



Packages for Guided Art Tour
With Accommodation

Durga Puja Art

Kolkata | West Bengal | India

18 > 22 sept, 2025

organised by



ITINERARY

2 nights
3 days

Covering 15 Contemporary
1 Traditional 1 *Bonedi Bari*
Durga Puja Art installations
with Kolkata Panorama tour
& Hooghly river cruise

day

1

Immersive Art and Cultural Experience

Afternoon: Arrival and Hotel Check-in

- Time: As per individual arrival schedules
- Details: Guests will be received at the airport and transferred to their designated hotels for check-in and relaxation.

Late Afternoon: Visit of Durga Puja Art Experience Centre

- 15:00: Pickup from the hotel to visit the "Making of Durga Puja Art" Exhibition at the historic Kolkata Town Hall

About Kolkata Town Hall:

Constructed in 1813 in the Roman Doric architectural style, the Town Hall is a significant colonial-era building in Kolkata. Originally built as a venue for social gatherings among the European community, it has since been repurposed for various functions, including serving as a museum.

Exhibition Highlights:

- > Explore the creative journey of Durga Puja installations from conception to execution.
- > Witness live demonstrations and audio-visual presentations showcasing artisans at work.
- > Opportunity to purchase souvenirs and handicrafts of local artisans, recognising the traditional artistry of Bengal.



Evening: Bonedi Bari Visit with Cultural Performance

- **17:00:** "Bonedi Bari" refers to the ancestral homes of Kolkata's aristocratic families, known for their longstanding tradition of celebrating Durga Puja with grandeur and adherence to age-old customs. These celebrations have been passed down through generations, preserving the rich cultural heritage of Bengal.



Experience:

- > Enjoy traditional, cultural and folk performances, reflecting Bengal's rich artistic heritage.
- > Engage in storytelling sessions detailing the history and significance of these heritage household pujas, offering insights into their unique rituals and customs.
- > Snacks & Refreshments: Guests will be served traditional Bengali evening snacks, such as *Aloo Chop* (spiced mashed potato fritters), *Peyaji* (Onion Pakora), *Shingara* (Bengali samosas), *Vegetable Chop*, and *Jhalmuri* (spiced puffed rice). These will be accompanied by traditional Bengali tea/*Lebu cha*, enhancing the immersive cultural experience.

Late Evening: Durga Puja Art Installations Tour

- **18:30:** Visit 1 Traditional and 2 Contemporary Durga Puja Art Installations

Experience: Guided tours of each installation with interactions led by the artists or their team members, providing deeper insights into the themes and creative processes.

Dinner Break



- **21:00:** 1-hour dinner break at selected partner restaurants
 - > A curated list of 2-3 restaurants offering authentic Bengali cuisine and other culinary delights.

Late-Night: Continued Art Installations Tour

- 22:00: Visit 5 Additional Contemporary Durga Puja Art Installations

Experience:

Continued guided tours with artist interactions, allowing for an in-depth understanding of the diverse artistic expressions in contemporary Durga Puja celebrations.

Return to Hotel

- 01:00: Drop-off at the hotel for overnight rest.

day

2

Experience 'City of Joy' and Evening Art Exploration

Morning: Leisure and Breakfast

- Details: After the late night tour, guests can enjoy breakfast and rest for a while.
- 11:00 : Guests can choose from one of the three experiences, curated to provide a deeper and more immersive exploration of Kolkata's rich cultural, historical and culinary landscape.



a) Kolkata Kaleidoscope Tour - Heritage, Culture & Street Food
Explore Kolkata's colonial landmarks, museums and cultural sites on a guided tour. Indulge in a street food tasting experience and end with a lunch at a renowned restaurant of the city.

b) Bengali Cuisine Unveiled – A Live Culinary Experience
Witness the art of Bengali cooking at a heritage Bonedi Bari, where experts showcase traditional recipes and spice blends. Conclude with an authentic sit-down lunch, enjoying an indulgent spread of classic Bengali flavors.

