Lordvicus Adienge,
P.O. Box 46-40401,
Karungu.
Email Address: lordvicusadienge@gmail.com
Phone Number: +254 700 300870

13th, October 2023.

Director, Human Resource
University of Nairobi
P.O. Box 30197-00100,
Main Campus, Nairobi.

Dear Sir/Madam,

Re: Application for the ICT Officer (User Support Services) Position/ AD/9/205/23.

I am writing to express my keen interest in the ICT Officer (User Support Services) position, Grade ABC, advertised under Ref AD/9/205/23. With a KCSE mean grade of C, relevant subject credits, and an ordinary Diploma in Information Technology from Maseno University, I possess a solid educational background that aligns with the requirements for this role.

During my three-year tenure as an ICT intern at the University of Nairobi Kisumu Campus, I have gained extensive hands-on experience in user support services, technical proficiency in networks, communication infrastructure, webpage content, and service management. I have also demonstrated expertise in PC Security, web content management, software installation, and configuration.

I am confident in my ability to ensure the proper functioning of computer equipment, website, communication, and network resources. My analytical and diagnostic skills enable me to efficiently troubleshoot and resolve complex technical issues. Additionally, I am adept at maintaining client-level security configurations to minimize host vulnerabilities.
Attached are my certified copies of certificates, curriculum vitae, and details of three referees. I have also provided information about my current designation, salary, and associated benefits.

I am eager to contribute to the success of the Information and Communication Technology Centre at the University of Nairobi. Thank you for considering my application. I look forward to discussing in more detail how my experiences and skills align with the requirements of this role.
Yours sincerely,

Lordvicus Adienge.

LORDVICUS ADIENGE

P.O. BOX 46-40401 KARUNGU
PHONE: +2547 003 00870
E-mail: lordvicusadienge@gmail.com

An Information Technologist with the ability to learn and stay up-to-date with the latest technology and innovations in the world.

PERSONAL DETAILS

Date of Birth:	18/11/1998
Marital Status:	Single
Nationality:	Kenyan
Language:	English, Kiswahili, Luo
Religion:	Christian

EDUCATIONAL BACKGROUND

MASENO UNIVERSITY, KISUMU, KENYA

Diploma in Information Technology (Credit), 20th, December, 2019

SORI SECONDARY SCHOOL

Kenya Certificate of Secondary Education (C Plain), 30th, December, 2016

GOD-KEYO PRIMARY SCHOOL

Kenya Certificate of Primary Education (B Plain), 30th, December, 2012

WORK/PROFESSIONAL EXPERIENCE

HOMA BAY WATER AND SEWERAGE COMPANY (HOMAWASCO)

Customer Identification Survey, **Enumerator**, Jul-Aug, 2023

Responsibilities

- Carried out a customer identification and satisfaction survey for the county government and the company towards improving water and sewer utility service delivery to the county residence using a scalable technology platform.

HOMA BAY COUNTY TEACHING AND REFERRAL HOSPITAL (HBCTRH)

SYSMEX MALARIA RESEARCH PROJECT, **Data Management Clerk**, Feb-Dec, 2020

Responsibilities

- Management and entry of study data.
- Maintaining records of the collected data.
- Performed other assigned duties.

UNIVERSITY OF NAIROBI, KISUMU CAMPUS,

ICT INTERN, September 2019 – Feb 2020

- ICT – Learning equipment support
- Web Content Management
- System User support; hardware and software troubleshooting.
- Active Directory/Inventory Management

KENYA NATIONAL BUREAU OF STATISTICS (KNBS) KENYA POPULATION AND HOUSING CENSUS (KPHC), ENUMERARATOR, 14th – 31st August 2019

Responsibilities

- Identifying assigned enumeration area
- Administered all questions and recorded particulars of all persons who spent the night of 24th/25th August 2019 in all the households within the assigned area.
- Making callbacks on respondents who for one reason or another, could not be enumerated during my early visits.
- Preparing debriefing notes for the supervisor on problems encountered.
- Returning all census to the supervisor

UNIVERSITY OF NAIROBI KISUMU CAMPUS

INDUSTRIAL ATTACHMENT, 27th February– 17TH June 2019

Responsibilities/Trained On;

- Help Desk Roles
- Computer Hardware Management
- Database and Inventory Management.
- Website Management.
- System Trouble-shootings.
- Computer Networking and Cable Management.

INDEPENDENT ELECTORAL AND BOUNDARIES COMMISSION (IEBC)

GENERAL ELECTION POLLING/COUNTING CLERK, 8th August 2017
Responsibilities

- Worked as per the IEBC roles for the position.

PROJECTS (LINKS ARE AVAILABLE)

- Logo Design, Flyers, Brochures, and website development for hotels, clinics and learning institutions.

VOLUNTARY WORK

MASENO UNIVERSITY –GDSC Community

Core Team Member – Cyber Security 2022 – 2023

Responsibilities

- Worked together with GDSC lead in planning and executing GDSC activities.

