



The College at  
**BROCKPORT**  
STATE UNIVERSITY OF NEW YORK

Drake Memorial Library

September 17, 2020

Dear APT Committee:

Logan Rath and I have been coworkers since I started at the Circulation Desk at Drake Memorial Library in 2016. Throughout my time in circulation, he has always been willing to help with reference assistance to ensure patrons have seamless access to assistance at point of contact.

As a manager of student employees in the Circulation Department, every summer our group would revise and update our student training manual. A few years ago we did a major overhaul of the training – creating an online instruction component which has become the primary part of student employee training. Logan brought his expertise in librarianship and teaching to our group, helping us create multiple online training modules from a myriad of sources. Logan applied his depth of knowledge in pedagogy to ensure the training we developed would guide student workers through a thorough and well developed training program. Each module clearly stated learning objectives, expected outcomes, and helped instruct and provide insight as to why this information was important. It combined links to college-wide policies, videos, as well as providing ways for students to check their understanding. Quizzes and hands on ‘now try this’ exercises helped students apply what they learned in the modules. Logan helped us create this within Blackboard, so students could access the online modules in a system they were used to and could easily access. As a result, student workers gained a strong understanding of the library, the position, policies, and procedures.

In these ways and others, Logan Rath has helped the library provide excellent service to patrons.

Sincerely,

Dana Laird, Sr. Assistant Librarian