

# Logan Wiggins

www.loganwiggins.com

loganmwiggins1@gmail.com

(561) 701-1496

## WORK EXPERIENCE

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### Paul Consulting Group

May 2023 – Apr 2024

*Software Developer Intern*

Tallahassee, FL

- Designed and implemented web applications using Angular and the C# .NET framework.
- Developed and tested front-end and back-end systems for user-facing applications, including Schedule2.IT and DOH HOMER.
- Learned best practice coding techniques while adhering to software requirements, specifications, and established project timelines.
- Improved at structured coding using C# and SQL Server Management Studio.
- Adhered to project specifications determined by product owners based on end-user feedback.
- Cultivated and maintained relationships with the Scrum project teams.

### City of Tallahassee

Dec 2021 – Aug 2023

*Advanced Support Analyst*

Tallahassee, FL

- Troubleshooted 5,000+ devices consisting of Windows and macOS computers, printers/scanners, IP telephones, and more.
- Provided technical support to 5,000+ City employees and properly documented detailed incident tickets in SolarWinds.
- Created, edited, and managed user accounts using Active Directory Manager and Microsoft Azure.
- Assigned software licenses to City employees for applications such as the Adobe Creative Cloud and Microsoft Office suites.
- Installed required software for City employees.
- Conducted and proctored interviews for Support Desk applicants and determined the best candidates during hiring periods.
- Trained and assisted new employees in the tasks performed as a Support Desk operator.

### 223 Agency

Feb 2023 – May 2023

*Project Manager Intern*

Tallahassee, FL

- Assisted in the design and planning of client web and mobile applications.
- Documented the software architecture of client web and mobile applications to aid the development team.
- Completed quality assurance testing after the design and development of client web and mobile applications.

## TECHNICAL SKILLS

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**Languages and Frameworks:** HTML, CSS/SCSS, JavaScript/TypeScript, C++, SQL, Angular, C# .NET, MVC Core

**Developer Tools and Applications:** Git, DevOps, Jira, Microsoft SSMS, MySQL Workbench, Visual Studio, VS Code, Figma, SSH

**Other Skills:** Graphic design, photo editing, video editing, Microsoft Office, Adobe Creative Cloud

## PERSONAL PROJECTS

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**Integer Conversion Application** | [www.wigginsnet.com/int-convert](http://www.wigginsnet.com/int-convert)

Dec 2023

- Designed and developed a public-facing website in which users can easily convert integers to and from different bases, such as the binary, octal, decimal, and hexadecimal number systems.
- Languages and Tools: HTML, CSS, JavaScript, Git

**Personal Resume Website** | [www.loganwiggins.com](http://www.loganwiggins.com)

Nov 2022

- Designed and developed a personal website for myself to promote my professional activity to potential employers.
- Languages and Tools: HTML, CSS, JavaScript, Git

## LEADERSHIP

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**Association of IT Professionals (AITP)**

Mar 2023 – May 2024

*President of FSU Chapter*

Tallahassee, FL

- Planning, organizing, and overseeing a variety of panels and events with the goal of connecting students with IT employers.
- Improving my leadership skills by leading the AITP executive board and helping other members with their professional endeavors.
- Establishing and increasing organization membership through various recruiting events and strategies.
- Fostering relationships with company recruiters and employers in order to provide a professional network for AITP members.

## EDUCATION

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**Florida State University – Summa Cum Laude, GPA: 4.0/4.0**

Aug 2020 – May 2024

*Bachelor of Science in Information Technology, Minor in Computer Science*

Tallahassee, FL

**Honors:** Bright Futures: Florida Academic Scholar, FSU President's List Recipient (Fall 2020 – Spring 2024)

**Awards:** Leadership on Campus, Leadership in STARS, Service to the Community (K-12 Outreach)

**Relevant Coursework:** Advanced Web App Development, Programming I, Database Concepts, IT Leadership, and more