



# heART

**connecting curators to  
what really matters**

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# the challenge:

make data useful

~~<gauge emotional responses to art>~~

~~<categorize and share art by keywords>~~

~~<guided personalized museum tour>~~

~~<measure response through posture>~~

~~<collect visitor responses to art>~~

~~<visitor curator question hotline>~~

~~<support artists using the database>~~

~~<get visitor feedback>~~

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# research inquiry recap

“[no context means] figuring out what the work is supposed to mean, and what does it mean to me”

“surround yourself with what makes you happy”



WCMA

"find pieces that invoke intriguing ideas and unexpected discussion points"

"know which galleries people liked the most, that way he could incorporate that feedback in his choices"

# tasks

collect pre-existing data from WALLS journals

collect collect exhibit-specific thoughts and feedback from visitors

assign collected data to specific art in database

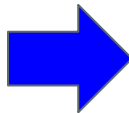
search database to curate exhibits

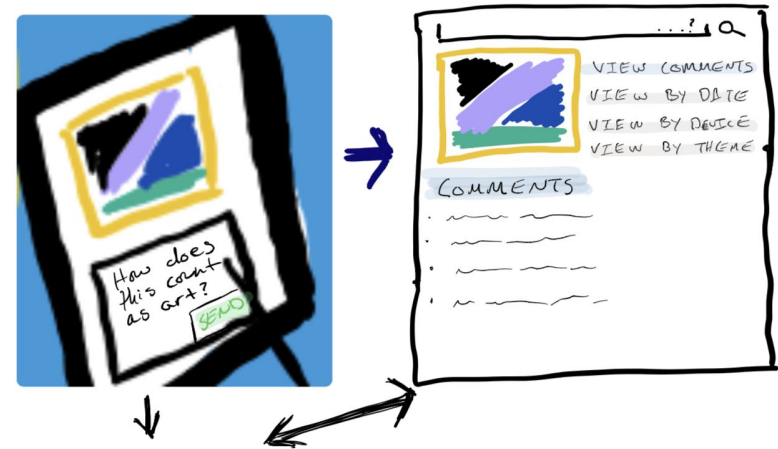
summarize and communicate feedback to curators

establish a direct connection between curators and visitors

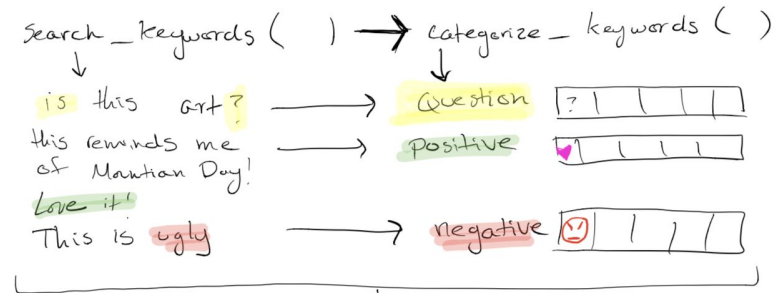
# sketch 1

## organization and communication

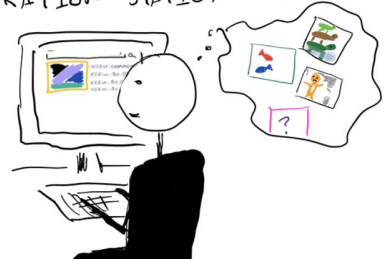




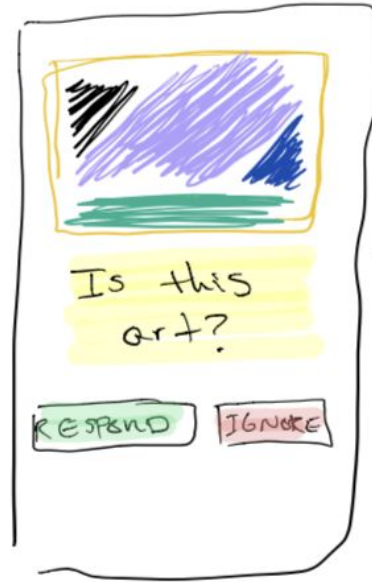
curators search the  
**heART** database



