

# LOKESH SUKHAWAL

## Software Engineer & Technical Analyst

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### PROFESSIONAL SUMMARY

Experienced software engineer with 3+ years of combined technical development and analytical expertise. Proven track record in full-stack development, data analysis, and translating business requirements into technical solutions. Strong background in modern web technologies with additional expertise in research methodologies and data-driven decision making gained through client work with DoorDash.

**Core Competencies:** Software Development | Data Analysis | System Design | Technical Research | Problem Solving

### TECHNICAL SKILLS

**Programming Languages:** Python, JavaScript, Java, SQL, HTML/CSS

**Frameworks & Libraries:** React.js, Node.js, Express.js, Django, Flask, Bootstrap

**Databases:** MySQL, PostgreSQL, MongoDB, Redis

**Tools & Technologies:** Git, Docker, AWS, Jenkins, Postman, VS Code

**Data Analysis:** SQL, Excel, Tableau, Power BI, Pandas, NumPy

**Research Tools:** Statistical Analysis, Survey Design, Data Visualization, A/B Testing

### PROFESSIONAL EXPERIENCE

#### Research Analyst | Arcgate

December 2024 - Current | Udaipur, India

*Primary Focus: Technical Analysis & Software Development Support (Client: DoorDash)*

- Developed automated data processing scripts using Python and SQL, reducing manual analysis time by 65% and improving data accuracy
- Built interactive dashboards using React and Node.js for real-time delivery performance tracking, serving 500+ stakeholders
- Analyzed user behavior patterns and delivery metrics to identify system optimization opportunities, contributing to 20% improvement in delivery efficiency
- Collaborated with DoorDash engineering teams to translate business requirements into technical specifications and data models
- Designed and implemented complex database queries to support product development decisions and feature rollouts
- Conducted A/B testing analysis for new features, providing data-driven recommendations that increased user engagement by 15%

- Created automated reporting systems using Python scripts, reducing report generation time from 4 hours to 30 minutes

**Key Technologies Used:** Python, SQL, React.js, Node.js, Tableau, AWS, PostgreSQL

#### **Software Engineer | Helson Software Solutions Pvt. Ltd.**

**June 2022 - December 2024 | Hyderabad, India**

- Developed and maintained 5+ web applications using React.js and Node.js, serving over 10,000+ active users
- Led development of user authentication and authorization system, improving security protocols and reducing login issues by 40%
- Optimized database queries and implemented caching strategies, resulting in 45% faster page load times and improved user experience
- Built RESTful APIs using Express.js and integrated third-party services, enabling seamless data flow between multiple systems
- Worked in agile development environment, participating in daily standups, code reviews, and sprint planning sessions
- Mentored 2 junior developers on coding best practices and contributed to team's coding standards documentation
- Implemented automated testing procedures using Jest and Selenium, reducing production bugs by 35%
- Developed responsive web interfaces ensuring cross-browser compatibility and mobile responsiveness

**Key Technologies Used:** React.js, Node.js, Express.js, MongoDB, MySQL, JavaScript, HTML/CSS, Git, AWS

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### **KEY PROJECTS**

#### **DoorDash Delivery Analytics Dashboard | React.js, Node.js, PostgreSQL**

**January 2025 - Present**

- Designed and developed real-time analytics dashboard for tracking delivery performance metrics
- Implemented data visualization components showing delivery times, success rates, and driver performance
- Integrated with DoorDash APIs to fetch live data and provide actionable insights to operations team
- **Impact:** Reduced decision-making time by 50% and improved delivery efficiency tracking

#### **E-Commerce Platform | React.js, Node.js, MongoDB**

**March 2023 - August 2023**

- Built full-stack e-commerce solution with user authentication, product catalogue, and payment integration
- Implemented shopping cart functionality, order management, and inventory tracking system
- Developed admin panel for product management and order processing
- **Impact:** Successfully deployed for client with 99.5% uptime and handled 1000+ concurrent users

#### **Customer Relationship Management System | Django, PostgreSQL**

### **September 2022 - February 2023**

- Developed CRM system for managing customer interactions, sales pipeline, and lead tracking
  - Created automated email notification system and report generation features
  - Implemented role-based access control and data security measures
  - **Impact:** Improved sales team productivity by 30% and customer response time by 25%
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### **EDUCATION**

#### **Bachelor of Technology in Computer Science and Engineering**

Rajasthan Technical University | 2017-2022 | Kota, India

**Relevant Coursework:** Data Structures, Algorithms, Database Management, Software Engineering, Web Development

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### **CERTIFICATIONS & ADDITIONAL QUALIFICATIONS**

- **AWS Certified Cloud Practitioner** - Amazon Web Services (2023)
  - **Complete Web Development Bootcamp** - Udemy (2022)
  - **Data Analysis with Python** - Coursera (2024)
  - **Agile Software Development** - Scrum Alliance (2023)
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### **ACHIEVEMENTS & RECOGNITION**

- **Employee of the Month** - Helson Software Solutions (July 2023) for exceptional performance on critical project delivery
  - **Best Project Award** - Final year project recognized as best in department for innovative e-commerce solution
  - **Open Source Contributor** - Contributed to 3 open source projects on GitHub with 100+ stars
  - **Technical Blog Writer** - Published 5 articles on Medium about web development best practices with 2000+ views
  - **Hackathon Winner** - 2nd place in regional coding competition for developing innovative food delivery solution
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### **ADDITIONAL INFORMATION**

- **Languages:** English (Fluent), Hindi (Native)
- **Interests:** Open Source Development, Technology Blogging, Data Science, Machine Learning
- **Volunteer Experience:** Conducted coding workshops for underprivileged students (2023-2024)