

# Logan Phinney

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## Skills

I have strong experience in customer service and operational coordination, complemented by excellent communication skills and a high level of professionalism. As an attentive listener with a passion for continuous learning, I thrive in collaborative environments and am eager to apply my skills to my future career.

## Education

University of North Carolina at Charlotte

Bachelor of Arts in Computer Science, Information Technology Concentration

Minor in Security and Intelligence Studies

Expected Graduation | December, 2025

Current GPA | 3.6

## Technical Skills

- Java
- C#
- SQL
- HTML/CSS/JavaScript
- Windows, MacOS and Linux (Arch/Ubuntu)

## Experience

- Heist Brewery | Expo / Server 03-24 to Current

Maintaining excellent customer service and ensuring quality in a fast-paced environment while continuously communicating with team members.

- Abbey Road Tavern | Expo / Server 04-23 to 09-23

Provided great service and made sure customers were satisfied as well as communicated with the back of house to ensure all orders were accurate and delivered in a timely manner.

- AutoZone | Retail Sales Associate 04-22 to 08-22

Performing maintenance on customer vehicles, assisting them in getting the correct parts, and maintaining organization of the store.

- Firebirds Wood Fired Grill | Host / Expo 03-20 to 04-21

Providing excellent and friendly service while greeting customers as well as coordinating with all parts of the restaurant in a fast-paced environment.

- Food Lion | Customer Lead 03-19 to 02-20

Managed property cleanliness, restocking front-end supplies, handling customer assistance, and helping coworkers as needed.

## Projects

<https://github.com/loganphinney>

<https://webpages.charlotte.edu/lphinne1/itis3135/>