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# **Configuring Code Edits**

When a user enters a charge transaction, the application checks it for errors, based on the *code edit definitions* that are enabled in your system. For example, **Patient-Age** code edit definitions contain rules for verifying that certain CPT codes are entered only for patients within appropriate age groups. The PatientKeeper application comes preloaded with a set of standard code edits, and also allows you to define your own custom code edits. In addition, you can activate or deactivate specific code edit definitions to meet your organization's needs.

# Availability of Code Edits on Web versus Handheld Platforms

Once configured, code edits are available as follows:

- All classes and types of code edits are applied to charges entered on the web platform.
- All classes and types of code edits, with the exception of code edits that launch custom forms (see *Code Edits that Launch Custom Forms*), are applied to charges entered on the Android and Apple platforms.

# **Types of Code Edits**

When a user submits a transaction as completed on either the web or handheld platform, the application checks all the attributes of the transaction to see if it meets the criteria of any of the code edit definitions that are enabled in your system.

There are many different criteria fields that can be used to define a particular code edit. These criteria fields can be used in any combination desired, but there are a series of nineteen "common" code edit types, which is simply to say, nineteen different ways in which the code edit criteria fields are most commonly used. Each of these common code edit types has a name, such as **Patient - Age** or **Modifier - Inappropriate**. If you use a combination of criteria fields that is different from the nineteen common types, then this is called a **Combination Edit**. Simply put, a **Combination Edit** is a unique combination of criteria fields.

Finally, each new system comes pre-loaded with a set of *standard* code edits for nine of the common code edit types. All of these pre-loaded code edits are designed to find errors with the transaction and have "Error Message" specified as the **Action** on the code edit definition (**Actions** are described later in this topic). The table below lists the different types of code edits along with those that have pre-loaded standard code edits:

Common Code Edit Types	Includes Pre-Loaded Standard Code Edits?	Where Documented
CPT	Yes	CPT (Type 2)
CPT Comparison - Add On Codes	Yes	CPT Comparison - Add On Codes (Type 10)
CPT Comparison - Duplicate	Pre-loaded, but not standard	CPT Comparison - Duplicate (Type 3)
CPT Comparison - Global Period	Yes	CPT Comparison - Global Period (Type 3)
CPT Comparison - Multiple Codes		CPT Comparison - Multiple Codes (Type 17)
CPT Comparison - Required QTY		CPT Comparison - Required QTY (Type 15)
Diagnoses - Dx Alert		Diagnoses - Dx Alert (Type 8)
Diagnoses - Medical Necessity		Diagnoses - Medical Necessity (Type 6)
Diagnoses-Min and Max Number		Diagnoses - Min and Max Number (Type 19)
Diagnoses - Validate Dx Combination		Diagnoses - Validate Dx Combination (Type 16)
Diagnoses - Validate Dx Order		Diagnoses - Validate Dx Order (Type 18)
Diagnoses - Validate Primary Dx	Yes	Diagnoses - Validate Primary Dx (Type 14)
Headers - Excluded		Chapter 16, Headers - Excluded (Type 11) on page 437
Headers - Included		Headers - Included (Type 9)
Headers - Referring MD	Yes	Headers - Referring MD (Type 7)
Modifier - Inappropriate	Yes	Modifier - Inappropriate (Type 5)
Modifier - Missing		Chapter 16, Modifier - Missing (Type 13) on page 441
Patient - Age	Yes	Patient - Age (Type 1)
Patient - Gender	Yes	Patient - Gender (Type 0)
Visit - Place of Service	Yes	Visit - Place of Service (Type 4)
Combination Edit (a code edit that combines criteria from several different types of common code edits above into a single unique code edit)		Combination Edit (Type 12)

You can create *custom* code edits for any of the code edit types above, which you can use in addition to the standard edits. For example, the system comes pre-loaded with a set of standard code edits for the **Patient - Age** type of code edit, but you can also create additional custom **Patient - Age** code edits if desired (see *Creating New Custom Code Edits*). When you enable or disable a code edit in the Charge Capture settings, it becomes active or inactive on both the web and handheld platforms. During your initial implementation, you can work with your

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PatientKeeper representative to determine which code edits are appropriate for your organization, and deactivate any that you do not wish to use. See *Activating or Deactivating Code Edits* for instructions.

If the charge transaction meets the criteria described in the code edit definition, then some type of action is taken (as defined by the **Action** field on the code edit's definition). There are four classes of **Actions** that can occur:

Action	Description of Behavior	Where Documented
Error Message	This action is used in cases where the organization wants the provider who entered the transaction to fix one or more errors that have been found on the transaction. An error message describing the problem is displayed to the provider on the Charge Transaction screen and a dialog box listing the user's options for resolving the errors or saving the transaction is also displayed. If the provider does not resolve the errors, a <a href="Code Edit">Code Edit</a> error status is assigned to the transaction. If the transaction is sent to the Holding Bin (depending on the user's configuration), an administrator can then use the <a href="Code Edits">Code Edits</a> filter to select, review, and correct these transactions. Typically, once the errors are resolved by making corrections to the transaction, the <a href="Code Edit">Code Edit</a> error status is removed from the transaction.	Code Edits that Show Error Messages
	Your system comes pre-loaded with a set of <i>standard</i> Error Message code edits for nine different types of code edits. You can also create as many custom Error Message code edits as needed.	
Codes Held for Review	This action is typically used in cases where the organization wants an administrator to review the transaction to ensure proper coding and completeness, and does not want or expect the provider to fix any errors. By using the <b>Trigger Role</b> and <b>View Role</b> criteria fields on the code edit's definition, no errors are shown to the provider entering the transaction, but the transaction is in fact assigned a <u>Code Held</u> error status and is sent to the Holding Bin (depending on the user's configuration). In the Holding Bin, an administrator can use the <b>Code Held</b> filter to select and review these transactions. Corrections may or may not be made to the transaction, but in either case, the <u>Code Held</u> error status may remain assigned to the transaction even after it has been reviewed. This error status does not stop an administrator from sending the transaction to the Outbox.	Code Edits that Hold Codes for Review
PQRS Form	Codes Held for Review code edits are always <i>custom</i> code edits.  This action is used by organizations that are participating in the Merit-	Code Edits that Launch PQRS/
	based Incentive Payment System (MIPS) sponsored by the Centers for Medicare and Medicaid Services (CMS). When the provider submits a charge transaction that meets the criteria for a given quality measure, a PK Clinical Metrics form with that measure's questions is displayed. Once the provider completes the questions on the form, their answers are recorded and conveyed to CMS using either the Registry method or the Claims Billing method.  Your PK representative loads a set of code edits for all the quality measures that your organization intends to implement at the time of initial installation. They may be loaded as either <i>standard</i> or <i>custom</i> code edits, depending on the situation.	MIPS Forms
Custom Form	This action is used by organizations that want to present a custom form to the provider when they enter a charge transaction that meets specific criteria. For example, when a provider enters a specific charge or diagnosis code, a PCP Admission or Discharge Notification form might be displayed. Once the provider completes the form, it can then be routed to a printer or a fax.	Code Edits that Launch Custom Forms
	Custom Form code edits are always <i>custom</i> code edits.	

You can also configure code edits to be role-based or department-based. See the topics below:

- Role-Based Code Edits
- Department-Based Code Edits

## **Code Edits that Show Error Messages**

This section describes the behavior of code edits that have "Error Message" specified as their **Action**. This is the most common class of code edit and is used in cases where the organization wants the provider to attempt to correct one or more errors on the transaction. If not corrected by the provider at the time the transaction is entered, the transaction is assigned a <u>Code Edit</u> error status. In the Holding Bin, administrators can use the **Code Edits** filter to find, review, and correct these transactions.

An Action of "Error Message" can be used on any type of code edit definition, such as **Diagnoses - Dx Alert**, **Patient - Age**, **Combination Edit**, and so on.

When a user submits a transaction as completed on either the web or handheld platform, the application checks all the attributes of the transaction to see if it meets the criteria of any of the code edit definitions that are enabled in your system. If the charge transaction meets the conditions described in the code edit definition, and the code edit has "Error Message" as the defined **Action**, then the errors are listed in the **Edits** message box near the top of the Charge Transaction screen.

Click here to expand or collapse the error message.

VISIT

09-09-2020 I Visit (507.City)

• Charge - 99231 Subs Hosp Level 1

CPT: 99231 is invalid because another E&M code 99232, was already entered for this patient on this day. Only one E&M code may be entered per day, unless modifier 25 is present on one of the codes. (code edit id: 54454)

**NOTE:** Users can also click the **Edits** button at the top of the screen at any time prior to submitting the transaction, to check their work and see if it contains any errors.

What happens next depends on whether the department or user profile is configured to send transactions with errors to the Holding Bin (a holding area where billing administrators can review and make corrections to transactions) or to the Outbox (a staging area for transactions that are ready for final billing). The settings below control where the transaction is sent.

Admin - Department - Charge Capture - Send All Transactions to Holding Bin

Admin - Department - Charge Capture - **Send Transactions with Validity Errors or Non-Forced Code Edits to Holding Bin** 

Admin - User - Charge Capture - Send All Transactions to Holding Bin

Admin - User - Charge Capture - **Send Transactions with Validity Errors or Non-Forced Code Edits to Holding Bin** 

The options available to the user are also based on whether the code edit is *forced* or *not forced*. By default, all code edits in the PatientKeeper system are *not* forced edits. During your initial implementation, your PatientKeeper representative will work with you to determine which code edits should be forced, and which should not be forced, for your organization.

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The following bullets summarize, at a high level, how transactions with forced or non-forced code edits are handled:

• If the transaction has a **forced coded edit** error, the user is required to resolve the issue before they can save the transaction as completed. If the user does not know how to resolve the issue, they must either save the transaction as a draft, or discard it entirely. The options available to the user (saving as a draft or discarding) depend on the following user setting:

#### Admin - User - Charge Capture - Allow User to Save Transactions with Forced Code Edits as Draft

This setting has two choices: Yes or No.

- If Allow User to Save Transactions with Forced Code Edits as Draft is set to Yes, this message is displayed: "This charge transaction has been saved as a DRAFT due to errors. Choose the next step." The user can:
  - □ **Continue Editing**: To correct the issue and then **Submit** the transaction again.
  - □ Save As Is: To not correct the issue and save the transaction as is (which is a draft, with a Code Edit error status).
- If Allow User to Save Transactions with Forced Code Edits as Draft is set to No, this message is displayed: "This charge transaction was NOT SAVED due to errors. Choose the next step. Please note that if you discard the transaction all changes will be lost." The user can only:
  - □ Continue Editing: To correct the issue and then Submit the transaction again.
  - □ **Discard Transaction**: To discard the transaction without saving it.
- If the transaction has a **non-forced code edit** error, and the user's department or user profile is configured to send transactions with errors to the Holding Bin, then this message is displayed: "The charge transaction has been saved as a COMPLETED transaction, but code edits now exist. Choose the next step." The user has options to either:
  - Continue editing: To correct the issue and then Submit the transaction again.
  - Save As Draft: To not correct the issue and save the transaction as a draft (with a <u>Code Edit</u> error status).
  - Save As Is: To not correct the issue and save the transaction as completed (the transaction will be sent to the Holding Bin with a <u>Code Edit</u> error status where a biller can review and resolve the errors).
- If the transaction has a **non-forced code edit** error, but the user's department or user profile is configured to send transactions with errors to the Outbox anyway, a dialog box displays this message: "This charge transaction has been saved as a COMPLETED transaction and sent to the Outbox, but it has errors. Would you like to send it back to the Holding Bin to correct errors now?" The user can select:
  - Yes: To correct the issue and then Submit the transaction again.
  - No: To not correct the issue and send the transaction to the Outbox (with a <u>Code Edit</u> error status).
- If the transaction has no errors, it is sent to either the Holding Bin or the Outbox, depending on where the user's department or user profile is configured to send transactions with no errors. No further action is required by the user.

#### Code Edits that Hold Codes for Review

This section describes the behavior of code edits that have "Codes Held for Review" specified as their **Action**. These transactions do not necessarily have errors that can be fixed, but rather, they are cases where the organization wants to "hold the code/transaction for administrative review," to ensure full and proper coding and documentation. For example, flu vaccines may need to be reviewed for an accompanying injection code, or Level 5 (highest level) Consults may need to be reviewed to ensure proper billing. In most cases, the organization does not want the provider to see any error messages, since there may be nothing to fix. However, they do want the transaction to be sent to the Holding Bin, so that it can be reviewed. A <u>Code Held</u> error status is assigned to these transactions, so that administrators can use the **Code Held** filter to find and review these transactions.

An **Action** of "Codes Held for Review" can be used on any type of code edit definition, though it is most commonly used with the following types:

- CPT
- Diagnoses Dx Alert
- Modifier Inappropriate
- Headers Excluded (for the Billing Provider header)
- Combination Edit (that combines the criteria from any of the above types)

Additional criteria fields that are also commonly used include:

- Visit > Financial Class
- Provider > Trigger Role and View Role
- Provider > Department or Billing Area

Typically both the **Trigger Role** and the **View Role** criteria are specified on this type of code edit's definition, which also makes it a *role-based* code edit. Role-based coded edits are used when you want to hide the code edit messages from some users, and show it to others. The **Trigger Role** determines for whom the code edit fires. The **View Role** determines who can see the <u>Code Held</u> error status. When the code edit is configured using these attributes, the following occurs: when a user with the **Trigger Role** (usually specified as the Provider role) enters the transaction, the code edit fires behind the scenes and assigns a <u>Code Held</u> error status. However, the provider does not see any error dialog boxes. Since the transaction has an error, it is sent to the Holding Bin (assuming that the provider and/or department are configured to send transactions with errors to the Holding Bin). In the Holding Bin, a user with the **View Role** (usually specified as the Administrator or Biller role) can see that the transaction has the <u>Code Held</u> error status. They can use the **Code Held** filter to select and review these transactions. They may or may not make corrections to the transaction, but in either case, the <u>Code Held</u> error status may remain assigned to the transaction even after it has been reviewed/corrected. Despite this error status, the administrator can still send the transaction to the Outbox after they have reviewed it. See *Role-Based Code Edits* for more examples and specific use cases.

#### Code Edits that Launch PQRS/MIPS Forms

This section describes the behavior of code edits that have "PQRS Form" specified as their **Action**. If your organization purchases the optional PQRS feature, your PatientKeeper representative will load the necessary code edits for the quality measures that your organization wants to implement. Code edits that launch **PQRS Forms** are either *standard* or *custom* code edits, depending on how your PatientKeeper representative loads them. **PQRS/MIPS** code edits can be of any type; the majority of them are **Combination Edits**, but there are also some **CPT**,

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**Diagnoses - Diagnosis Alert**, and **Patient - Age** ones as well. The PQRS **Combination Edits** are usually constructed by combining any or all of the following criteria:

- CPT
- Patient Age
- Patient Gender
- Diagnoses Dx Alert

If the charge transaction meets the criteria of the PQRS/MIPS code edit, instead of displaying the regular code edit dialog boxes, the PK Clinical Metrics screen is displayed. On this screen, the provider is prompted to answer a series of clear and concise quality measure questions. The provider's answers to the quality measure questions are either a) stored by the system for later reporting to the CMS via the Registry, or b) translated into one or more CPT II codes and modifiers which are automatically added to the charge transaction and submitted along with the original charges to your billing system for submission to the CMS. See *Configuring PQRS/MIPS* for more information.

Code edits that launch **PQRS Forms** are handled somewhat differently than other types of code edits. Here are the main differences:

- In order for PQRS/MIPS code edits to work, your organization must purchase the optional PQRS feature.
- PQRS/MIPS code edits also require a second component: the quality measure definitions. The measure definitions describe additional information about each measure, such as the wording of the questions presented to the user, the list of possible responses, whether the measure is required, whether it is active, and so on. These aspects are configured in Admin > System Management > PQRS Measures. For more information, see Configuring PQRS/MIPS.
- All of the quality measure definitions are loaded into every system at the time of installation and are then
  updated annually by your PatientKeeper representative. The PQRS/MIPS code edits that are associated
  with the measures you intend to implement are also loaded initially and updated annually by your PatientKeeper representative. The Active flags on both the quality measure definitions and the PQRS/MIPS code
  edit definitions are disabled by default.
- There are two items that must be enabled in order for PQRS/MIPS code edits to work:
  - For each quality measure that your organization wants to implement, your PatientKeeper representative must enable the Active flag on the quality measure definition. This is done in the Admin > System Management > PQRS Measures option, upon purchasing the PQRS feature.
  - For each quality measure that your organization wants to implement, you must enable the Active flag on the corresponding PQRS/MIPS code edit definition. This is done in the Admin > Institution > Charge Capture > Code Edits > Configure Code Edits option. On the PQRS/MIPS code edit definition, you will note that the Action field is set to "PQRS Form" and the specific quality measure is selected in the field below. See Activating or Deactivating Code Edits.

As mentioned above, all of the necessary PQRS/MIPS code edits are loaded in your system as either *standard* or *custom* code edits. As a result, there is no reason to create a new PQRS/MIPS code edit from scratch. If you want to modify a PQRS/MIPS code edit's definition, you may do so, but if they are *standard* code edits, you may make only limited modifications. See *Modifying Code Edits Using the Edit Icon* for a list of the attributes that you are allowed to modify, along with instructions on how to do so. If you want to make more substantial changes than allowed, you can instead copy the PQRS/MIPS standard definition to create a new custom code edit, modify the newly created custom code edit as desired, and then deactivate the original PQRS/MIPS standard code edit.

### **Code Edits that Launch Custom Forms**

This section describes the behavior of code edits that have "Custom Form" specified as their **Action**. Code edits that launch **Custom Forms** are custom code edits that are created by client administrators. These code edits can be of any type.

If the charge transaction meets the criteria of the code edit, instead of displaying the regular code edit dialog boxes, a specific **Custom Form** is displayed. For example, you might define a code edit that fires when a provider enters specific charge or diagnosis codes, in order to trigger a PCP Admission or Discharge Notification form. When the provider submits a charge transaction that meets the criteria of the code edit, the appropriate a PCP Notification form is displayed. The system might automatically retrieve patient, provider, or charge information (such as the diagnosis from the charge transaction) and display it on the form. In addition, the form might contain additional free text fields that the user can complete, in order to send additional information to the primary care provider.

**NOTE:** Code edits that launch **Custom Forms** fire only on the Desktop Charge Capture application. They do not fire when a qualifying charge transaction is entered on a handheld device.

There are several items that must be enabled in order for a code edit to successfully launch a Custom Form:

- A Form template must be designed and made Active in the Admin > Institution > Forms option. The
  Available for Code Edits attribute on the template definition must be enabled. Consult your PatientKeeper representative for assistance in designing the form template.
- In the code edit definition, the **Action** field must be set to "Custom Form," and a specific Form template (as described in the bullet above) must then be selected.
- In the code edit definition, the **Active** field must be checked so that the code edit is activated for use. See *Activating or Deactivating Code Edits*.

#### Role-Based Code Edits

Specific non-forced and forced code edits can be designated as *role-based* code edits. Role-based code edits behave differently depending on the user's role. The **Trigger Role** and **View Role** criteria fields are used to define a role-based code edits.

- For code edits that have an Action of "Error Message," only the View Role criteria can be used.
- For code edits that have an **Action** of "Codes Held for Review," both the **Trigger Role** and the **View Role** criteria can be used.
- For code edits that have an **Action** of "Custom Form" or "PQRS Form," only the **Trigger Role** criteria can be used.

