**ASHTON GOVINDASAMY**

**BUSINESS ANALYTICS AND PROJECT MANAGEMENT PROFESSIONAL**

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**SKILLS MATRIX**

+10 Years Solid System Design/Analysis & Development

+10 Years Software Testing & Analysis

+10 Years High Net Worth and Complex Project Management

+10 Years Data Analytics

+10 Years Business Intelligence & Analysis

+10 Years Advisory Support To C-Suite Level

+10 Years Microsoft BI Stack (SQL, SSRS, SSIS)

+10 Years Data Modelling, Data Frameworks, Datawarehouse

+10 Years Microsoft Projects, Visio,

+8 Years Team Management Experience

+8 Years Analytical Skills and Development

+7 Years Manufacturing, Retail, FMCG Experience

+7 Years ERP

+7 Years Tableau, Microsoft Power BI, Qlik, SAS

+6 Years Data Governance

+5 Infra Structure Project Management

+5 Years Tenders Experience

+5 Years Agile

+5 Years Oracle (Business Intelligence, Publisher, Forms, APEX, 12G)

+4 Years Human Capital

+3 Years Salesforce, Mercury

+3 Years Change Management

+3 Years JIRA

+1 Year Python

**KEY RESPONSIBILITIES**

* Software development analysis and support system design
* Upgrade developed applications to include new features.
* Software testing and analysis
* SQL schedules and jobs
* Management of the E-Commerce framework
* Financial model, costing analysis and operational metrics tracking.
* Data modelling, manipulation and analysis
* Data integration
* Data source mapping
* Database development
* Data coding and specking
* Drive signal testing and area testing
* Commission new network roll outs
* Business intelligence and analytics
* Provide workshops and mentoring on the use of Oracle Business Intelligence Models
* Requirements analysis and elicitation
* Product dashboards and analysis
* Perform risk analysis and develop contingency plans.
* Analyse past results, develop variance analysis, identify tends and make continuous recommendations for improvements.
* Drive troubleshooting and technical root cause analysis of high complexity issues e.g., utilization of statistical solutions using the SQL framework.
* Project management using the global best practice approach.
* Deliver successful road maps as well as cross team projects within the business.
* Stakeholder management – serve as primary link between client, the business unit and development team.
* Serve as advisory support at C – Suite level on several aspects of the business i.e., strategy development and design, new business opportunities, stakeholder engagement, key account management.
* Translate complex work assignments into structured and manageable work streams.
* Develop and facilitate an effective product process to ensure that the product evolves to meet target client needs and aligns with overall service model taking into consideration technical constraints and opportunities.

Lead, steer, coach and manage task teams.

**CAREER SUMMARY**

With over a decade of experience in the business analytics and project management space, I have honed my skills in helping organizations achieve their goals through data-driven insights and effective project execution. Throughout my career, I have collaborated with diverse teams to identify opportunities for process improvement, optimize resource allocation, and deliver measurable results. I am passionate about leveraging data to inform strategic decisions and driving positive change through innovative solutions.

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| **Academics** | | |
| **Institution** | **Qualification** | **Period** |
| **Regent Business School** | Post Graduate Degree – Project Management | Current |
| **Oval International** | Bachelor of Technology, BSc Computer Science | 2013 - 2015 |
| **Intec** | Diploma – Database Administration | 2010 – 2012 |
| **Damelin** | Diploma – PC Engineering | 2008 - 2009 |

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| **Career Chronology** | | | |
| **Company** | **Designation** | **Period** | **Reason For Leaving** |
| Grandmark International | Head: Analytics and Project | April 2021 – Current | Possible Retrenchment |
| IOEC (Indian Ocean Export Company) | Business Analytics Manager | May 2020 – Jan 2021 | FTC Completed |
| Adapt Advisory | Project Manager & Senior Business Analyst | Nov 2019 – May 2020 | FTC Completed  (Consulting) |
| Projectzied Management | Project Manager & Senior Financial Business Analyst | Aug 2017 – Nov 2019 | FTC Completed  (Consulting) |
| Right Back Engineering Solutions | Software Systems Engineer/Project Manager | May 2017 – Jun 2017 | FTC Completed  (Consulting) |
| V.S Projects | Project Manager | Jun 2016 – Apr 2017 | FTC Completed  (Consulting) |
| Essity (BNS Medical) | Business Analyst | May 2015 – May 2016 | FTC Completed  (Consulting) |
| RNS Consulting | Senior Specialist Data Analytics/Systems Analyst | Apr 2010 – Apr 2015 | FTC Completed  (Consulting) |
| Engen Oil Refinery | IT Onsite Engineer | Dec 2009 – May 2010 | Internship Completed |

GRANDMARK INTERNATIONAL

**2021 – CURRENT**

In my role, I collaborated with the executive board and senior management to develop high-level business applications for the business using the Microsoft Power Platform. I have delivered unique and cutting-edge applications to support the business operations daily. Additionally, I have implemented a comprehensive business intelligence suite to provide high-level management reports and operational reporting to ensure the business is running optimally and efficiently, along with my team of experts in software development and reporting analytics. I have also been task with running through multiple projects simultaneously , ensuring that they are completed on time and within budget.