CURATION STATION



curators  
connect  
with  
visitors

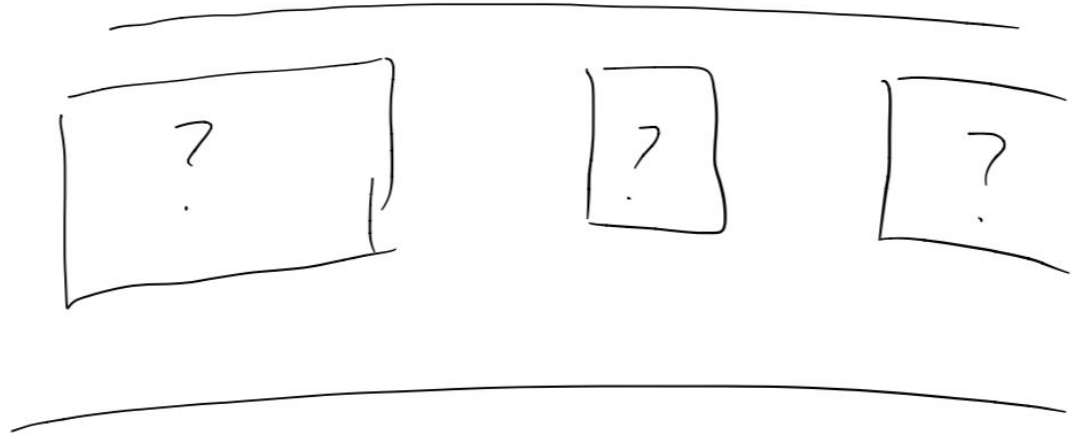
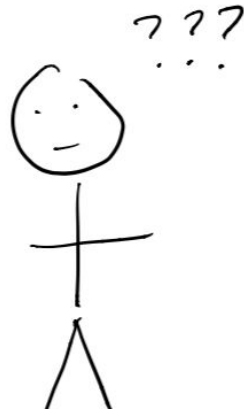