There are subtle, yet significant, differences in behavior when **Trigger Roles** and/or **View Roles** are used with each of these **Actions**. Please review the examples below carefully.

• "Error Message" as the Action: When the code edit's Action is "Error Message," you can define a View Role as part of the criteria for the code edit, but you should always leave the Trigger Role field blank.

**NOTE:** In PatientKeeper versions prior to 9.2.0, the opposite was true: the **Trigger Role** field would typically have been completed and the **View Role** field would have been left blank. Upon upgrading to version 9.2.0 or later, any code edits with an **Action** of "Error Message" that were configured in this manner will be converted to the opposite case (the value in the **Trigger Role** field will be moved to the **View Role** field). Also note that in version 9.2.0 and later, defining *both* a **Trigger Role** and a **View Role** is a misconfiguration that will result in unwanted behavior.

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With an "Error Message" role-based code edit, the code edit fires behind the scenes no matter who enters the charge transaction, and a <u>Code Edit</u> error status is assigned to the transaction. However, the error status is visible only to persons with the role defined in the **View Role** criteria field. For example:

- □ When entering a charge transaction, if the user has the specified **View Role**, the code edit dialog boxes are presented to the user, and they will see the details of the code edit in the **Edits** message box. They will also see the <u>Code Edit</u> error status on the **Patient List** > **Charges** display option, and in the report options on the **Charges** tab. The transaction is saved as a completed transaction (*with* errors) and it is sent to the Holding Bin or the Outbox, depending on where the user and/or department are configured to send charges *with* errors.
- When entering a charge transaction, if the user does *not* have the specified **View Role**, the code edit fires behind the scenes, but the code edit dialog boxes are not presented to the user, and they will not see the details of the code edit even if they click the **Edits** button edits. Nor will they see the error on the **Patient List > Charges** display option, or in the report options on the **Charges** tab. The transaction is saved as a completed transaction (*with* errors) and it is sent to the Holding Bin or the Outbox, depending on where the user and/or department are configured to send charges with errors.

The main advantage of an Error Message role-based code edit is that the code edit's visibility depends on the type of user viewing the transaction. Let's walk through an example of a code edit with a **View Role** of "Administrator." When *any* user enters a charge transaction, the code edit fires and is saved with a <u>Code Edit</u> error status. If the person entering the transaction is a provider, they will not see any error messages or be asked to make any corrections, since they do not have the **View Role** of Administrator. If the provider's user or department settings are configured to send transactions with errors the Holding Bin, then the transaction is sent to the Holding Bin. When a **View Role** user (an Administrator in our example), looks at that *same* transaction in the Holding Bin (or in any other option), the transaction will show a <u>Code Edit</u> error status. They can make any necessary corrections and then send the transaction to the Outbox. Also of note, if an Administrator were to enter the *same* transaction, the code edit would fire, and they would immediately see the error message and be asked to correct it.

- "Codes Held for Review" as the Action: When the code edit's Action is "Codes Held for Review," you can define both a Trigger Role and a View Role as part of the criteria for the code edit, and in fact, these two criteria fields would typically be used together on a code edit that has "Codes Held for Review" as the Action. These two criteria fields allow for more robust handling of the transaction based on roles. For this type of code edit, the Trigger Role defines the role of the person entering the transaction, that should trigger the code edit to fire, and cause the transaction to have a Code Held error assigned to it. The View Role defines the role of the person who should be able to see that the transaction has a Code Held error status. (See also Code Edits that Hold Codes for Review for background on why this type of behavior is desired for a Codes Held for Review type of code edit.) The Codes Held for Review role-based code edits behave as follows:
  - When entering the charge transaction, if the user has the specified Trigger Role, the code edit fires behind the scenes on the charge transaction, and a Code Held error status is assigned to the transaction. However, the code edit dialog boxes are not presented to the Trigger Role user when entering the charge transaction, and they will not see the details of the code edit if they click the Edits button
    Edits . Nor will they see the error on the Patient List > Charges display option, or in the report options on the Charges tab. The transaction is saved as a completed transaction (with errors) and it is sent to the Holding Bin or the Outbox, depending on where the user and/or department are configured to send charges with errors.

Any user that has the specified **View Role** can see the <u>Code Held</u> error status on the transaction above, in the **Patient List > Charges** display option, and in the report options on the **Charges** tab. In addition, in the **Holding Bin**, **Worklist**, and **Search** options, they can use the **Code Held** error filter to select and review these transactions.

When entering the charge transaction, if the user does *not* have the specified **Trigger Role**, the code edit does not fire, and the transaction is saved without error. So for example, if a person with the **View Role** (but not the **Trigger Role**) enters the transaction, the code edit does not fire, and the transaction is saved without error.

The main advantage of the Codes Held for Review role-based coded edit is that you can control both *for whom* the code edit fires, and *who can see* the Code Held error status. For example, you might create a Codes Held for Review code edit with a Trigger Role of "Provider" and a View Role of "Administrator." When entering a charge transaction, the code edit fires behind the scenes only for those users who have the Trigger Role (Providers in our example). It is then saved with a Code Held error status, and as such, can be routed to the Holding Bin along with other charges that have errors. However, the Trigger Role user is not bothered with any error messages and is not even aware that an error status has been assigned. The View Role users (Administrators in our example), on the other hand, will see the error status in the Holding Bin and can then review the transaction for completeness and accuracy. Of note, if the View Role user were to enter the *same* transaction, the code edit would *not* fire for them.

As mentioned above, typically a **Trigger Role** and a **View Role** are both used together on a code edit definition that as "Codes Held for Review" as their **Action**. However, the table below describes how a Codes Held for Review role-based code edit behaves when each of these fields are completed or not completed.

Trigger Role	View Role	Expected Result
Completed (typically a "Provider" role)	Completed (typically an "Administrator" or "Biller" role)	When the Trigger Role user enters the transaction, the code edit fires and a Code Held error status is assigned, but the Trigger Role user does not see any error messages or the error status. When the View Role user looks at the same transaction in any option, they can see the Code Held error status. Since the transaction has an error status assigned, it is sent to the Holding Bin (assuming that the Trigger Role user/department is configured to send transactions with errors to the Holding Bin).  If the View Role user enters the transaction, the code edit does not fire.
Completed (typically a "Provider" role)	Blank	When the Trigger Role user enters the transaction, the code edit fires and the Trigger Role user sees the Code Held error message and error status. All other users can also see the Code Held error status on the above transaction.  When any other user role enters the transaction, the code edit does not fire.
Blank	Completed (typically an "Administrator" or "Biller" role)	When any user enters the transaction, the code edit fires. If the user has the View Role, they can see the Code Held error message and error status.  No other users can see the Code Held error status on the above transaction.
Blank	Blank	When any user enters the transaction, the code edit fires and the user can see the <u>Code Held</u> error message and error status. All other users can see the <u>Code Held</u> error status as well.

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- "PQRS Form" or "Custom Form" as the Action: When the code edit's Action is "PQRS Form" or
  "Custom Form," you can define only a Trigger Role as part of the criteria for the code edit (the View Role
  field is disabled and cannot be used). PQRS Form or Custom Form role-based code edits behave as follows:
  - When entering the charge transaction, if the user has the specified Trigger Role, the code edit fires and the PQRS or Custom Form is displayed so that the user can complete it.
  - When entering the charge transaction, if the user does not have the specified Trigger Role, the code edit does not fire, and the form is not displayed.

The main advantage of a PQRS Form or Custom Form role-based coded edit is that you can control *for whom* the code edit fires, and therefore, which persons are required to complete the form. For example, you might define a PQRS Form code edit, or Custom Form code edit (such as a PCP Notification form), with a **Trigger Role** of "Provider." When entering a charge transaction, the code edit fires only for those users who have the **Trigger Role** (Providers in our example), so that they can complete the form. Users who do not have the **Trigger Role** (such as Administrators) will never be presented with the PQRS Form or Custom Form (a PCP Notification form in this example) since they typically would not have the information to complete those forms.

## **Department-Based Code Edits**

Specific non-forced and forced code edits can be designated as *department-based* code edits. Department-based code edits fire only if the billing area on the charge transaction (via the **Billing Area** charge header field), or the department to which the billing area belongs, is specified in the code edit definition. When a user clicks the **Submit** button on a charge transaction, department-based code edits behave as follows:

- If the billing area on the charge transaction (or the department to which it belongs) is specified in the code edit definition, the code edit fires for all users. The code edit dialog boxes are presented to the user, and they will see the details of the code edit in the **Edits** message box. All users will also see the error on the **Patient List > Charges** display option, and in the report options on the **Charges** tab. The transaction is saved as a completed transaction (with errors) and it is sent to the Holding Bin or the Outbox, depending on where the user and/or department are configured to send charges with errors.
- If the billing area on the charge transaction (or the department to which it belongs) is *not* specified in the code edit definition, the code edit does not fire. No dialog boxes are presented to the user, and they will not see any errors if they click the **Edits** button See any errors be listed on the **Patient List** > **Charges** display option, or in other report options on the **Charges** tab. The transaction is saved as a completed transaction (*without* errors) and it is sent to the Holding Bin or the Outbox, depending on where the user and/or department are configured to send charges without errors.

The advantage of a department-based code edit is that it behaves differently for different departments or billing areas. For example, you might create a code edit that is displayed only for charge transactions entered in a specific billing area/department, if it is only applicable to certain specialties. When a user enters a transaction with that billing area/department, the user is shown the error and asked to correct it. But when the same charge is entered with a different billing area/department, it saves without any errors. The **Department** criteria can be used with many different types of code edits, including those with any type of **Action**. The only significant difference in behavior when using a **Department** criteria with each of these **Actions** is the following:

• "Error Message" as the Action: If the transaction meets the code edit's criteria and fires, it will be assigned a Code Edit error status.

- "Codes Held for Review" as the Action: If the transaction meets the code edit's criteria and fires, it will be assigned a Code Held error status.
- "PQRS Form" or "Custom Form" as the Action: If the transaction meets the code edit's criteria and fires, the PQRS Form or Custom Form will be displayed.

# **Steps for Configuring Code Edits**

When you first implement the PatientKeeper system, there are some basic configuration steps that must be followed, so that all of the code edits you want to use are enabled for your users. The basic steps are as follows:

Step	Where Configured	Where Documented
1. Review the standard pre-loaded code edits and deactivate the ones that you don't want to use (all of the standard code edits are <b>Active</b> by default, except for the PQRS/MIPS standard code edits).	Admin > Institution > Charge Capture > Code Edits > Configure Code Edits > various methods	Activating or Deactivating Code Edits
2. For the standard edits that you want to use, determine which ones should be forced; set the Force User to Resolve Error flag for these.	Admin > Institution > Charge Capture > Code Edits > Configure Code Edits > Preview icon	Modifying Code Edits Using the Preview Icon  Modifying Code Edits Using the Edit Icon
3. Determine whether you need to create any additional custom code edits, and if so, create them.	Admin > Institution > Charge Capture > Code Edits > Configure Code Edits > Add Code Edit	Creating New Custom Code Edits
Or, you can also import custom code edits from another system/environment.	Admin > Institution > Charge Capture > Code Edits > Configure Code Edits > Import link	Importing/Exporting Code Edit Definitions
4. (Optional) When creating custom code edits, you may find it useful to create Code Lists for long lists of codes that you need to reference repeatedly.	Admin > Institution > Charge Capture > Code Edits > Manage Code Lists > Add list	Creating a Code List for Use in Custom Code Edits
5. (Optional) After making changes to code edit definitions, or adding new ones, you may want to use the error checking tool to check for duplicate definitions or other errors.	Admin > Institution > Charge Capture > Code Edits > Configure Code Edits > Find Code Edit Problems	Checking for Problems in Code Edit Definitions
6. (Optional) If you make changes to the code edit definitions <i>after</i> your charge capture system has already been used in production mode, you may want to revalidate the charges in the Holding Bin, so that the new or modified code edit definitions are applied against the existing charges.	Admin > Institution > Charge Capture > Code Edits > Revalidate Charges	Revalidating Charges in the Holding Bin

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# **Activating or Deactivating Code Edits**

In the Admin > Institution > Charge Capture > Code Edits > Configure Code Edits option, the green or red

Active Indicator ( or in the Active column of the summary list tells you whether a particular code edit is activated (green) or deactivated (red). Deactivated code edits are also shown in light gray text in the table.

To activate or deactivate a specific code edit, follow these instructions:

- 1. Select Admin > Institution > Charge Capture > Code Edits > Configure Code Edits.
- 2. Use any of these methods to activate or deactivate a definition:
  - Click the **Active Indicator** ( or ) in the **Active** column of the summary list (it immediately changes color to indicate that the code edit's active status has changed).
  - Hover your mouse cursor over the **Preview** icon on the summary list, and then click either Yes or No in the **Activate** field (see *Modifying Code Edits Using the Preview Icon*).
  - Edit the code edit definition and either check or uncheck the Active flag (see Modifying Code Edits Using the Edit Icon).

# **Creating New Custom Code Edits**

To create a custom code edit, you must complete a series of fields on the Code Edit Add/Update screen. All of the fields on this screen are described in *Definitions of All Fields on the Code Edit Add/Update Screen*. The fields are broken into two sections on the screen:

- In the top half of the screen, there are a series of fields that apply to all code edit types. These fields define the basic structure of the code edit, such as the code label, the type of action that will be triggered (Error Message, Codes Held for Review, PQRS Form, or Custom Form), the charge codes for which the code edit will fire, and whether it is active or forced.
- In the bottom half of the screen, there are additional criteria fields. How you complete these additional fields will determine the type of code edit that is created.

There are nineteen common types of code edits that are typically used at client sites, such as **Patient - Age** or **Modifier - Inappropriate**. In addition, you can create a **Combination Edit**. This is a code edit that combines criteria from several different types of code edits, into a single unique code edit.

You can approach creating custom code edits in two ways:

- You can review the common types of code edits, select one, and create your own custom version of that type of edit by completing the fields necessary for that type. When you save the code edit, the system evaluates the criteria fields that you used, and if you completed the correct ones, then the code edit is saved as the desired type. See *Instructions for Creating Each Type of Code Edit*.
- You can design the code edit that you want by completing any of the criteria fields that you think are appropriate. When you save the code edit, the system evaluates the criteria fields that you used and determines the type for you. Based on the fields that you entered, you might have created one of the nineteen common types, or you might have created a unique **Combination Edit**. See *Combination Edit* (*Type 12*) and also *Definitions of All Fields on the Code Edit Add/Update Screen*.

The basic steps for creating a new custom code edit are the same for all types of code edits:

#### 1. Select Admin > Institution > Charge Capture > Code Edits > Configure Code Edits.

The Manage Code Edits screen is displayed.

This screen shows all code edit definitions in a table format, including those that are inactive. At the top of the screen there are links to **Add Code Edit** (add a new custom code edit), **Import** (text files containing custom code edit definitions), **Export** (the custom code edit definitions to a text file), **Refresh** the display, and **Find Code Edit Problems**. There is also a **Search** field at the top right corner of the screen that you can use to find a particular code edit definition. Type any portion of the code edit's **ID**, **Label**, or **Error Message** into the **Search** field to find all definitions with matching information.

The table has the columns below. Any column heading that has arrows indicates that you can click it to sort the list by that item.

- **ID**: A unique internal ID number for this code edit, automatically assigned by the system.
- Label: The label or name for the code edit. For standard pre-loaded code edits, the Label is assigned
  by PatientKeeper. For custom code edits, the Label is whatever name you give the code edit when you
  define it.
- Categories: The type of code edit.
- Active: An indicator of whether the code edit is active and will fire on a charge transaction (a green circle ) or deactivated (a red circle ). See *Activating or Deactivating Code Edits* for more information. Deactivated code edits are shown in light gray text in the table.
- **Created at**: The date the definition was initially created in the system.
- **Updated at**: The date the definition was last updated.
- **Updated by**: The username of the last person who made a change to the code edit definition. Or if updated during a new implementation or upgrade, the word "upgrade" is shown.
- Edit icon: There are two possible Edit icons in this column. Click to open the Code Edit Add/Update screen so that you can modify the code edit's definition.
  - □ For custom code edits: The column shows the **Edit** icon , which indicates that it all attributes of the definition can be modified.
  - □ For standard code edits: The column shows the **Edit** icon with an "S" overlay <sup>⑤</sup> (for Standard), which indicates that only limited modifications are allowed.
- Preview icon :: Hover your mouse cursor over the **Preview** icon to quickly review the details of the code edit definition. This screen also the following options at the bottom:
  - □ Activate: Click Yes to set the Active flag on this code edit definition (make the code edit active), or click No to uncheck the flag (make it inactive).
  - □ Forced: Click Yes to set the Force User to Resolve Error flag on this code edit definition (make the code edit forced), or click No to uncheck the flag (make it unforced).
- Copy icon : Click to copy a code edit definition in order to create a new (similar) one. The Code Edit Add/Update screen is displayed with the newly copied definition, so that you can make any necessary changes before saving it.

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- Delete icon : Click to delete the code edit definition. This icon is not available for standard code edits.
- 2. Select the **Add Code Edit** link at the top of the screen. Or, find a definition similar to the one that you want to create, and click the **Copy** icon to copy it as a starting point. You can use the **Search** field at the top right corner of the screen (as described above) to find the particular code edit definition that you want to copy.

The Code Edit Add/Update screen is displayed. The top section of the screen has a series of fields that are applicable for all types of code edits, and the bottom left has a series of criteria fields that determine the type of code edit that is created.

- 3. Complete the fields on the Code Edit Add/Update screen as follows:
  - a. Review all of the fields in the top half of the screen. At a minimum, you must complete the three required fields (Label, Action, and CPT). Then determine whether the code edit should be Active or Force User to Resolve Error.

**NOTE:** The **Silent** field has no function and should be left unchecked. This field will be removed in a future version.

b. Complete one or more criteria fields in the bottom left of the screen. As you complete each criteria field, it is added to the Selected Criteria section on the bottom right side of the screen.

For some fields, you can reference a Code List, if you created it in advance. See *Creating a Code List for Use in Custom Code Edits*.

See also the following topics for more information:

- Definitions of All Fields on the Code Edit Add/Update Screen provides information about all of the fields on Code Edit Add/Update screen.
- Instructions for Creating Each Type of Code Edit provides guidance in creating specific types of code edits.
- 4. (Optional) To delete any criteria that you added in error, hover your cursor over that criteria in the Selected Criteria section. When you see the **Delete** icon <sup>★</sup> for that item, click it.
- 5. Click the **Submit** button to save the new custom code edit definition.

The code edit is saved and immediately available for use (as long as the code edit definition has the **Active** flag checked).

# **Modifying Code Edits**

There are two ways to modify code edits, listed below.

- Use the **Preview** icon is to quickly modify just the **Active** and/or **Force User to Resolve Error** flags (see *Modifying Code Edits Using the Preview Icon*).
- Use either of the **Edit** icons ( or vote modify some or all aspects of a code edit's definition (see *Modifying Code Edits Using the Edit Icon*).

## **Modifying Code Edits Using the Preview Icon**

You can use the **Preview** icon to quickly change the **Active** and/or **Force User to Resolve Error** flags on a code edit definition. This can be done for both standard and custom code edits.

- Select Admin > Institution > Charge Capture > Code Edits > Configure Code Edits.
   The Manage Code Edits screen is displayed.
- 2. Locate the standard or custom code edit that you want to modify and hover your mouse cursor over the **Preview** icon . (You can use the **Search** field at the top right corner of the screen to find the particular code edit definition that you want to modify.)

