**Email Message**

**Subject:** Your new web hosting plan for [beautifulyoumakeup.com.au](http://beautifulyoumakeup.com.au/) has been activated

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| **Dear Tracey. Welcome to VentraIP!**   Your new account details are contained below. Please keep in mind that your domain name will not be visible on the internet for between 24 and 72 hours. This process is called propagation. Until your domain has propagated your website and email will not function. | |
| **General Account Details** | |
| **Hosting Plan:** | SYD-ECONOMY-PLUS |
| **Server IP:** | 103.9.170.141 |
| **Server Name:** | C2S2-1E-SYD |
| **Name Servers:** | [ns1.ventraip.net.au](http://ns1.ventraip.net.au/) - 112.140.176.10 [ns2.ventraip.net.au](http://ns2.ventraip.net.au/) - 112.140.180.10 [ns3.ventraip.net.au](http://ns3.ventraip.net.au/) - 96.126.101.206 |
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| **cPanel Login Details** | |
| **cPanel:** | <http://www.beautifulyoumakeup.com.au/cpanel> |
| **Temporary cPanel** | <http://103.9.170.141/cpanel> |
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| **FTP Host/Address** | [ftp.beautifulyoumakeup.com.au](http://ftp.beautifulyoumakeup.com.au/) |
| **Temporary FTP** | 103.9.170.141 |
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| **Username:** | beautif6 |
| **Password:** | 5hgVOt49w8 |
|  | You are able to change the password of the account by logging into cPanel and click on the Change Password icon, or from within VIPControl. |
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| **Email Account Details** | |
| Management of email accounts, catchall, mailing list, forwarders, autorecponsed is configured by logging into cPanel with the details specified above. | |
| **POP3 (Incoming) Mail Server:** | [mail.beautifulyoumakeup.com.au](http://mail.beautifulyoumakeup.com.au/) |
| **SMTP (Outgoing) Mail Server:** | ISP SMTP Recommended. Please contact your ISP for details. |
| **Username:** | Full email address you configure in cPanel. Eg. [john@beautifulyoumakeup.com.au](mailto:john@beautifulyoumakeup.com.au) |
| **Password:** | This is configured when you create the account in cPanel |
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| **VIPControl Login Details** | |
| VIPControl provides you with the ability to manage every aspect of your account, ranging from SSH access, account re-creation and much much more. | |
| **VIPControl:** | [http://www.ventraip.com.au](http://www.ventraip.com.au/) |
| **Username:** | [tracey.nt@gmail.com](mailto:tracey.nt@gmail.com) |
| **Password:** | The password you nominated during the ordering process. |
| **Support** | |
| Support for VentraIP services is provided via eTickets within the customer portal VIPControl. ([http://www.ventraip.com.au](http://www.ventraip.com.au/)) When you've logged into VIPControl click the link of 'Submit New eTicket' and choose the required department. | |
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