

# SERVICE TICKET

SPS-2025-0001

## Ticket Information

Field	Value
Status	RESOLVED
Priority	MEDIUM
Created Date	30/07/2025
Scheduled Date	30/07/2025
SLA Deadline	02/08/2025
SLA Status	on_track
Working Demand	vinoth k
Problem Description	demo

## Customer Information

Field	Value
Name	Chennai Radha Engineering Works P Ltd
Phone	
Email	Not provided
Address	9/D-12, SIPCOT IT PARK

## Product and Pricing Information

Field	Value
Product Name	18 LITRE UREA TANK
Category	spare_part
Serial Number	Not provided
Product Price	0.00
Service Charge	100.00
Total Amount	100.00