# sketch 2

presentation and interaction

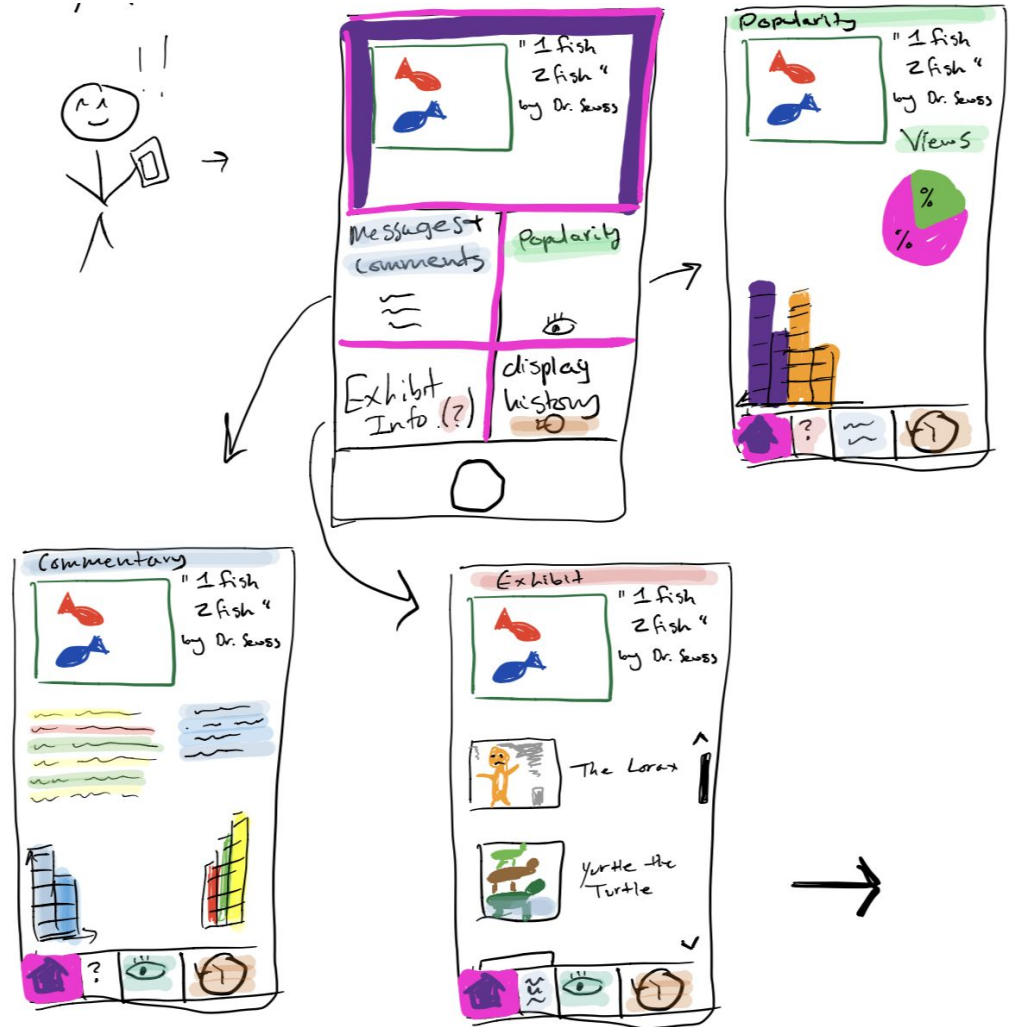
it's time  
to curate  
a new  
exhibit

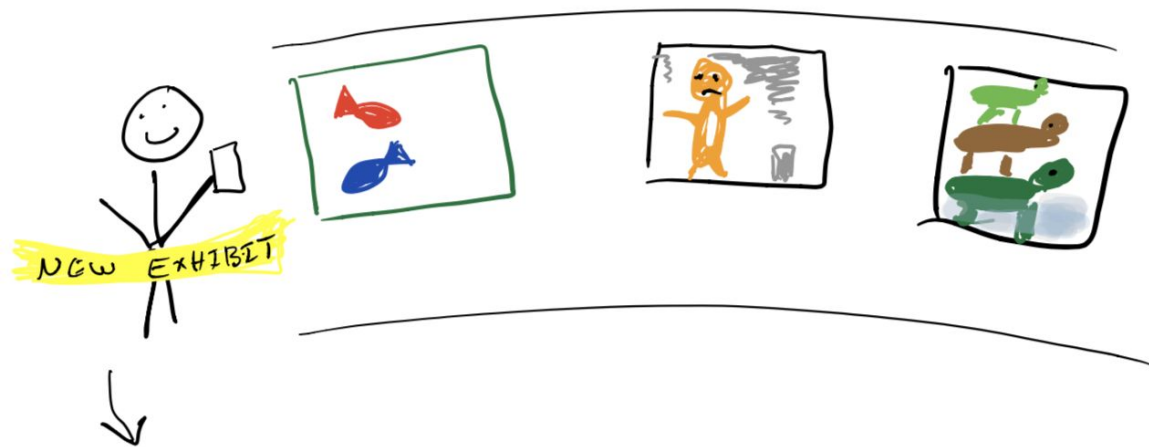
②





curators  
engage  
with  
visitor  
feedback



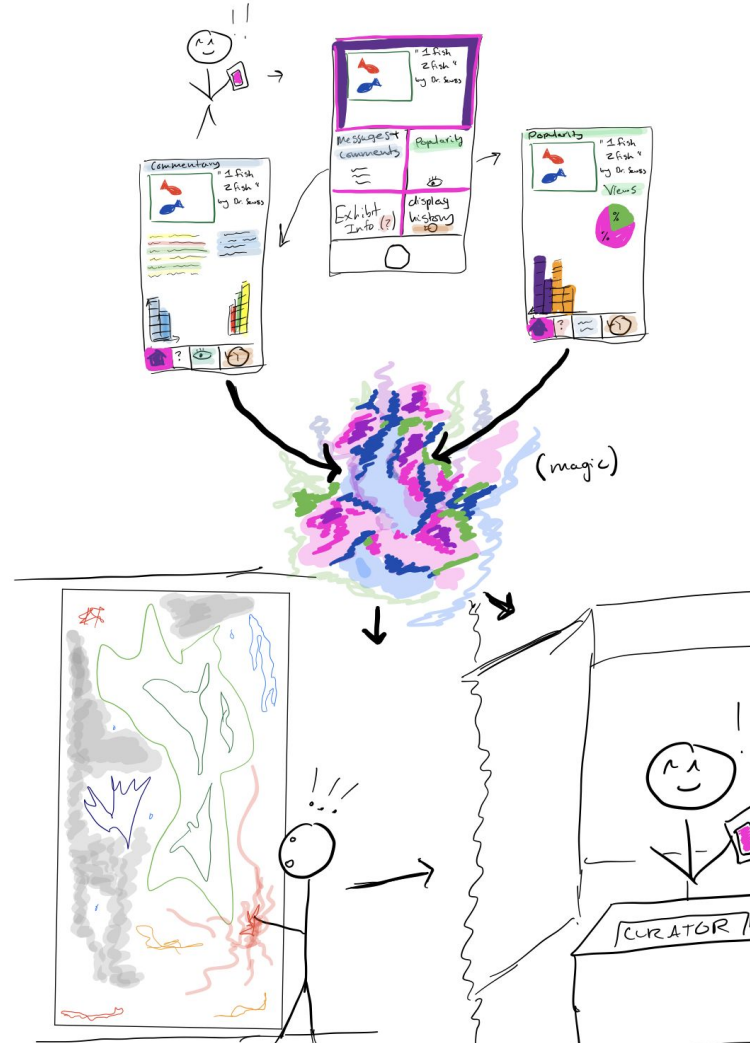


a new exhibit  