The Code Edit Preview dialog is displayed. The top portion of the preview shows the details of the code edit definition. The bottom portion contains two fields that allow you to view and change the active and forced status for the definition.

- 3. Modify the code edit as follows:
  - Activate: Click Yes to set the Active flag on this code edit definition (make the code edit active), or click No to uncheck the flag (make it inactive).
  - Forced: Click Yes to set the Force User to Resolve Error flag on this code edit definition (make the code edit forced), or click No to uncheck the flag (make it unforced).
- 4. Click the **X** in the upper right corner to exit.

## **Modifying Code Edits Using the Edit Icon**

The **Edit** icon can be used to modify some or all aspects of the code edit definition. The icon looks and behaves differently, depending on whether the definition is for a standard or custom code edit:

- For custom code edits, the **Edit** icon looks like this: . You can modify any attribute of a custom code edit's definition.
- For standard code edits, the **Edit** icon has an "S" overlay for Standard: <sup>5</sup>. You can modify only a limited set of attributes on a standard code edit's definition, listed below:
  - The Active and Force User to Resolve Error flags.
  - The **Financial Class** and **Visit Type** to which the code edit is applied (on the **Visit** tab).
  - The **Trigger Roles**, **View Roles**, and **Departments** (which also includes the **Billing Areas**) to which the code edit is applied (on the **Provider** tab).
  - Please note that the **Silent** field has no function and should be left unchecked. This field will be removed in a future version.

To modify a code edit's definition, follow these steps:

- 1. Select Admin > Institution > Charge Capture > Code Edits > Configure Code Edits.
  - The Manage Code Edits screen is displayed.
- 2. Locate the code edit that you want to modify. To find it easily, you can click on the **Categories** column heading to sort by code edit type and then scroll down to the code edit type that you want, or you can type a portion of the name or category, such as "Measure 12" or "Addon," in the **Search** field.

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- 3. Click the **Edit** icon ( or ).
  - The Code Edit Add/Update screen is displayed. For standard code edits, only the fields listed above are editable; all others fields are disabled.
- 4. Modify any of the fields on the screen as necessary. See *Definitions of All Fields on the Code Edit Add/ Update Screen* for descriptions of all the fields.
- 5. Click **Submit** to save your changes.

# **Deactivating versus Deleting Code Edits**

Depending on the type of code edit, you can either deactivate or delete the code edit definition.

- Standard code edits: These definitions cannot be deleted, but you can deactivate them if you do not want to use them. See *Modifying Code Edits Using the Preview Icon*.
- Custom code edits: You can either deactivate or delete a custom code edit definition.
  - Deactivating a definition allows you to reactivate it at a later date, if necessary. See Activating or Deactivating Code Edits.
  - Deleting a definition removes it permanently. You might do this if the definition was entered in error, or if you are sure that you will never use it again. See *Deleting Custom Code Edits*.

## **Deleting Custom Code Edits**

You can delete a custom code edit definition as follows:

- Select Admin > Institution > Charge Capture > Code Edits > Configure Code Edits.
   The Manage Code Edits screen is displayed.
- Locate the custom code edit that you want to delete and click the **Delete** icon . (You can use the **Search** field at the top right corner of the screen to find the particular code edit definition that you want to delete.)
   A dialog is displayed asking you to confirm the deletion.
- 3. Click **Ok** to delete the definition, or **Cancel** to exit without deleting it.

# Creating a Code List for Use in Custom Code Edits

When creating custom code edits you may find that you often have to enter long lists of codes for the CPT field or for some of the criteria fields. In fact, the same long list of codes might be necessary for several different code edits. Instead of typing the full list each time, you can create a Code List, give the list a name, and then re-use it in multiple different code edits. You can create code lists for the following items: CPT Codes, Diagnosis Codes, Modifiers, Financial Classes, Departments, Roles, and PK Visit Types.

1. Select Admin > Institution > Charge Capture > Code Edits > Manage Code Lists.

The Manage Code Lists screen is displayed.

This screen shows all code lists in a table format. At the top of the screen there are links to **Add List** (add a new code list), **Import** (a text file containing custom code lists), **Export** (the custom code edit definitions to a text file), and **Refresh** the display.

The table has the columns below. Any column heading that has arrows indicates that you can click it to sort the list by that item.

- ID: The internal ID number for this code list.
- Label: The label or name for the code list. For code lists associated with standard pre-loaded code edits, the Label is assigned by PatientKeeper. For custom code lists, the Label is whatever name you give the code list when you define it.
- Type: The type of code list (for example, CPT, Diagnosis, Modifier, etc.).
- **Updated by**: The username of the last person who made a change to the code list. Or if updated during a new implementation or upgrade, the word "upgrade" is shown.
- Updated at: The date the list was last updated.
- Edit icon: There are two possible icons in this column.
  - □ For code lists used by custom code edits: The column shows the **Edit** icon , which indicates that the code list can be edited. Click to open the Code List Add/Update screen so that you can modify the list.
  - For code lists used by standard code edits: The column shows the **Edit** icon with an "S" overlay for Standard), which indicates that the code list *cannot* be edited.
- Copy icon : Click to copy a code list in order to create a new (similar) one. The Code Edit List Add/Update screen is displayed with the newly copied list, so that you can make any necessary changes before saving it.
- Delete icon ★: Click to delete a code list. This icon is not available for code lists associated with standard code edits.
- 2. Select the **Add Code List** button at the top of the screen and then select the item for which you want to create a list (CPTs, Diagnoses, Financial Classes, etc.).
  - The Code Edit List Add/Update screen is displayed. The top section of the screen shows the **Type** of code list (CPT, Diagnosis, Financial Class, etc.) and also contains a field for the **Name** of the list. The bottom portion of the dialog is where you select the entries for the list.
- 3. In the Name field, give the code list a name that the describes the contents and/or purpose of the list.
- 4. In the next field, select the entries for the code list. To select one or more specific entries, use any of the methods below.
  - Enter the items one by one: Type any portion of the entry's name or description. Or, if the item has a code (such as a CPT, diagnosis, or modifier code), you can type the code. When the list of possible matches is displayed, click on the one that you want. Repeat as many times as necessary.
  - Enter the items in bulk (for CPT and Diagnosis lists only): Click the Bulk Entry icon Bulk Text dialog is displayed, enter several codes, using any combination of these techniques:
    - □ Enter a list of codes, separated by commas. For example: 711.20, 711.21, 711.22
    - □ Designate a wild card using a partial code and a question mark (matches one character) or a partial code and an asterisk (matches any number of characters). For example: 711.\* or 71?.10

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- □ Enter a range of codes, separated by a dash. For example, 711.20-711.29. Please note that ranges cannot be used in conjunction with wild cards.
- Or, if you have the list of codes in another document or spreadsheet, you can copy that list (as long as the codes use the formats described in the bullets above), and paste it into the Bulk Text dialog box.
- View the entire list and select an entry from it (for Financial Class, Department, Role, PK Visit
   Type, and Modifier lists only): Click the Search icon to see all of the entries for the selected item, and then select an entry by clicking on it. Repeat as many times as necessary.

As you select entries, they are listed in the box below the field. If you select an incorrect entry by mistake, click the X icon to the right of that entry to remove it.

5. Click **Save** to save the new code list (or **Cancel** to exit without saving).

# Definitions of All Fields on the Code Edit Add/Update Screen

Listed below is a description of all of the fields on the Code Edit Add/Update screen. They are broken into two categories:

- Fields that Apply to All Code Edit Types
- Criteria Fields

## Fields that Apply to All Code Edit Types

The fields at the top of the Code Edit Add/Update screen are applicable to all types of code edits, and should be either completed or evaluated each time a new code edit is created.

#### Label

(Required field) Enter a label that describes the code edit you are creating. The code edit label is for informational purposes only; only administrators will see this when creating/modifying code edits.

#### Active

Determine whether this code edit should be **Active** (whether it should fire during charge entry). You may want to leave this box unchecked while you are designing a code edit, and then check it once you are certain that it is ready for use.

#### **Force User to Resolve Error**

Determine whether the user should be forced to resolve the code edit before they can save the charge transaction as completed (commonly referred to as a *forced* code edit). This means that the user must make some *change* to the charge transaction, such as adding a modifier, or changing CPT or diagnosis code, so that the transaction no longer contains the issue that caused the code edit to fire. If the user does not know how to resolve the issue, they must either save the transaction as a draft, or discard it entirely. The options available to the user (saving as a draft or discarding) depend on the following user setting:

Admin - User - Charge Capture - Allow User to Save Transactions with Forced Code Edits as Draft Please note the following:

- If you select "Codes Held for Review" as the Action for the code edit, then the Force User to Resolve Error box is disabled so that it cannot be checked. Typically Codes Held for Review code edits are designed to fire so that the transaction can be reviewed by billing staff. However, there is no real resolution for these code edits (such as adding a particular modifier or changing a diagnosis code) that will cause the code edit to stop firing. As a result, you would not want the code edit to be forced, since the user would never be able to save the transaction as completed. See Code Edits that Hold Codes for Review.
- If you select "Error Message" as the **Action** for the code edit, assign a **View Role**, and also check the **Force User to Resolve Error** box, the code edit will be visible (and forced) only for users who have that **View Role**. See *Role-Based Code Edits*.

#### Silent

This field has no function and should be left unchecked. This field will be removed in a future version.

#### Action

(Required field) Choose the action that should occur when the conditions of the code edit are met. Your choices are:

• Error Message: When selected, the regular code edit dialog boxes are displayed to the user, along with an error message in the Edits box at the top of the Charge Transaction screen (as described in Code Edits that Show Error Messages). You can compose the text of the error message that is shown to the user in the text box just below the Action field. Depending on the type of code edit that you are defining, there may be variables that you can use in your message. See Instructions for Creating Each Type of Code Edit, to determine if there are variables that you can use. If the user does not fix the errors at the time they submit the transaction, a Code Edit error status is assigned to the transaction, and it is sent to the Holding Bin (assuming the user is configured to send transactions with errors there). Administrators can use the Code Edits filter in the Holding Bin to locate and review these transactions.

A note about variables:

Different code edit types use different or possibly overlapping variables. Therefore it is not recommended to use variables in a combination code edit, as you might encounter unexpected results.

• Codes Held for Review: When selected, the regular code edit dialog boxes are not displayed to the user (assuming that the code edit has been defined with a Trigger Role and a View Role, which is the typical configuration for this type of code edit; see Role-Based Code Edits). Instead, a Code Held error status is assigned to the transaction behind the scenes and it is sent to the Holding Bin for administrative review (also assuming that the user is configured to send transactions with errors there). These transactions do not necessarily have errors that can be fixed, but rather, they are cases where the organization wants to "hold the code/transaction for administrative review," to ensure full and proper coding and documentation. Administrators can use the Code Held filter in the Holding Bin to locate these transactions. Administrators can see the Code Held error status, as well as the text of any error message that you compose in the text box just below the Action field. Depending on the type of code edit that you are defining, there may be variables that you can use in your message. See Instructions for Creating Each Type of Code Edit, to determine if there are variables that you can use.

A note about variables:

Different code edit types use different or possibly overlapping variables. Therefore it is not recommended to use variables in a combination code edit, as you might encounter unexpected results.

PQRS Form: When selected, the PK Clinical Metrics screen is displayed to the user after they submit the
charge transaction. This screen presents the appropriate question or questions for the qualifying measure. If

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- you choose this option, you are then required to select the specific quality measure number in the box just below the **Action** field. See *Code Edits that Launch PQRS/MIPS Forms* for more information.
- Custom Form: When selected, a Custom Form is displayed to the user after they submit the charge transaction. The form can contain patient, provider, or charge transaction information, as well as fields for the provider to complete. If you choose this option, you are then required to select the specific custom form in the box just below the Action field. Only those form definitions that have the Available for Code Edits attribute enabled are available for selection. See Code Edits that Launch Custom Forms for more information.

#### **CPT**

(At least one of the fields in the CPT section is required) The CPT field, along with the All and Exclude checkboxes, determines for which charge codes the code edit will fire.

- If you want the code edit to fire for *all* charge codes, check the **All** box. When you check this box, the other options for selecting charge codes (described in the bullets below) are disabled.
- If you want to *exclude* a specific list of codes, check the **Exclude** box. This means that the code edit will fire for all charge codes, *except* the ones that you select below.
- To select one or more specific charge codes, use any of the options below. The code edit will fire for the specific charge codes that you enter here, or it will fire for all charge codes *except* the ones that you enter here (if the **Exclude** box is checked).
  - Enter the codes one by one: Type the charge code, or any portion of the charge code's description, in
    the CPT field. When the list of possible matches is displayed, click on the one that you want. Repeat
    as many times as necessary.
  - Enter the codes in bulk: Click the Bulk Entry icon . When the Bulk Text dialog is displayed, enter several codes, using any combination of these techniques:
    - □ Enter a list of codes, separated by commas. For example: 99231, 99232, 99233
    - □ Designate a wild card using a partial code and a question mark (matches one character) or a partial code and an asterisk (matches any number of characters). For example: \*231 or 9923?
    - Enter a range of codes, separated by a dash. For example: 99231-99239. Please note that ranges cannot be used in conjunction with wild cards.
    - □ Or, if you have the list of codes in another document or spreadsheet, you can copy that list (as long as the codes use the formats described in the bullets above), and paste it into the Bulk Text dialog box.
  - Select a Code List that you created previously: If you previously created a Code List that contains the charge codes you want, you can reference that list here. Click the Code List icon and then enter the list's name in the CPT list search dialog box. When the list of possible matches is displayed, click on the one that you want. See Creating a Code List for Use in Custom Code Edits for instructions on creating a Code List.

#### Criteria Fields

The criteria fields at the bottom of the Code Edit Add/Update screen are organized in a series of tabs. In general, completing one or more fields on a specific tab or subtab correlates to creating a code edit of a specific type. However, you may complete fields on multiple tabs to create a **Combination Edit**. Keep in mind that most code

edits (especially those with an **Action** of "Error Message") are used to detect invalid or incorrect data that was entered by the user on the charge transaction screen. So in some cases, the criteria fields are used to describe the *invalid* data combinations.

#### **Patient Tab**

The **Patient** tab contains the fields below.

#### Age

The Age criteria is typically used to define a **Patient - Age** code edit. Enter the age range for which you want the code edit to fire.

- **Start**: Define the low end of the date range. Enter a number between 0 and 999 in the first field, and then indicate whether this is days (d), months (m) or years (y).
- End: Define the high end of the date range. Enter a number between 0 and 999 in the first field, and then indicate whether this is days (d), months (m) or years (y).

You are not required to use the same unit in both the start and end. For example, you could define an age range as **Start** 29d to **End** 24m (29 days to 24 months).

When dealing with months and years, keep in mind that the age range includes the entire month/year. For example, the range **Start** 0d to **End** 24m would include the entire 24th month (in other words, this age range is for patients *less than* 25 months old).

When defining **Patient - Age** code edits, if a given CPT code is valid (allowed) for an age range somewhere in the middle of a person's life-span, such as for a patient aged 1 to 5 years, then two code edits are needed to define the timeframes *before and after* the valid age range. In our example, the first code edit would define the age range before 1 year (you might define this as **Start** 0m to **End** 11m, which includes the entire 11th month), and the second code edit would define the age range after 5 years (you might define this as **Start** 6y to **End** 999y).

#### Alternate CPT search

The Age criteria is typically used to define a **Patient - Age** code edit. Enter a list of CPT codes that are allowed for patients in the specified age range; these are acceptable alternatives to the invalid codes that are listed in the **CPT** field. When defining a **Patient - Age** code edit, these codes can be included in the message displayed to the provider, if you want to suggest their usage to the provider.

When selecting codes, this field works in a similar manner to the **CPT** field. You can enter the codes one by one, enter the codes in bulk , or select a Code List that you created previously . See **CPT** for instructions.

#### Gender

The Gender criteria is typically used to define a **Patient - Gender** code edit. Select the gender for which you want the code edit to fire.

#### Visit Tab

The Visit tab contains the fields below.

#### Place of Service search

The Place of Service criteria is typically used to define a **Visit - Place of Service** code edit. Enter the places of service for which you want the code edit to fire.

#### PK Visit Type search

The PK Visit Type criteria can be used with many different types of code edits. When you enter a PK Visit Type, the code edit fires only when the patient visit is of the specified visit type, for the codes you listed in the **CPT** field, and when the other conditions of the code edit are met as well (as defined on the other criteria tabs).

#### **Financial Classes search**

The Financial Class criteria can be used with many different types of code edits. When you enter a financial class, the code edit fires only when the patient visit has the specified financial class associated with it, for the codes you listed in the **CPT** field, and when the other conditions of the code edit are met as well (as defined on the other criteria tabs).

#### **Provider Tab**

The **Provider** tab contains following fields: **Trigger Role search**, **View Role search**, and **Department search**. These criteria fields are used to control for which users or departments the code edit should fire, as well as which users should be able to see the error status on those transactions that meet the code edit's criteria. Leave these fields blank if you want the code edit to be visible to, and behave in the same manner for, all users and all departments.

#### **Trigger Role search**

Enter the role(s) of the users for which this code edit should fire (or leave this field blank if you want the code edit to fire for all users). A brief explanation of usage is below, but please see *Role-Based Code Edits* for a more detailed explanation along with use cases.

- Codes Held for Review: When the code edit's Action is "Codes Held for Review," you can define a Trigger Role, if desired. The Trigger Role defines the role of the person entering the transaction, that should trigger the code edit to fire, and cause the transaction to have a Code Held error assigned to it. Or, leave the Trigger Role field blank if you want the code edit to fire for all users.
- Error Message: When the code edit's Action is "Error Message," you should never define a Trigger Role as part of the criteria for the code edit. This is a misconfiguration that will result in unwanted behavior.
- **PQRS Form or Custom Form:** When the code edit's **Action** is "PQRS Form" or "Custom Form," you can define a **Trigger Role**, if desired. The **Trigger Role** defines the role of the person entering the transaction, that should trigger the code edit to fire, and cause the PQRS Form or Custom Form to be displayed so that the user can complete it. Or, leave the **Trigger Role** field blank if you want the code edit to fire for all users (and therefore display the PQRS Form or Custom Form to all users).

#### View Role search

(Enabled only when the **Action** is "Codes Held for Review" or "Error Message"). Enter the role(s) of the users that should be able to view the <u>Code Held</u> or <u>Code Edit</u> error status on transactions for which this code edit has fired (or leave this field blank if you want all users to be able to view the error status). See *Role-Based Code Edits* for a more complete explanation, along with use cases.

#### **Department search**

Enter the departments and/or billing areas for which this code edit should fire (or leave this field blank if you want this code edit to fire for all departments/billing areas). You can select one or more departments (which would include all of the billing areas that belong to each of those departments), or you can select one or more specific billing areas (the billing areas can be from the same or different departments). Department-based code edits are shown to the user only if the department/billing area on the charge transaction is one of the departments/billing areas specified in the code edit rule. Note that the system uses the department/billing area entered on with the charge transaction via the **Billing Area** charge header, and *not* the department to which the entering

user or billing provider belongs. The **Department** criteria can be used with many different types of code edits, including those with any type of **Action** ("Error Message," "Codes Held for Review," "PQRS Form," or "Custom Form"). See *Department-Based Code Edits* for more information.

