now". Sign Up Login How It Works Rent Return & Buy Sleep Blog Swaddle Swap Logo Rent Now How It Works Sleep Blog **Buy Now Our Swaddle Partners**

2. Nancy New Mom is taken to the Quiz page and fills out the 5 answers quiz around her baby's sleep.



3. After filling out the quiz, the site A Web Page recommends the top 5 swaddles to Nancy New Mom. She decides to rent Sign Up Login all 5 of them and moves to the Sign Up Screen How It Works Rent Return & Buy Sleep Blog Swaddle Swap Logo **Rental Cart** Decide on The Right Swaddles ○ Rent ○ Rent O Rent ○ Rent ○ Rent O Buy O Buy O Buy O Buy O Buy O Pass O Pass O Pass O Pass O Pass Check Out **Our Swaddle Partners**

4. After selecting all 5 swaddles to rent, Nancy New Mom is prompted to sign up for an account or Login.

Sign Up

First Name

Last Name

Email Address

Username

Password

Enter Password

Sign Up & Login

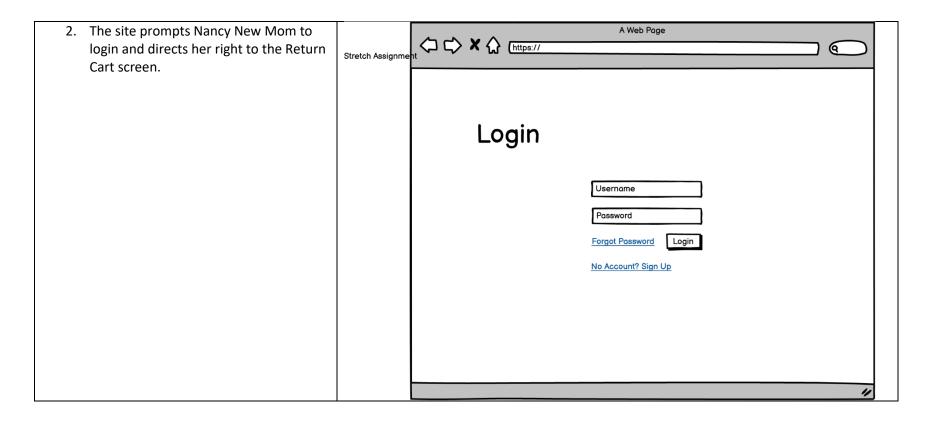
5. After signing up, Nancy New Mom is A Web Page directed to the payment screen and finalizes her checkout. Sign Up Login Stretch Assignment Offline Experience – The swaddles will then ship How It Works Rent Return & Buy Sleep Blog Swaddle Swap Logo to Nancy New Mom and she will have 14 days to try the swaddles prior to deciding whether or **Payment Information** not she wants to buy them or not. ²Credit Card Shipping Information -Billing Address First Name First Name Last Name Last Name Address2 Address 1 Address2 Address 1 City State ZipCode City State ZipCode Credit Card Information -Name on Card Card Number **Expiration Date** CCV Pay & Finish

Story Boards

Return & Buy (Stretch)

Nancy New Mom has tried the 5 swaddles that she rented and is ready to buy 2 of them and return 3 of them.

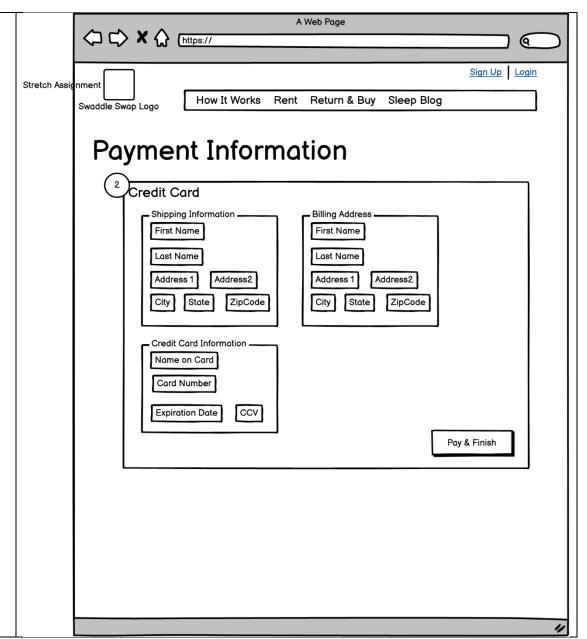
1. Nancy New Mom starts on the home A Web Page screen and then selects "Return & Buy". Sign Up Login How It Works Rent Return & Buy Sleep Blog Swaddle Swap Logo Rent Now How It Works Sleep Blog **Buy Now Our Swaddle Partners**



3. On the Return Screen, Nancy New Mom A Web Page selects 2 to Buy and 3 of the Swaddles to return. Sign Up Login Stretch Assignment How It Works Rent Return & Buy Sleep Blog Swaddle Swap Logo Return & Buy Decide on The Right Swaddles O Buy O Buy O Buy ○ Buy ○ Buy ○ Return ○ Return ○ Return ○ Return ○ Return Check Out Our Swaddle Partners

4. After selecting which Swaddles to buy, Nancy New Mom is directed to the Payment screen. She fills out the information and purchases the 2 swaddles.

Offline: Nancy New Mom needs to place the 3 swaddles that she did not buy in the preprovided shipping packaging and after it reaches SwaddleSwap it will update the status in her account.



Story Boards