# LOCHAN KUMAR

## CONTACT

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## **INTERESTS**

**TRAVELING** 

**MUSIC** 

**READING** 

**GAMING** 

## **EDUCATION**

### B.TECH

Future Institute of Technology,Garia 2020-2024

#### HIGHER SECONDARY EDU.

U.P Board ( Uttar Pradesh) 2017

# **PROFILE**

Dedicated college student with strong customer service, time management, and communication skills. Proven ability to handle diverse customer needs, meet deadlines, and collaborate effectively. Seeking a position that leverages these skills to contribute to a team's success and enhance customer satisfaction.

## **SKILLS**

#### **CUSTOMER SERVICE:**

Ability to provide excellent service to customers, addressing their needs and concerns with a friendly and positive attitude.

#### **COMMUNICATION:**

Effective verbal and written communication skills, enabling clear interactions with customers and colleagues.

#### **TEAMWORK:**

Capability to collaborate and work well with others in a teambased environment, contributing to a harmonious workplace.

#### ATTENTION TO DETAIL:

Keen focus on accuracy and precision to prevent errors in ordertaking, cash handling, and inventory management.

### TIME MANAGEMENT:

Proficiency in managing time efficiently, particularly during busy periods, to ensure a smooth workflow.

## LANGUAGE

HINDI (PROFICIENT) ENGLISH. (INTERMEDIATE) BANGLA (INTERMEDIATE)