comes to life



visitors can  
interact with  
some data  
visualizations

this may  
motivate  
people to give  
feedback



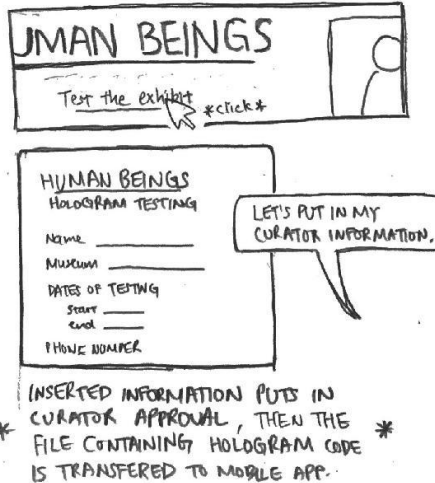
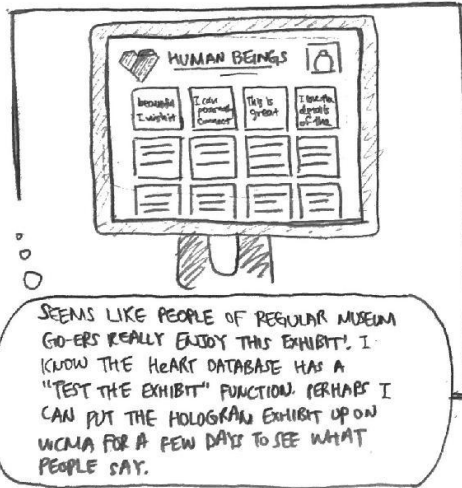
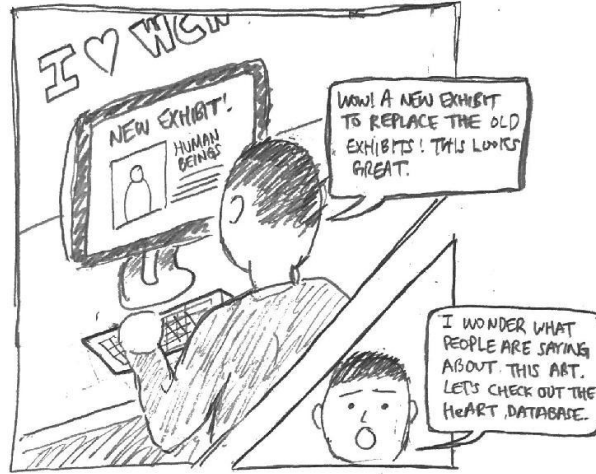
# storyboard 1

