Logan Saunders

lsaunders21@outlook.com

(541) 212-9176

Projects

Quality Assurance Web App
- Conceptualized a unique algorithm to calculate evaluation frequencies
- Increased productiveness by 150%

Email Interface
- Constructed a custom interface for emailing agents
- Researched UX concepts

Colormatic
- Developed a concept to show color to the colorblind
- Co-developed with a small team

Webhook Integration
- Processed requests based on chat conversations
- Recorded and stored data in management software resulting in 100% accuracy

Word Ladder
- Implemented search patterns

Work Experience

Brigham Young University - Idaho

Senior Reports Analyst | August 2019 - Present
- Created an email interface that improved process and quality of emails for support center agents
- Wrote documentation for multiple web applications

Reports Analyst | August 2018 - August 2019
- Updated Excel spreadsheets with updated logic for macros
- Administered data to other departments on campus

Project Manager | January 2019 - April 2019
- Coordinated large and small projects to gather data
- Advanced the Quality Assurance process by developing and maintaining a web application
- Directed a small team of specialists in uploading data, building reports, and revitalizing procedures

Support Center Supervisor | July 2017 - 2018
- Collaborated with managers on providing a more efficient workplace

Education

Brigham Young University - Idaho

BS in Software Engineering | July 2020
- GPA: 3.4

Notable Coursework
- Project Management
- Software Engineering 1-3
- Web Frontend Development
- Computer Security
- Software Design and Development

Resources

LinkedIn
www.linkedin.com/in/logan-saunders-441bb2177

Github
https://github.com/loganes1

ePortfolio
https://loganes1.github.io/

Skills

Languages
- C++
- C#
- Rust
- JavaScript
- HTML
- CSS

Frameworks
- jQuery
- React
- Node.js

Tools
- Microsoft Office
- Visual Studio
- VS Code
- IntelliJ

Attributes
- Leadership
- Communication
- Customer Service
- Graphic Design
- Problem Solving