

Hi. I'm Loky To, a Software Developer.

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WORK EXPERIENCE

NATIONAL AUSTRALIA BANK (EXTERNAL)

Data Analyst Engineer, Dec 2019 – Present

- Completing projects as part of Rome team (Data Warehouse) in one-week sprints.
- Conducted testing in database (Oracle) and Unix for various projects including a Unix system upgrade (Solaris).

INFOSYS

Associate Software Developer, Aug 2019 – Present

- Successfully completed Associate training as part of Infosys' Graduate Programme.
- Base training included Java, Database (Oracle), as well as specialised training including Unix and PL/SQL.
- Currently working on my first project as a Data Analyst Engineer on the NAB account.

THIRU SERVICE CENTRE

Software Developer, Jun 2018 – Feb 2019

- As the team's Client Liaison, ensuring smooth and consistent communication between teams, the client and university mentors.
In addition, conducted meeting minutes for every client meeting.
- Primarily responsible for Front End of our application, continuously improving the design of the application including implementing open source Bootstrap libraries in CakePHP, after adjusting the libraries to our requirements using HTML, Javascript and CSS.
- Developed the application using agile methodology, each iteration was tested thoroughly prior to handing over to the client for sign off.
- Created applicable User Stories for each iteration as well as technical and user documentation.

ESTEE LAUDER

Beauty Advisor, Nov 2013 – Jul 2019

- Whilst a traveller, exceeded Counter Manager's expectations by achieving highest IPT (item per transaction) and AUS (dollar per transaction) during Gift Time David Jones Doncaster, offered permanent positions by both Myer Chadstone and Myer Doncaster.
- Achieved 10/10 Service Ranking at Myer, as well as scored 92% on Mystery Shopper Report.
- Consistently exceeded expectations, achieving highest AUS (dollar per transaction) during Gift Time April 2015, achieving three times the target Gift Time August 2015.

Upsold a browsing customer to full Re-Nutriv Re-Creation set (\$1950).
- As a Beauty Advisor, provided skin consultations, function makeup application, link sold and upsold products. Completed target/figures paperwork for Counter Manager whilst they were on annual leave. Completed daily sales paperwork and entered customer's information into Client Registry.

EDUCATION

MONASH UNIVERSITY

Bachelor of Information Technology

Software Development Major

MARTIN COLLEGE

Diploma of Leadership and Management

TECHNICAL SKILLS

- Java
- Database (Oracle) and PL/SQL
- Unix (Solaris)
- React
- HTML/CSS/Javascript
- Bootstrap
- C++

LANGUAGES

- English (Fluent)
- Cantonese (Fluent)
- Mandarin (Conversational)