

LEARRA ALIP

Greater Memphis Area — github.com/lnuesalip

EDUCATION

University of Memphis

Bachelor of Science, Computer Science

Overall & Major GPA: 3.9

August 2021 - May 2025

Memphis, TN

EXPERIENCE

FHB DevOps Analyst

UMRF Ventures

October 2024 - Present

Memphis, TN

- Improve system visibility with monitoring, metrics, and log analytics
- Write and run scripts using Python to automate processes
- Create documentation for Splunk knowledge base and internal processes

Seasonal Machine Operator

Williams-Sonoma, Inc.

June 2024 - Aug 2024

Olive Branch, MS

- Operated sewing machines to oversee the appearance of at least 100 personalized products daily
- Fulfilled 2-3 different roles daily within the product personalization process
- Implemented prompt corrective measures to restore products when issues arose

MLGW Billing Support Agent

UMRF Ventures

October 2023 - May 2024

Memphis, TN

- Utilized MLGW's Customer Information System to reduce billing exceptions backlog
- Analyzed customer history and reports to provide solutions to possible billing exceptions
- Collaborated with colleagues and provided assistance when handling complex exceptions

TECHNICAL PROJECTS

PC Builder WebApp

Fall 2024

- Developed a Ruby on Rails e-commerce application that allows users to build a list of PC parts
- Collaborated with team members to accomplish features and achieve set milestones in two-week sprints
- Employed version control with Git/GitHub

Personal Website

Fall 2024

- Developed a personal website to display resume and experience
- Utilized HTML, CSS, JavaScript, and PHP to practice full-stack development
- Identified and adapted site weaknesses per accessibility reports and peer reviews

Command-Line 5-Card Draw Poker

Spring 2024

- Utilized Ruby to create a command line 5-Card Draw Poker game
- Implemented Test Driven Development with RSpec unit testing
- Employed version control with Git/GitHub

TECHNICAL SKILLS

Languages & Tools

Python, C/C++, Ruby on Rails, SQL, Ubuntu, VSCode, Splunk

Certifications

Splunk Core Certified Power User