

# Funmilola Olorode

QA ENGINEER

## CONTACT

United Kingdom

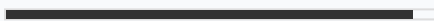


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## TECHNICAL PROFICIENCY

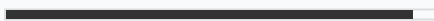
Manual Testing



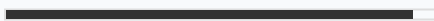
Automation using Selenium WebDriver  
(Ruby) & Page Object Model



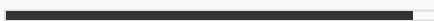
SQL for data validation



REST API testing with Postman



CI/CD integration using GitHub Actions



## EDUCATION

**MSc Business Analytics**

University of Dundee, 2024

**BSc Integrated Science**

University of Lagos, 2014

## CERTIFICATIONS

ISTQB Foundation Level Certified  
Tester (2024)

ISTQB-certified Software Test Engineer with an MSc in Business Analytics. I optimize software quality and identify patterns that enhance end-to-end user experiences.

## EXPERIENCE

**Software Test Engineer** 2024 - Present  
QV Systems United Kingdom

- Conduct UAT and manual regression testing to ensure zero defects in production.
- Maintain and improve Selenium automated test cases written in Ruby.
- Perform API manual testing using Postman for system integration reliability.
- Manage defect tracking via JIRA and document QA processes.

**Customer Support Specialist** 2024 - 2024  
QV Systems United Kingdom

- Investigated over 100 software issues per month, leading to a 15% reduction in recurring incidents.
- Collaborated with QA teams to prioritize critical bugs, increasing satisfaction scores by 10%.
- Assisted with pre-deployment testing of minor software fixes.

**Customer Success Analyst** 2023 - 2024  
Loro Farms and Tech Nigeria

- Utilized SQL and Power BI to analyze customer data, increasing retention by 12%.

- Generated performance reports leading to a 20% improvement in user satisfaction.

### **Business Associate**

**2021 - 2022**

Globacom Ltd

Nigeria

- Identified and documented defects, achieving a 10% increase in engagement.
- Enhanced product compliance by 15% through usability testing.

### **Bank Teller**

**2017 - 2019**

Access Bank plc

Nigeria

- Processed 500+ daily transactions accurately while adhering to regulatory guidelines.
- Balanced tills daily and assisted with end-of-day reconciliation.