RQ1: Average cluster percentage & run time with their standard deviations 160000 30 -· %cluster × run time 140000 25 120000 20 % of clustered reviews - 100000 Seconds 15 10 60000 40000 0 -20000 - 0 **-**5 · 20 50 100 ±250 430-500 10 >1000 Number of reviews