

Anthem Brainshark CI Training








Lokesh Sai V










March 17, 2022

 Print Page

Print Certificate

	Required	Completed	Status
Score	70.00%	87.50% (140/160)	Complete

Examination Question	Correct Answer	Your Answer	Result	Points Awarded
1. Which of the following types of information are considered Confidential Information? Please select all that apply and click submit.	Protected Health Information (PHI) Personally Identifiable Information (PII) Anthem customer strategy Anthem client deliverables Emails from the client	Protected Health Information (PHI)		0
2. Which of the following are potential consequences of a security incident? Please select all that apply and click submit.	Regulatory violations Financial penalties Criminal penalties Brand damage and loss of client trust Contract penalties	Regulatory violations Financial penalties Criminal penalties Brand damage and loss of client trust Contract penalties		10
3. Which of the following records might be considered PHI? Please select all that apply and submit.	A record containing patient email address plus patient diagnosis A record containing patient health plan account number plus claim payment information Anthem's customer mailing list	A record containing patient email address plus patient diagnosis A record containing patient health plan account number plus claim payment information Anthem's customer mailing list		10
4. Remote access to Anthem systems is permitted for any Anthem team member. State whether the statement is True or False.	False	False		10
5. Your Anthem engagement teammate has forgotten his system password and needs to log in. He wants you to share your password information. He has an urgent email to send and needs access only for 5 minutes. What should you do? Select the best answer and submit.	Help him to get his password reset by calling up the helpdesk	Help him to get his password reset by calling up the helpdesk		10
6. The client has asked you to help resolve an urgent system issue. You need to work with an Anthem vendor to do so. The subcontractor requests additional information (screenshot, still video or audio) so that he can see the workflow to help understand the issue. The information may contain patient information including name and claim payment information which would be considered PHI. Which of the following would be the best way to address the issue? Select the correct answer and submit.	Describe the situation via phone excluding any Anthem patient/customer specific details	Describe the situation via phone excluding any Anthem patient/customer specific details		10
7. Which of the following action is PERMITTED on the Anthem Account? Select all the options that apply and click submit.	Emailing PHI using Anthem email to an	Emailing PHI using Anthem email to an		10

	Anthem email address FTP transmission within the Anthem environment	Anthem email address FTP transmission within the Anthem environment		
8. What are the acceptable locations for storage of PHI on the Anthem Account? Please select all that apply:	Anthem SharePoint (accessed via the Citrix emulated/virtual environment) Anthem hosted tools such as: Jira, Confluence, ServiceNow, RTC, etc.	Anthem SharePoint (accessed via the Citrix emulated/virtual environment) Anthem hosted tools such as: Jira, Confluence, ServiceNow, RTC, etc.		10
9. It is acceptable to transmit PHI via the Anthem Instant Messenger if you are sending it to another Deloitte colleague or team member. State whether the statement is True or False.	False	False		10
10. Who should you contact first in the event of a possible CI incident? Please select all that apply and click submit.	Deloitte engagement project leadership 1-800-Deloitte	Deloitte engagement project leadership 1-800-Deloitte		10
11. From which location(s) is it appropriate to access the Anthem network using an approved Anthem mobile device? Select the correct option.	From an Anthem facility	From an Anthem facility		10
12. You and your fellow team members would like to implement and begin using "Slack" (or a similar collaboration tool) to support the Agile software development that you are doing as part of your project. What are your next steps? Please select all that apply and click submit.	Propose to your Anthem IT Lead that the work you are performing would be more efficient if Anthem were to adopt this tool. Propose to your Deloitte leadership that the program should acquire this tool.	Propose to your Anthem IT Lead that the work you are performing would be more efficient if Anthem were to adopt this tool. Propose to your Deloitte leadership that the program should acquire this tool.		10
13. When is it acceptable to store Anthem client information in a Deloitte cloud computing or collaboration environment? Please select the correct option and submit.	Only if you have confirmed with leadership, have obtained Anthem's express approval, and have implemented appropriate access management controls	Only if you have confirmed with leadership, have obtained Anthem's express approval, and have implemented appropriate access management controls		10
14. Anthem Confidential Information must not be used in any non-production environment such as testing or quality assurance unless the data has been de-identified. State whether the statement is True or False.	True	True		10
15. With respect to coding; which of the following statements is incorrect? Select the correct option:	Backup code / code extracts may be stored on local machines	Backup code / code extracts may be stored on local machines		10
16. What steps should you take first if you lose an Anthem Badge? Select all the options that apply and submit.	Alert Deloitte Engagement Leadership and Engagement Data Manager Contact 1-800-Deloitte to report	Contact 1-800-Deloitte to report		0

