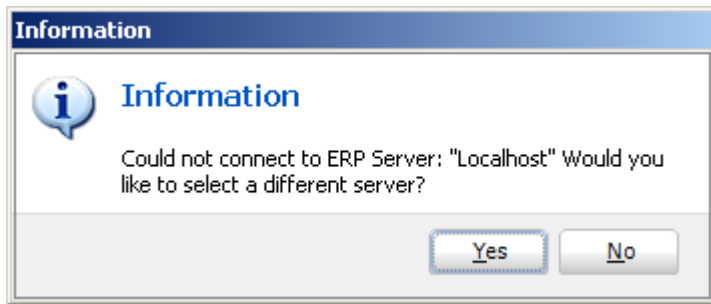
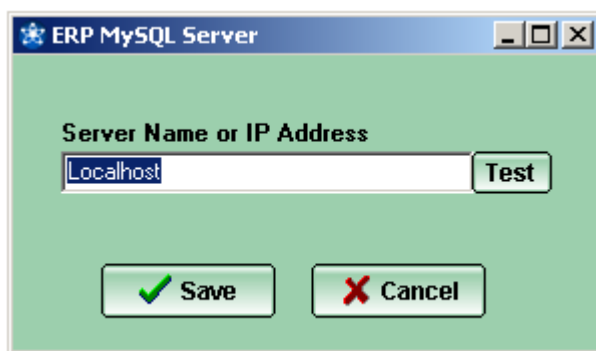


## Lost Connection to the Server

If you get this message box: This means your pc has lost connection to your server  
Click on Yes

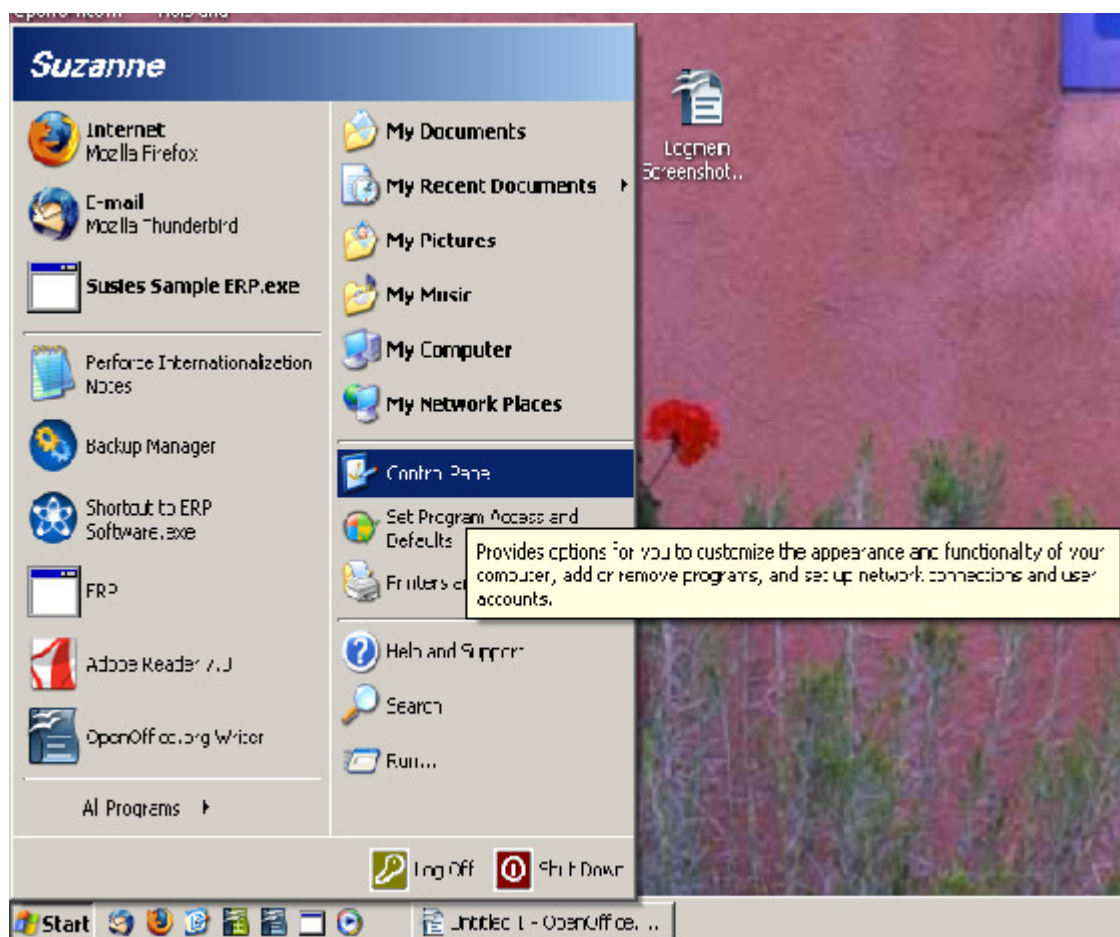


You will then get this box - enter the name of your server  
Click on Test which will give you a message confirming connection OK  
Click Save