## testing exhibits

a curator wants to  
test their idea

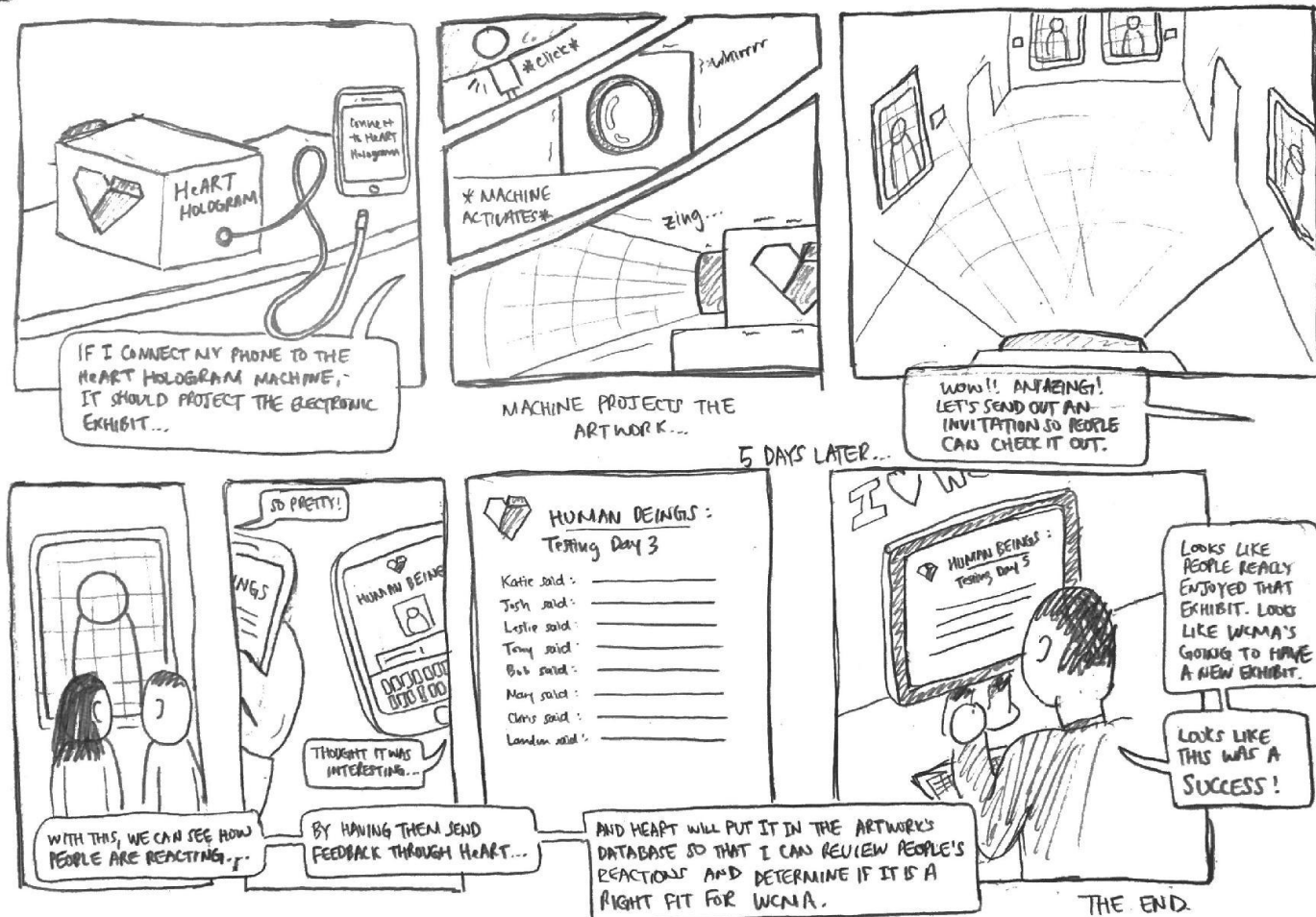


ON A REGULAR DAY AT WCHM...



