

The following assignment is to be performed in the test environment of the WOGAA Documentation website:

<https://beta-docs.wogaa.cloud>

It is accessible after requesting for whitelisting of IP address where the website is accessed from.

Before starting, please carefully read through the introduction below for an overview of the application in scope.

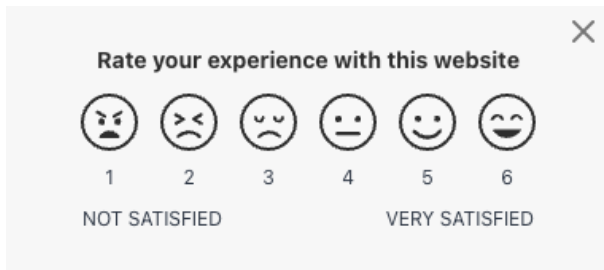
WOGAA Sentiments is a feedback collection system for Singapore Government websites. When enabled, a smiley icon or coloured ribbon is displayed on the website. The user can click on it to give a rating and feedback based on what is configured. This allows digital service owners to gain insights of what users experience and can improve when necessary.

User can submit feedback for the website with the following steps:

1. Launch the WOGAA Documentation website (with above URL) and click the 'Help us improve' ribbon button displayed on the left of the website (Note the display icon, position and text can change too based on the Sentiments configuration set).



2. User can then give a rating from 1 to 6.



Rate your experience with this website

1 2 3 4 5 6

NOT SATISFIED VERY SATISFIED

3. For ratings 1 to 4 (low rating) and ratings 5 to 6 (high rating), a separate set of feedback questions can be configured for the users to answer.

Tell us more ✕

Which areas contributed to your rating today?*
Select all that apply

☐ Content was clear ☐ Website is great

☐ Website loaded fast

☐ Easy to navigate

☐ Easy to find content ☐ Others

Which are you interested? (Optional)

☐ Transactional Services

☐ Mobile Applications

☐ Informational Services

☐ ...

SUBMIT

4. Users can submit the feedback when all mandatory question(s) are answered.
5. Note the flow is different on mobile devices (display question by question).

Which areas contributed to your rating today?* ✕

Select all that apply

☐ Content was clear ☐ Easy to find content

☐ Website is great ☐ Easy to navigate

☐ Website loaded fast ☐ Others

1 of 4

NEXT

Your task is to design a test automation suite to verify the Sentiments widget behaviour.

This assignment aims to assess your test design thinking as well as technical test automation skills. You are encouraged to come up with creative ways to demonstrate your knowledge and experience. Coming up with additional tests (e.g negative paths) through exploratory testing is also a bonus.

You may use any test automation framework and/or library of your choice and submit your suite and test report via email. Clear instructions/video recording to run the tests and documentation/justifications of your work will also be helpful.