

How did you hear about us?

☐

Google

☐

Waze

☐

Mailer

☐

TV Commercial

Channel #_____

☐

Radio Commercial

☐

Door Hanger

☐

Text Message

☐

Referral

☐

Internet

☐

Facebook

☐

Instagram

☐

Youtube

☐

Hulu

☐

Fire Stick

☐

Prime

☐

Pandora

☐

Billboard

☐

Outside Sales

Sales
Person _____

AUTO HAIL GROUP, LLC

AUTHORIZATION AND DIRECTION OF PAY

I authorize Auto Hail Group, LLC to repair my vehicle.

I authorize _____ to pay Auto Hail Group, LLC

(Insurance Company)

directly for the repairs performed on my vehicle.

X _____ . Date: ____/____/____

Vehicle Owner Printed Name: _____

Vehicles Description: _____

Year/Make/Model

V.I.N. _____. _____

(Must be 17 alphanumeric characters)

Claim Number: _____

Date of loss: _____

Home Office: Auto Hail Group, LLC
Telephone: 405-883-8838
Email: Customerservice@autohail.group

Federal Tax ID: 33-3606518
6708 66th Street
Lubbock, TX 79424

Writer: _____

Salesman: _____

Pay: _____

Location: _____

Drop Date: _____

Estimate Amount: _____

Collision or Hail?: _____



Personal Information

Name: _____ Phone: _____

I authorize text messages to the number provided__ Phone: _____

Address: _____

City: _____ State: _____ Zip: _____

Email: _____

Vehicle Information

Year/Make/Model: _____

VIN#: _____ . _____

Insurance Information

Name of Insured (Print): _____ Phone: _____

Provider: _____ Claim #: _____

What is your deductible? _____

Have you had an estimate done on this vehicle? _____ If so, do you have a copy of the estimate? _____

Have you received a check for this claim? _____ If you have received a check, has it been cashed? _____

Adjuster Name: _____ Phone: _____

Date of Loss: _____

Reference

How did you hear about our company? _____

Address: _____

Phone: _____

Email: _____



REPAIR AUTHORIZATION

PERMISSION TO REPAIR & RELEASE. I authorize the repair of my vehicle and grant permission to AUTO HAIL GROUP, LLC to operate the vehicle for the purpose of testing and/or inspection. I agree that AUTO HAIL GROUP, LLC is not responsible for the loss of damage to this vehicle and/or articles left in the vehicle due to fire, theft or any other cause beyond its control.

_____ *initial*

ADDITIONAL REPAIRS & PRIOR DAMAGE. I acknowledge that if closer analysis reveals additional repairs are necessary, either I or my insurance company will be contacted for authorization of any additional repair charges. If new parts listed in the attached repair order are not available, I authorize AUTO HAIL GROUP, LLC to repair such damage or worn parts when possible. Old parts will be thrown away unless otherwise instructed. I authorize AUTO HAIL GROUP, LLC to manufacture access to dents that may not be accessible due to their location on the vehicle. AUTO HAIL GROUP, LLC is not responsible for prior damage listed in Comments/Parts section on this estimate.

_____ *Initial*

PAYMENT. I agree to pay for all repair charges, not previously paid to AUTO HAIL GROUP, LLC by my insurance company and further understand that the total amount of the repair charges must be paid before the attached vehicle can be released for delivery. If insurance coverage pays either a portion of or the total amount due, I acknowledge that the insurance companies check/draft must be obtained by me or sent in advance by the insurance company to AUTO HAIL GROUP, LLC and received by AUTO HAIL GROUP. I also acknowledge that I must make arrangements with any lien holder or other payees to endorse the insurance check/draft prior to the release of the repaired vehicle. I authorize any and all supplements payable directly to AUTO HAIL GROUP, LLC for the consideration of repairs made to the vehicle. I hereby authorize AUTO HAIL GROUP, LLC to act as Power of Attorney to sign for or endorse any checks and/or drafts make payable to me and any release there to, as settlement for my claim for damage to this vehicle.

_____ *Initial*

TOTAL LOSS. Vehicles deemed a total loss by insurance provider will be charged an administration fee, storage fee from date of drop and any repairs or parts installed.

_____ *Initial*

FAILURE TO PAY. In the event that I fail to pay pursuant to the paragraph above, I acknowledge an expressed mechanics lien on the vehicle to secure payment in the amount of the repairs and further agree to pay responsible attorney's fees and court costs in the event that legal action becomes necessary to enforce this contract. This agreement is governed by and shall be construed in accordance with the law of Texas and the parties submit all their disputes arising out of or in connection with this agreement to the exclusive jurisdiction of the courts of Lubbock County, TX.

_____ *Initial*

REVIEWS. Leaving a negative review on social media, internet, or any other media outlet, will result in forfeiture of all promotional discounts, including but not limited to deductible coupon, rental car fee and/or cash back offer. Failure to reimburse in a timely manner will result in legal action. Customer shall pay all legal fees incurred by AUTO HAIL GROUP, LLC enforcing the terms of this contract.

_____ *Initial*

Authorization: _____ **Date:** _____