

Appendix - Feedback

Interview 3

Name of Client: Ms XX

Date of Interview: 02/09/20

Telephone call with Ms XX:

(The success criteria and design were sent as before to confirm and the following changes were suggested¹)*

1. Are there any changes you would like to make to the success criteria?

Ans: Yes, there are a couple I would like to add rather than change. The administrators would like to traverse and search every transaction that took place in the warehouse. This could be done by adding a feature to search the transactions with the Book name and Date as the parameters. This way they can verify the data they have entered. Similarly, they should be able to search through the data on all 70 titles being moved through the warehouse. In addition, make sure to keep track of the stock of any one book at all times to avoid any negative or wrong calculations.

2. Any changes needed for the design?

Ans: Yes. Make sure to add the information that needs to be entered above every entry box. Use more drop-down boxes for entry as well. If possible, on the main menu page, make the buttons the same size as they don't have any hierarchical relation to one another. Two other changes you need to make is to add the source and destination in the Inventory In/Out pages and also remove the weekly, monthly, and yearly options in the create report page as they can be made by entering specific dates. Finally, split the Inventory in and Inventory out pages so that incoming and outgoing entries can be easily differentiated. Other than it seems to be fine but do get back to me once you finish the program layout as well.

End of interview.

¹ Refer to the design draft in the last section in this appendix

Interview 4- online zoom meeting to provide remote access to my system in order to test the software

Names of Clients: Ms XX, Mr XX, Mr XX, Mr XX, Ms XX, Mr XX

Date of Interview: 20/02/21

All the success criteria, from 1 through 10, have been met. The layout of the software is strong and basic, making it very understandable while addressing the criteria. The separation of the data entry of transactions coming into the warehouse and going out of the warehouse was good. The reports were very well done and followed the layout that was requested. The calculations were very good as they gave a good summary of the stock flow or price flow of each book in the inventory. However, there are a few suggestions we would like to give based on the presentation.

1. Feedback for Administrator Information Page:

Ans: I suggest that you facilitate the CRED functionality here as well- to create, edit and delete administrators if possible. This will allow for changes if the staff in the warehouse change or their contact details are altered.

2. Feedback for Inventory in and Inventory Out pages:

Ans: If possible, when an inward transaction is recorded in the database, a vendor invoice could be produced for future billing or documentation purposes. For an outgoing transaction, the transaction quality (such as for sale, not for sale, sample out). Other than that, I think the automated entry of data using a barcode scanner could be implemented once adapted in the warehouse

3. Feedback for calculation for price-based reports:

Ans: The involvement for manufacturing price for each book can also be included in the report as a more realistic summary of the expenditures and revenues.

4. General Feedback:

Ans: The appearance of the UI could be slightly more colourful and not only grey tones- greys are a little monotone. If possible, add more images to make the design more appealing.

End of interview

Evidences:



Preetika Venkatakrishnan <preetika.v@karadipath.com>
to me ▾

Dear Lokesh,

Thank you for capturing our conversations paying scrupulous attention to all the details of our requirement, and interacting with our warehouse staff to better understand our systems.

All the best!

Thank you.

Warm regards,
Preetika



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Kripakaran. P <kripakaran.p@karadipath.com>
to Sneha, Sathiskumar, me, Rajesh, Ganesh, M.S., Preetika ▾

Dear All,

Please connect with the Zoom meeting on the link given below.

kripa karan is inviting you to a scheduled Zoom meeting.

Topic: Warehouse Inventory Module Zoom Meeting
Time: Feb 20, 2021 05:00 PM India

Join Zoom Meeting
<https://us04web.zoom.us/j/73715602976?pwd=ZFA5WitxSGhiOFBEOlpMeDJQbGVldz09>

Meeting ID: 737 1560 2976
Passcode: L5DWvx



Preetika Venkatakrishnan
to Rajesh, Ganesh, P, M.S., me ▾

Dear Lokesh,

I'll check with my colleagues on their availability and get back to you. I think Tuesday or Wednesday should work.

Look forward to the presentation.

Warm regards,
Preetika


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Design Draft:



Email:

Password:



Username:

Email:

Status:

⊖ ⊗

Email

[Back](#)

Back

Enter the book name below:

Search

[illegible]

OK

Back

Report Page

Chose the type of report you would like to create

☐ Specific

▼

☐ General

OK

a specific report is for one book(will be selected from the scroll down box by the user if specfic is chosen) and a general report is for all books

Back

Report Page-2

Chose the type of report you would like to create

☐ Stock Based report

☐ Price Based report

OK

this report will display a printable and saveable doocument which would contain the details
 - creator of report
 -date range
 -comments from admin
 and the table will contain the inventory out, inventory in, stock, ISBN, and Book name

this report will display a printable and saveable doocument which would contain the details
 - creator of report
 -date range
 -comments from admin
 and the table will contain the inventory out, number damaged, percentage damaged, total revunue, total loss,total profit, ISBN, and Book name

Back

Add Data

Enter the:

Date:

Book name: ▼

Inventory_In:

Inventory_Out:

Number_Damaged:

OK

Back

Report Page-3

Choose from these modules for dates

- ☐ Weekly
- ☐ Monthly
- ☐ Yearly

Or enter a custom start and end date

Start Date:

End Date:

And enter the comments for this report

OK

Back

Report Page-Stock Based

[illegible]

Made by:

Start Date:

End Date

[illegible]

Comments:

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Save

Print

Back

Report Page-Price Based

Price Based report
Made by:

Made by:

Start Date:

End Date:

[illegible]

Comments:

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Save

Print