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Course: BS in Information Technology

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School: Laguna State Polytechnic University - Sta. Cruz Campus

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| The Development of Web-Based Grievances Management System for Barangays in Magdalena, Laguna  Title of Thesis |
| Brief Rationale  The researchers came up with the idea of developing the study because barangays in Magdalena, as well as the municipal DILG office, are still using the traditional method of handling grievances reports and there is still no automated centralized system for the records and reports. The system will help both offices to automate and computerized records and reports to improve processes in the office. |
| Objectives  Generally, the study aims to develop, test, and evaluate a web-based management system that integrates all the barangays in Magdalena, Laguna to the municipal DILG office and connects residents to barangay officers from different barangays. This web-based system aims to provide a platform to which the office of the barangay and municipal DILG office can have a centralized system for grievance processes, records, and transactions. |
| Methodology |

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Printed Name and Signature of Thesis Adviser

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