#### **Headers Tab**

The **Headers** tab contains the fields below. The criteria fields on this tab are typically used to define either a **Headers - Included** or a **Headers - Excluded** code edit.

#### Name

Select the header that you want to be either completed or left blank. If the header is not found in the drop-down list, that means it does not have a **Code Edit Label** defined. You must enter a **Code Edit Label** on the header definition before you can create the code edit.

#### Action

Determine whether you want the header to be completed (**Header - Included** code edit) or left blank (**Header Excluded** code edit).

- Include: Select this option when you want the header field to be completed by the user, either with any value, or with a value from a specific list of allowed choices. When Include is selected, the code edit checks for a value in the specified header field, and if no value (or a value that is not on the allowed list) is found, the code edit fires.
- Exclude: Select this option when you want the header field to be left blank, or to not contain a value from a specific list on non-allowed choices. When Exclude is selected, the code edit checks for a value in the specified header field, and if any value (or a value this is on the non-allowed list) is found, the code edit fires.

#### Values

This field is optional, and produces different results depending on whether Include or Exclude was chosen in the **Action** field above.

- When Include is chosen in the **Action** field:
  - If you want the user to complete the header field with *one of a specific set of values*, choose them here. Type a few characters of the desired value to see a list of possible matches, and the select a value from the list. Only acceptable values for the specified header are shown. You may select as many values as desired. The code edit will fire if the user does not choose one of these values on the charge transaction.
  - If you want the user to complete the header field with *any* value, then leave the **Values** field blank.
- When Exclude is chosen in the **Action** field:
  - If there is a specific set of values that you do not want the user to enter in the header field, choose them here. Type a few characters of the desired value to see a list of possible matches, and the select a value from the list. Only acceptable values for the specified header are shown. You may select as many values as desired. The code edit will fire if the user chooses one of these values for the header field on the charge transaction. However, it will not fire if the user chooses any other value for the header field.
  - If you do not want the user to enter any value in the header field (in other words, if you want the header field to be blank), then leave the Values field blank.

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#### Diagnoses Tab

The **Diagnoses** tab has a series of subtabs and fields. Typically, you would complete the fields on *one* subtab in order to create a code edit of a particular type. For example, to create a **Diagnoses - Dx Alert** code edit, complete the fields on the **Dx Alert** subtab. On a given subtab, only the criteria fields appropriate for that type of code edit are enabled. The other fields are visible, but they are not enabled.

First, click on the subtab that you want (for the type of code edit you want to create), and then complete the fields that are enabled for that subtab. The data you would enter for each criteria field differs, depending on the type of code edit you want to create. See *Instructions for Creating Each Type of Code Edit* for specific instructions for each field, depending on the type of code edit you are creating. Click the **None** tab (the default) if you do not want to use any of the subtabs or fields on the **Diagnoses** tab.

#### Dx Primary search

(Enabled on all subtabs) Enter the primary list of diagnosis codes for which the code edit should fire.

#### Dx Secondary search

(Enabled only on the Validate Dx Order and Validate Dx Combination subtabs) Enter the secondary list of diagnosis codes.

The **Dx Primary search** and the **Dx Secondary search** fields both work in a manner similar to the **CPT** field. You can enter diagnosis codes in any of these manners:

- Enter the codes one by one: Type the diagnosis code, or any portion of the code's description, in the field. When the list of possible matches is displayed, click on the one that you want. Repeat as many times as necessary. Please note that when you select a specific code in this manner, you are using the IMO search vocabulary to find a specific ICD-9 or ICD-10 code on which your code edit will fire.
- Enter the codes in bulk: Click the Bulk Entry icon . When the Bulk Text dialog is displayed, enter several codes, using any combination of these techniques:
  - Enter a list of codes, separated by commas. For example: M35.00, M35.01, M35.02, M35.03
  - Designate a wild card using a partial code and a question mark (matches one character) or a partial code and an asterisk (matches any number of characters). For example: M35.\* or M3?.10
  - Enter a range of codes, separated by a dash. For example, M35.00-M35.03. Please note that ranges cannot be used in conjunction with wild cards.
  - Or, if you have the list of codes in another document or spreadsheet, you can copy that list (as long as
    the codes use the formats described in the bullets above), and paste it into the Bulk Text dialog box.
- Select a Code List that you created previously: If you previously created a Code List that contains the diagnosis codes you want, you can reference that list here. Click the Code List icon and then enter the list's name in the search dialog box. When the list of possible matches is displayed, click on the one that you want. See Creating a Code List for Use in Custom Code Edits for instructions on creating a Code List.

#### **Trigger When Dx**

(Enabled only on the Validate Dx Combination subtab) Select Included or Excluded to specify the following:

• Included: Select Included to trigger a code edit in cases where a diagnosis code from the **Dx Secondary** list is used (included) on the same transaction as a diagnosis code from the **Dx Primary** list. Use this option to find an invalid combination of diagnosis codes.

• Excluded: Select Excluded to trigger a code edit in cases where a diagnosis code from the **Dx Secondary** list was not used (excluded) on the same transaction as a diagnosis code from the **Dx Primary** list. Use this option to find an incomplete combination of diagnosis codes (cases where two diagnosis codes *should* be used together, but the second one is missing).

#### **Modifier Tab**

The **Modifier** tab has two subtabs (**Missing** and **Inappropriate**) with a **Modifier** field on each of them. Complete the **Modifier** field on one subtab or the other, depending on which type of code edit you want to create (**Modifier - Missing** or **Modifier - Inappropriate**). See *Instructions for Creating Each Type of Code Edit* for specific instructions for each type of code edit. Click the **None** tab (the default) if you do not want to use the **Modifier** criteria field.

#### **Modifiers search**

Enter the modifiers that should cause the code edit to fire.

#### **CPT Comparison Tab**

The **CPT Comparison** tab has a series of subtabs and fields. Typically, you would complete the fields on *one* subtab in order to create a code edit of a particular type. For example, to create a **CPT Comparison - Add on Fields** code edit, complete the fields on the **Add on Fields** subtab. On a given subtab, only the criteria fields appropriate for that type of code edit are enabled. The other fields are still visible, but they are not enabled.

First, click on the subtab that you want (for the type of code edit you want to create), and then complete the fields that are enabled for that subtab. The data you would enter for each criteria field differs, depending on the type of code edit you want to create. See *Instructions for Creating Each Type of Code Edit* for specific instructions for each field, depending on the type of code edit you are creating. Click the **None** tab (the default) if you do not want to use any of the subtabs or fields on the **CPT Comparison** tab.

#### **Required Quantity**

(Enabled only on the **Required QTY** subtab) Enter the minimum quantity that is required for the secondary CPT. You might use this option in cases where users are entering charges for a vaccine administration and drug, and a specific quantity is required depending on the type of vaccine(s) selected.

#### **Display**

(Enabled only on the **Global Period** subtab) Enter a phrase that you would like to display to the user when a global period is in effect for a visit day. You may enter up to ten alpha and/or numeric characters in this field. For example, if you were configuring a global code edit for a 10 day period, you might enter "Global 10." Once a user has entered a charge transaction on a given day with at least one charge code from the **Secondary CPT** field, then all non-coded visit days within the global period (defined in the **Days** field) will show this phrase after the **Add** link.

#### Day

(Enabled only on the **Add On Codes** and **Global Period** subtabs) Using the **Start** and **End** fields, define the beginning and ending timeframe during which the secondary CPT code is found, in relation to the primary CPT code. You can use the following parameters:

- -1: The primary CPT is on the day before the secondary CPT.
- 0: The primary CPT is on the same day as the secondary CPT.

• 1 to 999: The primary CPT is n number of days after the secondary CPT. 999 indicates an unlimited number of days after.

For example, you could define a timeframe as **Start** 0 and **End** 999, which would mean that the primary CPT is on the same day or up to an unlimited number of days after the secondary CPT.

#### Visits

(Enabled only on the **Global Period** subtab) Indicates on which visits, during the specified timeframe, the code edit will check for the existence of the secondary CPT.

- All: Indicates that the system will check for the existence of the secondary CPT on all charge transactions associated with all visits for the patient during the specified timeframe.
- Trigger: Indicates that the system will check for the existence of the secondary CPT on only those charge transactions that are associated with the same visit that triggered the code edit (the visit associated with the charge transaction on which the primary CPT code was found), during the specified time frame.

#### **Secondary CPT search**

(Enabled on all subtabs) Enter the secondary CPTs. When selecting CPT codes, this field works in a manner similar to the **CPT** field in the top half of the screen. You can enter the codes one by one, enter the codes in bulk , or select a Code List that you created previously. See **CPT** for instructions.

#### **Secondary CPT Options**

(Enabled only on the Multiple Codes subtab) Select Include or Exclude to specify the following:

- Include: Select Include to find cases where a CPT code from the CPT list and the Secondary CPT list are both used on the same charge transaction. Use this option to find an invalid combination of CPT codes.
- **Exclude**: Select Exclude to find cases where a CPT code from the **CPT** list was used on the charge transaction, but a CPT from the **Secondary CPT** list was not used. Use this option to find an incomplete combination of CPT codes (cases where two CPT codes *should* be used together, but the second one is missing).

#### **Exceptions**

(Enabled only on the **Global Period** subtab) If there are any exceptions allowed for this code edit (reasons why the secondary CPT would be allowed within same timeframe as the primary CPT), enter them here. Enter a modifier in the **Modifier** field, and then select the modifier's position. Then click the **Add** button to add the exception.

# Instructions for Creating Each Type of Code Edit

If you want to create a specific type of code edit, then you must complete the specific criteria fields that are necessary for that type of code edit. Each section below gives a definition of the code edit type, describes the standard code edits of that type that are pre-loaded in your system (if any), and also describes the fields that you must complete in order to create your own custom code edit of that type.

- Common Code Edit Types:
  - CPT (Type 2) (includes standard code edits)
  - CPT Comparison Add On Codes (Type 10) (includes standard code edits)
  - CPT Comparison Duplicate (Type 3) (includes one pre-loaded custom code edit)

- CPT Comparison Global Period (Type 3) (includes standard code edits)
- CPT Comparison Multiple Codes (Type 17)
- CPT Comparison Required QTY (Type 15)
- Diagnoses Dx Alert (Type 8)
- Diagnoses Medical Necessity (Type 6)
- Diagnoses Min and Max Number (Type 19)
- Diagnoses Validate Dx Combination (Type 16)
- Diagnoses Validate Dx Order (Type 18)
- Diagnoses Validate Primary Dx (Type 14) (includes standard code edits)
- Headers Excluded (Type 11)
- Headers Included (Type 9)
- Headers Referring MD (Type 7) (includes standard code edits)
- Modifier Inappropriate (Type 5) (includes standard code edits)
- Modifier Missing (Type 13)
- Patient Age (Type 1) (includes standard code edits)
- Patient Gender (Type 0) (includes standard code edits)
- Visit Place of Service (Type 4) (includes standard code edits)
- Combination Edit (Type 12)
- See also:
  - Code Edits that Show Error Messages (includes standard code edits)
  - Code Edits that Hold Codes for Review
  - Code Edits that Launch PQRS/MIPS Forms (includes standard code edits)
  - Code Edits that Launch Custom Forms

# CPT (Type 2)

#### Description:

**CPT** code edits are constructed from a list of CPT codes. The list contains any CPT codes that the organization has determined are inappropriate for use. If the user selects one of these CPT codes, a warning message appears.

The standard CPT code edit that is pre-loaded in your system includes the following:

Code Edit ID	Description
Medicare Excluded	A list of CPT codes that are not covered by Medicare.

In addition, there may also be also some **PQRS CPT** code edits that are pre-loaded in your system. These are enabled only if your organization has purchased the optional PQRS feature. See *Code Edits that Launch PQRS/MIPS Forms*.

To define a new **CPT** code edit:

- 1. Follow Step 1 through Step 3 in Creating New Custom Code Edits.
  - In the **Action** field, choose the appropriate **Action** (usually "Error Message"), and then enter the error message that you would like to display to the user. In the error message text you can use this variable:
    - □ ^0: The CPT code that was entered by the user (and that should not be used).
    - Sample: "CPT \u20100 is a non-covered service and should not be used."
  - In the CPT field, enter the (disallowed) CPT codes for which the code edit should fire. Do not check
    the All or Exclude boxes.
- 2. Click **Submit** to save the code edit.

## CPT Comparison - Add On Codes (Type 10)

(Formerly known as **CPT-CPT-Time-Missing**)

#### Description:

The CPT Comparison - Add On Codes code edits is constructed from a primary list CPT codes and a secondary list of CPT codes. The primary list of CPT codes are commonly referred to as add-on codes, and they should not be used in a transaction, unless they are accompanied by a base CPT code from the secondary list of CPT codes. The system first checks each CPT code entered on the current transaction against the primary list of CPT codes. If a code matches, then the system checks whether a code in the secondary list of CPT codes exists for the same patient, within the specified time frame, by the same provider. The two CPT codes do not have to be in the same transaction. If a code from the secondary list of CPT codes is not found within the time frame, the code edit fires.

The time frame is the number of days before and after the secondary CPT, during which the primary CPT is allowed to be used.

The standard **CPT Comparison - Add On Codes** code edits that are pre-loaded in your system include the following:

Code Edit ID	Description
Addon(1-906)	The CPT is an add-on code. A CPT from the secondary list must also be entered
	for this patient on the same day.

#### To define a new CPT Comparison - Add On Codes code edit:

- 1. Follow Step 1 through Step 3 in Creating New Custom Code Edits.
- 2. Complete the fields on the screen as follows:
  - Action: Choose the appropriate Action (usually "Error Message"), and then enter the error message that you would like to display to the user. In the error message text you can use these variables:
    - □ ^0: The primary CPT code (the add-on code that was entered by the user).
    - □ ^1: The secondary CPT code (the base code that is missing).
    - Sample: "CPT \0 is an add-on code. CPT \1 must also be entered for this patient on the same day."
  - CPT: Enter the primary list of CPT codes for which the code edit should fire. Do not check the All or Exclude boxes.
  - CPT Comparison tab > Add on Codes subtab:

- □ **Day**: Using the **Start** and **End** fields, define the beginning and ending timeframe during which the primary CPT code is allowed to be used, in relation to the secondary CPT code. You can use the following parameters:
  - ◆ -1: The primary CPT is on the day before the secondary CPT.
  - 0: The primary CPT is on the same day as the secondary CPT.
  - ◆ 1 to 999: The primary CPT is n number of days after the secondary CPT. 999 indicates an unlimited number of days after.

For example, you could define a timeframe as **Start** 0 and **End** 999, which would mean that the primary CPT code (the add on code) is allowed to be used on the same day or up to an unlimited number of days after the secondary CPT code (the base code).

- □ Secondary CPT search: Enter the secondary CPTs. You can enter the codes one by one, enter the codes in bulk □, or select a Code List that you created previously □. See CPT for instructions.
- 3. Click **Submit** to save the code edit.

## **CPT Comparison - Duplicate (Type 3)**

#### Description:

The CPT Comparison - Duplicate code edit is a check for duplicate charge transactions--it displays a warning message to the user when they attempt to submit a second or subsequent charge transaction for a patient visit that *already* has at least one charge transaction associated with it. You should note that this code edit does not compare the specific charge codes on the charge transactions, it simply checks for the existence of more than one transaction, entered by any user, for a particular visit. This code edit is constructed from a primary list of CPT codes (all codes), a secondary list of CPT codes (all codes), and one or more PK visit types. This code edit is also visit specific, meaning that it only checks for the existence of a secondary CPT code *on the same visit* as the current transaction. The code edit error message contains a link to the other (duplicate) charge transaction.

There is only one **CPT Comparison - Duplicate** code edit that is pre-loaded in your system:

Code Edit Label	Description
Duplicate Transactions for	This code edit ensures that only one charge transaction is entered per visit, for
71 (10 /	specific visit types. The code edit checks for the existence of any CPT code on a
	second or subsequent transaction, for the same visit as the current transaction. If
	found, the code edit fires.

By default, this code edit is enabled, but you can disable it if desired. Unlike other pre-loaded code edits, this code edit is a *custom* code edit, and you are allowed to make some changes to it, such as adding or removing PK Visit Types. In order for the code edit to actually fire, it must be enabled and it must list at least one PK Visit Type in the definition. If your system was upgraded from PatientKeeper version 8.3.0 or earlier, to version 8.3.1 or later, then any PK Visit Types that had the following deprecated setting enabled will be listed on this code edit: **Admin** > **System Management** > **PK Visit Types** > **[select a PK Visit Type]** > **Charge Capture: Check for Duplicates**. If your system was implemented at version 8.3.1. or later, then this custom code edit is still pre-loaded and enabled, but it will not list any PK Visit Types in the definition. To implement it, you must edit the code edit definition and specify the PK Visit Types for which you want the code edit to fire.

To modify the custom **CPT Comparison - Duplicate** code edit definition so that you can add or remove PK Visit Types, follow these steps:

1. Select Admin > Institution > Charge Capture > Code Edits > Configure Code Edits.

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The Manage Code Edits screen is displayed.

- 2. Select the "Duplicate Transactions for Visit Types (Upgrade)" code edit. To find it easily, enter "duplicate" in the **Search** field.
- 3. Click the **Edit** icon **?**.

The Code Edit Add/Update screen is displayed.

- 4. The following fields are pre-defined on this code edit. You can change some to suit your needs, while others should remain unchanged:
  - Label: The default name is "Duplicate Transactions for Visit Types (Upgrade)." PatientKeeper recommends leaving the name unchanged, so that PK support can easily locate this code edit if necessary.
  - Action: The Action is defined as "Error Message" and should not be changed. The default error message is "Duplicate Charges," but you may change this if desired.

Sample: "This may be a duplicate charge transaction. Another transaction was billed on the same service date for this visit."

- CPT: This field is set to All to indicate that the system should perform this code edit check for all CPT codes. This field should not be changed.
- Visit tab:
  - □ **PK Visit Type selection**: Select the PK Visit Type(s) for which you want to check for duplicate charge transactions. Most clients use this code edit for outpatient visit types, but it can also be used for inpatient visit types.
- CPT Comparison tab > Duplicate subtab:
  - Enable: This box is checked by default to enable this code edit, but you may check or uncheck the box as desired to enable or disable it. Please note that at least one PK Visit Type must also be listed on the Visit tab in order for this code edit to fire.
- 5. Click **Submit** to save your changes.

## **CPT Comparison - Global Period (Type 3)**

(Formerly known as **CPT-CPT-Time**)

#### Description:

CPT Comparison - Global Period code edits are constructed from a primary list of CPT codes, a secondary list of CPT codes, and a time frame during which the primary CPT is not allowed to be used, in relation to the secondary CPT. The system first checks the CPT codes entered on the current transaction against the primary and secondary lists of CPT codes. If a CPT code on the current transaction matches on one list (for example, on the primary CPT list), then all other charges in the system during the specified time frame for this patient are checked against the other list (for example, the secondary CPT list). If a charge transaction containing a charge code from the other list is found for the same patient, within the specified time frame, by the same provider, then the code edit fires. The time frame is the number of days before and after the secondary CPT, during which the primary CPT is found (and not allowed).

A common example is a global 10 day period code edit. The primary list of CPT codes is a list of E&M codes. The secondary list of CPT codes is a list of surgical procedure codes. The E&M codes should not be used on the same

day, or within 10 days after the surgical procedure codes, unless specific modifiers are used on the E&M codes. If a user enters an E&M code, the system would check for the existence of a surgical code on the same day or 10 days before the E&M code. Or conversely, if the user enters a surgical code, the system would check for the existence of an E&M code on the same day or 10 days after the surgical code. If a match were found in either case, the code edit would fire.

