# curriculum vitae

**Introducing**

## Personal details

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| **Full names:** | Ramkumar Anna Mothilal |
| **Position applied for:** | Quality Test Engineer |
| **Nationality:** | South African |
| **ID number:** | Z5447758 Valid Up to (13-8-2029) |
| **EE Profile:** | African Male |
| **Languages:** | English |
| **Area of residence:** | Limnos Village, 42 Pretorius Rd, Vorna Valley, Midrand - 1685 |
| **Date of birth:** | 17 November 1988 |
| **Notice Period:** | Immediately |
| **Rate/Salary:** | **R**  *(Bill rate to Nedbank which is inclusive of the pay rate to the Contractor)* |

## Executive summary

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| **Overview:** |
| * Expert in Manual Testing, Functional Testing and Automation Testing. * 9.5+ years of Experience as a QA Analyst and a QA Tester in various Client Server environments. * Experience working with geographically distributed cross-functional teams, including product, development, support and Agile scrum teams * Excellent knowledge to do SIT, UAT testing and working on defects using JIRA and Micro Focus Application Lifecycle Management ALM software. * Experience working in an agile environment with evolving requirements and delivery timelines * Proficient in Writing & Executing SQL queries to interact with DB for Data validations. * Running Batch Job using Autosys for verifying data in Data Synchronization tables. * Expertise in User Interface documents, Test Plans, Test Scenarios, Test Cases and Functional Specifications. * Expertise in working with business user requirements and understanding BRD Business Requirements Document. * Expertise in writing test conditions, test cases and executing test cases, status reporting to client * Well acquainted with SDLC, STLC Concepts and Methodologies like Integration testing, Regression testing, System testing, Acceptance testing & Performance testing * Ensure the successful delivery of a solution according to business requirements on time and to the appropriate quality bar. * Working extensively on Legal and Web Application Domain for Software Testing, which includes manual testing. * Communicates with clients and offshore team members effectively. * Strong Analytical and dynamic troubleshooting skills. * Demonstrate excellent Interpersonal, Organizational and communication skills and have proven to be goal-oriented, diligent and resourceful. * Flexibility and Adaptability in regards with learning new technologies * Good team player and capable enough working in tight schedules to meet deadlines. |

## Qualifications

| **Qualification** | **Institution** | **Date** |
| --- | --- | --- |
| B.E in Electronics & Communication Engineering | K.L.N College of Engineering, Madurai | 2011 |
| Diploma in Electronics & Communication Engineering | K.L.N Memorial Polytechinc College, Madurai | 2007 |
| SSLC | Thaigarajar Model Higher Secondary School, Madurai | 2004 |

| **Certificate/Training** |
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| * Certified ISTQB Tester Foundation Level (Candidate ID RD38627619) * CCNA Data Center Certified (Cisco ID CSCO12858777) * AWS Certified Solutions Architect – Associate (AWS ID AWS01948788) * VMware Certified Professional 6 – Data Center Virtualization * Certified SAFe Practitioner Certificate (Certified ID – 38010115-1307) |

## Career summary

| **Company** | **Position** | **Start date** | **End date** |
| --- | --- | --- | --- |
| Owethu Managed Services | Senior Quality Assurance Engineer | Aug 2022 | Present |
| BLUferry Counstling PVT LTD | Senior Quality Assurance Engineer – Automation | Sept 2021 | July 2022 |
| Accenture Solution Pvt Ltd | Test Engineering Senior Analyst | Aug 2018 | Aug 2021 |
| HCL Technologies Ltd | LEAD ENGINEER | Sept 2014 | Aug 2018 |
| Avvas Infotech solution | System Engineer | June 2014 | Sept 2014 |
| Samartha Infosolutions Pvt Ltd | System Engineer | April 2013 | June 2014 |

## Skills summary

| **Skill name** | **Skill level** | **Years** |
| --- | --- | --- |
| **Testing:**  Micro Focus UFT, Postman, Micro Focus ALM |  | 9 |
| **Database:**  Toad Oracle, MySQL, Cassandra Dev |  | 9 |
| **Operating System:**  Windows & Unix |  | 9 |
| **Clouds:**  AWS |  | 9 |
| **Others:**  JIRA, Rally, Remedy, Micro Strategy Report, Service Now (Incident) |  | 9 |

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| **Skill level key** |  |
| Appropriate training only | 1 |
| Limited practical experience | 2 |
| Solid practical experience | 3 |
| Extensive experience | 4 |
| Expert | 5 |

## Detailed career history

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| **Company name** | Owethu Management Services | | |
| **Job title** | | **Start date** | **End date** |
| Senior Quality Assurance Engineer | | Aug 2022 | Present |
| **Summary** | | | |
| **RESPONSIBILITIES:**   * As a Test Engineer understanding the requirements in the right direction and testing the application. * Performing Functional, Regression for various features manually and through various tools. * The effort to streamline common automation efforts across Technical Services to improve cost savings and eliminate redundancy. * Following and adhering to the principles of Software Development Life Cycle in Agile Methodologies. * Understand the application and write test scripts/conditions using a tool (JIRA) and its review * Execution of test cases (both regression and new functionality) within timescales against plan. * Test Execution, logging issues using JIRA * Co-ordinate, analysis along with the development team, write the use case for all the defects/US covering end-to-end scenarios to minimize the defect leakage. | | | |
| **Reason for leaving** |  | | |

