

Appendix - Consultation

Interview 1

Name of Client: Ms XX

Date of Interview: 02|08|20

Conversation with Ms XX

1. What does Karadi Tales work with?

Ans: The company deals with creating and shipping books out pertaining to orders. We mainly create story books for children but have also made books for english courses. They go under the names Karadi Path and Zoomer. These books and guides are stored in warehouses.

2. What are the problems that you expect this program to solve?

Ans: One of the warehouses in Chennai stores books and packages, at this moment, in a manual format- using tally. This makes the production of reports regarding the books when needed a tedious process. The software that you make could solve this problem by allowing the administrators at the warehouse to access data, update data, and produce periodic reports with certain parameters.

3. Do you need the software to take into account both Karadi Path and Karadi Tales titles?

Ans: No. Since the Karadi Path is in the form of packages, which entail learning courses for English, it won't be taken into account. The Karadi Tale books however need to be taken into account.

4. What device do you intend to use the software on?

Ans: A computer or PC with a windows 10 operating system. As of now we only have one system in the warehouse as the managerial staff size is really small.

5. What data would you like to be stored for an incoming and outgoing entry respectively?

Ans: For an incoming entry, the date, the number of books that arrived, the number of books that were damaged, and also the source should be stored. For an outgoing entry, the date, the number of books shipped out, and its destination should be recorded.

6. Would you like the software to take inputs from barcode scanners?

Ans: The warehouse does not use any barcode scanners at the moment.

7. Should the software to allow the administrators to change any previous transactions?

Ans: No, so that the integrity of the records is maintained. Make sure that their entry is correct at all times through automated validation (data type etc.) so that the integrity of the reports is simultaneously conserved.

8.What is the exact set of data you would like any report to contain?

Ans: In the warehouse we store Karadi Path and Karadi Tales products. Books arrive and they are also shipped out from this warehouse once packaging is done. The report can be based on every title or one specific title. In addition, the two types of reports needed would be based on Stock or Price of Inventory. Stock ones should contain data such as the number of books that were shipped out, arrived in the inventory. Since there is a possibility that the books could get damaged during packaging, the number of books damaged and the percent of books damaged would be useful data to be able to report on. Price reports should contain the total losses, total gains, and final profit. If need be, any of the administrators should be able to leave comments for both types of reports. The time period of the report can be entered by the author of the report.

9.Other than the data and the comments, what else would you like to be displayed on a particular report?

Ans: Evidently, the start and end date of the report should be present. The date on which the report was produced could also be in the report. If possible, try adding the name of the administrator who made the report as well. If the report is on a specific title, the ISBN of that title could also be displayed in the report

10. Do you have the contact details of anybody working in the warehouse currently? If so, would you mind sharing anyone's contact details as I would like to get an understanding of the manual working at the warehouse?

Ans: Yes-*Abu Bucker's details were given (Warehouse administrator) End of interview*

Interview 2(Conducted to explore the manual process)

Name of Staff Member: Mr XX

Date of interview: 06|08|20

Conversation with XX:

1. How many administrative staff are present in the warehouse generally?

Ans: There are 4 administrative staff.

2. At any point in time, how many packaging staff are present in the warehouse?

Ans: Usually around 7 but could vary based on time period.

3. How many titles are there under Karadi Tales?

Ans: There are 70 titles in total.

4. Are all the 70 titles stored at the warehouse?

Ans: Yes, but depends on stock.

5. As of now, what system are you using to store the data?

Ans: We use a tally to keep track of the books and when needed we enter it into the excel sheet. We use a windows OS.

6. Do you have the data regarding the identification of the 70 titles mentioned before? If so, could you send it to me?

Ans: At the moment I do not have it in my possession but I will be able to send it to you within one week's time.

7. If possible, could you also send the email IDs of each of the administrative staff? It can be used as a potential method of authentication so that only the 4 administrators can access the software to produce reports.

Ans: Will do. What exact details do you need in the Book identification table?

8. If possible, the ISBN, the Name of the product, the type of the product (Hardcover/ Paperback), and the price of the title would suffice sir. Is it possible?

Ans: Yes, it is. Will send to you as soon as get the data-***Requested data was sent in an excel sheet***

9. What language would you like the program to be in?

Ans: Preferably Java as we use java programmed applications in the company so if need be, we can extend the program you produce and link it with the company's other applications and network it with the other software used at retail stores or for administrative purposes as well.

10. Finally, would you like the logo to be anywhere in the software? If so, could you send it as well?

Ans: Yes, it would be a nice addition to the login page- ***Requested logo was sent***
End of interview.

Evidences:



Preetika Venkatakrishnan <preetika.v@karadipath.com>
to me ▾

Dear Lokesh,

As per our discussion on the success criteria and our needs-analysis, the points you've covered work for us. I'm glad you you'll be capturing price and book reports.

Thank you.

Warm regards,

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to me ▾

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