
SUMMARY

- Researcher/Engineer in AI/ML.
- Experienced in Document Image Understanding (Layout Analysis, OCR, Information Retrieval, Information Extraction, Language Modelling).
- Published [papers](#) at peer-reviewed conferences, including 1 Best Paper Award at DIL-ICDAR 2021.
- Bachelor of Computer Science (Honours Programme) - Highest Ranking Graduate (1st/600+).

EXPERIENCE

AI Researcher/Engineer

Nov 2018 — Present

Cinnamon AI

Hanoi, Vietnam

- **Developing LLMs-powered applications for Insurance Domain.**
 - Developing an internal framework for building RAG-based Question Answering applications: allowing users to build workflows that consists of LLM, Prompts, Vector Stores, Indexers and Retrievers, Agents, Output Parsers, etc.
 - Built demos for LLM-powered applications targeting the Insurance domain.
 - Related skills: Large Language Models, Prompt Engineering, Information Retrieval, Software Engineering, Business-oriented Development.
 - Technologies used: OpenAI, Cohere, LangChain, LangFlow, Github Actions, HuggingFace, LlamaIndex, Haystack.
- **Researched, developed, and implemented AI solutions for Document Image Understanding.**
 - Published [papers](#) at peer-reviewed conferences, including 1 Best Paper Award at DIL-ICDAR 2021.
 - Key Information Extraction on document images low-resource languages:
 - * Implemented MVLM pre-training task for LayoutLM (and variants).
 - * Cross-lingual adaptive pre-training for a low-resource language (Japanese).
 - * Created new technical assets by introducing new Information Extraction models that became the new standard for client projects. Increased the f1-score by 2% - 7%.
 - Document Image Classification, over 85% accuracy achieved on a client data set with 20+ classes.
 - Other: Document Segmentation; Document Object Detection (logos, stamps, check marks, etc.); Data Synthesis/Augmentation (Image Processing based); Text Segmentation; printed/handwriting OCR.
 - Related skills: Research, Training/fine-tuning, Language Model Pre-training, Image Processing, Computer Vision, Natural Language Processing.
 - Technologies used: Python, Pytorch, Tensorflow/Keras, Transformers (Hugging Face), OpenCV, Scikit-learn, L^AT_EX, DVC, Neptune, CircleCI, Docker.
- **Developed data-driven products and processes.**
 - Worked on Data Management CLI tool: Synchronization and local version control, used by AI Engineers and Researchers to query data from a central database and manage the local copy.
 - Roadmap planning for data-related objectives: lead discussions, identify issues, propose solutions, decide action items for data centralization, data management, data integrity, labeling UI improvement, etc.
 - Initiated data standardization: defined and implemented processes regarding data life cycle and organization, enabling datasets from different client to be re-useable collectively.
 - Related skills: Data Management, Label Schema Design, Data-driven Development, Software Engineering.
- Other tasks: Supporting cross-department alignment; Conducting/Facilitating technical sharing sessions; Training/Mentoring.

Undergraduate Research Assistant

Aug 2017 — Sep 2019

IOT Lab, UET - Vietnam National University, Hanoi

Hanoi, Vietnam

- **Developed the Machine Learning Toolkit of an online wellbore data interpretation and management platform.**
 - Built predictive models for geophysical data using machine learning and statistical methods.
 - Worked in conjunction with domain experts and FE/BE engineers to ensure requirements are met.
 - Problem worked on: Facies/rock type classification; Time-series Analysis; Permeability Regression; Integrated Prediction Error Filter Analysis (INPEFA) curve calculation; Cumulative and Federated Learning.
- Related skills: Data Science, Machine Learning, Time-series Analysis.
- Technologies used: Python, Keras/Tensorflow, OpenCV, Scikit-learn, XGBoost, Javascript.

SKILLS

Technical Fields	Information Extraction, Document Understanding , Data Science, Natural Language Processing, Computer Vision.
ML/AI Development	Pytorch, Transformers, RAG , LangChain, LlamaIndex, Tensorflow/Keras, Scikit-learn, OpenCV.
Software Development	Git, Github Action , CircleCI, DVC, Docker.
Programming Languages	Python , C/C++, Java, Shell Script.
Industrial Domains	Insurance, Manufacturing.
Environments	GCP, AWS, Linux, Windows.
Natural Languages	Vietnamese (native), English (fluent), Japanese (JLPT N4).
Other	Research (Google Scholar), Problem Solving (Leetcode).

