Problem

Top 3 problems



Solution

Top 3 features



Unique Value Proposition

stating why you are different and

worth paying attention to



Can't be easily copied or bought

Unfair Advantage



Target customers

Customer

Segments



Key Metrics

Key activities you measure Examples: Monthly active users, Website unique visitors, Sales calls, Revenue, Requests for info



The one insanely cool, feature that every review will rave about

Channels

Path to customers Examples: Website, Sales force, Resellers, Distributors, Direct response ads



Cost Structure

Examples: Customer acquisition costs, Distribution costs, Web hosting, Employees, Manufacturing, Support



Revenue Streams

Examples: Direct sales, Subscriptions, Training, Support contracts, Upgrades

