



P.O. Box 15284
Wilmington, DE 19850

RUPERTO CONTRERAS-TENORIO
ANGELA ESTRADA IBARRA
348 E AVENUE J14
LANCASTER, CA 93535-4046

Customer service information

- Customer service: 1.800.432.1000
- En Español: 1.800.688.6086
- bankofamerica.com
- Bank of America, N.A.
P.O. Box 25118
Tampa, FL 33622-5118

Your Adv Plus Banking

for September 27, 2024 to October 29, 2024.

Account number: 3251 2501 4106

RUPERTO CONTRERAS-TENORIO ANGELA ESTRADA IBARRA

Account summary

Beginning balance on September 27, 2024	\$1,361.77
Deposits and other additions	5,659.95
Withdrawals and other subtractions	-5,447.01
Checks	-0.00
Service fees	-0.00
Ending balance on October 29, 2024	\$1,574.71

New! Wire transfers in the Mobile Banking app

Now you can send domestic and international wire transfers in our app and Online Banking.

Learn more at bofa.com/wiretransfers.

Mobile Banking requires that you download the Mobile Banking app and is only available for select mobile devices. Message and data rates may apply.
Fees apply to wire transfers. See the Online Banking Service Agreement at bankofamerica.com. Data connection required.
Carrier fees may apply.

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Available in English and Spanish



IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

How to Contact Us - You may call us at the telephone number listed on the front of this statement.

Updating your contact information - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

Deposit agreement - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

Electronic transfers: In case of errors or questions about your electronic transfers - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

Reporting other problems - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

Direct deposits - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

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Deposits and other additions

Date	Description	Amount
09/27/24	BKOFAMERICA MOBILE 09/27 3689764062 DEPOSIT *MOBILE CA	1,024.73
09/30/24	Zelle payment from JETZUVELY CRUZ Conf# qpwwsmicr	300.00
09/30/24	Zelle payment from JETZUVELY CRUZ Conf# nd46hqrz5	200.00
10/09/24	GALLERIA MARKET DES:PAYROLL ID:09130700000957X INDN:CONTRERAS, TENORIO RUP CO ID:9009110037 PPD	1,548.62
10/23/24	GALLERIA MARKET DES:PAYROLL ID:09293900003310X INDN:CONTRERAS, TENORIO RUP CO ID:9009110037 PPD	1,565.84
10/25/24	BKOFAMERICA MOBILE 10/25 3695052002 DEPOSIT *MOBILE CA	1,020.76
Total deposits and other additions		\$5,659.95

Withdrawals and other subtractions

Date	Description	Amount
09/27/24	OPORTUN, INC. DES:BILLPAY ID:XXXXXXXXX INDN:RUPERTO CONTRERAS CO ID:1203386325 TEL	-99.22
09/27/24	FGLIFEINSCO DES:INSUR PREM ID:P 06LZ737034 INDN:CONTRERAS TENORIO, RUP CO ID:1526033321 PPD	-58.00
09/30/24	CHECKCARD 0929 ARCO #42566 AM LANCASTER CA	-59.15
10/03/24	CHECKCARD 1002 MCDONALD'S F27532 LANCASTER CA 24427334276740290371810	-29.87
10/03/24	CHECKCARD 1003 ARCO #42566 AM LANCASTER CA	-59.83
10/07/24	CHECKCARD 1005 CAKE HOUSE LOS ANGELES CA 24099904280030064712915	-7.00
10/07/24	HANNAM CHAIN L 10/05 #000001991 PURCHASE 2740 WEST OLYMPIC LOS ANGELES CA	-10.63
10/07/24	CHECKCARD 1006 ARCO #42566 AM LANCASTER CA	-57.93
10/07/24	HANNAM CHAIN L 10/06 #000000325 PURCHASE 2740 WEST OLYMPIC LOS ANGELES CA	-33.33
10/07/24	BSI FINANCIAL SE DES:BSI FINANC ID:1703005214 INDN:RUPERTO CONTRERAS TENO CO ID:20082 WEB	-2,407.50
10/08/24	FGLIFEINSCO DES:INSUR PREM ID:P 06LZ737023 INDN:TENORIO, RUPERTO C CO ID:1526033321 PPD	-43.76

continued on the next page

Can you spot a scam?

