

LOUISE LA (LOCLA)

Computer Science



- 08/July/1981
- Men
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TARGET

Manage to carry out job requirement effectively, professionally and interact with customers confidently to provide best service. Contribute to make team achievement and friendly work with team in challenging environment..

AWARD

- 2013 Best performance Prize for contributing to company activities. 2013
- 2016 Best of Project Manager (Deploy DaNang System). 2016

CERTIFICATION

- Dale Carnegie Course Archive : "Best of Customer Services" 2012
- Celta - Cambridge 2016
- Celemi The Power Of Learning 2019
- iOS Full Stack Developer 2019

SKILL

Project Management

EDUCATION

University of Technology

09/2001 - 09/2006

Electronics-Telecommunication.

Bachelor of Electrical & Electronics-Telecommunication.

CyberSoft Academy

11/2018 - 03/2019

Mind-Set Programming

Java Programming Langues- OPP

App Developer Full Stack (iOS)

05/2018 - 08/2019

IOS Developer Full Stack

Front-End & Back-End

EXPERIENCE

Kantar Media VietNam

04/2015 - Now

Position: System Manager

- Manager System tracking & recording all tv channels at Vietnam.
- Build tools to resolve incurred on system.
- Mainternace.
- Predict & renew system.
- Manage Budget.
- Training Skills.
- Cutting & Low-Cost budget

KTG

04/2014 - 03/2015

Position: Warranty Manager - R&D Manager (Lab)

- Build Service System.
- Fast-Flash warranty service at household.
- Testing products follow ISO 9001:2008, IEC, EN, BS standards.
- Research and develop new products.
- Managed, Distribution Spare -Part

TNS Media Vietnam

04/2008 - 03/2011

Position: Field Engineer-Staff

- Break down the problems and improve the receiving data quality .
- Successfully accomplish TAM projects in Ho Chi Minh City, Hanoi and Can Tho Province .
- Build up action plan and work efficiently with team in setting up the first system of Television Audience Measurement (TAM) in Vietnam .
- Make improvement for TAM system.
- Capture complaints from customers, research for root cause, contact customers to resolve the issues and quickly fix them to guarantee the quantity of samples in TAM system and quality of data

Sony VietNam

04/2006 - 03/2008

Position: Technical- staff

- Repair & report
- Deploy Sony authorized warranty station.
- Help Desk : help technical resolve in needed.

Warehouse Management Systems	<div><div></div></div>
Analytical Skills	<div><div></div></div>
Microcontrollers	<div><div></div></div>
Circuit Design	<div><div></div></div>
Programming	<div><div></div></div>
Technical Trainers	<div><div></div></div>
Troubleshooting	<div><div></div></div>
Embedded Systems	<div><div></div></div>
Swift (Programming Language)	<div><div></div></div>
Node.js	<div><div></div></div>
Linux	<div><div></div></div>
PostgreSQL	<div><div></div></div>
JavaScript	<div><div></div></div>
Altium Designer	<div><div></div></div>
CNC Operation	<div><div></div></div>
Proficient in AutoCAD or Solid Works CAD	<div><div></div></div>
Schematic Capture	<div><div></div></div>
Hardware Engineering	<div><div></div></div>
SAP Warehouse Management	<div><div></div></div>
Appliance Repair	<div><div></div></div>
Assembly Drawings	<div><div></div></div>
Internet of Things (IoT)	<div><div></div></div>
Microsoft office (Excel, Word,PowerPoint,Visio)	<div><div></div></div>

<div><div></div><div>ACTIVITIES</div></div> <div><div><div><div><div><div>Soccer team All Company</div><div>2006 - 2019</div></div><div><div>Position Soccer player-Defender</div><div><div>• Champion Media Group (Chicilon Sponsor) 2017</div></div></div></div></div><div><div><div><div>Terry Fox Run 2017 & 2018 - HCMC</div><div>2006 - 2019</div></div><div><div>Runner</div><div><div>• Distance : 5Km</div></div></div></div></div></div></div>
<div><div></div><div>MORE INFORMATION</div></div> <div><div><div><div><div>• Hardworking, enthusiastic, problem solving, responsible, "Learning by Doing", result-oriented.</div><div>• Planning, serious- minded, multitasking, organizing, managing projects, self motivated.</div></div></div></div></div>
<div><div></div><div>REFERENCES</div></div> <div><div><div><div><div>• Mrs. Thanh Mai Tran (General Director KantarMedia Viet Nam)</div><div>Email: thanhmai.tran@kantarmedia.com</div><div>• Mr . Trong Ngon Dang (Chair Man -KTG Groups).</div><div>Email : ngon.dt@ktg.com.vn</div><div>• Mr Nghia Phuong Truong (CEO KTG).</div><div>Email : nghia.tp@ktg.com.vn</div></div></div></div></div>
<div><div></div><div>HOBBIES</div></div> <div><div><div><div><div>• Boston Dynamic.</div><div>• TED Talk.</div><div>• Research new tool helping for live.</div><div>• Clean -Clear life & works enviroment</div><div>• Marathon ,Soccer & Yoga spirit .</div><div>• Read books for free times.</div><div>• Travel</div></div></div></div></div>