UNIVERSITY OF NAIROBI, KISUMU –ICT INTERN

ICT Office/Computer Lab – Apr.-Sept. 2019

MASENO UNIVERSITY AIDS CONTROL UNIT

PEER EDUCATOR (STUDENT) January, 2018 – 31st August, 2019

ADDITIONAL SKILLS

I have practical knowledge of the following

- **Graphic Design:** Adobe Illustrator, Photoshop, CorelDraw, Figma, UI/UX
- **Software/Web-Application:** REDCAP, PowerBI, SAS, SPSS, R and R Instat
- **Website Design and Development:** HTML, CSS, JS, PHP
- **Platforms:** Windows, Linux, Mac
- **Content Management Systems:** Word Press, Drupal
- **Databases and Server Administration Tools:** Ms Access, MySQL, Database SQL command, XAMPP/WAMP, Windows server 2016, RSAT AD DS, RSAT DHCP etc
- **Leadership:** Class Representative, Community Lead

OTHER TRAINING AND CERTIFICATES

- **CISO,** Cybrary / CISCO Network Scurity
- **HIPPA- Health Information Privacy and Portability Act,** Cybrary
- **Introduction to IT and Cybersecurity,** Cybrary/CISCO Networking Academy
- **Malware Threats,** Cybrary
- **SHUGA,** Maseno AIDS Control Unit/ "I Choose Life-Africa"
- **Peer Education,** Maseno AIDS Control Unit/ "I Choose Life-Africa"

HOBBIES AND INTERESTS

- Reading
- Coding
- Designing
- Sport and Game (Badminton)

REFEREES

Mrs. Lydia Ouma

Commercial Manager, HOMAWASCO,

P.O. Box 52 – 40300, Homa Bay.

Mobile Phone: +254 725 164529,

Mrs. Mary Otieno

Student Counsellor, University of Nairobi,

P.O. Box 30197 – 00100, Nairobi.

Mobile Phone: +254 733 293579,
Email: otienom@uonbi.ac.ke

Ms. Margret Lumumba

Senior ICT Officer, UoN-Kisumu Campus,

P.O. Box 85 – 40100, Kisumu,

Mobile Number: +254 725 377929,
Email: lmatieno@uonbi.ac.ke

19 0266

Maseno University

On the recommendation of the University Senate
and by virtue of the authority vested in the University, hereby award

Adienge Lordvicus Otieno

the

Diploma

in

Information Technology

Credit

In testimony thereof this award was conferred at the congregation held at this University on

Friday the 13th December, 2019

Vice-Chancellor

Deputy Vice-Chancellor,
Academic & Student Affairs

UNIVERSITY OF NAIROBI

ICT DEPARTMENT, KISUMU CAMPUS

Tel: +2540204918285

P.O Box 825 - 40100 Kisumu
Website: kisumu.uonbi.ac.ke
Email: director-ksmcampus@uonbi.ac.ke

Our Ref: *UON/KSM/ICT/1/1/63* ***Date:*** *17th June, 2019*

TO WHOM IT MAY CONCERN

RE: RECOMMENDATION FOR LORDVICUS ADIENGE OTIENO – ID. 36432229

The above named **Lordvicus** was on an industrial attachment in our institutions for a period of three (3) months, from **February 27,** to **May 31, 2019**. During this period, he had a chance to work in the ICT department, where he gained hands on experience on the follows:

- Software Installation & Configuration
- Technical User Support
- Networking
- ICT Equipment Maintenance and Repair
- Website Content Management

Lordvicus proved to be hardworking, knowledgeable, industrious, proactive and reliable. He showed willingness to learn and worked well as part of the team. His support and input is highly appreciated and I recommend him fully for any engagement that may prevail.

Yours Sincerely,

UNIVERSITY OF NAIROBI
KISUMU CAMPUS
17 JUN 2019
OFFICE

Michael M. Mboya
Senior ICT Officer, & Officer In-Charge
Kisumu Campus

cc. file copy

Examinations Council reserves the right to correct the information given on result slips which will be confirmed by issue of certificates (See overleaf)

THE KENYA NATIONAL EXAMINATIONS COUNCIL

EXAMINATION FOR THE KENYA CERTIFICATE OF SECONDARY EDUCATION RESULT SLIP

KNEC

K.C.S.E

44729104 SORI SECONDARY SCHOOL

44729104/111 OTIENO LORDVICUS ADIENGE 44729104/111 MM1M 2016

SUBJECTS	GRADES
101 ENGLISH	D+ (PLUS)
102 KISWAHILI	C- (MINUS)
121 MATHEMATICS	C+ (PLUS)
231 BIOLOGY	D (PLAIN)
232 PHYSICS	C+ (PLUS)
233 CHEMISTRY	D (PLAIN)
312 GEOGRAPHY	C- (MINUS)
443 AGRICULTURE	B (PLAIN)

