

Lokanath S

Bengaluru, India | 9880774512 | lokanath1912@gmail.com | <https://www.linkedin.com/in/lokanath-s-a48720194/>
| <https://lokanath99.github.io/>

ServiceNow Developer | Aspiring Full Stack Developer | AIML Enthusiast

With 3 years of experience as a ServiceNow Developer, I am seeking a new opportunity to learn and leverage my expertise in implementing and optimizing Agile workflows within the ServiceNow platform. I have a proven ability to design, develop, and manage ITSM solutions using Agile methodologies, and my strong debugging skills ensure a smooth user experience on the platform.

In addition to my ServiceNow expertise, I have a keen interest in full stack development, with hands-on experience of over 3 years in **Node.js**, **MongoDB**, **React.js**, and **Flutter**. My fast-learning capacity and commitment to continuous improvement are evidenced by my recent achievement of both the CSA and CSD certifications. I am eagerly looking for opportunities to expand my knowledge and become a well-rounded cloud computing and full stack development professional.

Experience

SERVICENOW DEVELOPER | COGNIZANT TECHNOLOGY SOLUTIONS | DEC 2022 - PRESENT

- Debug and resolve the issues that arise in the platform and ensure the optimal performance of all the ITSM products like service catalog, incidents and etc.
- Develop different workflows that align with the business process of the organization to improve the service delivery to the Employees and departments.
- I have a proven track record of proposing ServiceNow-based solutions that have resulted in 15% improvement in operational efficiency.
- Train upcoming Gen-C (new joiners) in the team to optimally share responsibility and improve the overall performance of the team and which results in increased bandwidth of the team by 30%.
- Connect with technicians and explain the designed process to ensure smooth service operation in the organization.
- Create Risk assessments and trigger points for the same.

FULL STACK DEVELOPMENT INSTRUCTOR (PRO BONO) | PRESENT

- Experience: Over 3 years of hands-on experience in developing applications using Node.js, MongoDB, React.js, Dart language and application development using Flutter.
- Pro Bono Work: Conducting pro bono sessions teaching engineering students, sharing knowledge and practical skills in modern web development technologies.
- Gather Students and conduct live classes on Full stack development using different stacks (MERN, Flutter, Flask)
- Assess students based on the activeness in the class.
- Curate assignment and projects for real time IT environment experience.
- Setup Q&A session for students to clarify doubts that occur in class.
- Skills: Proficient in schema design and MVC implementation for web applications

Professional Certifications

CSA | Certified System Administrator | ServiceNow | 2023

CAD | Certified Application Developer | ServiceNow | 2024

AZ-900 | Azure Fundamentals | Microsoft Azure | 2023

Education

MASTER OF TECHNOLOGY IN AIML

Nov 2024 – Oct 2026

Birla institute of Technology and science. Pilani

Work integrated Learning Program - Present

BACHELOR OF ENGINEERING IN INFORMATION SCIENCE

Aug 2018 - Sept 2022

Jyothy Institute of Technology, Bengaluru

7.78 CGPA

Skills & Abilities

- Logical thinking
- Proficient with ServiceNow
- Scripting and workflows
- Poised under pressure
- Node JS
- Flutter Development
- MongoDB schema
- REST APIs
- Python for Machine learning
- Express framework
- React JS
- Azure fundamentals
- Requirement gathering.
- Fun and energetic
- Debug different modules in ServiceNow
- ITSM and Agile

Activities and Interests

- Music -I love playing guitar and hold a junior-level certificate in Carnatic music.
- Hiking -I've conquered 12 well-known peaks in Karnataka and trekked up to 12,500 ft at Kedarkantha in the Garhwal Himalayas.
- Yoga -I've been practicing yoga since I was 15 -it keeps me balanced, focused, and energized.
- Cycling & Travel -I enjoy exploring new places on my bike and discovering new cultures whenever I can.