Curriculum Vitae

Personalia

Name: Alex Pedersen

Address: Orthen 12B, 5231XS 's-Hertogenbosch

Phone: +31 622 935 677
Mail: alex@loif.no

Date of Birth: 10th of February 1995

Work Experience

Validér AS

Software Tester 17.08.2015 – 20.02.2016

- Testing, troubleshooting and bug fixing of relevant systems.
- Creation and management of display solution for kiosk style displays.
- Jira Management

Dataoppdrag AS

IT-Consultant 15.07.2013 – 15.07.2015

- Customer support for various systems and platforms.
- Hardware troubleshooting and repair.
- Troubleshooting and management of various systems and servers.

YIT AS, Internship,

ICT - Service associate 19.09.2012 – End of the school year 2013

- Customer support for various systems and platforms.
- Hardware troubleshooting and repair.

Education

ICT-Software, Fontys University of Applied Sciences (Current)

Computer Engineering, University of Agder (1st year)

Web Development Level 1, Certificate

Trade Certificate, ICT-Service, Nordahl Grieg VGS / Dataoppdrag AS









Qualifications and skills

Software Development

Experienced: Java, C#, CSS, HTML

Some experience: C, C++, Python, JavaScript

Minor experience: SQL, jQuery, PHP

Server & Infrastructure

Experienced:

- Installation, setup and configuration of Windows servers, services and some experience with Linux equivalents.
- Administration, configuration and management of users, groups and policies in Exchange, Active Directory and Group Policies.
- Maintenance and troubleshooting on terminal, application and printer servers.
- Virtualized systems (VMware, XenServer).

Some experience:

- Virtualized systems (KVM/QEMU)
- Installation, maintenance and troubleshooting of miscellaneous CRM and accounting software such as VISMA and UniMicro.
- Configuration and administration of webservers and websites.

Customer Service

Experienced:

- General setup, maintenance, virus removal and troubleshooting on Windows, OSX/MacOS and Linux.
- Setup, use, maintenance, troubleshooting and support for Office / Office 365.
- Compilation, management and procurement of user manuals and FΔΩ's
- General ICT on/offsite support.

Some experience:

- JIRA administration and management.
- Data recovery for Windows, OSX/MacOS, Linux
- FreeBSD Based firewalls (pfSense, Vyatta, UFW)

Service & Repair

Experienced:

- Preparation, installation and configuration of computer equipment such as thin/thick clients, routers/switches, printers/scanners and
- Troubleshooting and repairs on desktop computers/laptops, routers/switches, printers and other computer equipment.

Other

 Platform independent; Equally familiar and proficient with Windows, OSX/MacOS and Linux.









Communication

Norwegian (First language): Fluent in written/spoken Norwegian.

English (Second language): Fluent in written/spoken English.

Leadership

Student council representative at Nordahl Grieg VGS 2012/2013

Student council representative and board at Askøy VGS 2011/2012

References

Henning D. Stenseth Senior IT Advisor, Validér AS henning.stenseth@valider.no

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