

Logan Phinney

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Skills

I have strong experience in customer service and operational coordination, complemented by excellent communication skills and a high level of professionalism. As an attentive listener with a passion for continuous learning, I thrive in collaborative environments and am eager to apply my skills to my future career.

Education

University of North Carolina at Charlotte

Bachelor of Arts in Computer Science, Information Technology Concentration

Minor in Security and Intelligence Studies

Expected Graduation | December, 2025

Current GPA | 3.63

Technical Skills

- Java
- C#
- Node.JS + TypeScript
- Oracle SQL & PostgreSQL
- Windows, MacOS and Linux troubleshooting
- Linux management (Fedora/Arch)
- Docker containerization
- Bash scripting

Experience

- Heist Brewery | Expo / Server 03-24 to 08-24

Maintaining excellent customer service and ensuring quality in a fast-paced environment while continuously communicating with team members.

- Abbey Road Tavern | Expo / Server 04-23 to 09-23

Provided great service and made sure customers were satisfied as well as communicated with the back of house to ensure all orders were accurate and delivered in a timely manner.

- AutoZone | Retail Sales Associate 04-22 to 08-22

Performing maintenance on customer vehicles, assisting them in getting the correct parts, and maintaining organization of the store.

- Firebirds Wood Fired Grill | Host / Expo 03-20 to 04-21

Providing excellent and friendly service while greeting customers as well as coordinating with all parts of the restaurant in a fast-paced environment.

- Food Lion | Customer Lead 03-19 to 02-20

Managed property cleanliness, restocking front-end supplies, handling customer assistance, and helping coworkers as needed.

Projects

<https://github.com/loganphinney>

<https://webpages.charlotte.edu/lphinne1/itis3135/>