

Logan Mutuma

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Professional Summary

IT professional with experience in managing and troubleshooting hardware and software issues, ensuring optimal performance of IT systems. Adept at network configuration, data security, and providing technical support from end to end. Strong problem-solving skills and ability to work both independently and collaboratively to meet organizational goals.

Education**Primary Education**

St. John's Primary School

KCPE – 2017

Secondary Education

KCSE – 2022

2018 – 2022

Bachelor of Science in Information Technology

University of Embu, Embu, Kenya

2022 – 2026

- Undertaking an undergraduate degree.
 - Dissertation on web development.
 - Coursework in Information Technology.
 - Member of Google Developer Group on Campus (GDG).
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Skills

- Skilled in web development
- Network administration
- IT risk management
- IT operations knowledge
- IT networking
- IT service mindset
- IT architecture understanding

- IT security basics
 - IT governance
 - Highly IT literate
 - IT troubleshooting capabilities
 - Advanced IT skills
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Experience

IT Specialist (Volunteering) – Marimanti Level 4 Hospital, Marimanti, Kenya

May 2023 – July 2025

- Ensured the hospital systems were functioning properly.
 - Fixed Ethernet cables and updated IP addresses of devices.
 - Maintained 24/7 stable internet connections.
 - Researched and implemented modern IT trends and technologies.
 - Assisted with migration to cloud-based storage, enhancing accessibility and security.
 - Managed user permissions, access rights, and IT asset security.
 - Provided technical support and resolved system issues through remote troubleshooting.
 - Developed user manuals for efficient software and hardware use.
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Languages

- English – Advanced (C1)
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Hobbies and Interests

- Web development
 - Reading novels
 - Watching documentaries
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Projects

- Developed an online shopping platform.
 - Created a skincare product app.
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Career Goals

- Promote IT awareness.
- Become a professional web developer.
- Pursue a career in network administration.