Jennifer M. Plunkett

(309) 846-3945
jplunkett@utexas.edu

EDUCATION

The University of Texas at Austin   Expected May 2018
Bachelor of Science, Computer Engineering
(I: Software Engineering, II: Information Studies)

Relevant courses: Software Design & Implementation I & II (Fall 2016), Embedded Systems, Differential & Integral Calculus, Multivariable Calculus, Circuit Theory, Digital Logic Design, Linear Systems & Signals, Competitive Intel. Resources/Strats. (Fall 2016), Discrete Math (Fall 2016), Engineering Communications (Fall 2016)

WORK EXPERIENCE

Web Developer, UT ITS ServiceNow   Spring 2016 – Summer 2016
- Web developer and programmer for the public facing UT ITS website
- Create website assets and manage/clean-up existing web content
- Knowledge management for ITS public/private help articles and knowledge migration into UT's upcoming ServiceNow implementation
- Create templates and HTML/CSS code to allow Service Owners at UT a smooth transition to the ServiceNow platform

Senior Student Associate, ITS Help Desk UT Austin   Summer 2014 – Fall 2015
- Provide students, faculty, and staff at The University of Texas at Austin a central contact point for Information Technology support and questions concerning ITS services
- Develop professional leadership skills by participating in customer service workshops and student employee excellence training
- Tailor support responses and escalations to suit customer needs

LEADERSHIP EXPERIENCE

President, IEEE Computer Society at UT   Summer 2015 – Summer 2016
Student branch of the IEEE Computer Society that connects students with companies in ECE
- Facilitate communication with corporate partners
- Coordinate officer meetings, elections, and budgetary meetings
- Maintain finances and keep information up-to-date with UT administration
- Supervise officer team to ensure they carry out their duties, assisting them when possible

Secretary, IEEE Computer Society at UT   Summer 2014 – Spring 2015
- Facilitated communication between branch leadership and organization membership
- Managed new website, created promotional materials, and refined site design
- Managed documentation from technical talks, general meetings, and social events

PROGRAMMING SKILLS

Proficient with C/C++, ARM ASM, CSS, HTML, Git, Linux, Microsoft Visual Studio, Photoshop
Familiar with Java, JavaScript, Ruby

ACTIVITIES

Member, Institute of Electrical and Electronics Engineers	Fall 2013 – Present
Member, Women in Electrical & Computer Engineering	Fall 2013 – Present
Volunteer, Longhorn Lights Out	Fall 2013 – Fall 2015
Member, Longhorn Band Student Association	Fall 2013 – Summer 2014
Piccoloist, The University of Texas Longhorn Band	Fall 2013 – Summer 2014