NOOR FATIMA   Resume

QUALIFICATION SUMMARY: PROVEN TRACK RECORD OF PROVIDING ASSISTANCE AND MENTORING USERS WITH PATIENCE AND UNDERSTANDING, DEMONSTRATING THE ABILITY TO CONTRIBUTE EFFECTIVELY AS A KEY TEAM MEMBER. POSSESS A DIVERSE SKILL SET INCLUDING PROFICIENCY IN VARIOUS PROGRAMMING LANGUAGES, FAMILIARITY WITH VARIOUS OPERATING SYSTEMS, AND A KEEN ABILITY TO TROUBLESHOOT, ALONG WITH EXCELLENT COMMUNICATION AND TEAMWORK SKILLS.

PROFILE
LOCATED: Al Rayyan, Qatar

CONTACT
PHONE:+974 33385742

EMAIL:n.fatima9797@gmail.com

SKILLS

- Worked with Programming languages: HTML, Java, Python, C# .NET, JavaScript, PHP and Apex
- Worked with db: Oracle, mysql and Firebase.
- Google-Technical Support fundamentals.
- Quick Learner
- Familiar with information System Development Methodologies- Agile, scrum and waterfall.
- Data Visualizing- Practice on Data Analysis apps like Tableau and weka
- Have a good hold on Microsoft Office
- Practice in developing iOS and Android Mobile applications
- Troubleshooting
- Great communication and writing skills
- Confident to share my ideas and opinions
- Valid Qatar driving license
- Team Player

EDUCATION

2022 | BACHELOR OF SCIENCE WITH HONOURS IN INFORMATION TECHNOLOGY | MIDDLESEX UNIVERSITY-DUBAI

- Achieved a First Class [Distinction] in my BSc Honours Degree, major in AI, BI(Analytics), and Strategic Information Systems.
- My capstone project involved:
  o Developed cross-platform blood donation app (Reactnative/firebase).
  o Predicted heart disease using Tableau and J48 algorithm.
  o Analyzed business processes, including Customer Loyalty Programs.

2019 | 3 YEARS DIPLOMA – INFORMATION SYSTEM WEB DEVELOPER | COLLEGE OF THE NORTH AT LANTIC – QATAR

- Capstone Project: Developed Administrative and Kiosk Help Desk Applications
  o Built applications for Qatar University with Apex Version 5.1 and Oracle Database 11.

ONLINE COURSE COMPLETION CERTIFICATES:

- Generative AI: Introduction and Applications | Grade:100% | IBM
- Python for Data Science, AI & Development | Grade:97.75% | IBM
- Technical Support | Grade Achieved: 98.68% |Google
- Python Project for Data Science | Grade:100% | IBM
- Database Design with SQL Server Management Studio (SSMS) | Grade:100% | Coursera Project Network
- Build Random Forests in R with Azure ML Studio | Grade:100% | Coursera Project Network

  For more information, please visit: [Completion Certificates]

WORK EXPERIENCE

Control Room Operator/Programmer| Trilogistics/HMC |Electronic Engineering Department| Sept 2022 – Dec 2023

- Programming on Access Control System (Gallagher Command Center).
- Commissioning site projects.
- Contributing to report formation.
- Onsite installation assistance, including hardware such as access control readers.
- Investigating and resolving access-related system issues.

- Cisco Girls Power Tech- Certificate Of Completion.
- Websummit 2024 Attendee.
- Female It Representative- It Society Of Cna-Q (2018)
- Best Buddies Club- Helped arrange and conduct activities for differently abled children.
- CNA-Q Skills Competition 2018
- National Robotics Competition- In 2017, volunteered as Judge
- Charity Week 2018 – organized and lead activities.
- Leadership and Career Success with Mr. Q
- Souq Areej 2017
- Al Shaqab Global Champions Tour 2017
- Reach Out To Aisa(Rota)-2015
- Breast Cancer Campaign -2016
- BK SPORTS (2019)– crowd controlling and time taking for swimming competition.

- Conducting dry run tests.
- Ensuring the completion of planned preventive maintenance.
- Managing work orders using ASSETPLUS.
- Task assignment.
- Providing technical support.

Research Associate | DISS | January – September 2020 - Full time | February - July 2021 – Part Time

- Conducted extensive research and gathered pertinent information to support various projects.
- Played a key role in establishing partnerships with renowned business schools.
- Operated under the guidance of the General Manager.
- Devised strategies for the enhancement of the website's online business, collaborating closely with developers for seamless website development.
- Conducted black box testing to ensure optimal website operations.
- Managed website content and curated materials for the external marketing team.
- Served as an admission consultant for the launch of Mexeen, a new business venture.
- Crafted compelling mailers for marketing campaigns and efficiently managed a large client database.
- Developed and implemented surveys to garner insights for product development and assess product scope.

Database Administration Trainee |HMC training program database Administration| 15th February to 15th March 2020

- Learned and Practiced Oracle 12c forming database system.

Marketing Researcher Intern | DISS | November 2019- January 2020

- Researched and gathered information regarding potential partners and competitors' products and services.
- Got Hired as a full-time associate Researcher for a new venture of the company.

Student Assistant at Corporate Department | College of the North Atlantic – Qatar | September 2017 - May 2019

- Consolidated Feedback
- Document control as required
- Printing and binding manually
- Created and edited comprehensive client database by liaising with the business development specialist and consolidating all their contact.

- Organized materials for CPD events.

IS Web- Developer Intern | IT Department | Virginia Commonwealth University-Qatar | 15 April - 11 June 2018

- Support the maintenance and updating of VCUarts Qatar public website.
- Publish approved content on VCUarts Qatar Intranet.
- Work Closely with VCUarts Qatar Staff and Faculty to develop content for the VCUarts Qatar public website, electronic newsletters, and social media platforms.
- Publish and distribute electronic networks.
- Limited copywriting and editing of website and newsletter content.
- Carry out technology asset inventory within VCUarts Qatar building.
- Built inventory management app using C#, .Net, mysql, express

Peer Tutoring | College of the North Atlantic – Qatar | May 2017 - December 2018

Tutored fellow students for the courses Math 1900-Problem solving for Information Technology and Ep 1141- Business Operations in Information Systems.

LANGUAGES

- • English (Expert level)
- • Urdu (Native)
- • Arabic (little hold)

REFERENCES

AHMED YOUSRY FATHALLAH:

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HASSAN ODEH:

Section Head – Departmental Computing Services Information Technology

Services (ITS) - Qatar University

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