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| **Company name** | BLUferry Counstling PVT LTD | | |
| **Job title** | | **Start date** | **End date** |
| Senior Quality Assurance Engineer – Automation | | Sept 2021 | July 2022 |
| **Summary** | | | |
| **Counstling PVT LTD**  Client \Project Title : Shoprite \ TCoE SAP Retail Automation  Tools : Micro Focus UFT, Micro Focus ALM, JIRA, SAP ABAP, and FIORI  Team Size : 5  **RESPONSIBILITIES:**   * Applying various designs and documentation the automation test strategy. * Following and adhering to the principles of Software Development Life Cycle in Agile Methodologies. * Understand the application and write test scripts/conditions using a tool (Micro Focus UFT) and its review * Execution of test cases (both regression and new functionality) within timescales against plan. * Involving in the SAP ABAP/FIORI Walkthroughs of manual scenarios to automation * Test Execution, logging issues using Quality Centre/JIRA * Maintain the automated test scripts by enhancing then with new requirement changes * Conduct automation Demo sessions with TA's to handover the scenarios * Help TA's to execute the automated scripts and share the results from Micro Focus QC | | | |
| **Reason for leaving** | Contract ended | | |

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| **Company name** | Accenture Solution Pvt Ltd | | |
| **Job title** | | **Start date** | **End date** |
| Test Engineering Senior Analyst | | Aug 2018 | Aug 2021 |
| **Summary** | | | |
| Client \Project Title : Bank of America \ (Improved Risk Rating)  Tools : Micro Focus ALM, JIRA , QTP, MicroStrategy Report, Autosys (ETL)  Data Base : Toad for SQL Server and Toad for Oracle  Team Size : 5  **RESPONSIBILITIES:**   * As a Test Engineer understanding the requirements in the right direction and testing the application. * Following and adhering to the principles of Software Development Life Cycle in Waterfall and Agile Methodologies. * Performing Functional, Regression for various features manually and through various tools. * Contributed in reviewing Product Requirements Documents, System Functional Specification, Writing Test Plans and Execution of test cases. * Provided technical sessions to team members on product and technologies. * We are doing UI Automation Testing using Micro Focus UFT for UI Automation and doing the Regression Testing for Each Release. * We use Batch data to Synchronize in backend * Proficient in Writing & Executing SQL queries to interact with DB for Data validations. * Expertise in analysing data Quality checks using SQL scripts * Validating PDF Report by using MicroStrategy. * Ensuring that all cycles have the correct documentation as described in the CRM procedures * Understand the application and write test scripts/conditions using a tool (e.g. Quality Centre) and its review * Test Execution, logging issues using Quality Center/JIRA * Execution of test cases (both regression and new functionality) within timescales against plan. | | | |
| **Reason for leaving** | Contract ended | | |

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| **Company name** | HCL Technologies Ltd | | |
| **Job title** | | **Start date** | **End date** |
| LEAD ENGINEER | | Sept 2014 | Aug 2019 |
| **Summary** | | | |
| Client\Project Title : Cisco \ IBES (Smart Net Total Care)  Tools : Selenium Web-Driver, CDETS (Bug Tracking Tool)  Databases : Oracle, Cassandra Dev center  Scrum Tool : Rally, JIRA  Team Size : 7  RESPONSIBILITIES:   * As a Test Engineer understanding the requirements in the right direction and testing the application. * Following and adhering to the principles of Software Development Life Cycle in Waterfall and Agile Methodologies. * Performing Functional, Regression for various features manually and through various tools. * The effort to streamline common automation efforts across Technical Services to improve cost savings and eliminate redundancy. * Proficient in Writing & Executing SQL queries to interact with DB for Data validations. * Contributed in reviewing Product Requirements Documents, System Functional Specification, Writing Test Plans and Execution of test cases. * Provided technical sessions to team members on product and technologies. * We used INFORMATICA Tool to synchronize the data. * We are doing the Regression Testing for Each Release. * We are testing the support device and new collection devices also. Doing regression testing for each release. The device is validated with Cassandra and Oracle DB. * Deploying activities also done by QA environment. Backend data validation testing also done. * Defect Prevention Analysis and defect analysis are doing in L4 (Customer Case) Activities. * Co-ordinate, analysis along with the development team, write the use case for all the defects/US covering end-to-end scenarios to minimize the defect leakage. * Reproduced issues reported by the various customer to help development team for analysis and quick fix/patch to the customer, which involves validation of patch if it is specific to the particular customer. | | | |
| **Reason for leaving** | Career growth | | |

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| **Company name** | Avvas Infotech solution | | |
| **Job title** | | **Start date** | **End date** |
| System Engineer | | June 2014 | Sept 2014 |
| **Summary** | | | |
| Client\Project Title : Tesco \ Retail Lab  Team Size : 8  **RESPONSIBILITIES:**   * Solving Day-to-Day Problem related to Retail LAB and other Installation processes. * Deploying activities also done by QA environment. Backend data validation testing also done. * Preparing the new environment setup for vendor machine and Test and provide QA Signoff * Co-ordinate, analysis along with the development team, write the use case for all the defects/US covering end-to-end scenarios to minimize the defect leakage. * Reproduced issues reported by the various customer to help development team for analysis and quick fix/patch to the customer, which involves validation of patch if it is specific to the particular customer. | | | |
| **Reason for leaving** | Contract ended | | |

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| **Company name** | Samartha Infosolutions Pvt Ltd | | |
| **Job title** | | **Start date** | **End date** |
| System Engineer | | April 2013 | June 2014 |
| **Summary** | | | |
| Client : Hewlett Packard  Team Size : 18  **RESPONSIBILITIES:**   * Installing, Administration and Maintaining various software (applications/OS) and hardware devices in Networked environment. * Configuring & Maintaining Network printers * Raising tickets for the issue with the client application and DVPN connectivity using HP OVSD tool. * Guiding user to connect client network using HP Remote Access Tool. * Ensure maintaining of service level agreements (SLA) with the business. * Providing training to newly joined users on basics of computer handling, process of raising problem tickets, workplace do’s and don’ts and mail usages. | | | |
| **Reason for leaving** | Contract ended | | |