

## Experience

(trying to up-sell myself)

### AI Research Engineer

July 2024 — Present

Castalk

- **Building AI avatars.**
  - Conducting research on controlling LLMs' behaviours without prompting (i.e. activation steering).
  - LLMs fine-tuning (SFT, DPO, classification), prompt engineering, LLMs serving (vLLM, sglang, LitServe) with dynamic batching.
  - Developing the core framework for the customizable chatbots with memory, tool use, dynamic prompts and multi-turn interactions.
  - Other random tasks: User's engagement detection with head-pose tracking; Image Generation with Diffusion-based models and LoRAs; multi-speaker diarization.

### AI Research Engineer

Nov 2018 — May 2024

Cinnamon AI

- **Developed RAG-based applications.**
  - Co-creator of **kotaemon** (22.5k+ ★): An open-source tool for local RAG application built for both end users and developers.
  - Built demos for LLM-powered applications targeting the Insurance domain.
- **Researched, developed, and implemented AI solutions for Document Image Understanding.**
  - Information Extraction and Cross-lingual adaptive pre-training for a low-resource language (Japanese).
  - Created new technical assets by introducing new Information Extraction models that became the new standard for client projects. Increased the f1-score by 2% - 7%.
  - Publish **papers** on Information Extraction at peer-reviewed conferences, 1 Best Paper Award at DIL-ICDAR'21.
- **Developed data-driven products and processes.**
  - Implement synchronization and local version control for the internal data management system.
  - Initiated data standardization, defined and implemented processes regarding data life cycle and organization.
- Other tasks: Support cross-department alignment; Conduct/Facilitate technical sharing sessions; Training/Mentoring.

### Undergraduate Research Assistant

Aug 2017 — Sep 2019

IOT Lab, UET - Vietnam National University

- **Predictive models for wellbore data using machine learning and statistical methods.**
  - Facies/rock type classification; Time-series Analysis; Permeability Regression; Integrated Prediction Error Filter Analysis (INPEFA) curve calculation; Cumulative and Federated Learning.

## Publications

(making it seems more impressive than it is because it's all I got)

- 1 Nguyen, Dat, **Hieu M Vu**, Cong-Thanh Le, Bach Le, David Lo, and Corina Pasareanu (2024). "Inferring Properties of Graph Neural Networks". In: *arXiv preprint arXiv:2401.03790*.
- 2 Nguyen, Bao-Sinh, Dung Tien Le, **Hieu M Vu**, Tuan-Anh D Nguyen, Minh-Tien Nguyen, and Hung Le (2022). "Improving Document Image Understanding with Reinforcement Finetuning". In: *International Conference on Neural Information Processing*. **Oral presentation**. Springer, pp. 51–63.
- 3 Son, Nguyen Hong, **Hieu M Vu**, Tuan-Anh D Nguyen, and Minh-Tien Nguyen (2022). "Jointly Learning Span Extraction and Sequence Labeling for Information Extraction from Business Documents". In: *2022 International Joint Conference on Neural Networks (IJCNN)*. **Oral presentation**. IEEE, pp. 1–8.
- 4 Nguyen, Tuan-Anh D, **Hieu M Vu**, Nguyen Hong Son, and Minh-Tien Nguyen (2021). "A Span Extraction Approach for Information Extraction on Visually-Rich Documents". In: *Document Analysis and Recognition-ICDAR 2021 Workshops: Lausanne, Switzerland, September 5–10, 2021, Proceedings, Part II 16*. **Best Paper Award**. Springer, pp. 353–363.
- 5 **Vu, Hieu M** and Diep Thi-Ngoc Nguyen (2020). "Revising FUNSD dataset for key-value detection in document images". In: *arXiv preprint arXiv:2010.05322*.

## Education

(grade is just a number and I got lucky)

### Bachelor Degree, Computer Science (Honours Programme)

2020

UET - Vietnam National University, Hanoi

GPA: 3.83/4.00 (Rank: 1st/600+)

- **Highest Ranking Graduate.**

## Honours and Awards

(more uncomfortably showing off)

### Best Paper Award

Sep 2021

ICDAR 2021, Workshop on Document Images and Language

Paper title: [A Span Extraction Approach for Information Extraction on Visually-Rich Documents](#)

Accepted for oral presentation and awarded the Best Paper Award at [Workshop on Document Images and Language, ICDAR 2021](#).

### Certificate of Highest Ranking Graduate

Aug 2020

UET - Vietnam National University

Awarded to students who graduated with the highest GPA amongst the graduating class.

### Top 4 Zalo AI Challenge 2018 - Voice Track (Individual participant)

Sep 2018

Zalo, VNG Corporation

Finished at 4th place on the Private Leaderboard of the Voice Gender/Accent Classification challenge.

[Zalo AI Challenge](#) is an annual Kaggle-like competition hosted by Zalo - one of the biggest tech companies in Vietnam. In 2018, the competition attracted over 700 teams competed in 3 challenges.

## Personal Projects

(probably no one cares but can't waste empty space)

### [Kotaemon](#) (22.5k+ ★) - An open-source tool for local RAG application.

Jan 2024 — May 2024

Open-source project, Co-creator



- A local RAG-based tool for chatting with your documents. Built with both end users and developers in mind.
- For end users: A local Question Answering UI for RAG-based QA.
- For developers: A framework for building your own RAG-based QA pipeline.

### Data Utility Improvement Experiment for DECAF

Oct 2022 — Nov 2022

Personal research



- A personal research on Causal Inference, Algorithmic Fairness and specifically the paper [DECAF: Generating Fair Synthetic Data Using Causally-Aware Generative networks](#).
- Improved data utility of the DECAF method using alternating graph during synthesis while still achieving similar level of fairness.

### Gender/Accent Classification for Vietnamese short voice recordings

Aug 2018 — Sep 2018

[Zalo AI Challenge 2018](#)



- Classify the speaker's voice in a recording (typically under 3 seconds) by gender and regional accent.
- **4th place** on the Private Leaderboard, achieved **79.208% accuracy** in 10 days as an individual participant.

## Skills

(for those bots that love keywords)

Technical Fields	Information Extraction, Document Understanding, LLMs, NLP, Computer Vision, Image Processing, Time-series Analysis.
ML/AI Development	Pytorch, Transformers, RAG, LangChain, Haystack, LlamaIndex, Tensorflow/Keras, Scikit-learn, OpenCV.
Software Development	Git, Github Action, Docker, CircleCI, DVC.
Programming Languages	Python, C/C++, Java, Shell Script.
Industrial Domains	Insurance, Manufacturing, Virtual Companion.
Environments	GCP, AWS, Linux, Windows/WSL.
Natural Languages	Vietnamese (native), English (IELTS 7.5), Japanese (JLPT N4).
Other	Research ( <a href="#">Google Scholar</a> ), Problem Solving ( <a href="#">Leetcode</a> ).