SUBJECTS RECORDED *EIGHT* SUBJECTS DONE *EIGHT*

** MEAN GRADE C (PLAIN) ** AGP= 40 DATE PRINTED *170201

K.C.S.E 1596178

JOAN NETO OTIENO
ADVOCATE &
COMMISSIONER FOR OATHS
P.O. Box 95820-40141
KISUMU

I certify that
is a true copy
of the original

THE KENYA CERTIFICATE OF PRIMARY EDUCATION RESULTS SLIP

K.C.P.E

Name of the Candidate OTIENO LODVICUS ADIENGE Index Number:- 44729313701

The Name of the School GOD-KETO PRI Year:- 2012

The above named Candidate attained the following marks and grades:-

SUBJECT	ENG	KISW	MATHS	SCIENCE	S.S/R	TOTAL
MARKS	72	40	75	74	71	332
GRADES	B+	C-	A-	B+	B+	B
POINTS	10	5	11	10	10	46

N.B. This is not a Certificate

Headteacher's Signature ..... School Stamp .....

N/B: - This slip is only valid with a School Stamp.

19/2/13

THE KENYA CERTIFICATE OF PRIMARY EDUCATION RESULTS SLIP

K.C.P.E

Corporate Social Responsibility

Cisco Networking Academy

Certificate of Course Completion

Cybersecurity Essentials

For completing the Cisco Networking Academy® Cybersecurity Essentials course, and demonstrating the following abilities:

- Describe the tactics, techniques and procedures used by cyber criminals.
- Describe the principles of confidentiality, integrity, and availability as they relate to data states and cybersecurity countermeasures.
- Describe technologies, products and procedures used to protect confidentiality, ensure integrity and provide high availability.
- Explain how cybersecurity professionals use technologies, processes and procedures to defend all components of the network.
- Explain the purpose of laws related to cybersecurity.

Laura Quintana

Laura Quintana
VP & General Manager, Cisco Networking Academy

Lordvicus Adienge

Student

22 Jul 2021

Date

Corporate Social Responsibility

Cisco Networking Academy

Certificate of Course Completion

CCNAv7: Enterprise Networking, Security, and Automation

The student has successfully achieved student level credential for completing CCNAv7: Enterprise Networking, Security, and Automation course administered by the undersigned instructor. The student was able to proficiently:

- Configure single-area OSPFv2 in both point-to-point and multiaccess networks.
- Explain how to mitigate threats and enhance network security using access control lists and security best practices.
- Implement standard IPv4 ACLs to filter traffic and secure administrative access.
- Configure NAT services on the edge router to provide IPv4 address scalability.
- Explain techniques to provide address scalability and secure remote access for WANs.
- Explain how to optimize, monitor, and troubleshoot scalable network architectures.
- Explain how networking devices implement QoS.
- Implement protocols to manage the network.
- Explain how technologies such as virtualization, software defined networking, and automation affect evolving networks.

Lordvicus Adienge

Student

Maseno University

Academy Name

Kenya

Location

22 Aug 2022

Date

James Chamwama

Instructor

Instructor Signature

Corporate Social Responsibility

Cisco Networking Academy

Certificate of Course Completion

CCNAv7: Introduction to Networks

The student has successfully achieved student level credential for completing CCNAv7: Introduction to Networks course administered by the undersigned instructor. The student was able to proficiently:

- Configure switches and end devices to provide access to local and remote network resources.
- Explain how physical and data link layer protocols support the operation of Ethernet in a switched network.
- Configure routers to enable end-to-end connectivity between remote devices.
- Create IPv4 and IPv6 addressing schemes and verify network connectivity between devices
- Explain how the upper layers of the OSI model support network applications.
- Configure a small network with security best practices.
- Troubleshoot connectivity in a small network.

Lordvicus Adienge

Student

Maseno University

Academy Name

Kenya

Location

20 Jun 2022

Date

Muhambe Titus Mukisa

Instructor

Instructor Signature

Dear Lordvicus Adienge,

Congratulations on completing the NDG Linux Unhatched course in the Cisco Networking Academy. This letter documents you have successfully completed the NDG Linux Unhatched course, which provides an introduction to the Linux command line. Linux is everywhere! As the reach of Linux continues to grow, knowledge of Linux is a core skill for all IT professionals. By completing this course, you have gained a better understanding of Linux.

If you decide to pursue additional knowledge of Linux consider:

NDG LINUX ESSENTIALS

This course is the perfect next step for beginners looking to expand their skills and knowledge of Linux. This full-semester course can be delivered as instructor-led training or as a self-paced learning experience. The NDG Linux Essentials course is designed to prepare you for the Linux Professional Institute Linux Essentials Professional Development Certificate.

NDG LINUX SERIES

This certification level series offers beginners more rigorous in-depth coverage. The NDG Introduction to Linux I and NDG Introduction to Linux II courses focus on the basic Linux system administration skills needed in preparation for the Linux Professional Institute LPIC-1 certification.

Again, congratulations and we wish you continued success!

Sincerely,
The NDG Team

Date 15 Apr 2021