Some exceptions are allowed: the two CPT codes may be allowed within the time frame if either the primary or the secondary CPT code has an appropriate modifier and is in the appropriate relative time frame. Modifier exemptions can be applied to either the primary or the secondary code, and apply in three distinct timeframes (any prior day, the same day, and any future day), resulting in six possible sets of exemptions.

Exemption Type Number (used in the export file)	Exemption Type Name	CPT To Which the Modifier is Attached	Relative Time Frame
1	ON_PRIMARY_PRIMARY_AFTER	Primary CPT code	Primary is after Secondary
2	ON_SECONDARY_SECONDARY_AFTER	Secondary CPT code	Secondary is after Primary
3	ON_PRIMARY_SAME_DAY	Primary CPT code	Primary and Secondary are on the same day
4	ON_PRIMARY_PRIMARY_BEFORE	Primary CPT code	Primary is before Secondary
5	ON_SECONDARY_SAME_DAY	Secondary CPT code	Primary and Secondary are on the same day
6	ON_SECONDARY_SECONDARY_BEFORE	Secondary CPT code	Secondary is before Primary

As an optional feature, if a provider has already entered a charge transaction for a patient that uses a surgical code from the secondary CPT list, you can opt to show a short message to that same provider indicating that a global period is in effect, *before* they enter a second transaction containing an E&M code from the primary CPT list. The message is shown in all locations where an <u>Add</u> link is available to the provider, including the **Charges** display option and the **Schedule**, **Patient Charge Status**, **Worklist**, **Search**, **Missing Charges**, and **Charge-Note Reconciliation** tabs. For example, if the time period defined for the code edit were 1-10 days, and your message was "Global 10," the <u>Add</u> link would look like this: "<u>Add</u> (Global 10)," for any visit day in the 1 to 10 day period after the surgical code was entered. In this manner, the provider is warned of a potential issue and prevented from entering a transaction that might be an error. Please note the following:

- If the code edit is defined to fire only in certain circumstances (for example, for certain financial classes, or certain departments), then the global message will adhere to those rules and only display for certain financial classes or departments.
- The global message will respect the following setting, just as the overall code edit does: For charges in this department, apply CPT-CPT code edits to sets of charges with different providers (Web only). When set to No, the message displays for only the provider who entered the surgical CPT code. When set to Yes, the message displays to all providers in the same department as the provider who entered the surgical CPT code.
- If more than one global period is in effect for a given visit day (for example, if the patient had more than one surgical procedure over several days), only one global message is shown.

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The standard **CPT Comparison - Global Period** code edits that are pre-loaded in your system include the following:

Code Edit ID	Description
All EM SameDay	Only one E&M code may be entered per patient per day unless modifier 25 is present on one of the codes.
Global0	This edit checks E&M codes against a set of procedure codes that CMS considers to be global services when billed <b>on the same day</b> . Modifier 25 or 57 can be used to override the edit if the procedure performed is significant and separately identifiable from the E&M service.
Global10 Mod(1-2)	This edit checks E&M codes against a set of procedure codes that CMS considers to be global services when billed <b>on the same day or within a 10 day post-op window</b> . Modifier 24 can be used to override the edit if the E&M code is an unrelated E&M service during post-op. Alternatively, modifier 25 can be used if the E&M code represents significant and separately identifiable E&M service.
Global90 Mod(1-3)	This edit checks E&M codes against a set of procedure codes that CMS considers to be global services when billed on the <b>same day</b> , <b>the previous day</b> , <b>or within a 90 day post-op window</b> . Modifier 57 or 24 can be used to override the edit(s) if the service resulted in a decision for surgery.
Inpt Adm Check	This edit ensures that an inpatient admission code is only used once per inpatient visit.
Discharge Check	This edit ensures that an inpatient discharge code is only used once per inpatient visit.
Consult Check	This edit ensures that an inpatient consult code is only used once per physician per inpatient visit.

#### To define a new **CPT Comparison - Global Period** code edit:

- 1. Follow Step 1 through Step 3 in Creating New Custom Code Edits.
- 2. Complete the fields on the screen as follows:
  - Action: Choose the appropriate Action (usually "Error Message"), and then enter the error message that you would like to display to the user. In the error message text you can use these variables:
    - □ ^0: The primary CPT code.
    - □ ^1: The secondary CPT code.

Sample: "CMS considers ^0 to be part of the global services for ^1 when billed on the same day or within a 10 day post-op window. Consider adding modifier 24 to ^0 if it is an unrelated E&M service during post-op or modifier 25 to ^0 if it is a significant and separately identifiable E&M service."

- CPT: Enter the primary CPT codes for which the code edit should fire (for example, the list of E&M codes). Do not check the All or Exclude boxes.
- CPT Comparison tab > Global Period subtab:
  - □ **Display**: (Optional) Enter a phrase that you would like to display to the user when a global period is in effect for a visit day. You may enter up to ten alpha and/or numeric characters in this field. For example, if you were configuring a global code edit for a 1 10 day period, you might enter "Global 10." Once a user has entered a charge transaction on a given day with at least one charge code from the **Secondary CPT** field, then all non-coded visit days within the global period relative to the **Secondary CPT** (defined in the **Days** field) will show this phrase after the <u>Add</u> link.

- □ **Day**: Using the **Start** and **End** fields, define the beginning and ending time frame during which the primary CPT code is found (and not allowed), in relation to the secondary CPT code. You can use the following parameters:
  - ◆ -1: The primary CPT is on the day before the secondary CPT.
  - 0: The primary CPT is on the same day as the secondary CPT.
  - ♦ 1 to 999: The primary CPT is n number of days after the secondary CPT. 999 indicates an unlimited number of days after.

For example, you could define a timeframe as **Start** 0 and **End** 999, which would mean that the primary CPT is on the same day or up to an unlimited number of days after the secondary CPT.

- □ **Visits**: Indicates on which visits, during the specified timeframe, the code edit will check for the existence of the secondary CPT.
  - All: Indicates that the system will check for the existence of the primary and secondary CPT
    on all charge transactions associated with all visits for the patient during the specified
    timeframe.
  - Trigger: Indicates that the system will check for the existence of the primary and secondary CPT on only those charge transactions that are associated with the same visit that triggered the code edit (the visit associated with the charge transaction on which either the primary or secondary CPT code was found), during the specified time frame.

For example, let's say the patient had the following encounters:

- ♦ An outpatient visit on Jan 1 at 9:00 am
- An inpatient visit starting on Jan 1, admitted at 12:30 pm. The patient had surgery at 1:00 pm, and a physician visit in the room at 4:00 pm.

If you defined a time frame of 0,0 and chose Trigger, the result would be that the outpatient visit would be codeable without error. However, a code edit would fire for the two visit codes on the same inpatient visit, indicating that a modifier was required.

If you defined a time frame of 0,0 and chose All, a code edit would fire for all of the visit codes, indicating that a modifier was required.

- □ Secondary CPT search: Enter the secondary CPTs (for example, the surgical CPT codes). You can enter the codes one by one, enter the codes in bulk □, or select a Code List that you created previously □. See CPT for instructions.
- □ Exceptions: If there are any modifier exceptions allowed for this code edit (reasons why the primary CPT would be allowed within same time frame as the secondary CPT), enter them here. Enter a modifier in the Modifier field, and then select the modifier's position. Then click the Add button to add the exception.
- 3. Click **Submit** to save the code edit.

# **CPT Comparison - Multiple Codes (Type 17)**

#### Description:

**CPT Comparison - Multiple Codes** code edits are constructed from a primary list of CPT codes, and a secondary list of CPT codes. This code edit compares the CPT codes used on the charge transaction and finds cases where the

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combination of codes that were used is either invalid or incomplete. For example, either the transaction contains two codes that *should not* be used together on the same charge transaction for the same service date, or the transaction contains a specific CPT code that *should* be used in combination with another CPT code, but the second CPT code is missing. When a user enters a charge transaction that contains either a) a CPT code from the both the first list and second list, or b) a CPT code from the first list but not the second list, then the code edit fires.

Unlike the **CPT Comparison - Global Period** code edit type, this is code edit checks only a *single* charge transaction for invalid or incomplete combination of CPT codes.

There are no standard CPT Comparison - Multiple Codes code edits pre-loaded in your system.

To define a new CPT Comparison - Multiple Codes code edit:

- 1. Follow Step 1 through Step 3 in Creating New Custom Code Edits.
- 2. Complete the fields on the screen as follows:
  - **Action**: Choose the appropriate **Action** (usually "Error Message"), and then enter the error message that you would like to display to the user. You can use the following variables in the error message.
    - □ ^0: The CPT code from the CPT list that was used on the charge transaction.
    - □ ^1: The CPT code from the Secondary CPT list. In the invalid combination case, this variable displays the CPT code from the Secondary CPT list that was used on the charge transaction. In the incomplete combination case, this variable lists the *entire* Secondary CPT list. If the Secondary CPT list is long, you may not want to use this variable.

Sample for invalid combinations: "You have selected ^0 and ^1. You may not submit these two CPT codes on the same transaction."

Sample for incomplete combinations: "You have selected ^0. You must also select one of these CPT codes: ^1."

- CPT: Enter the primary list of CPT codes. Typically you would not check the All box or the Exclude box for this type of code edit.
- CPT Comparison tab > Multiple Codes subtab:
  - □ **Secondary CPT search**: Enter the secondary list of CPT codes.

For the **Secondary CPT search** field, you can enter the codes one by one, enter the codes in bulk , or select a Code List that you created previously . See **CPT** for instructions.

- Secondary CPT Options: Select either Include or Exclude to specify the following:
  - ♦ Include: Select Include to find cases where a CPT code from the CPT list and the Secondary CPT list are both used on the same charge transaction. This code edit is looking for an invalid combination of CPT codes.
  - ♦ Exclude: Select Exclude to find cases where a CPT code from the CPT list was used on the charge transaction, but a CPT from the Secondary CPT list was not used. This code edit is looking an incomplete combination of CPT codes (cases where two CPT codes *should* be used together, but the second one is missing).
- 3. Click **Submit** to save the code edit.

## **CPT Comparison - Required QTY (Type 15)**

(Formerly known as CPT-CPT-Units)

Description:

CPT Comparison - Required QTY code edits are constructed from a primary list of CPT codes, a secondary list of CPT codes, and a number of units (the minimum quantity that should be associated with the secondary CPT code). The system first checks each CPT code entered against the primary list of CPT codes. If a code matches, all other CPT codes on the transaction are checked against the secondary list of CPT codes. If a second code also matches, the system checks whether the second code has, as a minimum, the number of units listed in the code edit. You might use this option in cases where users are entering charges for a vaccine administration and drug, and a specific quantity is required depending on the type of vaccine(s) selected.

There are no standard CPT Comparison - Required QTY code edits pre-loaded in your system.

To define a new **CPT Comparison - Required QTY** code edit:

- 1. Follow Step 1 through Step 3 in Creating New Custom Code Edits.
- 2. Complete the fields on the screen as follows:
  - Action: Choose the appropriate Action (usually "Error Message"), and then enter the error message that you would like to display to the user. You can use the following variables in the error message:
    - $\Box$  ^0: The primary CPT.
    - □ ^1: The minimum quantity required for the secondary CPT.
    - □ ^2: The secondary CPT (that requires the minimum quantity).

Sample: "When using CPT \0, a minimum of \1 units is required for CPT \2."

- CPT: Enter the primary list of CPT codes for which the code edit should fire. Do not check the All or Exclude boxes.
- CPT Comparison tab > Required QTY subtab:
  - □ **Required Quantity**: Enter the minimum quantity that is required for the secondary CPT.
  - □ **Secondary CPT search**: Enter the list of secondary CPT codes, for which a minimum quantity is required, when they are used with the primary CPT. You can enter the codes one by one, enter the codes in bulk , or select a Code List that you created previously . See CPT for instructions.
- 3. Click **Submit** to save the code edit.

## **Diagnoses - Dx Alert (Type 8)**

(Formerly known as **Notifications**)

Description:

**Diagnoses - Dx Alert** code edits are constructed from zero or more CPT codes and one or more diagnosis codes. They are used to display a message to the user based on the information in the transaction.

The only standard **Diagnoses - Dx Alert** code edits that might be pre-loaded in your system are the **PQRS Diagnoses - Dx Alert** code edits. These are enabled only if your organization has purchased the optional PQRS feature. See *Code Edits that Launch PORS/MIPS Forms*.

#### To define a new **Diagnoses - Dx Alert** code edit:

- 1. Follow Step 1 through Step 3 in Creating New Custom Code Edits.
- 2. Complete the fields on the screen as follows:
  - **Action**: Choose the appropriate **Action** (usually "Error Message"), and then enter the error message that you would like to display to the user. You can use the following variables in the error message:
    - □ ^0: The ICD code that should trigger the code edit (as specified on the **Diagnoses > Dx Alert** tab).
    - □ ^2: The CPT code that should trigger the code edit (if specified in the CPT field).

Sample: "You have selected diagnosis ^0 with CPT ^2. Be sure to fill out the CHF Assessment Form for this patient."

- CPT: If you want the code edit to fire only when a specific charge code or is used on the transaction, enter the list of CPT codes in the CPT field. Or if you want the code edit to fire for *all* charge codes, leave the CPT field blank, and check the All checkbox instead.
- Diagnoses tab > Dx Alert subtab:
  - □ **Dx Primary search**: Enter the list of diagnosis codes for which the code edit should fire, when used with the CPT codes listed in the CPT field (or when used with any CPT code, if All is chosen). You can enter the codes one by one, enter the codes in bulk , or select a Code List that you created previously . See **Dx Primary search** for instructions.
- 3. Click **Submit** to save the code edit.

### **Diagnoses - Medical Necessity (Type 6)**

(Formerly known as **CPT-ICD** or **CPT-ICD-Missing**)

#### Description:

**Diagnoses - Medical Necessity** code edits are constructed from a CPT code and a list of diagnosis codes that should accompany the given charge. These are the diagnosis codes that would justify the medical necessity of the given charge. If the entered CPT code is not accompanied by one of the ICD codes in the list, then the code edit fires, and a warning message is displayed.

There are no standard **Diagnoses - Medical Necessity** code edits pre-loaded in your system.

To define a new **Diagnoses - Medical Necessity** code edit:

- 1. Follow Step 1 through Step 3 in Creating New Custom Code Edits.
- 2. Complete the fields on the screen as follows:
  - Action: Choose the appropriate Action (usually "Error Message"), and then enter the error message that you would like to display to the user. You can use the following variables in the error message:
    - □ ^0: The primary CPT code (that needs a specific diagnosis).
    - ^1: The list of appropriate diagnosis codes for the CPT code. If the list of appropriate codes is very long, you may not want to include this variable in your message.

Sample: "The diagnosis that you have selected does not meet the medical appropriateness criteria for ^0. Acceptable diagnoses are: ^1."

- CPT: Enter the list of CPT codes that require a specific diagnosis, to justify the medical necessity of the charge. Do not check the All or Exclude boxes.
- Diagnoses tab > Medical Necessity subtab:
  - □ **Dx Primary search**: Enter the list of diagnosis codes that are medically appropriate for the charge codes that you entered in the **CPT** field. You can enter the codes one by one, enter the codes in bulk , or select a Code List that you created previously . See **Dx Primary search** for instructions.
- 3. Click **Submit** to save the code edit.

# **Diagnoses - Min and Max Number (Type 19)**

#### Description:

**Diagnoses - Min and Max Number** code edits check for a minimum and/or a maximum number of diagnoses allowed per CPT code on the charge transaction. If a CPT code on the charge transaction does not have the minimum number of diagnoses specified, or exceeds the maximum number of diagnoses specified, then the code edit fires. You can specify just a minimum, just a maximum, or both a minimum and a maximum.

- If no minimum is specified, then the transaction can be saved as a completed transaction with zero diagnoses, and the code edit will not fire.
- If no maximum is specified, then the transaction can be saved as a completed transaction with up to 99 diagnoses, and the code edit will not fire.

There are no standard Diagnoses - Min and Max Number code edits pre-loaded in your system.

Please note that there are also department-level settings that have a similar effect, listed below:

Admin - Department - Charge Capture - Min # Diagnoses Required per CPT

Admin - Department - Charge Capture - Max # Diagnoses Allowed per Transaction

This **Diagnoses - Min and Max Number** code edit is meant to be used as a *replacement* for the department settings. Therefore, if you wish to implement this code edit, then you should configure the department settings with the **Min # Diagnoses Required per CPT** set to "0" and the **Max # Diagnoses Allowed per Transaction** set to "99" (which renders these settings ineffective), and then configure your code edit with the desired minimum and maximum. You should *not* enable both the department settings and the code edit at the same time.

If you instead wish to use the department settings, then configure them as desired and do not create or enable a **Diagnoses - Min and Max Number** code edit.

What is the difference between using the code edit and using the department settings?

	Department Settings	Code Edit
Error Handling	The department settings cause a Validity Error to occur if the number of diagnoses on the transaction does not match the department settings. If the user is not allowed to save charge transactions as a draft, then they must either enter the correct number of diagnoses, or discard the transaction (if your organization does not allow users to save charges as drafts, this workflow can be problematic). If the user is allowed to save transactions as a draft, then they can save the transaction as a draft without correcting the problem, but the charge does not go to the Holding Bin until the user completes the charge or the draft	The code edit (if not set as Forced) allows the user to save the transaction as completed even if they do not have the correct number of diagnoses. There is no requirement to save the transaction as a draft if they do not correct the issue. As a result, they can save it as completed (with a Code Edit error) and the transaction will go to the Holding Bin where a billing administrator can correct it (assuming the user is configured to send charges with errors to the Holding Bin).
Configuration	expires. You must configure every department independently.	You can configure a single code edit that affects all users in all departments, or you can configure several different code edits for individual departments or groups of departments (using the <b>Department</b> criteria in the code edit's definition).  In addition, the code edit can be configured as a role-based code edit with the <b>View Role</b> set to billing administrators only. This will cause the code edit to fire behind the scenes for providers and send the charge to the <i>Holding Bin</i> without ever showing an error to the provider (see <i>Role-Based Code Edits</i> ).
Logic for Maximum Number of Diagnoses	The department setting for a maximum number of diagnoses is for the charge transaction as a whole.	The code edit's criteria for a maximum number of diagnoses is per CPT code.

#### To define a new Diagnoses - Min and Max Number code edit:

- 1. Follow Step 1 through Step 3 in Creating New Custom Code Edits.
- 2. Complete the fields on the screen as follows:
  - Action: Choose the appropriate Action (usually "Error Message," although you might want to select "Codes Held for Review" and make this a role-based code edit; see *Code Edits that Hold Codes for Review*), and then enter the error message that you would like to display to the user. You can use the following variables in the error message:
    - □ ^0: The minimum number of diagnoses specified in the code edit definition.
    - □ ^1: The maximum number of diagnoses specified in the code edit definition.

      Sample: "Please enter between ^0 and ^1 diagnoses for this CPT code."
  - **CPT**: If you want the minimum or maximum number or diagnoses to be validated for *all* charge codes, leave the **CPT** field blank, and check the **All** checkbox (most likely scenario). Or, if you want the

minimum or maximum number or diagnoses to be validated only when specific charge codes are used on the transaction, enter the list of CPT codes in the **CPT** field.

