

LOH YEN SHEN

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WORKING EXPERIENCE

DoctorOnCall

Malaysia

AI & Tech Intern

July 2022 - October 2022

- Assisted the marketing team in price analysis by extracting 3+ competitors' product prices with multiple Puppeteer web scrapers, saving over 20+ hours of manual work weekly.
- Proposed and automated the marketing team's manual data extractions from Nursing Homes, Rehabilitation Centers, Health Clinics, Community Clinics and Dental Clinics with multiple Selenium web scrapers, saving over 50+ hours of manual work.
- Deployed a dengue data scraper on Google Cloud Functions, scheduled the recurring scraping process daily with Google Cloud Scheduler and stored the latest dengue data into Firebase, saving 30 minutes daily.
- Worked closely under senior software engineers' guidance on developing and maintaining DoctorOnCall's E-Commerce platform using ExpressJS and NextJS.
- Developed a landing page using HTML, CSS, JavaScript and Owl Carousel that facilitates AIA customers' appointments with DoctorOnCall's medical specialists.
- Assisted data analysts in aggregating the latest in-house stock-keeping units and analyzed campaigns' performances with Google BigQuery to drive business decisions.

TECHNICAL SKILLS

- **Data Science:** Python, R, SQL, Numpy, Pandas
- **Data Visualization:** Microsoft Power BI, Matplotlib, Seaborn
- **Machine Learning:** Scikit-Learn
- **Web Development:** HTML, CSS, JavaScript, ExpressJS, Streamlit, R Shiny, Firebase, Java, Git, Github
- **Automation/Scraping:** Puppeteer, Selenium, BeautifulSoup

CERTIFICATIONS

- [Machine Learning](#) (Stanford Online)
- [Introduction to Machine Learning in Production](#) (DeepLearning.AI)
- [Machine Learning Data Lifecycle in Production](#) (DeepLearning.AI)

EDUCATION

University of Malaya

Malaysia

Bachelor of Computer Science (Data Science)

October 2020 - March 2024

- Dean's List, CGPA 3.95

SOFTWARE PROJECTS

- **Divorce Rate Predictor**
 - Deployed a data product using R Shiny to forecast a couple's divorce rate.
 - Incorporated a binomial-response generalized linear model with 97.62% accuracy in forecasting divorce rates.
- **Issue Tracker System**
 - Developed a system in Java that helps software developers actively track, discuss, and resolve software applications' issues.
 - Incorporated data visualization features using R scripts that generate insightful statistical plots from queried data in MySQL.
- **Clinic Management System**
 - Designed and implemented a simple clinic management system in Java and MySQL for Poliklinik Mahmood to facilitate patients' data storage and retrieval.

TEACHING EXPERIENCES

- Teaching Assistant
 - Taught lab class for WIX1002 Fundamentals of Programming to 30 students at the Faculty of Computer Science & Information Technology, UM.
 - Fundamentals of Programming (Lecturer: [Dr. Unaizah Hanum binti Obaidellah](#)) 2022
 - Fundamentals of Programming (Lecturer: [Dr. Mohd Hairul Nizam bin Md Nasir](#)) 2021