**KEY ACHIEVEMENTS**

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| **1** | My most notable accomplishments were implementing the service desk system (SPARK), resulting in an annual savings of 1M for the business. This achievement required strategic planning, effective communication, and a strong understanding of the company's needs. By streamlining processes and improving efficiency, the service desk system has had a significant impact on the organization's bottom line. |
| **2** | Successfully implemented a change management solution for the technical delivery teams within the business. This solution has enabled the teams to effectively manage and adapt to changes in their processes and procedures, resulting in increased efficiency and productivity. The implementation process was meticulously planned and executed, with a focus on ensuring that all team members were fully trained and equipped to utilize the new solution. As a result, the transition was seamless, and the teams were able to quickly realize the benefits of the new system. Overall, this successful implementation has had a positive impact on the business as a whole and has set a precedent for future change management initiatives. |
| **3** | Successfully launched the company's intranet on Microsoft SharePoint. |
| **4** | Successfully launched the GPA (Grands Program Accelerator) calculator to calculate employees' yearly bonuses in line with MBICO agreements. This tool will help us to ensure that our employees are fairly compensated for their hard work and dedication. With the GPA calculator, we can accurately determine the bonuses that each employee is entitled to, based on their performance throughout the year. |
| **5** | Successfully onboarded a maintenance application for Gradmark's 15 branches using the Microsoft Power Platform suite. The application was developed and launched in a record-breaking time of just two months in FY22. |
| **6** | Successfully implemented a comprehensive suite of business intelligence applications utilizing SYSPRO and ZAP Business Intelligence. These applications were designed to produce accurate reporting on all major departments within the business. Overall, the implementation of this suite was a significant milestone for our organization. |

IOEC (INDIAN OCEAN EXPORT COMPANY)

**2020 – 2021**

My role at IOEC was to manage the design, infrastructure, and software development of in-house built software. I was responsible for ensuring that the software was up-to-date and met the industry's standards, while also providing a user-friendly experience for the end-user. Additionally, I provided high-level business intelligence reporting to the business development management teams and operational reporting. Qlik Sense, a powerful BI tool, was employed to create, model, and define business rules. These rules were then presented to the executive board and senior management for review. This process allowed for a more efficient and effective decision-making process, ultimately leading to improved business outcomes.

ADAPT ADVISORY

**2019 – 2020**

This innovative project was spearheaded by the renowned firm, Ernst and Young (EY), in collaboration with RCS Group. The objective of this project was to create a cutting-edge Credit Approval System (CAS) that would enable consumers to conduct a pre-screening credit check on the RCS website. This system was designed to determine if consumers qualify for short-term, long-term, or vehicle asset finance loans.

PROJECTZIED MANAGEMENT

**2019-2019**

Leading six successful projects in collaboration with an outsourced consulting team, EOH, at Bidvest Bank Limited. One of my initial projects involved developing the Moody’s Risk Calculator interface and the Employer Mapper, which was completed for a small banking division. Since then, I have transitioned into the fleet division, where I have been responsible for designing and performing financial modelling tools and analysis for their fleet division.

BANKING PROJECTS

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| Bidvest Bank Grow Account | Bidvest Bank Merchant Services | Bidvest Bank Fleet Analysis and Costing Modules |
| Foreign Exchange System’s and Reporting | Product Account Reporting | Anti-Money Laundering |

RIGHTBACK ENGINEERING SOLUTIONS

**May 2017 – June 2017**

The objective of this project is to enhance the efficiency of supply chain operations and optimize inventory management processes by enabling real-time tracking of inventory levels, monitoring product movement, and streamlining distribution channels. To ensure the successful launch of this project, extensive testing and development were conducted using the oracle development suite.

V.S PROJECTS

**2016 – 2017**

I developed a comprehensive costing module application using C++ and Microsoft SQL for the construction industry. This tool accurately measures and calculates the total expenditure of all projects in real-time. It includes monthly dashboarding and operational reporting for management and executive committee members. Since the successful launch of this application, the business has saved 30% of revenue annually.

With this innovative tool, the business can now have a better understanding of their financial performance and make informed decisions.

ESSITY (BSN MEDICAL)

**2015 – 2016**

As part of my role, I was responsible for transferring data from the legacy system(KBM) into the Oracle Business Intelligence Suite. This involved a range of tasks, including creating interactive dashboards, developing performance metrics, and generating operational reports for medical sales representatives. Throughout the process, I encountered several challenges, such as data inconsistencies and compatibility issues, but was able to overcome these obstacles through careful analysis and problem-solving. Ultimately, the project was a success, resulting in improved data accuracy and more effective reporting for the sales team.

The monthly dashboarding and operational reporting features provide management and executive committee members with a clear overview of the company's financial performance. This allows them to identify areas of improvement and make informed decisions that positively impact the bottom line.

RNS CONSULTING

**2010 – 2015**

During my contracted role with Vodacom Telecoms, I was primarily responsible for developing new and current operational dashboards and reporting statistics using Microsoft SQL and utilizing SSRS for reporting and dashboarding. Additionally, I was tasked with the development of fraud detection and dealing with retail chain stores across the country. My role also involved data integration to existing and new databases, as well as extensive research with exco and senior management levels.

ENGEN OIL REFINERY

**2019 – 2010**

My duties required a high level of technical expertise and attention to detail. I was responsible for ensuring that all systems were functioning optimally and that any issues were resolved quickly and efficiently. I was responsible for supporting the company's information technology infrastructure. This encompassed a range of tasks, from configuring hardware and software systems to resolving technical issues and providing end-user support. Additionally, I performed routine maintenance tasks to ensure the smooth operation of the organization’s IT systems.