

Fwd: Your Interlibrary Loan Staffi

Orzech, Mary Jo

Sent: Thursday, January 24, 2013 6:55 AM

To: smllibrary@brockport.edu

What a nice way to start the semester! Keep up the good work.

Mary Jo

Sent from my iPad

Begin forwarded message:

From: "Fellner, Stephen" <sfellner@brockport.edu>

Date: January 23, 2013, 8:50:06 PM EST

To: "Orzech, Mary Jo" <morzech@brockport.edu>

Subject: Your Interlibrary Loan Staff

Hi,

I just wanted to drop you a quick note and say how amazing your Interlibrary Loan staff is. I've taught here for almost a decade. I've taught at a number of different schools and was a student at a several colleges; never before have I experienced such consideration from librarians.

Several years ago I was working on an anthology of poems. A good number were in the most obscure journals; there was never one they didn't find. Today I needed an anthology that I had forgot to order for myself--I never asked the secretary at my department to get me an instructor's copy. I called the library and they did everything in their power to help me, even calling me to tell me what they were doing. It might not come in time, but that's not what matters. What matters, to me, is they genuinely cared. I really feel fortunate to have them in my professional life.

Steve Fellner