- Diagnoses tab > Min/Max # of Dx subtab:
  - □ **Diagnoses count per CPT**: Enter the minimum and or maximum as described below:
    - ♦ Min (1-99): Enter the minimum number of diagnoses that you want to require the user to enter per CPT code. Leave this field blank if you do not want to require a minimum number of diagnoses.
    - ♦ Max (1-99): Enter the maximum number of diagnoses that you want to allow the user to enter per CPT code. Leave this field blank if you do not want to set a maximum number of diagnoses (although there is a fixed maximum of 99 diagnoses).
- 3. Click **Submit** to save the code edit.

# **Diagnoses - Validate Dx Combination (Type 16)**

(Formerly known as ICD-ICD-Excluded)

#### Description:

**Diagnosis - Validate Dx Combination** code edits are constructed from zero or more CPT codes, a primary list of ICD codes, and a secondary list of ICD codes. This code edit compares the diagnoses used on the charge transaction and finds cases where the combination of codes that were used is either invalid or incomplete. For example, either the transaction contains two codes that *should not* be used together on the same charge transaction for the same service date, or the transaction contains a specific diagnosis that *should* be used in combination with another diagnosis, but the second diagnosis is missing. The rule can be applied to cases where a specific CPT code is used, or it can be generically applied to *all* charge transactions. When a user enters a charge transaction with the specified CPT code (or any CPT code), and the transaction also contains either a) an ICD code from the both the first list and second list, or b) an ICD code from the first list but not the second list, then the code edit fires.

There are no standard **Diagnoses - Validate Dx Combination** code edits pre-loaded in your system.

To define a new **Diagnoses - Validate Dx Combination** code edit:

- 1. Follow Step 1 through Step 3 in *Creating New Custom Code Edits*.
- 2. Complete the fields on the screen as follows:
  - **Action**: Choose the appropriate **Action** (usually "Error Message"), and then enter the error message that you would like to display to the user. You can use the following variables in the error message.
    - □ ^0: The diagnosis code from the Dx Primary list that was used on the charge transaction.
    - □ ^1: The diagnosis code from the Dx Secondary list. In the invalid combination case, this variable displays the diagnosis code from the Dx Secondary list that was used on the charge transaction. In the incomplete combination case, this variable lists the *entire* Dx Secondary list. If the Dx Secondary list is long, you may not want to use this variable.

Sample for invalid combinations: "You have selected ^0 and ^1. You may not submit an acquired and congenital diagnosis on the same transaction."

Sample for incomplete combinations: "You have selected ^0. You must also report one of these diagnoses: ^1."

- CPT: If you want the diagnosis combination to be validated only when a specific charge code is used on the transaction, enter the list of CPT codes in the CPT field. Or if you want the diagnosis combination to be validated for *all* charge codes, leave the CPT field blank, and check the All checkbox instead.
- Diagnoses tab > Validate Dx Combination subtab:
  - □ **Dx Primary search**: Enter the primary list of diagnosis codes.
  - □ **Dx Secondary search**: Enter the secondary list of diagnosis codes.

For both of these fields, you can enter the codes one by one, enter the codes in bulk , or select a Code List that you created previously . See Dx Primary search for instructions.

- □ **Trigger When Dx**: Select either Included or Excluded to specify the following:
  - Included: Select Included to find cases where a diagnosis code from the **Dx Primary** list and the **Dx Secondary** list are both used on the same charge transaction. This code edit is looking for an invalid combination of diagnosis codes.
  - ♦ Excluded: Select Excluded to find cases where a diagnosis code from the **Dx Primary** list was used on the charge transaction, but a diagnosis from the **Dx Secondary list** was not used. This code edit is looking an incomplete combination of diagnosis codes (cases where two diagnosis codes *should* be used together, but the second diagnosis is missing).
- 3. Click **Submit** to save the code edit.

### **Diagnoses - Validate Dx Order (Type 18)**

#### Description:

**Diagnoses - Validate Dx Order** edits are constructed from zero or more CPT codes, a primary list of ICD codes, and a secondary list of ICD codes. There are cases where a diagnosis for an underlying condition should be listed in higher position than certain other diagnoses on the transaction. This code edit finds cases where the diagnosis for the underlying condition is *not* listed in a higher position than the other diagnoses on the transaction. The rule can be applied to cases where a specific CPT code is used, or it can be generically applied to *all* charge transactions (the more common scenario). When a user enters a charge transaction with the specified CPT code (or any CPT code), and the transaction also contains an ICD code from the first list, which is listed in a lower position on the transaction than an ICD code from the second list, the code edit fires.

There are no standard **Diagnoses - Validate Dx Order** code edits pre-loaded in your system.

To define a new **Diagnoses - Validate Dx Order** code edit:

- 1. Follow Step 1 through Step 3 in *Creating New Custom Code Edits*.
- 2. Complete the fields on the screen as follows:
  - Action: Choose the appropriate Action (usually "Error Message"), and then enter the error message that you would like to display to the user. You can use the following variable in the error message.
    - □ ^0: The ICD code that should be listed in a higher position higher than the other diagnosis code(s).
    - □ ^1: The ICD code(s) that should be listed in a lower position.

Sample: "The diagnosis ^0, for the underlying disease, should be listed in a higher position than diagnosis ^1."

- CPT: Select the All checkbox (this code edit is typically used to fire for all charge codes).
- Diagnoses tab > Validate Dx Order subtab:
  - □ **Dx Primary search**: Enter the diagnosis code(s) for the underlying condition, that should always be listed in a position superior to the diagnosis code(s) listed in the **Dx Secondary** field below.
  - □ **Dx Secondary search**: Enter the diagnosis code(s) that should always be listed in a position lower than the diagnosis code(s) listed in the **Dx Primary** field above.

For both of these fields, you can enter the codes one by one, enter the codes in bulk , or select a Code List that you created previously . See **Dx Primary search** for instructions.

3. Click **Submit** to save the code edit.

### **Diagnoses - Validate Primary Dx (Type 14)**

(Formerly known as **Dx-Dx-Time** or **Primary ICD Checking**)

#### Description:

**Diagnosis - Validate Primary Dx** code edits fire when more than one provider within a department enters the exact same primary diagnosis code (or a diagnosis code within the same category) for the same patient on the same service date. Diagnosis codes with the same digits preceding the decimal point are diagnoses in the same category. The code edit definition determines how specific the diagnosis matching should be (when the diagnoses are exactly the same, or when the diagnoses are within the same category). For example, if the code edit were defined to match on diagnoses within the same category, then when a provider enters diagnosis I48.1 as the primary diagnosis for a patient, and a second provider then enters I48.4 as the primary diagnosis for the same patient on the same service date, the code edit will fire, since both diagnoses are in the same category (both start with I48).

Please note that this code edit checks the primary diagnosis at the transaction level only (it does not check the diagnoses associated with each individual charge code). Also, when this type of code edit is enabled, it applies to *all* diagnosis codes--you cannot specify that it should fire when only certain diagnoses are used.

The standard **Diagnoses - Validate Primary Dx** code edit that is pre-loaded in your system includes the following:

Code Edit ID	Description
	This code edit fires when more than one provider within a department enters the exact same primary diagnosis code, or a diagnosis in the same category, for the same patient on the same service date.

To define a new **Diagnoses - Validate Primary Dx** code edit:

- 1. Follow Step 1 through Step 3 in Creating New Custom Code Edits.
- 2. Complete the fields on the screen as follows:
  - Action: Choose the appropriate Action (usually "Error Message"), and then enter the error message that you would like to display to the user. You can use the following variables in the error message.
    - □ ^0: The ICD code from the other transaction (that is similar to the diagnosis code from this transaction).
    - □ ^1: The category of the ICD codes.

Sample: "Two providers in the same department cannot enter the same primary diagnosis (or a diagnosis in the same category) for the same patient on the same date. The diagnosis category on this transaction is ^1, and another provider has already entered ^0 on another transaction for the same date."

- CPT: Select the All checkbox (this code edit is designed to always fire for all charge codes).
- Diagnoses tab > Validate Primary Dx subtab: Select one of the radio buttons below to specify the conditions under which the code edit should fire:
  - □ **Match on exact code**: The code edit fires only when the exact same diagnosis code used as the primary diagnosis on both transactions.
  - □ Match on digits before decimal point: The code edit fires when a diagnosis within the same category (one that has the same digits preceding the decimal point) is used as the primary diagnosis on both transactions.
- Click Submit to save the code edit.

# **Headers - Excluded (Type 11)**

(Formerly known as **Header Excluded**)

#### Description:

**Headers - Excluded** code edits are constructed from zero or more CPT codes, zero or more ICD9 codes, and a specific charge-level or transaction-level header that is required to be blank. The code edit fires when the specified header is completed (not blank), but only for charge transactions that have the specified header enabled for the selected billing provider. The **Headers - Excluded** code edit can be constructed such that it checks for completed headers on *all* charge transactions, or for completed headers only when certain charge or diagnosis codes are used. This is useful when certain transaction-level or charge-level headers should be left blank, when certain CPT and ICD codes are used on the transaction.

- With transaction-level headers, if you also specify a charge or diagnosis code, the code edit checks for a value on the specified transaction-level header only if the transaction contains that charge or diagnosis code.
- With charge-level headers, if you also specify a charge or diagnosis code, the code edit checks for a value
  on the charge-level header only on those specific charge codes, or only on the charge codes that have that
  diagnosis code associated with them. The charge-level header is allowed to have a value on other charge
  codes on the transaction.

Please note that you can also indicate a specific list of values that are not allowed to be entered in the header field (while still allowing the header field to be completed with any other value).

In order to define a **Headers** - **Excluded** code edit, the transaction-level or charge-level header must have a four character ID, or **Code Edit Label**, on the header's definition (headers are defined in **Admin > Institution > Charge Capture > Charge Headers**).

There are no standard **Headers - Excluded** code edits pre-loaded in your system.

To define a new **Headers - Excluded** code edit:

- 1. Follow Step 1 through Step 3 in Creating New Custom Code Edits on page 407.
- 2. Complete the fields on the screen as follows:

- **Action**: Choose the appropriate **Action** (usually "Error Message"), and then enter the error message that you would like to display to the user. You can use the following variables in the error message:
  - □ ^0: The CPT code for which this header should be left blank (if specified in the CPT field).
  - $\square$  ^1: The header name.
  - △2: The ICD code for which this header should be left blank (if specified in the **Diagnoses** > **Dx**Alert tab). If a diagnosis is not specified, then this variable shows the non-allowed values from the Headers > Values field.

Sample usage with an Injury Type header: "When using CPT \(^0\) and diagnosis \(^2\), the \(^1\) field must be left blank."

- Optional) CPT: If you want the header to be left blank only when a specific charge code is used on the transaction, enter the list of CPT codes in the CPT field. Or if you want the header to be left blank for all charge codes, leave the CPT field blank, and check the All checkbox instead.
- (Optional) Diagnoses tab > Dx Alert tab: If you want the header to be left blank only when a specific diagnosis is used on the transaction, complete the field below. If you want the header to be left blank for *all* diagnoses, skip this field.
  - □ **Dx Primary search**: Enter the diagnosis or diagnoses for which the header should be left blank. You can enter the codes one by one, enter the codes in bulk **!**, or select a Code List that you created previously **!**. See **Dx Primary search** for instructions.

#### – Headers tab:

a.Name: Select the header that you want to be left blank. If the header is not found in the drop-down list, that means it does not have a **Code Edit Label** defined. You must enter a **Code Edit Label** on the header definition before you can create the code edit.

b.Action: Select Exclude.

c. Values: This field is optional.

- If there is a specific set of values that you do not want the user to enter in the header field, choose them here. Type a few characters of the desired value to see a list of possible matches, and the select a value from the list. Only acceptable values for the specified header are shown. You may select as many values as desired. The code edit will fire if the user chooses one of these values for the header field on the charge transaction. However, it will not fire if the user chooses any other value for the header field.
- If you do not want the user to enter *any* value in the header field (in other words, if you want the header field to be blank), then leave the **Values** field blank.

d.Click the Add button to add the criteria for this header to the code edit definition.

**NOTE:** You may select only one header field.

3. Click **Submit** to save the code edit.

# **Headers - Included (Type 9)**

(Formerly known as **Header Required**)

Description:

**Headers - Included** code edits are constructed from zero or more CPT codes, zero or more ICD9 codes, and a specific charge-level or transaction-level header that is required to be completed. The code edit fires when the specified header is blank, but only for charge transactions that have the specified header enabled for the selected billing provider. The **Headers - Included** code edit can be constructed such that it checks for blank headers on *all* charge transactions, or for blank headers only when certain charge or diagnosis codes are used. This is useful when certain CPT and ICD codes are required to have certain transaction-level or charge-level headers completed.

- With transaction-level headers, if you also specify a charge or diagnosis code, the code edit checks for a blank transaction-level header only if the transaction contains that charge or diagnosis code.
- With charge-level headers, if you also specify a charge or diagnosis code, the code edit checks for a blank charge-level header only on those specific charge codes, or only on the charge codes that have that diagnosis code associated with them. The header is allowed to be blank on other charge codes on the transaction.

Please note that you can also indicate that the header be completed with a specific value (rather than just any value).

In order to define a **Headers - Included** code edit, the transaction-level or charge-level header must have a four character ID, or **Code Edit Label**, on the header's definition (headers are defined in **Admin > Institution > Charge Capture > Charge Headers**).

There are no standard **Headers - Included** code edits pre-loaded in your system.

To define a new **Headers - Included** code edit:

- 1. Follow Step 1 through Step 3 in Creating New Custom Code Edits.
- 2. Complete the fields on the screen as follows:
  - Action: Choose the appropriate Action (usually "Error Message"), and then enter the error message that you would like to display to the user. You can use the following variables in the error message:
    - □ ^0: The CPT code for which this header is required (if specified in the CPT field).
    - $\square$  ^1: The header name.
    - ^2: The ICD code for which this header is required (if specified in the **Diagnoses** > **Dx Alert** tab). If a diagnosis is not specified, then this variable shows the required values from the **Headers** > **Values** field.

Sample usage with an Injury Type header: "You have selected a diagnosis which is an injury code, ^2. You must choose a value for the ^1 field. ICD9s in the range 800-999.9 are Injury Codes."

- Optional) CPT: If you want the header to be completed only when a specific charge code is used on the transaction, enter the list of CPT codes in the CPT field. Or if you want the header to be completed for all charge codes, leave the CPT field blank, and check the All checkbox instead.
- Optional) Diagnoses tab > Dx Alert subtab: If you want the header to be completed only when a specific diagnosis is used on the transaction, complete the field below. If you want the header to be completed for *all* diagnoses, skip this field.
  - □ **Dx Primary search**: Enter the diagnosis or diagnoses for which the header should be completed. You can enter the codes one by one, enter the codes in bulk , or select a Code List that you created previously . See **Dx Primary search** for instructions.
- Headers tab:

a.Name: Select the header that you want to be completed. If the header is not found in the drop-down list, that means it does not have a **Code Edit Label** defined. You must enter a **Code Edit Label** on the header definition before you can create the code edit.

b. Action: Select Include.

c. Values: This field is optional.

- If you want the user to complete the header field with *one of a specific set of values*, choose them here. Type a few characters of the desired value to see a list of possible matches, and the select a value from the list. Only acceptable values for the specified header are shown. You may select as many values as desired. The code edit will fire if the user does not choose one of these values on the charge transaction.
- If you want the user to complete the header field with *any* value, then leave the **Values** field blank.

d.Click the Add button to add the criteria for this header to the code edit definition.

**NOTE:** You may select only one header field.

3. Click **Submit** to save the code edit.

### **Headers - Referring MD (Type 7)**

(Formerly known as **Referring MD**)

Description:

**Headers - Referring MD** code edits are constructed from a list of CPT codes that must have a referring physician associated with the given charge. If the referring physician transaction header is blank, the code edit fires.

The standard **Headers - Referring MD** code edits that are pre-loaded in your system include the following:

Code Edit ID	Description		
Ref Physician	This code edit includes a list of CPT codes that require a Referring MD to also be		
	included on the charge Transaction.		

#### To define a new **Headers - Referring MD** code edit:

- 1. Follow Step 1 through Step 3 in *Creating New Custom Code Edits*.
- 2. Complete the fields on the screen as follows:
  - Action: Choose the appropriate Action (usually "Error Message"), and then enter the error message
    that you would like to display to the user. There are no variables that you can use in the error message.

Sample: "This CPT code requires a referring MD."

- **CPT**: Enter the list of CPT codes that require a referring MD. Do not check the **All** or **Exclude** boxes.
- Headers tab:
  - a. Name: Select the Referring charge header.
  - b. Action: Select Include.
  - c. Values: Leave this blank.
  - d. Click the Add button to add this header information to the code edit.

3. Click **Submit** to save your code edit.

This code edit will be saved as a **Headers - Included** code edit, rather than a **Headers - Referring MD** code edit (there is no way to create a **Headers - Referring MD** code edit via the <u>Configure Code Edits</u> option). However, it will function exactly the same as a **Headers - Referring MD** code edit.

### **Modifier - Inappropriate (Type 5)**

(Formerly known as **CPT Modifier**)

Description:

**Modifier - Inappropriate** code edits are constructed from a CPT code and one or more modifiers that are inappropriate for the given charge. If the entered CPT code is associated with an inappropriate modifier, the code edit fires.

The standard **Modifier - Inappropriate** code edits that are pre-loaded in your system include the following:

Code Edit ID	Description
Mod Not Allowed	This edit includes a list of E&M codes (including add-on codes) for which specific
	modifiers are inappropriate.

To define a new **Modifier - Inappropriate** code edit:

- 1. Follow Step 1 through Step 3 in Creating New Custom Code Edits.
- 2. Complete the fields on the screen as follows:
  - **Action**: Choose the appropriate **Action** (usually "Error Message"), and then enter the error message that you would like to display to the user. In the error message text you can use these variables:
    - $\Box$  ^0: The inappropriate modifier code.
    - □ ^1: The CPT code (for which the modifier is inappropriate).

Sample: "The modifier ^0 is inappropriate for the CPT ^1."

- CPT field: Enter the list of CPT codes for which the modifier is inappropriate. Do not check the All or Exclude boxes.
- Modifier tab > Inappropriate subtab:
  - □ Modifiers search: Enter the modifiers that are inappropriate for the codes listed in the CPT field.
- 3. Click **Submit** to save the code edit.

# Modifier - Missing (Type 13)

(Formerly known as CPT-Modifier Missing)

Description:

**Modifier - Missing** code edits are constructed from a CPT code and a list of modifiers that must accompany the given charge. If the user enter one of these CPT codes without including one of the modifiers specified in the list, then the code edit fires.

There are no standard **Modifier - Missing** code edits pre-loaded in your system.

#### To define a new **Modifier - Missing** code edit:

- 1. Follow Step 1 through Step 3 in Creating New Custom Code Edits.
- 2. Complete the fields on the screen as follows:
  - Action: Choose the appropriate Action (usually "Error Message"), and then enter the error message that you would like to display to the user. In the error message text you can use this variable:
    - □ ^0: The missing modifier (that should be entered with the specified charge codes).
    - Sample: "If you are the admitting and/or attending physician, please select the modifier ^0."
  - CPT: Enter the list of CPT codes for that require a specific modifier. Do not check the All or Exclude boxes.
  - Modifier tab > Missing subtab:
    - □ **Modifiers search**: Enter the modifiers that should be entered with the charge codes listed in the **CPT** field.
- 3. Click **Submit** to save the code edit.

