Our Queries/Assumptions for:

1) Level One Admin [Render Employees and Third party (nurses)]:

● Provide 24*7 customer support

Query:
1. They will provide support through call or chat etc?

2) Level Two (Management)

● View patient Record, Add items to patient Record
● Review entered information from Level One Admin and restrict access for Level One Admin

Query:
1. What type of information management can add of patient?
2. What type of access restriction can management make for Level One Admin?

3) Level Three (Doctors)

Query:
1. A same doctor could associate with multiple hospitals?
2. for: “ Help patients search for appointment and enter them”? Please describe.
3. Can doctor register himself/herself or admin will add him manually? If doctor can add himself then what will be the registration fields? How will he add his bank details?

4) Level Four - Super Administrator

● Manage Patients
● Send updates
● Add individuals to each level respectively that includes everything else that is on level one to three in administrator.

Query:
1. Can the super admin edit the details of patients and also delete them? If not then what all the super admin can manage of patients

2. What type of updates admin can send?
3. Can you please describe what do you mean by “that includes everything else that is on level one to three in administrator.”? What does everything else means?

5) Appointment Module

Query:
1. How much time prior can the user request for appointment?
2. Can patient modify appointment time? And can patient do cancel it?
3. How much time prior the appointment can the doctor approve or cancel the appointment?
4. Patient and Doctor will be notify on their dashboard notification section regarding appointments. Is any other role(level one/two/administrator) who will also get notified for the same?

6) Health History

It will be customizable to different hospital. They can include their logo of the hospital
View will be constrained for patients. After we consult with doctors, some of the information will not be view by patients but all will be viewed by Doctors

Query:
1. Can you please elaborate these point more?

7) Website.pdf

Query:
1. In page no 2 where we will be adding the allergies, immunization medicines, social history?
2. In the page no 37 can you please explain what will happen on click of “view original records” and “send the records? Also share what will be the screen for “follow-up appointments”?
3. In page no 18 what will happen on click of edit info?

8) Other queries/Assumptions

Query:
1. “API will be able to collect Data from other EMR systems so the information automatically go into Render”. Please describe this functionality more.
2. Assuming every user level will have different login/register forms?
3. Can you please share screens for admins also so we can get more clear as how the things will appear to them?