**HARINI**

***Email:*** [***Harini.Prathi@gmail.com***](mailto:Harini.Prathi@gmail.com)

***Contact: 0724911154***

**Objective:** As a Quality Analyst am having 6+ years of extensive experience in the field of IT with focus QA and Testing, Design, Development and Maintenance of Test scripts. Expertise in Manual Testing, Performance Testing, Functional Testing, Integration Testing, System Testing, Regression Testing. Responsible for testing software packages thoroughly and Integrated systems to ensure proper operation and the absence of defects and has a strong knowledge of testing skills in information technology software industries.

**Experience and Expertise Includes:**

* Experienced in testing Payment process systems, Banking, Insurance Domain and Mobility & Automobile.
* Understanding the data feeds such as RSS and product feeds for web based applications.
* Experienced in testing the applications in various capacities on Windows platforms in Web Based, Client/Server, desktop, Java/J2EE, .Net and Web Services Applications in different environments and multiple Browsers.
* Good Experienced in Testing the Application on Windows Environment by navigating the system with Windows commands.
* Experienced in developing and maintain overall Test methodology and strategy, Documenting Test plans, Test strategy, Test Cases, Test reports and user guides.
* Well versed with **HP Quality Center** with MS visual studio, Test Manager and Rational Tools.
* Thoroughly involved in different types of testing’s like Smoke, GUI, Functional Testing, Regression Testing, System Integration Testing,Adcockand Browser CompatibilityTesting.
* Good experience in Test Case Design, Test Execution, Bug tracking and Reporting.
* Responsibility involved in **Peer Reviews** (**Manual Test scripts**).
* Participated in **Daily Scrum Meetings.**
* Good exposure with Bug Tracking Tool like **SD-Tracker** and on **Bug Life Cycle**.
* Expertise in management tool like **ALM**.
* Extensive experience in **Manual Testing** & **Performance Testing and Selenium.**
* Strong Experience in Automating Web Application Testing using **Selenium** **WebDriver** with **TestNG** framework.
* Strong Experience in **Java** Programming, **Selenium** **WebDriver**, **JUnit** and **TestNG**.
* Well versed with Handling Elements in Selenium WebDriver.
* Writing Test cases using **Element locators, WebDriver methods**, Java programming features and TestNG Annotations.
* Executing Selenium Test Cases and reporting defects.
* Experience in **Data driven Testing**, Cross browser testing and Parallel Test execution using Selenium WebDriver, TestNG and selenium Grid.
* Experienced in Systems specification analysis, test plan, test scripts, test cases creation and execution.
* Hands on experience in system testing, functional testing, integration testing, regression testing, user acceptance testing, smoke testing, ad hoc testing, stress testing and database testing.

|  |  |
| --- | --- |
| **Technical Skills** | |
| **Software Testing** | Manual and Automation Testing |
| **Bug Tracking Tools** | JIRA, and QC |
| **Automation tools** | Selenium Suite, Test Link, TestNG, Cucumber, Jenkins & Git / GitHub |
| **Operating system** | MS Windows 8,10 |
| **Scripting languages** | C#, Core Java &VB Scripting |
| **Database** | Oracle SQL developer Version 4.1.1.19 |
| **Report tools** | ReprotNG. |
| **Frontend Technologies** | HTML, CSS, Java Script, Bootstrap |

**Educational Qualification:**

* Bachelor of Technology from Acharya Nagarajuna University, India.
* Received Selenium Training at **MTN** in June 2017.
* Received Agile Training at **ABSA Bank** in November 2018.

**Career History:**

* Working as a Test Analyst for Creative Soft Technologies, Johannesburg from Jan 2015 to April 2022.

**Projects Handled**

|  |
| --- |
| **Company: Creative Soft Technologies**  **Client: ABSA Group Limited**  **Duration: June 2018 to April 2022**  **Project: Digital Banking**  **Role: Test Analyst** |

**Description:**

ABSA is a South Africa financial service provider offering personal and business banking, credit cards and Investment banking.

Connected Banking is the replacement of Express feature in the existing website. It is proving the new look and add on feature with a new work on services provided.

**Roles and Responsibilities:**

* Understanding the Business requirement specifications.
* Writing UAT test cases and reviewing.
* Assist in the completion of test solutions design and output.
* Involved in Regression testing
* Involved in completion of the test report and problem analysis.
* Executing the functional test cases during UAT phase.
* Executing test cases in QA environment.
* Execute the test cases and generating the test reports.
* Rising BUGS in JIRA.

|  |
| --- |
| **Company: Creative Soft Technologies**  **Client: MTN**  **Duration: Oct 2017 To June 2018**  **Project: SSO (Single Sign on) and MTN website.**  **Role: Mobile Test Analyst** |

**Description of the Project*:***

**MTN** Group, formerly M-Cell, is a South Africa-based multinational mobile telecommunications company, operating in many African, European and Asian countries. The MTN Group operates three business divisions: MTN-SA (South Africa), MTN International and Strategic Investments. MTN is launching a new website called [WWW.MTN.CO.ZA](http://www.mtn.co.za/).