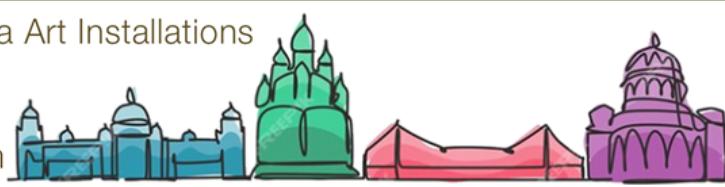
c) Hooghly River Cruise & Heritage Tour (only available for guests staying on 21st September 2025)
Sail along the Hooghly River, exploring Kolkata's iconic riverside landmarks with expert narration. Enjoy live cultural music performances, premium beverages and a scrumptious lunch with scenic views of the river.

Evening: Contemporary Durga Puja Art Installations Tour

- 17:00 : Visit 4 Contemporary Durga Puja Art Installations

Experience:

> Guided tours of each installation with interactions led by the artists or their team members, providing deeper insights into the themes and creative processes.





Dinner Break

- 21:00: 1-hour dinner break at selected partner restaurants
- > A curated list of 2-3 restaurants offering authentic Bengali cuisine and other culinary delights.

Late-Night: Continued Art Installations Tour

- 22:00: Visit 4 Additional Contemporary Durga Puja Art Installations

Experience:

Guided tours revealing the themes and creative processes behind each Durga Puja Art installation.



Return to Hotel

- 01:00: Drop-off at the hotel for overnight rest.

day

3

Departure, where memories resonate

Morning: Leisure and Breakfast

- Details: After the late night tour, guests can enjoy breakfast and rest for a while.

Departure: Airport Transfer

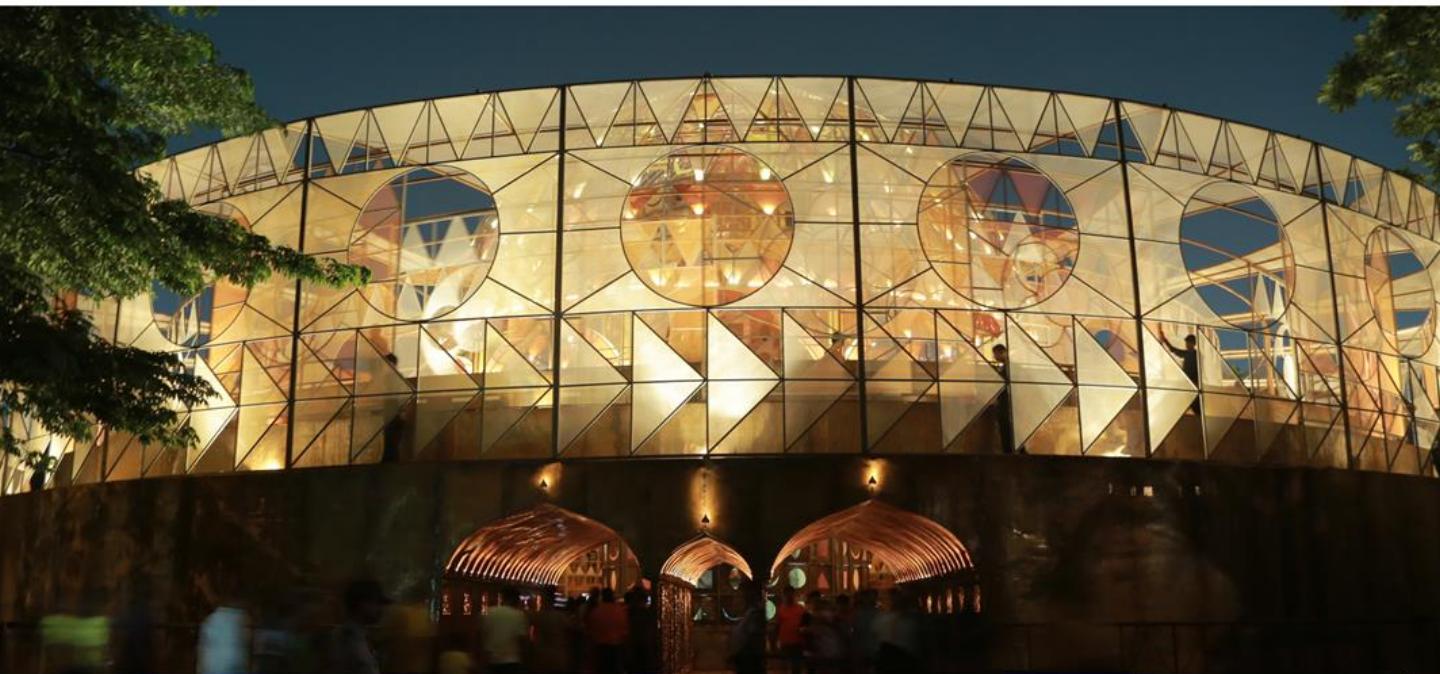
- Time: As per individual flight schedules
- Details: Guests will be picked up from the hotel and transferred to the airport for their departure.

