Logan Wiggins

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WORK EXPERIENCE

Paul Consulting Group   Tallahassee, FL
Software Developer - Intern   (May 2023 – Present)
- Designing and implementing web applications using Angular and the C#/ASP.NET framework.
- Developing and testing front and back end systems for user-facing applications, including Schedule2.IT and TTMS Fuel Dispenser.
- Learning best practice coding techniques while adhering to software requirements, specifications, and established project timelines.
- Improving at structured coding using C# and SQL Server Management Studio.
- Adhering to project specifications determined by the product owner based on end-user feedback.
- Cultivating and maintaining relationships with the Scrum project teams.

City of Tallahassee   Tallahassee, FL
Advanced Support Analyst   (Dec 2021 – Aug 2023)
- Troubleshooted 5,000+ devices consisting of computers, printers/scanners, tablets, IP telephones, and mobile phones.
- Provided technical support to 5,000+ City employees and properly documented detailed incident tickets in SolarWinds.
- Created, edited, and managed user accounts using Active Directory Manager and Microsoft Azure.
- Assigned software licenses to City employees for applications such as the Adobe Creative Cloud and Microsoft Office suites.
- Installed required software for City employees.
- Conducted and proctored interviews for Support Desk applicants and determined the best candidates during hiring periods.
- Trained and assisted new employees in the tasks performed as a Support Desk operator.

223 Agency   Tallahassee, FL
Project Manager - Intern   (Feb 2023 – May 2023)
- Assisted in the design and planning of client web and mobile applications.
- Documented the software architecture of client web and mobile applications to aid the development team.
- Completed quality assurance testing after the design and development of client web and mobile applications.

TECHNICAL SKILLS

Expert proficiency in responsive software design using HTML and CSS. Intermediate proficiency in JavaScript/TypeScript. Intermediate proficiency in Angular framework. Beginner proficiency in ASP.NET/C# back-end development. Beginner proficiency in Java. Beginner proficiency in C++. High proficiency in RDBMSs like SSMS and MySQL Workbench. High proficiency in SQL (including database design and management). Expert proficiency in Microsoft Office applications. Expert proficiency in Adobe applications. High proficiency in photo-editing, video-editing, and graphic design. Limited working proficiency in Spanish.

LEADERSHIP

Association of IT Professionals (AITP)   Tallahassee, FL
President of FSU Chapter   (Mar 2023 – Present)
- Helping reestablish AITP as a campus organization by establishing and increasing overall member turnout through various recruiting events and strategies.
- Managing the AITP executive board team and delegating tasks appropriately to maintain a proficient managerial workflow.
- Planning, organizing, and overseeing a variety of panels and events with the goal of connecting students with IT employers.
- Establishing and maintaining relationships between the FSU AITP organization and local IT companies/employers to be able to create mutually-beneficial events during the school semesters.
- Designing relevant graphics and flyers in hopes to attract campus-wide attention to the organization, its events, and its goals.

EDUCATION

Florida State University, College of Communication & Information – *GPA: 4.0/4.0*   Tallahassee, FL
Pursuing B.S. in Information Communication, and Technology w/ *Minor in Computer Science*   (Aug 2020 – May 2024)
Honors: AP Capstone Diploma Recipient, AP Scholar Award Recipient,

Bright Futures: Florida Academic Scholar, FSU President's List Recipient: Fall 2020 – Spring 2023