# **Dean Lofts**

Site Reliability Engineer Born 1985 in Melbourne



# About me

Hi, I'm Dean, an Information Technology generalist based in Perth, Western Australia. I enjoy learning and experimenting with all kinds of technology. I develop exceptional solutions to customer problems and challenges.

Also proficient with frontend and backend development, audio engineering and digital marketing.

#### Skills



#### Contact

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# Experience

### Systems Engineer

Lions Eye Institute since November 2019

Supporting infrastructure, primarily a Windows environment running on VMware vSphere.

# **Customer Service Engineer L3**

Vizstone

August 2019 - November 2019

Provided an escalation point for VIP customers and other support engineers. Mainly supporting Wintel environments.

#### **DevOps Engineer**

CorpCloud

April 2019 - August 2019

Worked with the DevOps team to establish a DevOps culture and transition services to infrastructure as code.



# Education

#### **Bachelor of Information Technology**

March 2015 - December 2018

Major in Information Technology, RMIT University, Melbourne, AUS.

# <>> Projects

#### **Shake Down Records**

WordPress

Design, Development and Maintenance of an E-Commerce web application. Store has taken in over \$100k in revenue.



#### Contributions

#### **Dev Snippets**

A collection of useful code snippets for new developers https://devsnippets.xyz https://github.com/rickwest/devsnippets