Package Tour Inclusions:

- o One of the three distinct day-time experiences highlighted on the second day of our itinerary
- o Airport Transfers in MUV AC Cars
- o English, Bengali and Hindi speaking Attaché
- o Breakfast at the place of accommodation or as per plan
- o VIP Access to all Iconic Durga Puja Art venues
- o Access to Bonedi Bari Puja and Traditional Durga Puja

Package Tour Exclusions:

- o Lunch, Evening Snacks and Dinner
- o Local Sightseeing and Shopping, apart from planned experiences
- o Custom Transport Requests
- o Entry to Durga Puja Art installations apart from ones listed in the Tour



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1. Tour Inclusions

Your comprehensive tour package includes:

- **Complete Transit Services:** Airport pick-up and drop-off with professional drivers
- **Comprehensive Transportation:** Private vehicles for all scheduled tour activities and excursions
- **Quality Accommodations:** Executive class facility lodging based on your selected plan
- **Morning Meals:** Daily breakfast service exclusively for guests booking accommodation through our service
- **Premium Cultural Access:** VIP entry to specially curated Durga Puja Art Preview venues throughout the festival
- **Traditional Celebrations:** Guided access to authentic Bonedi Bari Puja and select traditional Durga Pujas with cultural interpretation
- **Enriching Daytime Experiences:** Inclusive daytime cultural activities based on your choice in the itinerary:
 - Making of Durga Puja Art Exhibition at Kolkata Town Hall
 - Hooghly River Cruise & Heritage Tour (only available on Sunday, 21st Sept'2025)
 - Bengali Cuisine Unveiled - A Live Culinary Experience
 - Kolkata Kaleidoscope Tour – Heritage, Culture & Street Food

2. E-Visa

For Our International Guests Joining us from outside India, you can apply for your e-Tourist Visa through the official Government of India portal:
<https://indianvisaonline.gov.in/evisa>

3. Itinerary Details

- **Structured Schedule:** The itinerary follows a carefully curated fixed schedule based on your selected package level

- **Afternoon Focus:** Core cultural activities and tours begin after lunch each day (Days 2-3) to allow for comfortable pacing
- **Morning Flexibility:** Mornings are intentionally left open for personal rest, independent exploration, or optional activities

4. Accommodation Options

- **Standard Accommodation:** The base package is priced for **double occupancy** in **standard rooms** within executive class facilities, offering comfortable lodging throughout your stay
- **Premium Options:** Room upgrades and special requests (such as private or premium accommodations) require advance notification and will incur transparently communicated additional charges
- **Independent Arrangements:** Guests declining our accommodation package must secure their own lodging arrangements separately

5. Transportation Arrangements

- **Vehicle Specifications:** All scheduled tours and airport transfers provided in comfortable **Multi-Utility Vehicles (MUVs)** selected for reliability and comfort
- **Seating Capacity:** Each vehicle accommodates a maximum of **4 guests** to ensure sufficient personal space and comfort during transit
- **Guide Positioning:** Attaché will be seated in front or middle seats to facilitate smooth coordination, communication, and efficient entry/exit during multiple scheduled stops
- **Customization Options:** Specialized transportation arrangements available upon advance request for an additional service fee (including private car hire or additional vehicle requests)

6. Meal Information

- **Breakfast Service:** Daily breakfast included exclusively for guests who book accommodation through our tour package
- **Other Dining:** Additional meals (lunch, snacks, and dinner) are excluded from the base package unless specifically identified as part of scheduled cultural experiences