PUBLICATIONS

- 1 Nguyen, Dat, **Hieu M Vu**, Cong-Thanh Le, Bach Le, David Lo, and Corina Pasareanu (2024). “Inferring Properties of Graph Neural Networks”. In: *arXiv preprint arXiv:2401.03790*.
- 2 Nguyen, Bao-Sinh, Dung Tien Le, **Hieu M Vu**, Tuan-Anh D Nguyen, Minh-Tien Nguyen, and Hung Le (2022). “Improving Document Image Understanding with Reinforcement Finetuning”. In: *International Conference on Neural Information Processing*. **Oral presentation**. Springer, pp. 51–63.
- 3 Son, Nguyen Hong, **Hieu M Vu**, Tuan-Anh D Nguyen, and Minh-Tien Nguyen (2022). “Jointly Learning Span Extraction and Sequence Labeling for Information Extraction from Business Documents”. In: *2022 International Joint Conference on Neural Networks (IJCNN)*. **Oral presentation**. IEEE, pp. 1–8.
- 4 Nguyen, Tuan-Anh D, **Hieu M Vu**, Nguyen Hong Son, and Minh-Tien Nguyen (2021). “A Span Extraction Approach for Information Extraction on Visually-Rich Documents”. In: *Document Analysis and Recognition-ICDAR 2021 Workshops: Lausanne, Switzerland, September 5–10, 2021, Proceedings, Part II 16*. **Best Paper Award**. Springer, pp. 353–363.
- 5 **Vu, Hieu M** and Diep Thi-Ngoc Nguyen (2020). “Revising FUNSD dataset for key-value detection in document images”. In: *arXiv preprint arXiv:2010.05322*.

EDUCATION

Bachelor Degree, Computer Science (Honours Programme) <i>UET - Vietnam National University, Hanoi</i>	GPA: 3.83/4.00 <i>Rank: 1st/600+</i>
<ul style="list-style-type: none">• Highest Ranking Graduate.• Merit for Excellent Graduation Certificate recipient.• Excellent Thesis Defence Certificate recipient.• Excellent Student Certificate recipient (3 times).• Academic Encouragement Scholarship recipient (4 times).	

HONOURS AND AWARDS

Best Paper Award <i>ICDAR 2021, Workshop on Document Images and Language</i> Paper title: A Span Extraction Approach for Information Extraction on Visually-Rich Documents Accepted for oral presentation and awarded the Best Paper Award at Workshop on Document Images and Language, ICDAR 2021 .	Sep 2021
Top 4 Zalo AI Challenge 2018 - Voice Track (Individual participant) <i>Zalo, VNG Corporation</i> Finished at 4th place on the Private Leaderboard of the Voice Gender/Accent Classification challenge. Zalo AI Challenge is an annual Kaggle-like competition hosted by Zalo - one of the biggest tech companies in Vietnam. In 2018, the competition attracted over 700 teams competed in 3 challenges.	Sep 2018
Certificate of Highest Ranking Graduate <i>UET - Vietnam National University</i> Awarded to students who graduated with the highest GPA amongst the graduating class.	

PERSONAL PROJECTS

Question Answering on PDF documents

Jan 2024 — Present

Personal project



- A Retrieval Augmented Generation (RAG) application for question answering on PDF documents.
- Complete pipeline from PDF parsing to indexing, retrieval and generation.

Data Utility Improvement Experiment for DECAF

Oct 2022 — Nov 2022

Personal research



- A personal research on Causal Inference, Algorithmic Fairness and specifically the paper [DECAF: Generating Fair Synthetic Data Using Causally-Aware Generative networks](#).
- Conducted experiments on improving data utility of the DECAF method using alternating graph during synthesis while still achieving similar level of fairness.
- Gave discussion and suggestions on the choice of data utility metrics.

Channel-invariant Deformable Convolution

Feb 2020 - May 2020

A part of my Undergrade Thesis



- A modified version of Deformable Convolution where the convolution offsets stay the same for all channels.
- Sped up the Deformable Convolution operation by an order of magnitude while still achieving similar performance.

Gender/Accent Classification for Vietnamese short voice recordings

Aug 2018 — Sep 2018

Zalo AI Challenge 2018



- Problem description: Classify the speaker's voice in a recording (typically under 3 seconds) by gender (male/female) and regional accent (northern/central/southern).
- **4th place** on the Private Leaderboard, achieved **79.208% accuracy** within 10 days as an individual participant.
- About the competition: Zalo AI Challenge is an annual Kaggle-like competition hosted by Zalo - one of the biggest tech companies in Vietnam. In 2018, the competition attracted over 700 teams competed in 3 challenges.

Electric Meter OCR

Oct 2019 — Nov 2019

University Coursework Project



- Extract the value on the dial from images of electric meters. The solution is meant to be used in embedded hardware.
- Achieved **0.08 on edit distance** with total code size **under 10MB** and processing time **under 0.3s/image**.

TRAINING AND MENTORING

Cinnamon AI Bootcamp 2020, 2022, 2023

Teaching/Mentoring

- Mentored groups of 3-4 students.
- Designed syllabus, prepared entrance tests, interviewed candidates.
- Prepared materials and gave lectures on Language Modelling and Transformers.