

# Tyler Campbell

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## Education

### DigitalCrafts – 16 week Immersive Coding Bootcamp

November 2017 – Present

- Learned Python and full-stack JavaScript, including Node.js, Express, PostgreSQL, Sequelize, React, Redux, HTML/CSS, and Amazon Web Services

### University of Georgia | B.S.

Fall 2014

- Bachelor of Science in Nutrition - 3.66 GPA

## Skills

- Python, Node.js, Express, PostgreSQL, Sequelize, HTML/CSS, Apex, SOQL, jQuery, JavaScript.

## Featured Projects

### DigitalTasks | [digitaltasks.net](https://digitaltasks.net) | [github.com/tcampb/DigitalTasks](https://github.com/tcampb/DigitalTasks)

January 2018

*Description:* Task management chrome extension that aggregates both personal and business tasks. Currently published on the Chrome marketplace - <https://chrome.google.com/webstore/detail/digitaltasks/lfomlcgblncmggicibhlbbinfajnieki>

*Built with:* HTML, CSS, Semantics UI, jQuery, Node.js, Express, PostgreSQL, Sequelize, and SOQL.

*Features:* Ability to view, create, update and delete tasks/contacts from almost any http/https website, Salesforce integration using OAuth2 that allows users to update / view their Salesforce Tasks and related Contacts.

### Zendesk-Dashboard | [github.com/tcampb/Zendesk-Dashboard](https://github.com/tcampb/Zendesk-Dashboard)

December 2017

*Description:* Motivation dashboard currently in use by Calendly's Customer Support Department

*Built with:* HTML, CSS, Bootstrap, jQuery, Node.js, and Express.

*Features:* Showcases number of support tickets completed by each Calendly support agent with different graphics appearing when daily goals are met. Includes Admin panel using Firebase authentication that allows the support manager to add and remove users, as well as set daily team goals.

### Catlendly | [github.com/tcampb/Catlendly](https://github.com/tcampb/Catlendly)

November 2017

*Description:* A 2-d game where the player gains points by flying through an asteroid belt for as long as possible.

*Built with:* Python and Pygame Library.

## Professional Experience

### Calendly | Integration Specialist

August 2016 – October 2017

Atlanta, GA

- Troubleshoot client problems through Zendesk – respond to tickets requiring knowledge of HTML/CSS, Calendly's Salesforce integration, and webhooks. Top tier of support in department.
- Consulted clients on how to optimize their use of Calendly's Salesforce integration.
- Automated internal workflow [rules, process builder and visual flow].
- Deployed Apex triggers and Test Classes from Sandbox environment to production via Force.com IDE / change sets.
- On-boarded/coached 8 associates on integration of: Salesforce, webhooks, website integration etc. enabling an enhanced customer satisfaction score.
- Supported the client renewal negotiations as the Salesforce Integration consultant [YTD 2 of 3 renewal clients upgraded service]
- Increased sales efficiency through ongoing automation of internal Salesforce procedures including an email response cycle to inbound leads, flows for lead qualification, reports and dashboards for sales team.

## Professional Certifications

- Salesforce Sales Cloud Consultant; 6/2017
- Salesforce Platform App Builder; 4/2017
- Salesforce Advanced Administrator; 5/2017
- Salesforce Administrator; 3/2017