# Patient - Age (Type 1)

(Formerly known as Age)

Description:

**Patient -Age** code edit rules are constructed from a list of CPT codes that are inappropriate for a specified age range. Age ranges are constructed in days, months, or years: 0 represents birth and 999 represents no upper limit. If a user enters the specified CPT code for a patient in the specified (inappropriate) age range, a warning message is displayed. The message may also suggest appropriate alternatives to the entered CPT code.

The standard **Patient - Age** code edits that are pre-loaded in your system include the following:

Code Edit ID	Description
Critical Care Pedi(1-18)	Certain Pediatric Critical Care codes should only be used for patients within specific age ranges.
Prev Care(1-49)	Certain Preventive Care codes should only be used for patients within specific age ranges.
Age Sleep(1-2)	Certain Sleep Study codes should only be used for patients within specific age ranges.
Age Sedation(1-2)	Certain Sedation codes should only be used for patients within specific age ranges.
Age Flu(1-4)	Certain Flu Vaccine codes should only be used for patients within specific age ranges.

In addition, there may also be also some **PQRS Patient - Age** code edits that are pre-loaded in your system. These are enabled only if your organization has purchased the optional PQRS feature. See *Code Edits that Launch PQRS/MIPS Forms*.

#### To define a new **Patient - Age** code edit:

- 1. Follow Step 1 through Step 3 in Creating New Custom Code Edits.
- 2. Complete the fields on the screen as follows:
  - Action: Choose the appropriate Action (usually "Error Message"), and then enter the error message that you would like to display to the user. In the error message text you can use these variables:

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- □ ^0: The low end of the invalid age range. It is typically used as follows: "This service is inappropriate for patients age ^0 and older."
- □ ^1: The high end of the invalid age range. It is typically used as follows: "This service is inappropriate for patients age ^1 and under."

See also the **Alternate CPT search** field below, as this field can add more information to your message.

CPT: Enter the CPT codes that are invalid for the patients within the defined age range. Do not check
the All or Exclude boxes.

#### – Patient tab:

- □ Age: Enter the age range for which the charge codes that you listed in the CPT field are invalid.
  - ♦ **Start**: Define the low end of the date range. Enter a number between 0 and 999 in the first field, and then indicate whether this is days (d), months (m) or years (y).
  - ♦ End: Define the high end of the date range. Enter a number between 0 and 999 in the first field, and then indicate whether this is days (d), months (m) or years (y).

You are not required to use the same unit in both the start and end. For example, you could define an age range as **Start** 29d to **End** 24m (29 days to 24 months).

When dealing with months and years, keep in mind that the age range includes the entire month/year. For example, the range **Start** 0d to **End** 24m would include the entire 24th month (in other words, this age range is for patients *less than* 2 years old).

If a given CPT code is valid (allowed) for an age range somewhere in the middle, such as for a patient aged 1 to 5 years, then two code edits are needed to define the timeframes *before and after* the valid age range. In our example, the first code edit would define the age range before 1 year (you might define this as **Start** 0m to **End** 11m, which includes the entire 11th month), and the second code edit would define the age range after 5 years (you might define this as **Start** 6y to **End** 999y).

□ (Optional) Alternate CPT search: Enter the list of suggested alternate (acceptable) CPT codes for patients within the defined age range. You can enter the codes one by one, enter the codes in bulk , or select a Code List that you created previously ■. See CPT for instructions.

These codes do not impact whether or not the code edit fires, they are simply a suggested list of alternate codes that can be included in the message that is displayed to the user. If you enter one or more codes here, the following text will be automatically added to the end of your code edit message: "Appropriate codes include [the CPT codes listed in this field]."

3. Click **Submit** to save the code edit.

# Patient - Gender (Type 0)

(Formerly known as **Gender**)

Description:

**Patient - Gender** code edits are constructed from a list of CPT codes that are inappropriate for a specified gender. Genders can match on male or female. If a user enters the specified CPT code for a patient with the specified (inappropriate) gender, a warning message is displayed.

The standard **Patient - Gender** code edits that are pre-loaded in your system include the following:

Code Edit ID	Description
Female Only CPTs	This edit includes a list of CPT codes that are inappropriate to be used with <b>Male</b> Patients.
Male Only CPTs	This edit includes a list of CPT codes that are inappropriate to be used with <b>Female</b> Patients.

#### To define a new **Patient - Gender** code edit:

- 1. Follow Step 1 through Step 3 in Creating New Custom Code Edits.
- 2. Complete the fields on the screen as follows:
  - Action: Choose the appropriate Action (usually "Error Message"), and then enter the error message that you would like to display to the user. In the error message text you can use these variables:
    - $\square$  ^0: The patient's gender.
    - □ ^1: The CPT code (that is inappropriate for the patient's gender).

Sample: "The CPT \(^1\) is inconsistent with the patient's listed gender of \(^0\)."

- CPT: Enter the list of CPT codes that are inappropriate for the specified gender. Do not check the All or Exclude boxes.
- Patient tab:
  - □ **Gender**: Enter the gender for which the CPT codes are inappropriate.
- 3. Click **Submit** to save your code edit.

# Visit - Place of Service (Type 4)

(Formerly known as Place of Service)

#### Description:

**Visit - Place of Service** code edits are constructed from a CPT code and a list of service sites that are inappropriate for the given charge. Acceptable service sites are those listed in the Service Site Types reference list. If the entered CPT code is associated with an inappropriate place of service, the code edit fires.

The standard Visit - Place of Service code edits that are pre-loaded in your system include the following:

Code Edit ID	Description		
POS1	This edit includes a list of CPT codes that are inconsistent with an <b>outpatient or office setting</b> Place of Service.		
POS2	This edit includes a list of CPT codes that are inconsistent with an <b>inpatient setting</b> Place of Service.		

Code Edit ID	Description		
POS3	This edit includes a list of CPT codes that are inconsistent with an <b>observation setting</b> Place of Service.		
	Since the name and system identifier for the "observation" place of service can vary by client, you must contact your PatientKeeper representative in order to implement the observation code edit as a <i>standard</i> code edit. Or, as an alternative, you can create a <i>custom</i> <b>Visit - Place of Service</b> code edit for observation, as described in the steps below. For 2015, the E & M CPT codes that are not allowed with an Observation place of service are:		
	99201, 99202, 99203, 99204, 99205, 99211, 99212, 99213, 99214, 99215, 99221, 99222, 99223, 99231, 99232, 99233, 99238, 99239, 99281, 99282, 99283, 99284, 99285, 99288, 99304, 99305, 99306, 99307, 99308, 99309, 99310, 99315, 99316, 99318, 99324, 99325, 99326, 99327, 99328, 99334, 99335, 99336, 99337, 99339, 99340, 99341, 99342, 99343, 99344, 99345, 99347, 99348, 99349, 99350		
	Here is a suggested error message for users: "This service is inconsistent with an observation setting. Consider using Observation codes 99217, 99218, 99219, 99220, 99234, 99235 or 99236."		

To define a new Visit - Place of Service code edit:

- 1. Follow Step 1 through Step 3 in Creating New Custom Code Edits.
- 2. Complete the fields on the screen as follows:
  - Action: Choose the appropriate Action (usually "Error Message"), and then enter the error message that you would like to display to the user. You can use the following variable in your message:
    - □ ^0: The CPT code (that is inappropriate for the place of service).

Sample: "The CPT \0 is inconsistent with an inpatient setting. Consider another code based on this site of service."

- CPT: Enter the list of CPT codes that are inappropriate for a specific place of service. Do not check the All or Exclude boxes.
- Visit tab:
  - □ Place of Service search: Enter the places of service that are inappropriate for the codes listed in the CPT field.
- 3. Click **Submit** to save your code edit.

# **Combination Edit (Type 12)**

#### Description:

With a **Combination Edit**, you can create a code edit that combines the following attributes into a single unique code edit:

- CPT
- Patient Age
- Patient Gender
- Visit Financial Class

- Visit Place of Service
- Visit PK Visit Type
- Provider Departments
- Provider Trigger Roles or View Roles
- Headers
- Diagnoses Dx Alert

Combination Edits fire only if *all* of the code edit criteria is true/matched. For example, you might create a Combination Edit to ensure that specific CPT codes are used only for females over the age of 14, as might be necessary for maternity or ob/gyn charge codes. In this case you would use the CPT field along with the Patient - Age and Patient - Gender criteria fields. You might define the code edit as:

- CPT = All maternity and ob/gyn CPT codes that are appropriate only for females over 14 years old
- Patient Age = 0Y to 13Y
- **Patient Gender** = Female

This sample code edit will fire only when the specified CPT codes are used for a female patient who is 0 to 13 years old, thereby disallowing their use for this patient population. The maternity and ob/gyn codes will already be disallowed for males, based on PatientKeeper's standard **Patient - Gender** code edits.

The only standard **Combination Edit** code edits that might be pre-loaded in your system are the **PQRS Combination Edits**. These are enabled only if your organization has purchased the optional PQRS feature. See *Code Edits that Launch PQRS/MIPS Forms*.

#### To define a new Combination Edit:

- 1. Follow Step 1 through Step 3 in *Creating New Custom Code Edits*.
- 2. Complete the fields on the Code Edit Add/Update screen as follows:
  - Action: Choose the appropriate Action (usually "Error Message"), and then enter the error message
    that you would like to display to the user. There are no variables that you can use in the error text.
    - Sample: "This CPT code is not allowed for patients of this age and gender."
  - CPT: Enter the primary CPT codes for which the code edit should fire. Depending on the criteria necessary for the code edit, you may need to check the All or Exclude boxes.
  - Enter the specific criteria necessary for the code edit. You may complete any combination of the criteria fields below; see *Criteria Fields* for information about any of these fields.
    - Patient Age (just an age range, with no alternate codes defined)
    - □ Patient Gender
    - □ Visit Financial Class
    - □ Visit Place of Service
    - □ Visit PK Visit Type
    - □ Provider Departments
    - □ Provider Trigger Roles or View Roles
    - ☐ **Headers** (only one header field may be selected, to either Exclude or Include)

#### □ Diagnoses - Dx Alert

3. Click **Submit** to save the code edit.

# Importing/Exporting Code Edit Definitions

You can import and export the custom code edit definitions that you have defined in the PatientKeeper system as necessary. The most likely usage of this feature is as follows:

- During initial implementation, you might build and test your code edits in your PatientKeeper test environment. Once you are ready to go live, you could export the code edits from your test environment and import them into your production environment.
- After initial implementation, you might occasionally make minor changes to the code edits in your production environment. You may then want to periodically export the code edits from your production environment and import them into your test environment, to keep the two systems in sync.

Since your system is pre-loaded with all of the necessary *standard* code edits, the import and export functions that are available to Level 1 administrators import and export only *custom* code edits. Your PatientKeeper representative has access to an additional option which they can use to update/import the standard code edits at the beginning of each new year. See the following topics for information specific to importing each type of code edit, along with instructions.

- Information about the Import Process for Custom Code Edit Definitions
- Information about the Import Process for Standard Code Edit Definitions
- Steps for Importing Custom or Standard Code Edit Definitions

When importing either type of code edit definition, many of the individual elements that are used in the definitions must *already* exist in the PatientKeeper system. These include all CPT codes, diagnosis codes, modifiers, financial classes, places of service, PK visit types, departments, billing areas, roles, and charge headers (with Code Edit Labels) that are used in the definitions or in the referenced code lists. Therefore, if you are exporting/importing from one system to another, such as Test to Production, or vice versa, you should first make sure that all of the necessary entries exist in both systems. If you do not, when you attempt to edit the code edit definition in the Configure Code Edits option, an error message will alert you to the missing data. You will not be allowed to edit the code edit until the data (header, financial class, etc.) has been updated in your system.

When exporting custom code edits, the code edit definitions are exported to a zip archive that contains four text files (.txt extension). The content and format text files are described in Chapter 16, Format for Importing/
Exporting Code Edit Definition Files on page 451. When importing, your source files must use this same format. PatientKeeper strongly recommends that you do not make changes to the exported files, prior to importing them into a new system/environment. All edits should be made in the application itself. See Steps for Exporting Custom Code Edit Definitions.

Both the <u>Configure Code Edits</u> and <u>Manage Code Lists</u> options contain links that allow you to import and export code edits:

- In the <u>Configure Code Edits</u> option: The **Import** link allows you to import all four of the code edit files that contain the code edit definition information. The **Export** link always exports all four files.
- In the <u>Manage Code Lists</u> option: The **Import** link allows you to import the file containing your Code Lists (usually named codeeditaux\_YYYYMMDDHHMM.txt.). The **Export** link always exports all four files.

### Information about the Import Process for Custom Code Edit Definitions

A Level 1 administrator can import files containing a complete set of custom code edits, or files that contain only a partial set, such as files that contain just a few new custom code edits. The import process for custom code edits checks the code edit definitions that you are attempting to import against the code edit definitions that already exist in the system (both standard and custom). When determining whether a custom code edit is a duplicate of another, certain aspects of the code edit definition are not compared and are never overwritten:

- Active flag
- Silent flag
- Force User to Resolve Error flag
- Error Message

The fields below are also not compared, but *are* overwritten:

- Visit > Financial Class criteria
- Visit > PK Visit Type criteria
- Provider > Department and/or Billing Area criteria
- Provider > Trigger Role or View Role criteria

Listed below are some examples of the processing that takes place when importing custom code edit definitions:

- Example 1, potential match to existing custom code edit: In a simple example, if you have an existing custom code edit with the Active flag set to No and the Forced user to Resolve Error flag set to Yes, and you attempt to import an exact duplicate of that custom code edit, except that the Forced user to Resolve Error flag is set to No, the potential import will be considered a "match" and the existing code edit will remain unchanged in your system (deactivated and forced).
- Example 2, potential match to existing custom code edit: In a more complex example, let's say you have an existing custom code edit with the Force User to Resolve Error flag set to Yes, and a Financial Class of "HMO." If you attempt to import a custom code edit definition that is identical to this, except that the Force User to Resolve Error is set to No and the Financial Class is set to "MEDICARE," the code edit in the import file will be considered a "match" for the existing one. The system will update the existing custom code edit as follows: the Force User to Resolve Error flag will remain unchanged (set to Yes) and the Financial Class will be overwritten (changed to "MEDICARE").
- Example 3, potential match to existing standard code edit: In a similar case, if the same code edit in the previous example happened to match an existing *standard* code edit (that had the **Force User to Resolve Error** flag set to Yes, and a **Financial Class** of "HMO"), once again it would be considered a "match" for the existing one. The system will update the existing standard code edit as follows: the **Force User to Resolve Error** flag will remain unchanged (set to Yes) and the **Financial Class** will be overwritten (changed to "MEDICARE"). The existing code edit will remain as a *standard* code edit.
- Example 4, no match to existing code edit: If a custom code edit definition that you are attempting to import *does not match* an existing standard or custom code edit in the system, it is imported as a new *custom* code edit. When a new custom code edit definition is imported, the **Active** flag is set to Yes by default, and all other flags and criteria are set as they are defined in the import file.

If you select the **Replace All Custom Edits on Import** checkbox when importing, the import process *deletes* all existing custom code edits prior to loading the custom definitions in the import file (standard code edit definitions are not affected). Here are some scenarios where you might check this box:

- When testing code edits during the initial implementation process, you might check this box so that you can start with a clean slate with each import.
- To keep your test and production systems in sync, you can export code edit definitions from one system and import them to another (from production to test, or vice versa). When you do so, you might check the box so that obsolete custom definitions are cleared from the destination system.
- If your PQRS/MIPS code edits were originally loaded as custom code edits, then when your PatientKeeper representative updates them at the beginning of the new year, they might export all of your custom code edit definitions to a file, edit the file to replace the old PQRS/MIPS code edit definitions with the new year's definitions, and then check the **Replace All Custom Edits on Import** box when importing that same file back into the system. This process will a) clear the previous year's custom PQRS/MIPS code edits and replace them with the new year's custom PQRS/MIPS code edits, and b) clear all other non-PQRS/MIPS custom code edits and replace them with the same custom code edits again.

# Information about the Import Process for Standard Code Edit Definitions

A Level 0 administrator (typically, a PatientKeeper representative) can update/import the PatientKeeper standard code edits (which can sometimes include the PQRS/MIPS code edits that your organization has chosen to implement), at the beginning of each new year. To do so, they must check the **PK Standard Edits** box during the import process. This checkbox is visible only to Level 0 users. This section describes what happens when a PatientKeeper representative checks the **PK Standard Edits** box during the import process.

**NOTE:** The PQRS Measures must be imported *prior* to importing the PatientKeeper standard code edits, or the code edit import will fail. See *Steps for Configuring PQRS* for more information.

The import process for standard code edits checks the code edit definitions that the user is attempting to import against the code edit definitions that already exist in the system (both standard and custom). When determining whether a standard code edit is a duplicate of an existing one, most of the code edit's attributes are checked first, and then a second pass is done to see if the potential import has the same **Label** as an existing one ("Addon15" for example). Certain aspects of the code edit definition are not compared and are never overwritten:

- Active flag
- Silent flag
- Force User to Resolve Error flag
- Error Message
- Visit > Financial Class criteria
- Visit > PK Visit Type criteria
- Provider > Department and/or Billing Area criteria
- **Provider** > **Trigger Role** or **View Role** criteria

Listed below are some examples of the processing that takes place when importing standard code edit definitions:

• Example 1, potential match to existing standard code edit: In a simple example, if you had previously set the **Active** flag to No on an existing standard code edit (to deactivate it), when your PatientKeeper representative attempts to import that same code edit at the new year, the potential import will be considered a "match." The criteria fields on the existing code edit will be updated (if the new definition contains changes), but the **Active** flag will remain unchanged (set to No).

- Example 2, potential match to existing standard code edit: In a more complex example, let's say you had previously modified an existing standard code edit by setting the Force User to Resolve Error flag to Yes and adding a Financial Class. When your PatientKeeper representative attempts to import that same code edit at the beginning of the new year (with the Force User to Resolve Error flag set to No, and no Financial Class defined), the code edit in the import file will be considered a "match" for the existing standard one. The criteria fields on the existing code edit will be updated (if the new definition contains changes), but the Force User to Resolve Error flag and the Financial Class will remain unchanged.
- Example 3, potential match to existing custom code edit: In a similar case, let's say you had an existing custom code edit with the Force User to Resolve Error flag to Yes and a Financial Class defined. If your PatientKeeper representative attempts to import a standard code edit at the beginning of the new year that is identical to the existing custom one, except that the Force User to Resolve Error flag is set to No, and no Financial Class is defined, the code edit in the import file will be considered a "match" for the existing custom one and will not be imported. Instead, the existing custom code edit will be converted to a standard code edit, but will otherwise remain unchanged.
- Example 4, no match to existing code edit: If a code edit definition that they are attempting to import *does not match* an existing standard or custom code edit in the system, it is imported as a new *standard* code edit. When a new standard code edit definition is imported, the **Active** flag is set to Yes by default, except for PQRS/MIPS standard code edits, which have the **Active** flag set to No by default.

The import process for standard code edits *automatically deletes* all existing *standard* code edits that are *not included* in the import file. The end result is that obsolete standard code edits are automatically removed.

### Steps for Importing Custom or Standard Code Edit Definitions

To import standard or custom code edits, follow the steps below. Please note that the PQRS Measures must be imported *prior* to importing the PatientKeeper standard code edits, or the code edit import will fail. See *Steps for Configuring PQRS* for more information.