**Responsibilities: -**

* Tested embedded application software on various mobile devices, including smart phones and tablets.
* Generated high quality defects to create reports based on findings and coverage on various operating system platforms, Android.
* Analyse business requirements, Software requirement specifications.
* Developed automated scripts using Selenium Web Driver, TestNG in Eclipse to perform functional and regression testing for web based applications.
* Responsible for implementation of Hybrid Test Automation Framework build using Selenium WebDriver, TestNG and Maven technologies under Java platform.
* Reported software defects in JIRA and interacted with the developers to resolve technical issues.
* Used agile methodology and engaged in an iterative workflow and incremental delivery of working software.
* Created data-driven framework to get the test data from excels sheets and property file.
* Practiced continuous integration process using Jenkins and ran automation script nightly basis and debugged the script and identified bug and reported defects in JIRA.
* Used Maven as the project build tool, GIT as Repository, and Jenkins for Continuous Integration and JIRA as a defect tracking tool.
* Cross Browser/ Platform testing using Selenium GRID and executed scripts using Appium.
* Prepared Test cases based on FRS documents using Test Link tool.
* Participated in Test Case reviews and client meeting.
* Prepared test data for Test Cases Based on SRS.
* Performed Functionality Testing and Regression Testing.
* Defect tracking and Reporting using JIRA and Mantis.
* Converting Manual Test cases into Automation Test Scripts using WebDriver in TestNG.
* Debugging of Automation Test Scripts.
* Support to the UAT, T1-Privew and Production builds.
* Execution of Test Cases and Publishing the Execution Reports, involved in Daily Status Meeting
* Maintained Metrics and participated in the Weekly Status Updates showing the progress of the testing effort and open issues to be resolved.

|  |
| --- |
| **Company: Creative Soft Technologies**  **Client: MTN**  **Duration: Jan 2017 to Sep 2017**  **Project: SSO (Single Sign on) and MTN website.**  **Role: Quality Analyst** |

**Description of the Project:**

**MTN** Group, formerly M-Cell, is a South Africa-based multinational mobile telecommunications company, operating in many African, European and Asian countries. The MTN Group operates three business divisions: MTN-SA (South Africa), MTN International and Strategic Investments. MTN is launching a new website called [WWW.MTN.CO.ZA](http://www.mtn.co.za/).

**Responsibilities: -**

* Performed planning and execution, defect reporting and fix verification using manual and automated techniques to have test plans in place and executed according to our release schedules.
* Generated high quality defects to create reports based on findings and coverage on various operating system platforms, Android.
* Involved in writing Requirement Tractability Matrix (RTM) detailed Test Plan and Test scenarios.
* Performed compatibility testing with various mobile handsets to ensure that functionality working as expected.
* Logged defects encountered in the application through JIRA during test cycles and conducted fix verification.
* Participate in weekly test planning, project status meetings and reviews

|  |
| --- |
| **Company: Creative Soft Technologies**  **Client: Mutual and Federal**  **Duration: Jan 2015 to December 2016**  **Project: RMS (Remuneration management services)**  **Testing Tools: HP QC** |

**Description of the Project:**

Remuneration management service is built for the agents and brokers working for M & F. This application provides the information of the sales generated by the brokers and the commissions are calculated based on the sales generated. The application is totally divided into three different categories based on the type of brokers M & F work with. The main categories that M & F work with are Broker Houses, Independent Agents and M&F sales employees. The commission rates and any pays to these brokers vary on the type of product they sell and the category they belong to.

The main modules being:

* Create Brokers
* Maintain Brokers
* Pay brokers
* Administrator

Any broker that has to be created is created on the basis of a work request by the admin and then the brokers or users has the ability to update his/her details including sales, products, payment options, termination, suspension etc.

**Responsibilities:**

* Understanding the Business Requirement Documents, Use cases, Solution papers and HLSD’s (High Level Solution Designs)
* Conducting Walkthrough’s & Reviews on High Level Scenario’s with Testing Team
* Uploading Requirements into Jira. Mapping Use cases, Requirements with Test cases
* Liaising with the developers and Design team to understand the scope of new design features and build test scenarios
* Create test Cases for the respective releases
* Understand the Regression scenarios and create packs for regression
* Managed test data for testing various scenarios
* Responsible for Functionality Testing, Build Acceptance Testing, Regression Testing, supporting for UAT and Data Migration testing
* Inform the end user of progress during resolution and confirming when final resolution has been confirmed
* Identify appropriate incidents that demand further investigating for referral through to the Problem Review Forum
* Assist in producing appropriate reports detailing the effectiveness of the service operations
* Assist in reviewing service operations to ensure continuous improvements
* Logging the defects and updating the status according to the Resolution
* Create reports daily on execution statistics and defect statuses.
* Work in coordination with Development teams for Bug fixes and nail down the technical problems.

**Personal Details:**

|  |  |
| --- | --- |
| **Name** | Sai Harini Prathi |
| **Gender** | Female |
| **Mail ID** | harini.prathi@gmail.com |
| **Phone** | 0724911154 |
| **Passport** | K7666039 |
| **Employment type** | Contract/Permanent |
| **Status** | Permanent Resident Holder |
|  |  |