

Process to refresh data of Tableau Duplo Dashboards

Overview

Weekly refresh of data for Tableau dashboards procedure

Instructions

1. Run sft login and approve credential access for your local machine
2. Run the following command on terminal replacing <wbd_username> with your WBD username
ssh -L 9998:db-duplo.prod.dcitech.cloud:5432 <wbd_username>_sso@contentsystems-prod-bastion
3. Head over to dBeaver and once connected to Production db through ssh, run the following SQL scripts [one at a time]

REFRESH MATERIALIZED [VIEW](#) concurrently audi_ve
REFRESH MATERIALIZED [VIEW](#) concurrently metadata_ve
REFRESH MATERIALIZED [VIEW](#) concurrently audit_lang
REFRESH MATERIALIZED [VIEW](#) concurrently metadata_lang
4. Head over to [Duplo Business KPI](#) and click on the three dot menu beside the title of Workbook. Then click on 'Refresh Extracts' and in the dialog box that opens, switch to 'Refresh Now' and select 'Full Refresh'
5. Head over to [Duplo Processing Times Dashboard](#) and click on the three dot menu beside the title of Workbook. Then click on 'Refresh Extracts' and in the dialog box that opens, switch to 'Refresh Now' and select 'Full Refresh'

Verify successful refresh

Check your mail to see if any 'Refresh Failed' mail has been received. In this case, Refresh was not successful and will need to be redone with investigation as to why it failed. For instance, check the data source login credentials from data source tab by clicking edit connection for each source.