John K. Njoroge.

07956 553489.

Portfolio Website.
GitHub Repository.

Dawlish, Devon.

Profile

I am an industrious and proactive individual who possesses both hard and soft skills that are necessary for the ever changing, dynamic technology industry. I can also easily adapt to any culturally diverse environments. I am strong team player who uses a natural enthusiasm to motivate others whilst equally working on own initiative. I am willing to learn new technological ideas to ensure that projects are running seamlessly. I love building interfaces that look great, work fast to ensure great user experience.

Professional Courses

BSc. Information Technology – Jomo Kenyatta University of Agriculture and Technology.

N+ Certification.

Diploma in Sales and Marketing – Marketing society of Kenya.

TEFL certificate - Including grammar, teaching young learners, teaching Business English, lesson planning classroom management – TEFL Org.

Professional Editing and Proofreading Certificate – Proofreading Academy.

CompTIA Security+.

HTML.

CSS.

JavaScript.

Bootstrap.

React.js.

Node.js.

Tailwind CSS.

TypeScript.

GitHub.

Work Experience

Current Freelance Front End Developer / Web Developer.
- Writing clean semantic HTML code as per client's requests.
- Writing CSS code and ensuring it meets client's requirements.
- Using JavaScript frameworks such as ReactJs, NodeJS to ensure the webpage is per the required standards.
- Version control, management using GitHub to manage various projects.
- Researching and implementing the best suited frameworks.
- Making various suggestions to clients to ensure the projects are user friendly and work seamlessly.
- Following client proposals and briefs to ensure timely project delivery.
- Working with various API's as per client request.
- Ensuring that website are dynamic, optimised, responsive to suit various browsers and devices.
- Integrating various dependencies to bee able to ensure code is working as required.
- Learning and experimenting new technologies and frame works.
- Ensuring proper documentation of the project from start to finish.
- Resolving any errors that may arise from writing code.
- Designing, developing user interfaces.
- Writing and creating clean site layout, folder structure that may be used for references by other people.
- Working with other department such as Marketing, Product and Business from intial project mock-up to implementation.

2020 - Current Agency chef, Exeter.
- Ensuring high standards of food hygiene and following the rules of health and safety
- Preparing, cooking and presenting dishes as per the spec book
- Helping the sous chef and head chef to develop new dishes and menus
- Monitoring portion and waste control.
- Ensuring high standards of personal grooming and hygiene are maintained and your uniform is at all times to the required standard.
- Maintaining consistent food presentation standards throughout service.
- Ensuring that I am fully knowledgeable of food spec and allergens in food.
- Ensuring effective control of stock, receipt, storage, preparation and service with regard to quality, quantity and safety.
- Ensuring that cleanliness, food safety and all other Health and Safety matters are adhered to so as not to breach any legislative points within the Food Safety Act 1990 or the Health and Safety at Work Act.
- Undertaking any other duties as and when directed by the Head Chef/Managers/Executive Chef/Operation Managers

January 2020 – May 2020. Bluebird Care, Live in Carer, Exeter.

- Providing support in aspects of personal care
- Providing companionship and spending time with the client.
- Assisting the customer with taking their medication, including ordering, taking and disposal.
- Assisting in personal nutrition
- Doing household chores such as vacuuming, washing clothes, tidying up the house.
- Doing daily reports on company system.
- Attending company training.

March 2013 – May 2019. Lacigale Hotel Network and IT Desk Technician. Doha, Qatar

- Offering technical support to users by responding to queries and concerns.
- Improving system performance by solving problems and recommending effective changes.
- Helped in conducting security awareness training sessions for end users and wrote documentation.
- Identifying problems and guiding users through corrective steps
- Helping hotel monitor the security services by installing and upgrading antivirus and firewall software.
- Collaborated with the IT manage to construct a broad strategy for streamlined ticket creation , assignment and completion using ITIL methodologies
- Maintaining LAN performance and workstations
- Trouble shooting systems and network problems, diagnosing and solving hardware, and software faults.
- Writing, documenting and keeping records on related IT issues resolved.
- Replacing and servicing various IT equipment and parts when required.
- Assisting the IT manager maintain and set up Wi-Fi access points.
- Talking to hotel staff through series of actions either face to face or over the phone
- Installing and configuring computer hardware operating systems and applications.
- Writing and maintain documentation in order to improve campus references.
- Ensuring that they are sufficient systems put in place for data protection, routine backup systems.
- Assisting in performing facility surveys for network communications and making recommendations on location of network equipment.

December 2010 – March 2013. Protec computer services and solutions – Junior Network Engineer/ IT Sales Executive. Nairobi, Kenya.

- Arranging and installing network hardware and software as directed by the senior network engineer.
- Screening network performance and reporting findings.
- Designing and implementing network security measures
- Writing, documenting and reporting network status reports to senior network engineer
- Investigating network issues and blackouts with the network engineer and enhancing network performance.
- Worked with the sales manager to build client relationships with both internal and external customers leading to increase in sales and customer satisfaction.
- Engaging the customer and making information readily available.

- Demonstrating products and services as deemed necessary by clients and management.
- Scheduled meetings and appointments as necessary.
- Attending various trainings.
- Made product and service knowledge readily available to other employees through various resources.
- Responding to customer queries either face to face, Telephone or Emails.
- Researching on client base in order to find new types of customers and sell to them.
- Demonstrating superior time management in order to meet set deadlines.
- Resolving customers complaints promptly and efficiently.
- Manage network management programs and preparing status reports.
- Assisting with developing pricing schemes with vendors for network components, equipment, cabling and wiring for new implementations or upgrade.

August 2008 – December 2010 World Agroforestry Center – Support technician. Nairobi, Kenya.

- Offering technical support to users by responding to queries and concerns.
- Improving system performance by solving problems and recommending effective changes.
- Identifying problems and guiding campus users through corrective steps
- Helping campus monitoring and security services by installing and upgrading antivirus and firewall software.
- Prioritising IT tickets.
- Maintaining LAN/WAN performance and workstations
- Trouble shooting systems and network problems, diagnosing and solving hardware, and software faults.
- Assisted information technology manager with internal audits to audit application level compliance.
- Servicing and replacing various computer equipment regularly and when required.
- Worked strategically using methodologies within the network to reduce the time of completion of tickets.
- Talking to campus staff through series of actions either face to face or over the phone
- Installing and configuring computer hardware operating systems and applications.
- Writing and maintain documentation in order to improve campus references.

Languages.

Excellent written and spoken English

Excellent written and spoken Swahili

Interests.

Wildlife and bird photography.

Keeping up to date with latest technology developments.

Baking and cooking.

Listening to music

Filling crossword puzzles

Solving jigsaw puzzles

References.

Available upon request