

LOKESH S V

Bangalore, India

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PROFESSIONAL SUMMARY

Enthusiastic IT professional with experience in Linux/Windows systems, AWS, networking, Hadoop, Hive, SQL, DBT Core, DBT Cloud and digital marketing. Skilled in technical support and managing IT infrastructure. Quick learner with a strong desire to grow and use a wide range of skills to help teams and businesses succeed.

PROFESSIONAL EXPERIENCE

ARC Document Solutions *Technical Support Engineer (May 2024 – Present)*

- Provide on-site and remote support for hardware, networking, and software-related issues.
- Assist in configuring and maintaining network and system hardware/software.
- Resolve connectivity issues across Wi-Fi, LAN, and VPN environments.
- Manage user accounts, permissions, and configurations using Active Directory and Office 365.
- Monitor and maintain optimal network and system performance.
- Administer virtual environments through VMware and Hyper-V platforms.

SPK Groups *Digital Marketing Executive (Aug 2021 – Oct 2023)*

- Designed and executed digital marketing strategies including SEO, SEM, and social media campaigns.
- Monitored website performance using Google Analytics to ensure operational efficiency.
- Maintained and updated websites using HTML, CSS, and JavaScript.
- Improved digital campaign performance to enhance lead generation and brand visibility.

EDUCATION

Anna University

B.Sc. Information Systems – 2020

SVB Matric Higher Secondary School

Higher Secondary Certificate (HSC) – 2017

SKV Matric Higher Secondary School

Secondary School Leaving Certificate (SSLC) – 2015

TECHNICAL SKILLS

Networking & System Administration

- In-depth knowledge of OSI and TCP/IP models
- IP addressing, subnetting, CIDR notation
- VLANs, ACLs, NAT, DHCP, and DNS configurations
- Active Directory & Office 365 administration

Linux (Ubuntu)

- User and group management
- Filesystem management including LVM
- Command-line based file and directory operations

AWS Cloud

- EC2, LightSail (Red Hat, Amazon Linux, Ubuntu, Windows)
- VPC, Subnets, Route Tables, IGWs, NAT Gateways, NACLs, Route 53
- S3, EBS, EFS, Glacier, Snapshots, S3 Policies
- Cost monitoring via AWS Billing Dashboard

SQL

- Writing SQL queries including SELECT, JOIN, WHERE GROUP BY
- Data aggregation (COUNT, SUM, AVG, HAVING)
- Data manipulation using DML commands

- Familiar with MySQL, PostgreSQL, SQL Server

CERTIFICATIONS

- Critical Infrastructure Protection – U.S. Department of Homeland Security
- Cyber Supply Chain Management – U.S. Department of Homeland Security
- Reverse Engineering – U.S. Department of Homeland Security
- Database Management Systems – NPTEL

PROJECTS & ACHIEVEMENTS

- **Best Team Award** for designing a ticketing tool using React and SQL.
- Developed an intranet tool using React and SQL, reducing user wait time by 20%.
- Linux Server Setup: Configured and managed a Linux server (ubuntu) from scratch, including software installation, user management and firewall configuration.
- Network Configuration Simulation: Created Virtual network environments using virtualbox, practicing basic network configurations and commands.

Date:

Place: Bangalore

Signature