

# LOGAN HALL

## Technical Support Specialist

Harrodsburg, United States [info.tech.logan@gmail.com](mailto:info.tech.logan@gmail.com)

### PROFESSIONAL EXPERIENCE

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#### Technical Support Specialist Kentucky Housing Corporation

Frankfort  
Aug 2021 - Jan 2023

Ticket routing/level 3 resolution, Imaging and deployment, SCCM Administration  
Image creation, Remote/on-site support ,Application updates/rollouts, both client- and server-side  
MS updates and Windows version testing, Commonly used Active Directory

#### IT Manager Tailor Made Compounding LLC

Nicholasville  
Nov 2019 - Aug 2021

Testing/training of custom EMR software, Salesforce coding/report creation, Created IT dept.  
Adopted Asset Management system, Performed VoIP system switchover, Built network at a new location  
Google Workspace Admin, Wordpress site admin/development

### EDUCATION

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#### Nucamp Coding Bootcamp Full-stack Software Engineering

Nov 2022 - Present

Enrolled in a 3 course bootcamp comprising of Web Development, Front-End, and Back-end  
Programming. It includes languages, APIs, and frameworks such as HTML5, CSS3,  
JavaScript, Node.js, React, React Native, Python, PostgreSQL, Bootstrap.

#### Mercer County High School Computer Science

Harrodsburg, KY 40330,  
USA  
Aug 2000 - May 2005

Learned core competencies required in secondary school.

### SKILLS

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Windows OS, SCCM, Active Directory, Ticketing Systems, Linux, Networking, Data Backup, Cabling,  
Microsoft Office, Wireless Technologies, Virtual Environments, InTune, Google Workspace, HTML, CSS,  
Javascript, Python, Object Oriented Programming, Big O Notation, Algorithms, Remote Assistance,

### LINKS

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[portfolio.hallsoftworks.com](https://portfolio.hallsoftworks.com) [linkedin.com/in/loganthall/](https://linkedin.com/in/loganthall/) [github.com/loganthall](https://github.com/loganthall) [twitter.com/LoganHallDev](https://twitter.com/LoganHallDev)