- **Special Dining:** Cultural meals (such as Hooghly River cruise, and Bonedi Bari lunch) are included as specified in the itinerary

7. Language Support

- **Multilingual Guides:** Tours conducted with professional guidance in English, Bengali, and Hindi to ensure comprehensive communication for diverse participants
- **Cultural Interpretation:** Language support includes cultural context and explanations beyond simple translation

8. Force Majeure Provisions

- **Liability Limitations:** Tour operator cannot be held liable for performance failures resulting from circumstances beyond reasonable control or prediction
- **Covered Circumstances:** Protected events include natural disasters, severe weather conditions, fires, floods, labor strikes, civil disturbances, governmental restrictions, health emergencies, pandemics, or other qualifying force majeure events
- **Mitigation Efforts:** We commit to making reasonable efforts to modify or reschedule itineraries in such cases, though full refunds may not be possible due to prepaid arrangements

9. Guest Responsibilities

- **Behavioral Expectations:** Guests must maintain respectful conduct, appropriate behavior, and cultural sensitivity throughout the duration of the tour
- **Legal Compliance:** Full adherence to local customs, traditions, and legal requirements is mandatory at all locations
- **Misconduct Consequences:** Property damage, experience disruption, or inappropriate conduct may result in immediate removal from the tour without refund eligibility
- **Health Disclosures:** Guests must possess sufficient physical capability for tour activities and must disclose relevant health conditions or special needs at the time of booking

10. Cancellation Policy

10.1 Guest-Initiated Cancellations

- If the guest has only paid the booking amount (25%) and chooses to cancel the tour at any time. The entire booking amount will be forfeited as a cancellation fee.
- If the guest has paid the full tour amount (beyond the booking fee), the following applies:
 - Early Cancellation (30+ days before tour): 30% of total tour cost retained
 - Mid-Range Cancellation (8-29 days before tour): 60% of total tour cost retained as cancellation fee
 - Late Cancellation (4 - 7 days before tour): 90% of tour cost retained as cancellation fee
 - Last Minute Cancellation (3 days or fewer before tour): 100% of tour cost retained with no refund eligibility due to preparation costs

10.2 Operator-Initiated Cancellations

- Full Reimbursement: Complete refund provided if cancellation is initiated by the tour operator for any reason

10.3 Itinerary Modifications

- Operational Adjustments: Operator reserves the right to adjust itineraries for weather conditions, safety concerns, logistical challenges, or unforeseen circumstances affecting the quality or viability of the experience

11. Payment Terms

11.1 Payment Method

- Transfer Requirements: Payment accepted exclusively via bank transfer for security and transaction verification

- **Transfer Requirements:** Payment accepted exclusively via bank transfer for security and transaction verification
- **Payment Schedule:** An initial payment of 25% of the total package cost is required to confirm the booking. The remaining 75% must be paid by 15th August 2025 to secure participation in the tour.
- **Banking Information:** Complete bank details provided upon confirmation of booking reservation
- **Tax Information:** All prices quoted are exclusive of GST and GST @18% is applicable on the total package price

11.2 Refund Processing

- **Policy Application:** All refunds processed according to the terms specified in the cancellation policy
- **Processing Timeline:** Eligible refunds processed within a reasonable timeframe after cancellation approval

12. Liability and Responsibility

12.1 Guest Responsibility

- **Personal Safety:** Guests responsible for their own safety precautions and adherence to tour guidelines and instructions
- **Property Security:** Operator assumes no responsibility for personal property loss, damage, or theft during the tour duration

13. Dispute Resolution

13.1 Resolution Process

- **Communication Priority:** All disputes addressed initially through direct communication, negotiation, and good-faith problem-solving efforts
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15.1 Resolution Process

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15.2 Legal Jurisdiction

- Governing Authority: All legal matters and formal disputes subject exclusively to the jurisdiction of Kolkata, West Bengal courts and legal system

16. Additional Terms

- Terms Modification: Operator reserves the right to revise terms and conditions without prior notification requirement
- Acceptance Confirmation: Completion of booking process constitutes full acknowledgment and acceptance of all terms and conditions outlined herein



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