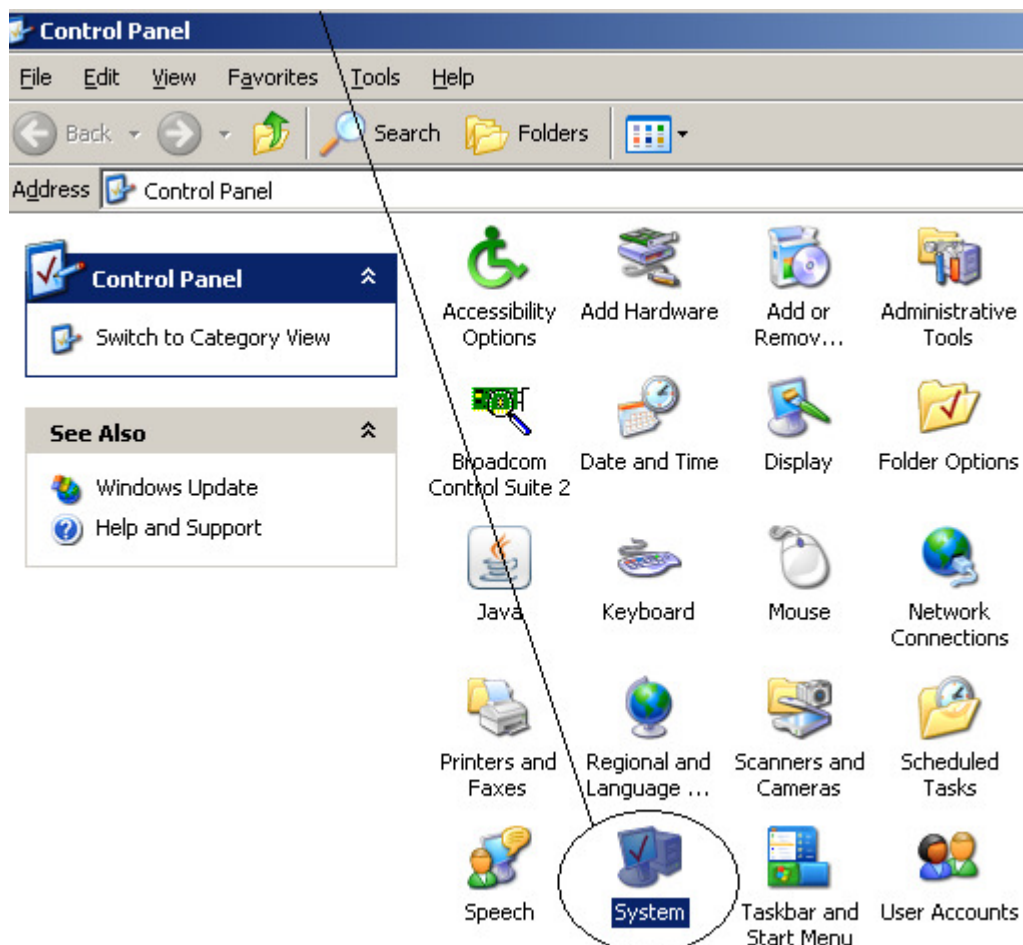


If the error keeps persisting the problem could be the server is going into sleep mode  
- to fix this issue follow the steps below:

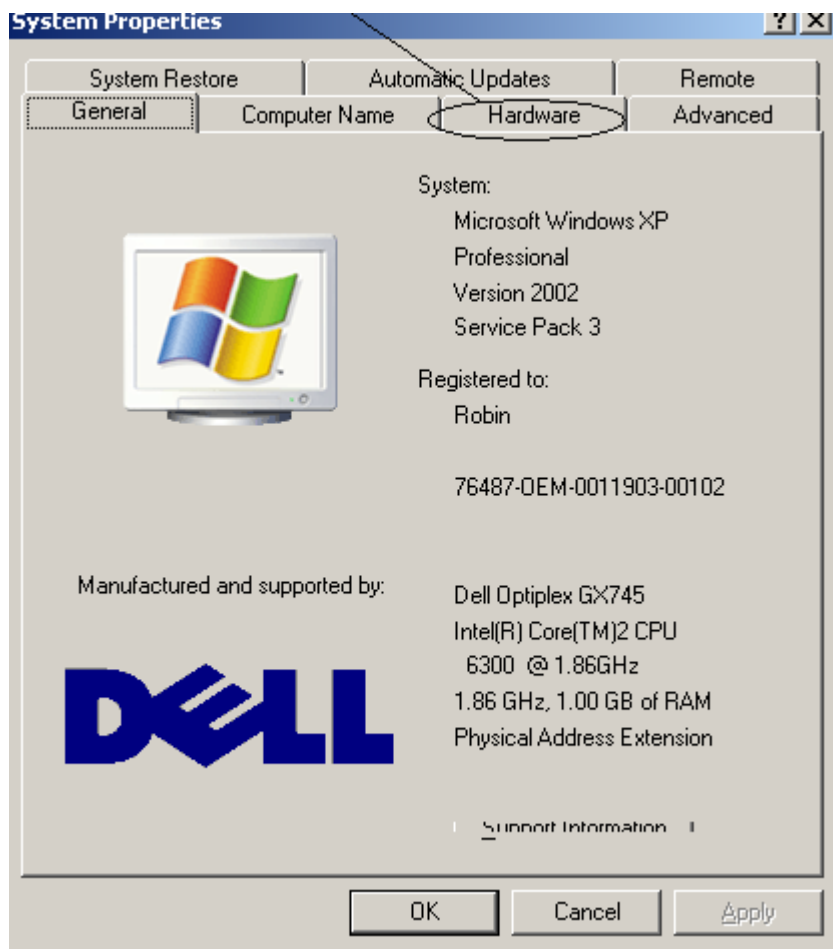
Go to Start => Control Panel



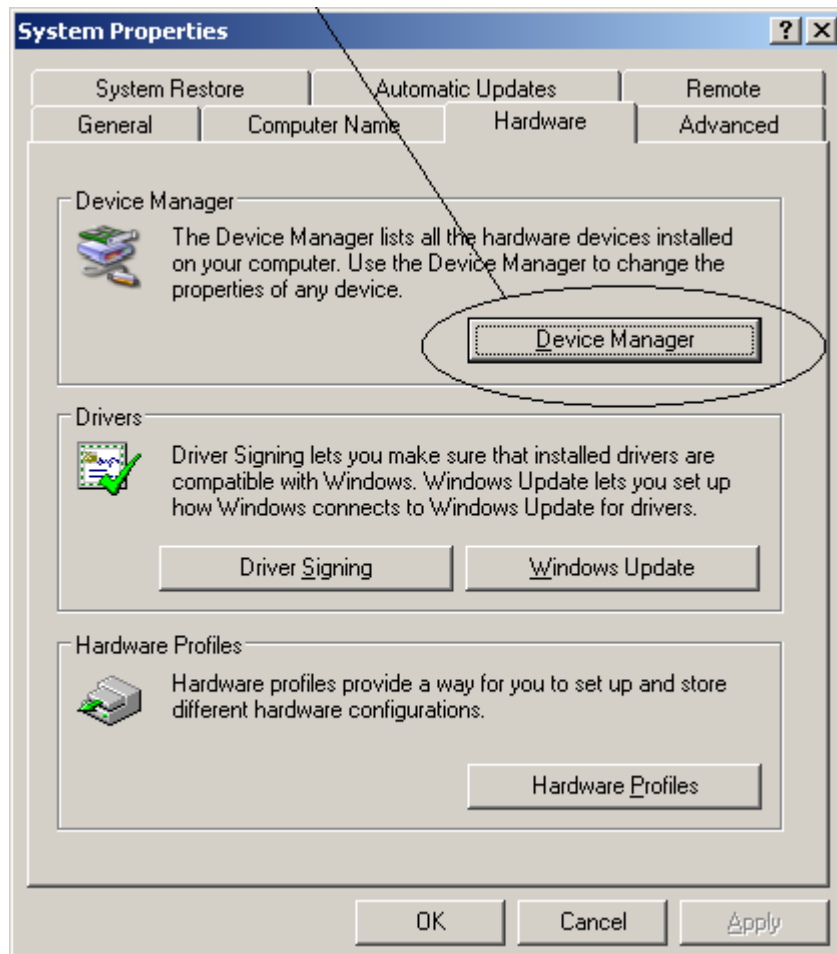
## Select System



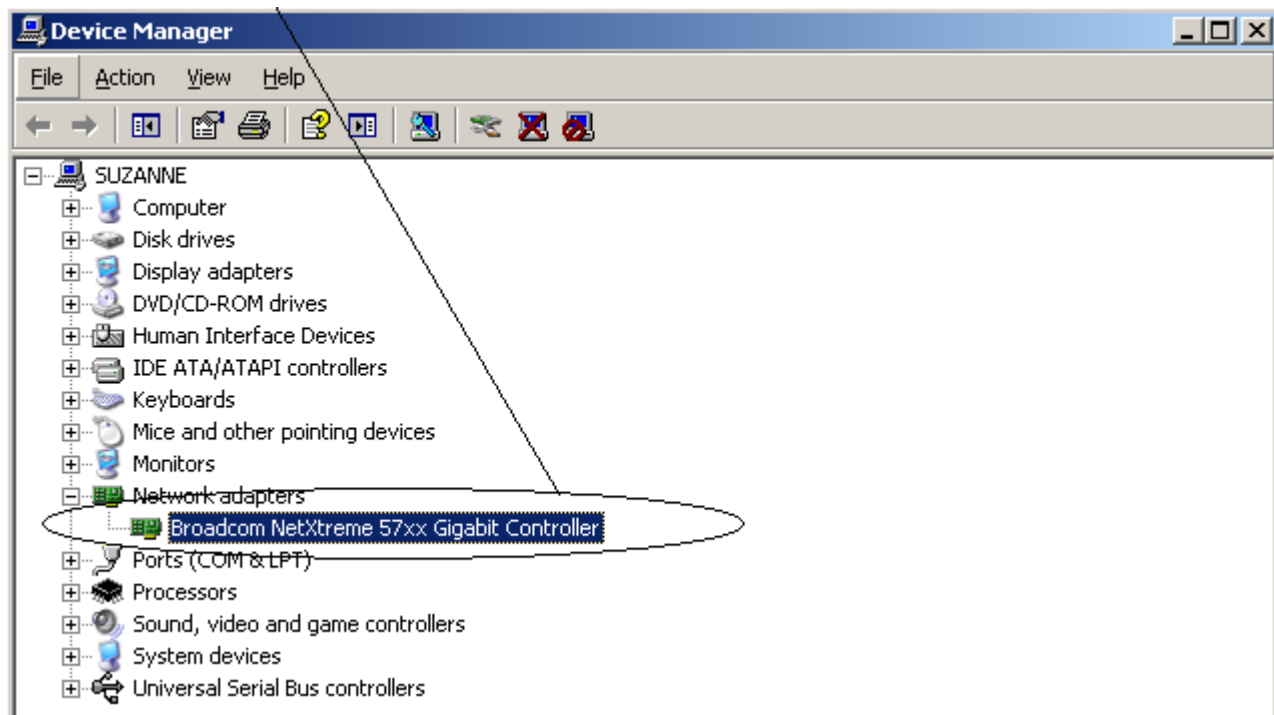
Then select Hardware tab - then OK



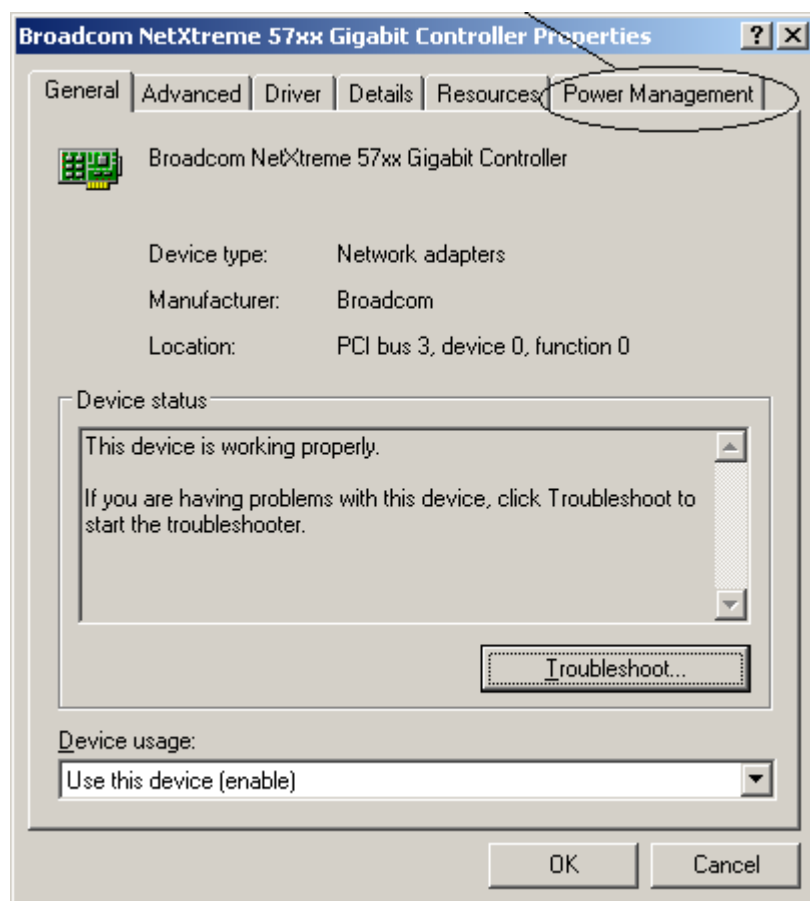
Then Select Device Manager then OK



Expand the Network Adapters and double click on your controller



**Select Power Management- Then OK**



**Now untick Allow the computer to turn off this device to save power then select ok  
- this should now fix the issue**