# sketch 3

## holographic exhibit experience



# why design 2?

curators need easily accessed information

visitor feedback can be categorized and visualized

organized data is useful data

design 2: mobile interface for navigating database

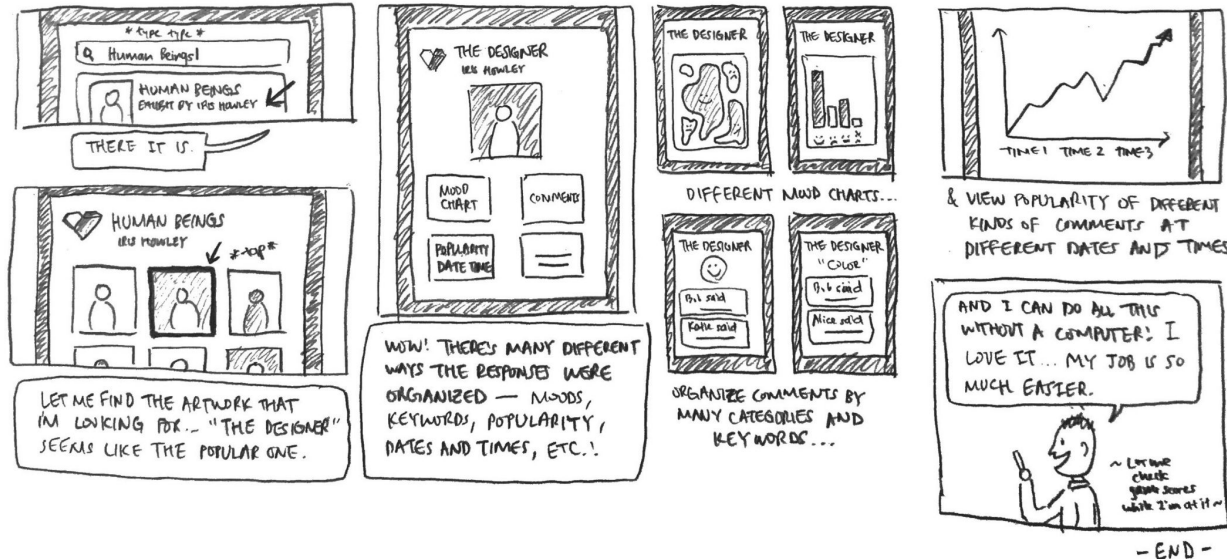
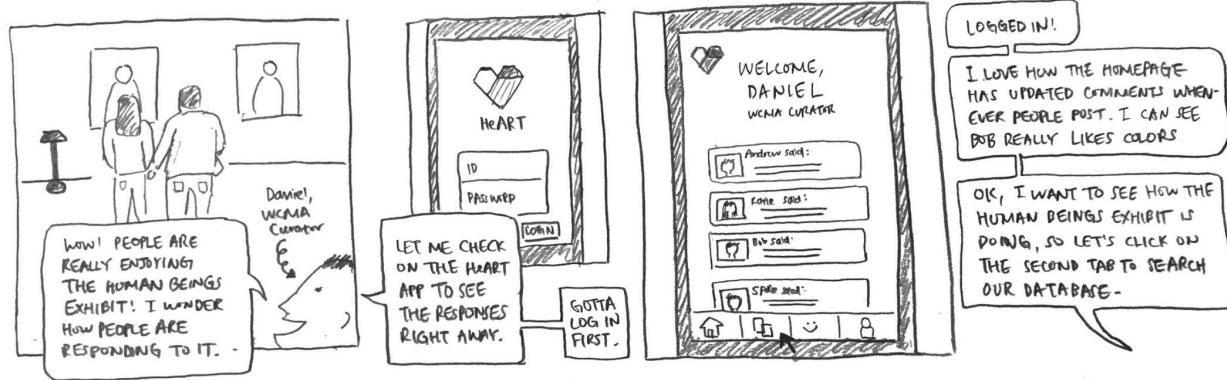
task 5: summarize and communicate visitor feedback

task 3: flexible data organization





## storyboard 2



## how to receive responses

- END -



# key takeaways

engage with target users

identify their needs and wants

balance conflicting priorities

recognize time limits

can't be all things to all people

sketches are not storyboards