

# LOH YEN SHEN

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## WORKING EXPERIENCE

### DoctorOnCall

Malaysia

AI & Tech Intern

July 2022 - October 2022

- Assisted the marketing team in price analysis by extracting 3+ competitors' product prices with multiple Puppeteer web scrapers.
- Proposed and automated the marketing team's manual data extractions from Nursing Homes, Rehabilitation Centers, Health Clinics, Community Clinics and Dental Clinics with multiple Selenium web scrapers.
- Worked closely under senior software engineers' guidance on developing and maintaining DoctorOnCall's E-Commerce platform using ExpressJS and NextJS.
- Developed a webpage using HTML, CSS, JS and Owl Carousel that facilitates AIA customers' appointments with DoctorOnCall's medical specialists.
- Assisted data analysts in data analysis tasks using Google Cloud BigQuery.

## TECHNICAL SKILLS

- **Data Science:** Python, R, SQL, Numpy, Pandas
- **Data Visualization:** Microsoft Power BI, Matplotlib, Seaborn
- **Machine Learning:** Scikit-Learn,
- **Web Development:** HTML, CSS, JavaScript, ExpressJS, Streamlit, R Shiny, Firebase, Java, Git, Github
- **Automation/Scraping:** Puppeteer, Selenium, BeautifulSoup

## CERTIFICATIONS

- [Machine Learning](#) (Stanford Online)
- [Introduction to Machine Learning in Production](#) (DeepLearning.AI)
- [Machine Learning Data Lifecycle in Production](#) (DeepLearning.AI)

## EDUCATION

### University of Malaya

Malaysia

Bachelor of Computer Science (Data Science)

October 2020 - March 2024

- Dean's List, CGPA 3.95

## SOFTWARE PROJECTS

- **Dengue Data Scraper**
  - o Deployed a dengue data scraper on Google Cloud Functions that scrapes and stores the latest dengue data into Firebase.
  - o Saved 30 minutes daily using Google Cloud Scheduler by automating the scraping process on a recurring schedule.
- **Divorce Rate Predictor**
  - o Deployed a data product using R Shiny to forecast a couple's divorce rate.
  - o Incorporated a binomial-response generalized linear model with 97.62% accuracy in forecasting divorce rates.
- **Issue Tracker System**
  - o Developed a system in Java that helps software developers actively track, discuss, and resolve software applications' issues.
  - o Incorporated data visualization features using R scripts that generate insightful statistical plots from queried data in MySQL.
- **Clinic Management System**
  - o Designed and implemented a simple clinic management system in Java and MySQL for Poliklinik Mahmood to facilitate patients' data storage and retrieval.

## TEACHING EXPERIENCES

- Teaching Assistant
  - o Taught lab class for WIX1002 Fundamentals of Programming to 30 students at the Faculty Of Computer Science & Information Technology, UM.
  - o Fundamentals of Programming (Lecturer: [Dr. Unaizah Hanum binti Obaidellah](#)) 2022
  - o Fundamentals of Programming (Lecturer: [Dr. Mohd Hairul Nizam bin Md Nasir](#)) 2021