Be aware of these common red flags



Contacted unexpectedly by the bank



Asked to transfer money to resolve fraud



Pressured to act fast and click through warning messages



Share these tips with friends and family so they can help protect themselves.

Scan this code or visit bofa.com/HelpProtectYourself to see trending scams

When you use the QRC feature certain information is collected from your mobile device for business purposes.

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Withdrawals and other subtractions - continued

Date	Description	Amount
10/09/24	CHECKCARD 1008 CAKE HOUSE LOS ANGELES CA 24099904282030027742957	-10.50
10/09/24	Online Banking payment to CRD 6908 Confirmation# 1345776816	-180.00
10/09/24	WSS 062 10/09 #000509551 PURCHASE WSS 062 LANCASTER CA	-60.63
10/09/24	FOOD4LESS 4445 10/09 #000052183 PURCHASE FOOD4LESS 4445 V LANCASTER CA	-255.87
10/09/24	THE HOME DEPOT 10/09 #000763137 PURCHASE THE HOME DEPOT #6 LANCASTER CA	-8.57
10/09/24	LOWE'S #2502 10/09 #000652318 PURCHASE LOWE'S #2502 LANCASTER CA	-92.59
10/10/24	CHECKCARD 1010 ARCO #42566 AM LANCASTER CA	-57.79
10/11/24	BKOFAMERICA ATM 10/11 #000004225 WITHDRWL WESTERN-OLYMPIC LOS ANGELES CA	-200.00
10/11/24	OPORTUN, INC. DES:BILLPAY ID:XXXXXXXXX INDN:RUPERTO CONTRERAS CO ID:1203386325 TEL	-99.22
10/15/24	CHECKCARD 1013 ARCO #42566 AM LANCASTER CA	-62.46
10/16/24	CHECKCARD 1015 LOS ANGELES IMMIGRATION 213-995-6655 CA 24055224290120703774443	-210.00
10/16/24	CHECKCARD 1015 LOS ANGELES IMMIGRATION 213-995-6655 CA 24055224290120703774484	-204.75
10/21/24	CHECKCARD 1020 ARCO #42566 AM LANCASTER CA	-61.46
10/23/24	FOOD4LESS 4445 10/23 #000912143 PURCHASE FOOD4LESS 4445 V LANCASTER CA	-302.56
10/24/24	CHECKCARD 1023 MCDONALD'S F27532 LANCASTER CA 24427334297740286728184	-36.46
10/24/24	CHECKCARD 1024 ARCO #42566 AM LANCASTER CA	-59.38
10/24/24	Online Banking transfer to CHK 0725 Confirmation# 7279075489	-80.00
10/24/24	Online Banking transfer to CHK 0725 Confirmation# 7580626460	-40.00
10/25/24	CHECKCARD 1024 BOOST MOBILE 833-502-6678 CO 24941444298017511318807	-132.00
10/25/24	OPORTUN, INC. DES:BILLPAY ID:XXXXXXXXX INDN:RUPERTO CONTRERAS CO ID:1203386325 TEL	-99.22
10/28/24	CHECKCARD 1027 ARCO #42566 AM LANCASTER CA	-58.83
10/28/24	CHECKCARD 1027 CAKE HOUSE LOS ANGELES CA 24099904301030064807397	-10.50
10/28/24	BKOFAMERICA ATM 10/28 #000004950 WITHDRWL WESTERN-OLYMPIC LOS ANGELES CA	-200.00
10/28/24	FGLIFEINSCO DES:INSUR PREM ID:P 06LZ737034 INDN:CONTRERAS TENORIO, RUP CO ID:1526033321 PPD	-58.00
Total withdrawals and other subtractions		-\$5,447.01

Braille and Large Print Request - You can request a copy of this statement in Braille or Large Print by calling 800.432.1000 or going to bankofamerica.com and enter Visually Impaired Access from the home page.