- 1. Select the Admin > Institution > Charge Capture > Code Edits > Configure Code Edits or Manage Code Lists option.
- 2. Click the **Import** link at the top of the screen.
  - A dialog box is displayed, allowing you to select the import file(s). In the <u>Manage Code Lists</u> option, there is a single field to import only the file containing your Code Lists. In the <u>Configure Code Edits</u> option, there are four fields (**Edits**, **Messages**, **AuxLists** and **Preferences**) to import all four of the files.
- 3. Click the **Browse** button to search for and select the text file(s).
  - In the Manage Code Lists option, select the codeeditaux YYYYMMDDHHMM.txt file.
  - In the <u>Configure Code Edits</u> option, you must import all four of code edit files together as a set. The only exception to this rule is when the codeeditpref\_YYYYMMDDHHMM.txt file is blank (except for the headings); in this case you may leave **Preferences** field blank. Select these files for each field:
    - □ **Edits**: Choose the codeedit YYYYMMDDHHMM.txt file.
    - □ **Messages**: Choose the codeeditmsg YYYYMMDDHHMM.txt file.
    - □ AuxLists: Choose the codeeditaux YYYYMMDDHHMM.txt file.
    - □ **Preferences**: Choose the codeeditpref YYYYMMDDHHMM.txt file.
- 4. (Optional) Check the **PK Standard Edits** box if necessary. This checkbox is visible to only Level 0 users (typically PatientKeeper staff). Check this box to import files that contain *only* standard code edits. The

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import files should *not* contain any custom code edits, *nor* should they contain only partial sets; the files should always contain all of the PatientKeeper standard code edits (which can sometimes include the PQRS/MIPS standard code edits).

5. (Optional) Check the **Replace All Custom Edits on Import** box if necessary. Check this box to import files that contain *only* custom code edits, and *only* if you want to delete all custom code edits in the system prior to importing the new code edit definitions in the import file.

**NOTE:** As a safety feature, if the import process fails for any reason, the custom code edits are *not* deleted, and are reverted back to their previous state prior to the import attempt.

6. Click the **Import** button.

The code edits are imported into the PatientKeeper system.

7. Click the **Refresh** button to update the Manage Code Edits screen and see your newly imported code edits.

### **Steps for Exporting Custom Code Edit Definitions**

When exporting custom code edit definitions, all of the elements involved are exported, including the definitions and any referenced code lists. The code edits are broken into the four text files below, and the filenames are appended with the date and time that the code edits were exported. See *Format for Importing/Exporting Code Edit Definition Files* for more detailed information about the format and contents of each file.

- codeedit YYYYMMDDHHMM.txt
- codeeditaux\_YYYYMMDDHHMM.txt
- codeeditmsg\_YYYYMMDDHHMM.txt
- codeeditpref\_YYYYMMDDHHMM.txt

Please note that the export process exports only custom code edits. Standard code edits cannot be exported.

- 1. Select the Admin > Institution > Charge Capture > Code Edits > Configure Code Edits or Manage Code Lists option.
- 2. Click the **Export** link at the top of the screen.

The code edit definitions are exported to a zip archive file containing the four text files.

**NOTE:** The exported files use a text file format (with a .txt extension), which should not be changed.

3. Click the **Save** to save the file, or **Open** to open the file.

# Format for Importing/Exporting Code Edit Definition Files

When you export custom code edit definitions, they are broken into the four text files below. The export files use a comma separated values format (with a .txt extension), and the filenames are appended with the date and time that the code edits were exported.

Filename	Description	Where Documented
codeedit_YYYYMMDDHHMM.txt	Contains the actual code edit	The Codeedit_YYYYMMDDHHMM.txt
	definitions.	File
codeeditaux_YYYYMMDDHHMM.txt	Contains any code lists referenced by	The
	the code edit definitions.	Codeeditaux_YYYYMMDDHHMM.txt
		File

Filename	Description	Where Documented
codeeditmsg_YYYYMMDDHHMM.txt		The
	messages to users.	Codeeditmsg_YYYYMMDDHHMM.txt
		File
codeeditpref_YYYYMMDDHHMM.txt	Contains information about code edits	The
	that use Role, Department or PK Visit	Codeeditprefs_YYYYMMDDHHMM.txt
	Type criteria.	File

When importing, PatientKeeper recommends that you use this same comma separated .txt format. If necessary, you can edit the exported file using a text editor, save it in the same .txt format, and then re-import it. Each row in the files must contain a value in the columns that are listed as required in the tables below. Each column must be separated by a comma. Any column that could possibly contain a list of entries must be enclosed in double quotes, and if in fact a list is used, the entries within the double quotes must separated by commas. If you prefer to edit the file in Microsoft Excel®, please be sure to save it as a comma delimited file (with a .csv extension). In addition, when working in Excel, you do not have to enclose items in double quotes.

#### The Codeedit YYYYMMDDHHMM.txt File

This file contains the actual code edit definitions.

For all code edits with the exception of **Combination Edits**, a single row represents a single code edit definition.

For each **Combination Edit**, there are multiple rows, as described below:

- A single "parent" row that indicates that this is a Type 12 **Combination Edit**. This row also contains the CPTs from the CPT field on the definition.
- One or more "child" rows for each additional criteria in the definition. These rows are similar to the rows for other code edit types, except that they contain a value in the ParentExternalID column, which indicates that they are a child of the parent row.

Column Name	Required Column?	Description	Acceptable Values or Formats
ref	Required	Every row, including both "parent" and "child" rows for Combination Edits, must have a unique value in the <b>ref</b> column. This can be a number or a text description.  During import, the contents of this column are imported as the <b>Label</b> for the code edit, only if the <b>Name</b> column (last column) is left blank. (If there is a value in the <b>Name</b> column, that is imported as the <b>Label</b> , and the value in this <b>ref</b> column is disregarded.) Note that a unique system-generated number is always assigned as the code edit's <b>ID</b> .  During export, the system-assigned <b>ID</b> number for the code edit definition is exported to this column.	Any text or numeric value. Samples: "Custom Age code edit 1" "105"

Column Name	Required Column?	Description	Acceptable Values or Formats
parent	Required only for child rows in Combination Edits	For all code edits types except Combination Edits, this column should be blank.  For Combination Edits:  -For the "parent" row, this column should be blank.  -For the "child" row, this column should contain the value in the <b>ref</b> column of the "parent" row to which it belongs.	Any text or numeric value. Samples: "Custom Combination code edit 1" "11567"
EditType	Required	A numeric code indicating the type of code edit.	0=Parent-Gender 1=Patient-Age 2=CPT 3=CPT Comparison-Global Period 4=Visit-Place of Service 5=Modifier-Inappropriate 6=Diagnoses-Medical Necessity 7=Headers-Referring MD 8=Diagnoses-Dx Alert 9=Headers-Included 10=CPT Comparison-Add On Codes 11=Headers-Excluded 12=Combination Edit 13=Modifier-Missing 14=Diagnoses-Validate Primary Dx 15=CPT Comparison-Required QTY 16=Diagnoses-Validate Dx Combination 17=CPT Comparison-Multiple Codes 18=Diagnoses-Validate Dx Order 19=Diagnoses-Min and Max Number
СРТ	Required	The CPT codes for which the code edit should fire (listed in the CPT field on the code edit definition). The column can contain * to indicate All, a comma-separated list of CPT codes, or a reference to a Code List in the codeeditaux.txt file.	All CPT codes: * A list of CPT codes: "99231,99232,99233" A 7 digit numeric reference to a code list: "1500701"

Column Name	Required Column?	Description	Acceptable Values or Formats
Rule	Not Required	Depending on the code edit type, this column can contain a variety of values. These values are usually related to the criteria for the code edit type.	Sample values include: Age range: "1Y,4Y"
			A code for Gender: 0=Male 1=Female
			Time frame and CPT code: "0,0,93925"
			Time frame and a 7 digit numeric reference to a code list in the codeeditaux.txt file: "0,0,1000303"
			A 7 digit numeric reference to one or more code lists in the codeeditaux.txt file: "1000501" "1000501,1000502"
			Internal IDs for places of service: 0=Other 1=Inpatient 2=Outpatient 3=Office
			Diagnosis code(s). When exporting, diagnosis codes show the ICD-9 code followed by the ICD-10 code, along with an indicator of the vocabulary (^I9 or ^I10):  "428.0^I9,I50.9^I10"
			When importing, you can use the vocabulary indicators or not. If not specified, the system will assume the vocabulary based on the configured ICD-10 cut-over date: "428.0,428.1"
			Modifier: "Al"
			Minimum quantity and CPT code: "3,90461"
ExceptionValues	Required only for Headers-Included and Headers-	Depending on the code edit type, this column can contain a variety of values.  These values are usually additional	Code Edit Label for a Header- Included or Header-Excluded edit: "INJT"
	Excluded code edits	information related to the criteria.	Alternative codes for a Patient-Age edit: "99468,99469"
			Modifier Exceptions for a CPT Comparison-Global Period edit: "24,24"

Column Name	Required Column?	Description	Acceptable Values or Formats
ExceptionTypes	Not Required	Depending on the code edit type, this column can contain a variety of values. These values are usually additional information related to the criteria.	Header values for a Header-Included or Header-Excluded edit: "Worker's Comp"  Modifier Exemption Types for a CPT Comparison-Global Period edit: "3,3" (see table in CPT Comparison - Global Period (Type 3))
Insurance	Not Required	If the Visit-Financial Class criteria is used, the Financial Class is listed in this column. This is the Context for the Financial Class as defined in Admin > System Management > Reference Lists.	"Medicare"
MessageRef	Required	A reference to the row in the codeditmsg.txt file that contains the text of the message that is displayed to the user.	A 5 digit numeric reference to a row in codeeditmsg.txt: "13353"
Forced	Not Required	An indicator of whether the Force User to Resolve Error flag is set on the code edit. If left blank during import, the Force User to Resolve Error flag is set to "false."	true false
VisitSpecific	Not Required	An indicator of whether the <b>Visits</b> flag is set to "Trigger" on the code edit. This can only be set to true for CPT Comparison-Global Period code edits; it should be false for all other code edit types. If left blank during import, the <b>Visits</b> flag is set to "false," which equates to "All" in the user interface.	true false
FormRef	Not Required	This column is obsolete and should be left blank.	
MeasureExternalID	Required only for PQRS/MIPS code edits	Used with PQRS/MIPS code edits only, this is the quality measure number. The required format is "PQRS_nnnn" where "nnnn" is the measure number.  This column should be blank for all other code edit types.	"PQRS_0003"
Silent	Not Required	This field has no function and should be set to false on import. This field will be removed in a future version.	
ExcludedCodes	Not Required	An indicator of whether the <b>Excluded</b> flag is set for the CPT codes on the code edit (indicating that the code edit applies to all CPT codes except those listed in the <b>CPT</b> field. If left blank during import, the <b>Excluded</b> flag is set to "false."	true false
Name	Not Required	The <b>Label</b> for the code edit.  During import, the contents of this column are imported as the <b>Label</b> for the code edit definition. If left blank, the contents of the <b>ref</b> column are imported as the <b>Label</b> .  During export, the code edit's <b>Label</b> is exported to this column.	"Maternity Edit for Females Under 14"

### The Codeeditmsg\_YYYYMMDDHHMM.txt File

Each row in this file contains the text for a unique code edit message, each of which has a reference number. The same message may be used by many different code edits.

Column Name	Required Column?	Description	Acceptable Values or Formats
ref	Required	The reference number for this code edit message. This reference number is used in the codeedit.txt file.	5 digit number
Description	Required	The text of the code edit message that is displayed to the user. It may contain variables such as ^0 or ^1; the meaning of the variable depends on the code edit type.	Sample: "CPT ^0 is invalid because another E&M code ^1, was already entered for this patient on this day. Only one E&M code may be entered per day, unless modifier 25 is present on one of the codes."

### The Codeeditaux\_YYYYMMDDHHMM.txt File

Each row in this file contains a unique Code List, each of which has a reference number. The same code list may be used by many different code edits.

Column Name	Required Column?	Description	Acceptable Values or Formats
ref	Required	The reference number for this code list. This reference number is used in the codeedit.txt file.	7 digit number
		These values must be between 1000000 and 1499999 for PK Standard code edits, and between 1500000 and 2000000 for custom code edits.	
auxtype	Required	The type of code list.	1=CPT 2=Modifier 3=Diagnosis 4=Department 5=Role 6=Financial Class 7=PK Visit Type
Array	Required	The entries in the code list, separated by commas.  For CPT, Modifier, and Diagnosis lists, the entries should be the CPT, Modifier, or Diagnosis codes.	Sample CPT code list: "99221,99222,99223,99231"
		For Department, Role, and Visit Type lists, the entries should be the Department, Role, or Visit Type names.	
		For Financial Class lists, the entries should be the Context for the financial class, as defined in Admin > System Management > Reference Lists > Financial Class.	

Column Name	Required Column?	Description	Acceptable Values or Formats
Name		The <b>Name</b> for the code list.  During import, the contents of this column are imported as the <b>Name</b> for the code list. If left blank, the contents of the <b>ref</b> column are imported as the <b>Name</b> .  During export, the code list's <b>Name</b> is exported to this column.	•

#### The Codeeditprefs\_YYYYMMDDHHMM.txt File

This file contains information about code edits that use Trigger Role, View Role, Department, Billing Area, or PK Visit Type criteria. When a code edit uses any of these criteria, a row is added to this file for each Trigger Role, View Role, Department, Billing Area, and PK Visit Type, along with a reference number to the code edit that uses the criteria.

Column Name	Required Column?	Description	Acceptable Values or Formats
codeeditpreftype	Required	The type of preference.	1=(obsolete, not used) 2=Department 3=Trigger Role 4=PK Visit Type 5=Billing Area 6=View Role
typeref	Required	The specific department, trigger role, PK visit type, billing area, or view role used in the code edit.  Or the <b>ref</b> in the codeeditaux.txt for the code list that contains the departments, trigger roles, PK visit types, or view roles (you cannot create a code list for billing areas).	Sample department preference: Cardiology  Or, if a code list is used: 7 digit number
CodeRef	Required	The <b>ref</b> in the codeedit.txt file for the code edit definition that uses this preference.	5 digit number
web	Required	An indication of whether this preference should be applied to users on the web platform.	0=Not applied on web platform 1=Applied on web platform
hh	Required	An indication of whether this preference should be applied to users on the handheld platform.	0=Not applied on handheld platform 1=Applied on handheld platform
aux	Required	An indication of whether the departments, trigger roles, PK visit types, or view roles are itemized in a code list.	0=A code list is not used 1=A code list is used

# **Checking for Problems in Code Edit Definitions**

At any time, you can use the **Find Code Edit Problems** tool to check for issues with your code edit definitions. You might use this diagnostic tool just prior to initial implementation, or any time that you modify or add new code edit definitions. When you initially import or create new code edit definitions, the application *automatically* checks for errors and duplicates. However, there are still a few issues that can occur. For example:

• If you used an item such as a department, role, financial class, or code list in a code edit definition, and then later deleted that department/role/financial class/code list, the code edit definition would become invalid. The diagnostic tool reports these issues as "BAD DATA" errors. For this type of error, you won't

be able to view or edit the code edit definition in the <u>Configure Code Edits</u> option, because you will encounter the same "BAD DATA" error that was found by the diagnostic tool. To fix these issues, you should export the definition so that you can view its details (see <u>Steps for Exporting Custom Code Edit Definitions</u>), delete the invalid definition in the <u>Configure Code Edits</u> option (see <u>Deleting Custom Code Edits</u>), and then re-create the definition using valid items (see <u>Creating New Custom Code Edits</u>).

- You might have a code edit definition that contains five CPT codes, and another that contains those same five codes plus a sixth one. Since this is not technically a duplicate, the application would have allowed you to save both definitions. However, the diagnostic tool would highlight these two definitions as an "OVERLAP" issue, so that you could address it as necessary. In this example, you might delete the first definition, and keep only the second, more inclusive definition.
- If you have any legacy code edits that have the **Silent** flag checked and do not have a **View Role** defined, the diagnostic tool reports these issues as "UNSUPPORTED '[code edit name]' (id: nnnnn) is configured to be silent but does not have view roles." Starting in version 9.2.0, the **Silent** flag no longer has any function and was replaced by role-based code edits (the **Silent** field will be removed in a future version). Any code edits using this flag should be reviewed, the **Silent** flag should be changed to unchecked, and the code edit should possibly be changed to use a **View Role** and/or **Trigger Role**. See *Role-Based Code Edits* for more information.
- The **CPT Comparison Duplicate** custom code edit exists on every system starting in PatientKeeper version 8.3.1. If an administrator accidentally deletes it, or creates a duplicate/overlapping version of it, the diagnostic tool would alert the administrator to that fact.

To use the diagnostic tool, follow these steps:

- 1. Select the Admin > Institution > Charge Capture > Code Edits > Configure Code Edits option.
- 2. Click the **Find Code Edit Problems** link at the top of the screen.
  - The application checks for code edit problems and then displays the Error Information dialog box. If no errors are found, the box displays a "No problems found" message. If problems are found, they are itemized in the dialog (for example: "BAD DATA Addon203 Unknown Financial Class, context: HMO" or DUPLICATE 77612 is duplicated by Addon137").
- 3. Click **OK** to close the dialog box and then make corrections to your code edit definitions as necessary.

# **Revalidating Charges in the Holding Bin**

The **Revalidate Charges** feature recalculates the error status of all of the charges that are currently in the Holding Bin (those that have a *Holding Bin* status), based on the current settings for code edits and code edit definitions.

By default, when performing searches based on error status in the Charges > Holding Bin option, the filters retrieve charge transactions based on the error status of the charge transaction as of the last time it was saved. If you change some system settings, such as the Admin > Institution > Charge Capture > Check Validity of Service Date setting, or if you change the code edit definitions (such as implementing additional code edits, or deactivating others), some of the charges that previously had an error (a charge status of Code Edits or Date Warning), might now be calculated as having no errors (a charge status of None), or vice versa. However, a Holding Bin search by error status would still retrieve them using their old error status, unless you first ran the Revalidate Charges option. This option recalculates the error status of all charges in the Holding Bin, based on your new settings and code edit definitions. Searches performed after the Revalidate Charges option was used would retrieve charge transactions based on the newly calculated error statuses. Searches performed in the Charges > Search option would behave in a similar manner as described for the Holding Bin, before and after running the Revalidate Charges option.

If you are in the process of implementing a new system, most likely you will not have to use this feature, as you will make all of your code edit changes *prior* to implementing the system, when there are not yet any charges in the Holding Bin. However, if you make changes to your code edit definitions *after* you have been using the system in production mode, then you may want to use this option. For example, if you implement code edit changes at the beginning of each new year, you would then run the **Revalidate Charges** option, so that the charges in the Holding Bin will be retrieved with the correct error status.

- 1. Select the Admin > Institution > Charge Capture > Code Edits > Revalidate Charges option.
  - The Revalidate Charges dialog is displayed with the following cautionary message: "Selecting this option will re-execute all code edits against charges within the holding bin. Depending on the number of charges in the holding bin, system performance may be affected. We recommend you run this off-hours to minimize the effect on system performance. Press OK to continue."
- 2. Click **OK** to revalidate the charges, or **Close** to exit without revalidating.

REVALIDATING CHARGES IN THE HOLDING BIN

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