# Thomas Li

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## **Education**

## B.S. Northwestern University Communication, Computer Science, Design

Evanston, IL / Graduating June 2020 GPA – 3.87 / 4.0

Relevant Courses -

- UX Design
- Inclusive Making
- Human-Computer Interaction
- Rapid Prototyping for Software Innovation
- Algorithms & Society

## **Tools and Skills**

- Sketch / Figma
- Adobe CC (PS, AI, XD)
- HTML / CSS
- JavaScript (React.js)
- Git / GitHub
- User Research
- JIRA / Trello / Confluence

## **Activities**

## Public Relations Chair, Develop + Innovate for Social Change (DISC NU)

 Own visual design and content strategy for student group focused on tech + social good

## Studio UX Designer, Northwestern University Knight Lab

 Build proof-of-concept prototypes for media tech: fact-checking in Google Docs, digital visual recipes

## **Relevant Experience**

### **Product Design Intern, Wish**

San Francisco, CA / January 2020 - March 2020

 Designing new pages, flows, and illustrations for the Wish merchant base on mobile (iOS / Android) and web

#### Teaching Assistant, Northwestern University

Evanston, IL / September 2019 - December 2019

- TA for COMP\_SCI 396: Interactive Information Visualization
- Graded assignments on visual best principles and interaction depth
- Advised students on interactive web projects using HTML, CSS, D3.js

#### **Technical Product Manager Intern, Groupon**

Chicago, IL / June 2019 - September 2019

- Drove MVP ideation and development for Merchant Graduation antifraud system within Groupon Goods
- Created user stories, product requirements, and wireframes for merchant dashboard desktop UI
- Partnered with operations and engineering for execution
- Reduced steps required for merchant suspension by 30%

#### Design Researcher, Airbnb (Client Project)

Remote / April 2019 - June 2019

- Collected survey data from 23 Airbnb hosts to drive rehaul of the existing Airbnb pet travel experience
- Prototyped pet fee and profile features in Figma
- Formatted presentation documents, presented mocks and recommendations to Airbnb Experience Research team

### Knowledge Project Management Intern, Braintree

Chicago, IL / June 2018 - August 2018

- Collaborated with PMs and designers on a landing page illustrating unique product value within Braintree developer docs
- Wrote and edited copy, designed new icons and visuals, and developed test version of page in HTML / CSS
- Lowered bounce rate to 9% (40% below site avg.)